

23/09/2019

ASS. REC. BY:

REF: CS/CTI Mo 16371 At f3

Special Instruction:

Survivor: Adrian

ASSIGNMENT (Office)

From (Person): Irene Tan Hui Ping of CTI

Date/Time: 16.9.19 18.33p.m

Estimated Cost: Bill to:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No.: SLW 1350 U

Insured: SMK 9651A

at Workshop m/s First Autoworks

Tel: 68441935

of 23 Kari Bakit A1 & 104-01

Policy No: DM PCSN 30435719000

Claim No: SNM19020413002

Sum Insured:

Excess:

Make of Veh:

D.O.A. 1.9.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 17.9.19 9.45a.m

Person Contacted: Ronnie Tan

H.O.D. Endorsement:

Vehicle IN OUT

Date/Time	Action/Instruction (✓) Estimate
	SLW 1350 U - X
	SMK 9651A - X
	Submit preli advise
	Pending Liability

ASSIGNMENT 11

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

	
N/S	O/S

Bal. or Market Value:			
IDAC Accident Rpt.:	Consistent?	Yes or No	
GIA / PR Sent:	Consistent?	Yes or No	
Est. Repairs:	days	Res.	Yes or No
Lum Sum:	%	3 Val.	Yes or No
CA / REV / REP. / 24 HRS			
Date:	Person Contacted	Vehicle: IN / OU	

SLW13504 2018 Jan.
Type: ☒ M.Cycle / Bus / Van / Lorry / Taxi / Primo Mover
Truck / Trailer

Make	Opel Insignia	Year	1998
Color	Black	At	Insured / Std / NI / NA
Sp. Reading	34330	Tr. Rls.	Insured / Std / NI / NA

Englisch: Wav2T8EC9J1069304

Gain Cond Good Fair Poor Burnt

Steering ~~Worried~~ / Jammed / Leaked / Burnt / ...Broke: ~~Ordered~~ Jammed / Leaked / Burnt or

Mod# NII L8/Rim STD A/Rim, of

Tyre Size F: 245/33 R20
R: 245/35 R20

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO / *Continental*

Front		Rear	
R/Bal.	06 mm	R/Bal.	06 mm
L/Bal.	06 mm	L/Bal.	06 mm
D.O.A.		D.O.I.	18/09/19.
Survey held at		1st Antworth.	
Des. of Damages			
Frt	Rear	O/S	N/S
U/C		Roof/Top of	

Des. of Damages: Frt / ~~Ten~~ / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time	Action / Instruction
-------------	----------------------

7? Chien

Part by Part \$2,739/- (Red. 11684.60: 81%)

mv:

PV :

Nett:

RECEIVED 14 JAN 2020

☐: Prel. Report

RLTupdt ☒: Final Report

Downloaded At: 11:53 11 September 2009

Days Of Repair: 3

Resurvey No. of Trip: 1

Add Page: Site: 15

TP

0 27391-

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Sep 2019		16 Sep 2019 18:33 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:			
Main Claimant:	CHOW KWONG MENG		
Vehicle Reg. No.:	SLW1350U	Date of Loss:	01/09/2019 13:00 - :59
Claim Type:	TP / SNM19D204113C02	Policy/Cover Note No.:	DMPCSN30435719000
Vehicle Reg. No. (Insured):	SMK9651A	Policy No. (Claimant):	
		Excess:	\$50.00
Repairer:	First Autoworks Pte Ltd (HQ) 23 KAKI BUKIT AVE 4 #04-01 SOUTH WING, 415933 Kaki Bukit - Tel:		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... (Handled by Irene Tay Hui Ping - 638986192)		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 25/09/2019]		
Adj Asp. Remarks:	PLEASE SURVEY AND REVERT		

ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.

=

ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Denise Tay (LKKAUTO)

From: Suhaimi <suhaimi@firstautoworks.com.sg>
Sent: Thursday, 7 November 2019 11:50 AM
To: Denise Tay (LKKAUTO)
Cc: Ronnie Tan
Subject: re: STATUS

Hi Denise,

SCK8400H - Repairs done but not finalised
SLW1350U - Liability not clear therefore repairs not done.

SLM7157A - Liability not clear there repairs not done.

Hi Denise,
We will proceed to finalise with Adrian on SKC8400H.

But is there anyway you can help with the clearing of liability for SLW1350U and SLM7157A?

Thanks & Regards

Suhaimi Ong
Service Executive
1st Autoworks Pte Ltd
23 Kaki Bukit Ave 4,
#04-01 (South Wing)
S'pore 415933
Tel : 6844 1985
Fax : 6844 5185

From: "Denise Tay (LKKAUTO)" <denisetay@lkkauto.com>
Sent: Wednesday, 6 November, 2019 2:48 PM
To: "suhaimi@firstautoworks.com.sg" <suhaimi@firstautoworks.com.sg>
Subject: STATUS

Dear Suhaimi,

I got 2 more case can help me check status.

SCK 8400H - China Taiping DOA: 28/08/2019
SLW 1350U - China Taiping DOA: 1/9/2019

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report as early as possible the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. If a driver is involved in an accident, it is vital and imperative to provide a written report to the relevant insurance company to enable policy liability.
4. The cost of this Form is covered by the insurance company and is not an expense of the insured.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurance company to the relevant Management Centre established by the relevant Insurance Association of Singapore (IAS) and/or the relevant Insurance Association of Singapore (IAS) for a fee to be made available upon application by interested parties.
7. If the document of this report is the insured's responsibility, it will be made available to the relevant Insurance Association of Singapore (IAS) for a fee to be made available upon application by interested parties.

ACCIDENT STATEMENT	
Date Of Report	02/09/2016 09:33
Date Of Accident	01/09/2016 11:20
Exact Location Of Accident	SEIP RD FM THOMSON TO WHITLEY ROAD
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SIW 3531
Insured/Policyholder	
Name Of Registered Owner	CHOW KWONG MENG
NRIC No	S1402571E
Email Address	NORMAL
Mobile Phone No	LOCAL +65 96526529
Alternative Phone No	OFFICE 96526529
Vehicle Particulars	
Manufacturer	DAEWOO
Model	INSIGNIA 2.0 AT (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5097749255/01 (PREMIUM)
Order Note Number	
Driver	
Name of Driver	CHOW KWONG MENG
NRIC No	S1402571E
Date Of Birth	07/10/1980
Occupation	INDOOR
Date Of Driving Pass	25/05/1984
Driving Experience	15 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	LOCAL +65 96526529
Fax Number	
Contact Number	OFFICE 96526529
Email Address	NORMAL

Address	32 PAVILION RISE
Postcode	S658399
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : -
	GENDER: : FEMALE
Passenger 2	NAME: : -
	GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE SEE ATTACHED SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMK9651A
Vehicle Make/Model/Colour	VOLKSWAGON
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	MR SEAH
NRIC/Passport Number	
Contact Number	
Address	
Postcode	

SKETCH PLAN

IMPORTANT NOTICE

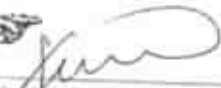
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GiA Records Management Centre established by the General Insurance Association of Singapore (GiA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GiA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims, (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GiA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulatory, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

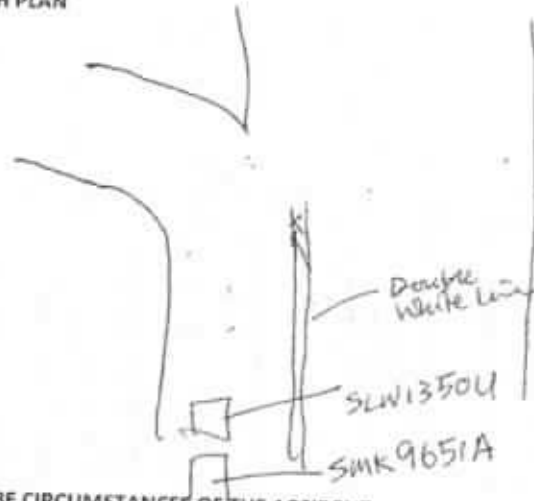
- 2 SEP 2019


Policyholder's Signature
Date & Time: 2/9/19


Driver's Signature
(If driver is not the policyholder)
Date & Time: 2/9/19


Reporting Centre Personnel's Signature
Name:
NRIC/PIN No:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 1 Sept at about 1:20pm I was turning from Thomson Road to Whitley. The car in front of mine ~~stopped abruptly~~ ^{stopped} abruptly. I was able to stop in time, but the WV car ~~SMK5~~ SMK 9651A ~~was not~~ was not able to stop in time and hit my car bumper. There were 4 vehicles involved. The first vehicle SKV 5128L stopped because there was a BMW SML 3850B that cut into his path even though there is a double white line. The second vehicle in front of mine, SLM 645D have to stop abruptly.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policeholder's Signature

Date & Time

2/9/19

Driver's Signature

(if driver is not the policyholder)

Date & Time

2/9/19

Reporting Centre Personnel's Signature

Name:

NRIC/TIN No.:

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE 25 Jun 1984

License No: S1402571E

NP 428A

REPUBLIC OF SINGAPORE DRIVING LICENCE

CHOW KWONG MENG

First Name: 07 Oct 1960
Birth Date: 17 Jan 2003

License No: S1402571E

NP 428A

chowkwongmeng@gmail.com

THE SCHEDULE

insurance
ation on the
t your insur

Private Car Insurance Policy

This Policy sets out the terms of a contract between NTUC Income Insurance Co-operative Limited (INCOME) and you (the Policyholder named in the schedule to this Policy).

The statements, information and declaration provided by you at the time of proposal shall form the basis of this contract. We (INCOME) will provide the insurance set out in this Policy in respect of events occurring during the Period of Insurance shown in the Schedule and any further period for which we may accept a renewal premium.

The provision of this insurance is subject to:

1. any Endorsement specified as operative in the Schedule
2. the Conditions and General Exclusions of this Policy, and
3. the payment of the premium specified in the Schedule.

This Policy, the Schedule and the Certificate of Insurance are to be read together as one document.

GST Reg No. M4-0003030-8

Policy Number	: 5097793055		
The Policyholder	: CHOW KWONG MENG		
	: 56 CHOA CHU KANG NORTH 6		
	: #19-26 YEW MEI GREEN		
	: SINGAPORE 689577		
Period of Insurance	: 30 Jan 2018 To 29 Jan 2019		
Sum Insured	: Market Value of Insured Vehicle at Time of Loss		
Premium (inclusive GST)	: S\$1,108.33		
Interest Insured			
Cover Type	: drive PREMIUM		
Primary Driver	: Chow Kwong Meng		
Named Driver (1)	: N/A		
Named Driver (2)	: N/A		
Make/Model	: OPEL/INSIGNIA	Capacity	: 2000cc
Registration Number	: SLW1350U	Registration Year	: 2018
Chassis Number	: W0VZT8EC9J1069304	Off-peak Car	: No
Repair at Owner's Preferred Workshop	: Yes	Insure with COE	: Yes
Excess (Section 1)	: S\$600	NCD Entitlement	: 50%
Excess (Section 2)	: N/A	NCD Protection	: Yes(Free)
Windscreen Excess	: S\$100		
Additional Excess	: N/A		
Unnamed Driver Excess	: Please refer to Terms and Conditions		
Hire Purchase Company	: N/A		
Optional Cover			
Transport Allowance	: No		
Excess Waiver	: No		

Memo A : N/A

Endorsement Operative : M4, M7

Agency : ALPINE CREDIT PTE LTD (00000615217)
Date of Issue : 05 Feb 2018 09:18 hrs

DUTY OF DISCLOSURE

We would remind you that you must disclose to us, fully and faithfully, the facts you know or ought to know, otherwise you may not receive any benefit from your Policy.

Signed in Singapore by order of the Board of Directors



Chief Executive

Repair Estimate

Date : 16/09/2019

Reference: SLW 1350U

To Whom It May Concern

Make: Opel Insignia

Dear Sir,

RE: VEHICLE.: SLW 1350U
 CHASSIS NO.: W0VZT8EC9J1069304
 ENGINE NO.: T2172198HARX0557

Name of insured.: Chow Kwong Weng
 Date of accident.: 01/09/2019

We append hereunder the estimated cost of repairs to be carried out to the above vehicle.

Parts

No.	Qty	Part Description	Price (SGD)
1	1	Boot lid	2300.00 ✓
2	1	Boot lid Emblem	110.00 ✓
3	1	Boot lid lettering 'INSIGNIA'	90.00 ✓
4	1	Boot lid lettering 'Turbo'	80.00 ✓
5	1	RHR Bootlid Lamp	390.00 ✓
6	1	LHR Bootlid Lamp	390.00 ✓
7	1	Rear Bootlid Handle	399.00 ✓
8	1	Bootlid outer switch assy	80.00 ✓
9	2	Number plate lamp	250.00 ✓
10	1	Rear Bootlid Inner Trim	110.00 ✓
11	1	RHR Tail lamp	720.00 ✓
12	1	LHR Tail lamp	720.00 ✓
13	1	Rear bumper	1550.00 ✓
14	1	Rear bumper tow hook cover	105.00 ✓
15	1	Centre Bumper Guide	60.00 ✓
16	1	RHRC Bumper Guide - Bracket	50.00 ✓
17	1	LHRC Bumper Guide - Bracket	50.00 ✓
18	1	RHR Bumper Guide	75.00 ✓
19	1	LHR Bumper Guide	75.00 ✓
20	1	Rear bumper reinforcement	620.00 ✓
21	1	Rear end panel trim	75.00 ✓

Parts Total: 8189.00
 Less 10%: 818.90
 Total: 7370.10

Labour

No.	Labour Description	Price (SGD)
1	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair / replacement parts.	2500.00 650
2	Carry out spray painting on accident affected area	2300.00 550
3	To conduct anti rust of under carriage tuff coat	250.00 X

<u>4</u>	To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair	80.00 ✓
<u>5</u>	Remove and refix seat cushion/upholstery & roof lining to facilitate repairs	250.00 ✕
<u>6</u>	To remove and refix reverse sensor and conduct test	80.00 60
<u>7</u>	To conduct transfer of parts from old bootlid to new bootlid	80.00 ✕
<u>8</u>	To conduct water leakage test after repairs of vehicle	80.00 ✕
<u>9</u>	Remove and replace reverse camera (Labour)	80.00 ✕
<u>10</u>	Remove and replace reverse sensor (Labour)	80.00 ✕

Labour Total : 5780.00

Others

No.	Qty	Other Description	Price (SGD)
1	10	Rear Number plate & bracket <i>all</i>	45.00 ✕
2	6	Rear bumper clip (set) <i>all</i>	65.00 30
3	12	Inner bootlid Trim Clips	71.50 ✕
4	1	Rear end panel insulation seal	120.00 ✕
5	8	Rear floor panel insulation seal	100.00 ✕
6	1	Reverse camera	280.00 ✕
7	1	Reverse sensor(1 set)	592.00 ✕

Other Total: 1273.50

Total : \$ 14,423.60
7% Gst : \$ 1,009.65
GRAND TOTAL: \$ 15,973.60

NB: THIS IS ONLY AN ESTIMATE AND SHOULD ADDITIONAL WORK BE FOUND NECESSARY TO BE CARRIED OUT IN THE COURSE OF REPAIRS, EXTRA MATERIALS AND LABOUR COST WILL BE CHARGED ACCORDINGLY WHICH HOWEVER, YOU WILL BE INFORMED PRIOR TO ACTION TAKEN. PARTS PRICES ARE SUBJECT TO CHANGES.

Yours faithfully


Service Adviser
Ronnie Tan
HP : 8298 8933 Fax: 6844 5185

Adrian G
P/P 2/5 18/09/19.
03 days.
total: 2739 (P/P)

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

FIRST AUTOWORKS

1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933

TAX INVOICE

China Taiping Insurance (Singapore) Pte. Ltd
3 Anson Road #16-00 Springleaf Tower
Singapore 038986

GST Ref. No: 20-0000274-Z

Vehicle No: SLW 1350U
Chassis No : W0VZT8EC9J1069304
Engine No: T2172198HARX0557

Invoice No

Invoice Date:

DESCRIPTION

AMOUNT
SGD

Parts

No.	Qty.	Description	Price (SGD)
1	1	Rear bumper	1550.00
2	1	Centre Bumper Guide	60.00

Total: 1610.00
Less 10%: 161.00
Parts Total: 1449.00

Labour

Rear

No.	Description	Price (SGD)
1	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair / replacement parts.	650.00
2	Carry out spray painting on accident affected area	550.00
3	To remove and refix reverse sensor and conduct test	60.00

Labour Total: 1260.00

Other

No.	Other Description	Price (SGD)
1	6 Rear bumper clip (set)	30.00

Other Total: 30.00

Total: \$2,739.00
GST (7%): \$191.73
Grand Total: \$2,930.73

Yours Faithfully,



Ronnie Tan
Service Advisor

Tel: 68441985 Fax: 68445185

E & O E

- ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO "1st Autoworks Pte Ltd".
- PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.

1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing) Next to Vicom Building, Singapore 415933 Tel: 6844 1985 Fax: 6844 5185

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Sep 2019		16 Sep 2019 18:33 Edit Adj Rpt	S\$2,739.00 Edit Estimates	S\$2,739.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: -, ID: -									
Main Claimant: CHOW KWONG MENG									
Vehicle Reg. No.: SLW1350U		Date of Loss: 01/09/2019 13:00 - :59 [19 Months and 2 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / SNM19D204113C02		Policy/Cover Note No.: DMPCSN30435719000							
Vehicle Reg. No. (Insured): SMK9651A		Policy No. (Claimant):							
		Excess: S\$0.00							
Repairer: First Autoworks Pte Ltd (HQ) 23 KAKI BUKIT AVE 4 #04-01 SOUTH WING, 415933 Kaki Bukit - Tel:									
Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 25/09/2019]									
Adj Asg. Remarks: PLEASE SURVEY AND REVERT									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLW1350U (SNM19D204113C02)
[SMK9651A]
TP
CHOW KWONG MENG
Sep 1 2019 1:00PM
[-]
First Autoworks Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/01/20 09:05	General View	 Load JPG	☒
2	13/01/20 09:05	General View	 Load JPG	☒
3	13/01/20 09:05	General View	 Load JPG	☒
4	13/01/20 09:05	General View	 Load JPG	☒
5	13/01/20 09:05	General View	 Load JPG	☒
6	13/01/20 09:05	General View	 Load JPG	☒
7	13/01/20 09:05	General View	 Load JPG	☒
8	13/01/20 09:05	General View	 Load JPG	☒
9	13/01/20 09:05	General View	 Load JPG	☒
10	13/01/20 09:05	General View	 Load JPG	☒
11	13/01/20 09:05	Reinspection Photo	 Load JPG	☒
12	13/01/20 09:05	Reinspection Photo	 Load JPG	☒
13	13/01/20 09:05	Reinspection Photo	 Load JPG	☒
14	13/01/20 09:05	Reinspection Photo	 Load JPG	☒
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19	13/01/20 09:05	Reinspection Photo	 Load JPG	☒
20	13/01/20 09:05	Reinspection Photo	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST Reset Save Print
There are no document checklists configured.
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT119016377/ATF3Q2

Date: 15/01/2020

REFERENCE

Handling Insurer: China Taiping Insurance
(Singapore) Pte. Ltd.

Policy No: DMPCSN30435719000

Claimant
Vehicle No : SLW1350UInsured
Vehicle No : SMK9651A

Date of Loss: 01/09/2019

Nature of Claim: TP

Claim
No: SNM19D204113C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLW1350U

Make & Model: OPEL INSIGNIA, 2.0 AT (A)

Engine No: T2172198HARX0557

Reg. Date: 30/01/2018 (Man. Year: 2017)

Chassis No: W0VZT8EC9J1069304

Colour: Black

Odometer: 34330 km

Engine Capacity: 1998 cc

Market Value/New Car

N/A

Price:

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/35 R20

Rear Tyre Size: 245/35 R20

Front Left Side: Continental 6 mm

Rear Left Side: Continental 6 mm

Front Right Side: Continental 6 mm

Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,643.60	1,479.00	7,164.60	82.89
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,780.00	1,260.00	4,520.00	78.20
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	14,423.60	2,739.00	11,684.60	81.01
+ GST 7.00/7.00% (S\$)	1,009.65	191.73	817.92	81.01
Nett Amount (S\$)	15,433.25	2,930.73	12,502.52	81.01

INSPECTION

Date of Assignment: 16/09/2019

Date Inspected: 18/09/2019 Inspected At:

First Autoworks Pte Ltd (HQ)
23 KAKI BUKIT AVE 4 #04-01 SOUTH
WING
Singapore 415933

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 14 Jan 2020)
Parts:	143	OPEL INSIGNIA 2.0 AT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLW1350U)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOT LID	Not Necessary	2,300.00 FL	*- FL
2	1		*BOOT LID EMBLEM	Not Necessary	110.00 FL	*- FL
3	1		*BOOT LID LETTERING INSIGNIA	Not Necessary	90.00 FL	*- FL
4	1		*BOOT LID LETTERING TURBO	Not Necessary	80.00 FL	*- FL
5	1		*RHR BOOTLID LAMP	Not Necessary	390.00 FL	*- FL
6	1		*LHR BOOTLID LAMP	Not Necessary	390.00 FL	*- FL
7	1		*REAR BOOTLID HANDLE	Not Necessary	399.00 FL	*- FL
8	1		*BOOTLID OUTER SWITCH ASSY (NPA)	Not Necessary	0.00 FL	*- FL
9	2		*NUMBER PLATE LAMP	Not Necessary	80.00 FL	*- FL
10	1		*REAR BOOTLID INNER TRIM	Not Necessary	250.00 FL	*- FL
11	1		*RHR TAIL LAMP	Not Necessary	720.00 FL	*- FL
12	1		*LHR TAIL LAMP	Not Necessary	720.00 FL	*- FL
13	1		*REAR BUMPER	Deformed	1,550.00 FL	*1,550.00 FL
14	1		*REAR BUMPER TOW HOOK COVER	Not Necessary	105.00 FL	*- FL
15	1		*CENTRE BUMPER GUIDE	Cracked	60.00 FL	*60.00 FL
16	1		*RHRC BUMPER GUIDE -BRACKET	Not Necessary	50.00 FL	*- FL
17	1		*LHRC BUMPER GUIDE -BRACKET	Not Necessary	50.00 FL	*- FL
18	1		*RHR BUMPER GUIDE	Not Necessary	75.00 FL	*- FL
19	1		*LHR BUMPER GUIDE	Not Necessary	75.00 FL	*- FL
20	1		*REAR BUMPER REINFORCEMENT	Not Necessary	620.00 FL	*- FL
21	1		*REAR END PANEL TRIM	Not Necessary	75.00 FL	*- FL
22	10		*REAR NUMBER PLATE & BRACKET	Not Necessary	45.00 FS	*- FS
23	6		*SET REAR BUMPER CLIP	Necessary	65.00 FS	*30.00 FS
24	12		*INNER BOOTLID TRIM CLIPS	Not Necessary	71.50 FS	*- FS
25	1		*REAR END PANEL INSULATION SEAL	Not Necessary	120.00 FS	*- FS
26	8		*REAR FLOOR PANEL INSULATION SEAL	Not Necessary	100.00 FS	*- FS
27	1		*REVERSE CAMERA	Not Necessary	280.00 FS	*- FS
28	1		*SET REVERSE SENSOR	Not Necessary	592.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	9,462.50	1,640.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	818.90	161.00
Total Parts (\$\$)	8,643.60	1,479.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO DISMANTLE /RENEW THE ACCIDENT DAMAGED PORTION ,TO PANEL BEATING ,RESHAPE ,STRAIGHTEN ,ORIENTATE AND ALIGN REPAIR /REPLACEMENT PARTS	New	2,500.00	650.00
2	CARRY OUT SPRAY PAINTING ON ACCIDENT AFFECTED AREA	New	2,300.00	550.00
3	TO CONDUCT ANTI RUST OF UNDER CARRIAGE TUFF COAT	New	250.00	0.00
4	TO DISCONNECT WIRE HARNESS OF ELECTRICAL COMPONENT TO FACILITATE REPAIRS ,RECONNECT AND CHECK ELECTRICAL FUNCTION AFTER REPAIR	New	80.00	0.00
5	REMOVE AND REFIX SEAT CUSHION /UPHOLSTERY & ROOF LINING TO FACILITATE REPAIRS	New	250.00	0.00
6	TO REMOVE AND REFIX REVERSE SENSOR AND CONDUCT TEST	New	80.00	60.00
7	TO CONDUCT TRANSFER OF PARTS FROM OLD BOOTLID TO NEW BOOTLID	New	80.00	0.00
8	TO CONDUCT WATER LEAKAGE TEST AFTER REPAIRS OF VEHICLE	New	80.00	0.00
9	REMOVE AND REPLACE REVERSE CAMERA (LABOUR)	New	80.00	0.00
10	REMOVE AND REPLACE REVERSE SENSOR (LABOUR)	New	80.00	0.00
Gross Labour Cost (\$\$)			5,780.00	1,260.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >