

INS. CASE OWNER:

EILEEN BAY

CG4/FWD19016340/Dpa3

ASSIGNMENT

Surveyor:

BRYAN

DOI: 17/09/2019

Date / Time: 16/09/2019

Registered in Merimen: 16/09/2019

Pre-assign / CCU / FTE



Insured Vehicle No. : SJV 2970C

Claim No. : 1201900027377

Name of Insured : GOH PHEI CHI

Policy No. : PNPV2017-00005878-02

Insured Tel No. : HP: _____

Make / Model : SUBARU IMPREZA 4DR 1.5R

Excess Sec II :SS _____ D.O.A : 13/09/2019 22:55

Place of Accident : 14 KENSINGTON PARK ROAD

Is driver the owner? (YES / NO) Nature of Accident : _____

If NO, Driver Name / Age : CAO SHENLIANG

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : +65-84818228 (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SJL 5196D

INSRS:
WSP: RALLY PITSTOP
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:

URGENT

Date/ Time	SJL 5196D - X	SJV 2970C - X	STAGE	DATE / PIC
			Non-Reporting ltr (1st):	
			Non-Reporting ltr (2nd):	
			Non-Reporting ltr (Final):	
			Notification ltr (if non-pickup):	
			Call OI:	
			After call ltr to OI:	
			Documentation Check List: Handler Typist	
			Notification ltr (if non-pickup)	
			After call ltr to OI:	
			Authorisation To Act:	
			Release Voucher:	
			Final Repair Bill:	
			Car Rental Invoice:	
			Towing Invoice:	
			LTA / GIA :	
			Medical Bill:	
			PIR:	
			Mandate/Reject Instruction:	
			LOD	
			Payment Breakdown Form:	
			Post-Repair Photos:	
			Others:	

PRELIMINARY ADVICE		Date/Time:	Sent By:	Confirm by:
FINALIZATION		Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS	(days) Reduction:	%	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT		Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	24	If NO or B 28, Ass. Lia :
Repair Cost:	SS	27000		
Loss of Rental (LOR):	SS	(days)		
Loss of Use (LOU):	SS	420-00 (S70 x 6 days)		
Loss of Income (LOI):	SS	(\$ x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]		
GIA/LTA Search	SS	7.45		
Medical:	SS	-		
Disbursement:	SS	-	(e.g. Tow/ Independent)	
Legal Cost	SS	-		
Total:	SS	2127.45	Global Sum SS:	
FINAL PAYMENT		Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS	2127.45	Name 1:	Rally Pitstop.
Payee 2: (Strike if N.A.)	SS		Name 2:	
Payee 3: (Strike if N.A.)	SS		Name 3:	

COPY SENT

ASSIGNMENT

05 Nov 2023

From _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 5 days Res.: Yes or No
 Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: 85L 5196D Yr Regn: 2008, Nav
 Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Toyota Vios C.C. 1497
 Colour: Gold A/C: Insured / Std / NI / NA
 Sp. Reading: 234497 T/Radio: Insured / Std / NI / NA
 Eng/No: 1N2X805696
 C/No: MR053HY9305080036
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Good / Jammed / Leaked / Burnt or
 Brake: Good / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 185/60 R15
 R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or BridgeStone

Front 5 mm Rear 5 mm
 R/Bal. 5 mm L/Bal. 5 mm
 D.O.A. 13/09/2019 D.O.I. 17/09/2019

Survey held at Rally Pitstop Sun Ming

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
N/S Trend

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>FWD 55V 2970C</u>
	<u>MV 25K</u>
	<u>LTA 12.4K</u>
	<u>HL 12.4K 12.6K</u>
<u>18/10/19</u>	<u>Insured 2/5 2750/- with 5 dg. from (Recd # 1861.8/41M)</u>

Date/Time, File Pass to? ☐ : Preli. Report

1) ☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$)

RALLY PITSTOP

176 Sin Ming Drive
#04-17 Sin Ming Autocare
Singapore 575721
Tel: 64516985
Email: tar6985@hotmail.com

Date: 16/09/2019

To: Motor Claims Department

RE: Estimate repair cost of SJL5196D

Your Insured: SUV2970C

Dear Sir/Madam,
Vehicle No: SJL5196D
Make Model: Toyota / Vios
Date of accident: 13/09/2019

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Any supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

We are pleased to quote you the repair cost for the above-mentioned vehicle:

Qty	Description	Unit Price	TOTAL
1	Front bumper <i>Dented / cracked</i>		540.90
1	Front bumper retainer (LH) <i>SW</i>		48.90
5	Front bumper clips <i>Nec</i>	3.00	15.00
1	Head-lamp(LH) <i>Crack</i>		345.10
1	Front fender (LH) <i>Dented</i>		342.60
1	front fender inner garnish <i>deformed</i>		121.20
1	Fog-lamp cover <i>deformed</i>		45.30
1	Sport rim (FL) <i>crd</i>		458.80
1	185/60R15 tyre (FL) <i>Punctured 50%</i>	SW 45	150.00
1	Front left knuckle <i>2 destroyed</i>		334.70
1	Front left knuckle bearing <i>2 Dam</i>		150.30
1	Front left shock absorber <i>2 destroyed</i>		341.90
1	Steering rack <i>NH</i>		888.10
1	Front left rack end <i>2 destroyed</i>		96.10
1	Front left tie rod <i>2 destroyed NH</i>		88.20
1	Front left lower arm <i>2 destroyed</i>		330.10
1	VVTI emblem <i>NH</i>		38.30
1	Front left linkage <i>2 destroyed</i>		89.20
	Sub-total before discount		4375.80
	Parts percentage discount 30% 25%		1093.95
	PARTS TOTAL		3281.85
	LABOUR CHARGES & MISC		
1	Labour to dismantle and change all damaged parts		500.00
2	To putty and spray paint		400.00
3	To change under carriages		300.00
4	To do wheel alignment		80.00
	LABOUR TOTAL		1280.00
	LABOUR & PARTS TOTAL		4561.85

Regards,
Terrence Lim

17/09/2019 @ 11:30am

Nh Antennal

2/3mm

5 days

T you

2 KK And

list
323450
2425.87
25%

SH
90.00

labour
970.00

3485.87

4/5 2700/-

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Eileen Bay

Date: 18 Sep 2019

Preliminary Advice

Insured Vehicle No	: SJV2970C	Accident Date	: 13/09/2019
TP Vehicle No	: SJL5196D	Assignment Date	: 16/09/2019
Make	: HONDA VEZEL <i>Togata</i>	Est. Duration of Repair	: 5 days
Date of Inspection	: 17/09/2019		
Inspection At	: Rally Pitstop (HQ) 176 SIN MING DRIVE #04-17 SINMING AUTO CARE Singapore 787525		

Point of Impact / General Description of Damages

The vehicle sustained impact / damagesN/S front... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	4,598.53
Revised Amount	:S\$	3,476.20
Check Items (Estimated)	:S\$	0.00
Total	:S\$	3,476.20

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorized repairs.

16320/p

Nivitha (LKK Auto)

From: venessa.chan@fwd.com
Sent: Monday, 16 September 2019 4:29 PM
To: admin-d@lkkauto.com; admin-a@lkkauto.com
Cc: eileen.bay@fwd.com; motorclaims.sg@fwd.com
Subject: Acct involving SJV2970C (FWD) & SJL5196D on 13/09/19 CLAIM REF: 1201900027377

5:04pm @ 16/9/19
vehicle in
person @ Terrence
agreed survey on 17/9/19

Dear Nivitha,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen & I will upload the documents accordingly.

Thank you.

Best Regards,

Venessa Chan
Administrative Assistant, Claims

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986 E venessa.chan@fwd.com
W www.fwd.com.sg

-----Original Message-----

From: Terrence Lim [mailto:tar6985@hotmail.com]
Sent: Monday, September 16, 2019 4:19 PM
To: Motor Claims SG - SG Common
Cc: Terrence Lim
Subject: Acct involving SJV2970C (FWD) & SJL5196D on 13/09/19

Hi,

Please assist to arrange PRI of SJL5196D at our workshop:-

Rally Pitstop
176 Sin Ming Drive
#04-17 Sin Ming Autocare
S575721

Thank you.

Regards,
Terrence Lim
91005500

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the

sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Hsiao Tong (LKKAUTO)

From: Terrence Lim <tar6985@hotmail.com>
Sent: Friday, 18 October 2019 10:41 AM
To: Hsiao Tong (LKKAUTO)
Cc: Terrence Lim
Subject: Acct involving SJV2970C (FWD) & SJL5196D on 13-09-2019
Attachments: LOD.pdf; SJL5196D Repair Invoice.pdf; LTA Invoice.pdf

Hi Hsiao Tong,

Attached herewith our Invoices & LOD, please assist with the settlement.

Thank you.

Regards,
Terrence Lim
91005500

Claim Audit

AUDIT TRAIL				
No	On	Audit	Remarks	By
1	16 Sep 2019 19:17	Clim Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	16 Sep 2019 19:17	Clim Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] HOW MEI KWAN
3	16 Sep 2019 19:17	Clim Created	Reg No: SJL5196D. Acct Date: 2019/09/13. Claim Type: TP. Insurer: FWD Singapore Pte e. Ltd. (HQ). Workshop: Rally Pitstop (HQ)	[A] HOW MEI KWAN
4	16 Sep 2019 19:17	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : AJAX Inspection Services Pte Ltd.	[A] HOW MEI KWAN
5	16 Sep 2019 19:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/25	[A] HOW MEI KWAN
6	16 Sep 2019 19:17	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	16 Sep 2019 19:18	Adj Adjuster Assigned	[None] -> BRYAN TANI	[A] HOW MEI KWAN
8	17 Sep 2019 09:32	Clim Registration Modified	Pol No:->PNPV2017-00005878-02.	[I] Venessa Chan
9	18 Sep 2019 14:50	Label Added	(20005):Direct Settlement .	[A] HOW MEI KWAN
10	18 Sep 2019 14:59	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/09/25	[A] HOW MEI KWAN
11	21 Oct 2019 08:43	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	21 Oct 2019 08:43	Clim Dtl Modified	JPJ Reg. Date: -> 2008/11/30.	[A] JOANNE LEE KHANG MIN
13	21 Oct 2019 08:43	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	22 Oct 2019 14:30	Adj Mandate Request	Cur.Req:3067.45:LIABILITY: 100%(BOLA 24) QUANTUM: (a) COR: \$2,700.00 + (b) LO U: \$360.00 (6days x \$60.00) + (c) DISBURSEMENT: \$7.45 Total: a+b+c = \$3,067.45 * VEH MODEL: Toyota Vios (1497cc). FOR YOUR APPROVAL/INSTRUCTION.	[A] CHEW HSIAO TONG

Date From Date To Audit Type None Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No.	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2281964	17 Sep 2019 09:32:25	TP Case (Insurer)	Motor	FWD Singapore Pte. Ltd. (HQ)	FWD Singapore Pte. Ltd. (HQ)	SJL5196D	GOH PHEI CHI	xx.xx
2284370	18 Sep 2019 14:59:21	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJL5196D	SJV2970C	11.77

Print Received Message

This mail is associated with :

***SJL5196D (1201900027377)**

[SJV2970C]

TP

J7 AUTOMOBILE ENTERPRISE

Sep 13 2019 12:00AM

[GOH PHEI CHI]

Rally Pitstop

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 23/10/2019 18:53 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3067.45) - SJL5196D - Claim Handler: Eileen Bay

Approved:3067.45.

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	16 Sep 2019 19:17	Cim Dtl Modified	Claimant's Name: -> -.		[A] HOW MEI KWAN
2	16 Sep 2019 19:17	Cim Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).		[A] HOW MEI KWAN
3	16 Sep 2019 19:17	Cim Created	Reg No: SJLS196D. Acct Date: 2019/09/13. Claim Type: TP. Insurer: FWD Singapore Pt e. Ltd. (HQ). Workshop: Rally Pitstop (HQ)		[A] HOW MEI KWAN
4	16 Sep 2019 19:17	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ);; RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : AJAX Inspection Services Pte Ltd.		[A] HOW MEI KWAN
5	16 Sep 2019 19:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/25		[A] HOW MEI KWAN
6	16 Sep 2019 19:17	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.		[A] HOW MEI KWAN
7	16 Sep 2019 19:18	Adj Adjuster Assigned	[None] -> BRYAN TANI		[A] HOW MEI KWAN
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11	21 Oct 2019 08:43	Adj Rpt Initiated			[A] JOANNE LEE KHANG MIN
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13	21 Oct 2019 08:43	Cim Details Notified			[A] JOANNE LEE KHANG MIN
14	22 Oct 2019 14:30	Adj Mandate Request	Cur.Req:3067.45;LIABILITY: 100%(BOLA 24) QUANTUM: (a) COR: \$2,700.00 + (b) LOU: \$360.00 (6days x \$60.00) + (c) DISBURSEMENT: \$7.45 Total: a+b+c = \$3,067.45 * VEH MODEL: Toyota Vios (1497cc). FOR YOUR APPROVAL/INSTRUCTION.		[A] CHEW HSIAO TONG
15	23 Oct 2019 18:53	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/25		[I] Eileen Bay
16	23 Oct 2019 18:53	Adj Mandate Set	Approved:3067.45.		[I] Eileen Bay
17	22 Nov 2019 14:37	Adj Mandate Request	Cur.Req:3127.45:Hi, For LOU, third party counter proposed 6days x \$70.00. Kindly let us have your further instruction after review the matter. Thanks.		[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2281964	17 Sep 2019	TP Case	Motor	FWD	FWD	SJLS196D	GOH PHEI CHI	xx.xx

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 14 November 2019 3:37 PM
To: 'Terrence Lim'
Subject: RE: Acct involving SJV2970C (FWD) & SJL5196D on 13-09-2019 //LKK REF: CC4/FWD19016340/Dpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Kindly provide documentation proof on loss of income in order for us to seek further mandate/ instruction from FWD.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

18/11/19 @ 10.55am

→ TP Wksp - Angela (90494558)

called in. TP driver
unable to provide income
statements (old man, don't know
how to copy).

→ Terrence can offer
higher Lm.

From: Terrence Lim <tar6985@hotmail.com>
Sent: Friday, 8 November 2019 1:15 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: Acct involving SJV2970C (FWD) & SJL5196D on 13-09-2019 //LKK REF: CC4/FWD19016340/Dpa3

Hi,

We propose

COR \$2700

Loss of use & Income \$1080

LTA \$7.45

Please let us hear from you.

Hsiao Tong (LKKAUTO)

From: Terrence Lim <tar6985@hotmail.com>
Sent: Friday, 8 November 2019 1:15 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Acct involving SJV2970C (FWD) & SJL5196D on 13-09-2019 //LKK REF: CC4/FWD19016340/Dpa3

Hi,

We propose

COR \$2700
Loss of use & Income \$1080
LTA \$7.45

Please let us hear from you.

Thanks & Regards,
Terrence Lim
91005500

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Saturday, October 26, 2019 10:52 AM
To: Terrence Lim <tar6985@hotmail.com>
Subject: RE: Acct involving SJV2970C (FWD) & SJL5196D on 13-09-2019 //LKK REF: CC4/FWD19016340/Dpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 2,700.00
2. Loss of Use (6days x \$60.00)	\$ 360.00
3. LTA / GIA Search Fee	\$ 7.45
Total	\$ 3,067.45

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 26 October 2019 10:53 AM
To: 'Terrence Lim'
Subject: RE: Acct involving SJV2970C (FWD) & SJL5196D on 13-09-2019 //LKK REF: CC4/FWD19016340/Dpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Terrence Lim <tar6985@hotmail.com>
Sent: Friday, 18 October 2019 10:41 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Terrence Lim <tar6985@hotmail.com>
Subject: Acct involving SJV2970C (FWD) & SJL5196D on 13-09-2019

Hi Hsiao Tong,

Attached herewith our Invoices & LOD, please assist with the settlement.

Thank you.

Regards,

Terrence Lim

91005500

Print Received Message

This mail is associated with :

***SJL5196D (1201900027377)**

[SJV2970C]

TP

J7 AUTOMOBILE ENTERPRISE

Sep 13 2019 12:00AM

[GOH PHEI CHI]

Rally Pitstop

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 18/12/2019 16:39 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3127.45) - SJL5196D - Claim Handler: Eileen Bay

Approved:3127.45.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Sep 2019 Edit Reg		16 Sep 2019 00:00 Edit Adj Rpt	S\$2,700.00 Edit Estimates	S\$2,700.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	GOH PHEI CHI, ID: 57612092G								
Main Claimant:	J7 AUTOMOBILE ENTERPRISE, Co. Reg. No.: 53351011B								
Vehicle Reg. No.:	SJL5196D	Date of Loss:	13/09/2019 00:00 - :59 [129 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201900027377	Policy/Cover Note No.:	PNPV2017-00005878-02 (Comprehensive) Coverage: 27/07/2019 - 26/07/2020						
Vehicle Reg. No. (Insured):	SJV2970C	Policy No. (Claimant):	P2315918						
		Excess:							
Repairer:	Rally Pitstop (HQ) 176 SIN MING DRIVE #04-17 SINMING AUTO CARE, 787525 Sin Ming - Tel: 64516985								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Eileen Bay]								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by BRYAN TANI] ... [Final Rpt due 25/09/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> FWD_SG (18/12/2019): Alert - Adj Mandate Approved (S\$3127.45) - SJL5196D - Claim Handler: Eileen Bay FWD_SG (23/10/2019): Alert - Adj Mandate Approved (S\$3067.45) - SJL5196D - Claim Handler: Eileen Bay 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJL5196D (1201900027377)
[SJV2970C]
TP
J7 AUTOMOBILE ENTERPRISE
Sep 13 2019 12:00AM
[GOH PHEI CHI]
Rally Pitstop























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[Upload Photos](#)
[Compose New Letter](#)

View View in Browser

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	(Draft)	LKK Auto Consultants Pte Ltd (HQ)			
		Third Party Express Settlement – Payment Breakdown		Edit	

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	18/09/19 14:59	LKK Auto Consultants Pte Ltd (HQ)			
		Adjuster Immediate Advice		Load HTM	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder			Thumbnail	Print
1	09/10/19 17:26	LKK Auto Consultants Pte Ltd (HQ)			
		Front View		Load JPG	<input checked="" type="checkbox"/>
2	09/10/19 17:26	Front View Left		Load JPG	<input checked="" type="checkbox"/>
3	09/10/19 17:27	General View		Load JPG	<input checked="" type="checkbox"/>
4	09/10/19 17:27	General View		Load JPG	<input checked="" type="checkbox"/>
5	09/10/19 17:27	General View		Load JPG	<input checked="" type="checkbox"/>
6	09/10/19 17:27	General View		Load JPG	<input checked="" type="checkbox"/>
7	09/10/19 17:27	General View		Load JPG	<input checked="" type="checkbox"/>
8	09/10/19 17:27	General View		Load JPG	<input checked="" type="checkbox"/>
9	09/10/19 17:27	General View		Load JPG	<input checked="" type="checkbox"/>
10	09/10/19 17:27	General View		Load JPG	<input checked="" type="checkbox"/>
11	09/10/19 17:27	General View		Load JPG	<input checked="" type="checkbox"/>
12	09/10/19 17:27	General View		Load JPG	<input checked="" type="checkbox"/>
13	09/10/19 17:27	General View		Load JPG	<input checked="" type="checkbox"/>
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29	09/10/19 17:27	General View		Load JPG	<input checked="" type="checkbox"/>
30	09/10/19 17:27	General View		Load JPG	<input checked="" type="checkbox"/>
31	09/10/19 17:28	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>
32	09/10/19 17:28	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
33	09/10/19 17:28	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
34	09/10/19 17:28	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
35	09/10/19 17:28	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
36	09/10/19 17:28	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
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47	09/10/19 17:28	Finishing Photo		Load JPG	<input checked="" type="checkbox"/>
48	09/10/19 17:28	Finishing Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	16/09/19 19:18	ACKNOWLEDGEMENT EMAIL TO FWD DD 16.09.19		Load PDF	
2	16/09/19 19:19	EMAIL - FWD TO OI DD 16.09.2019		Load PDF	
3	19/09/19 16:27	TP ESTIMATE - MARKED		Load PDF	
4	19/09/19 16:27	TP GIA REPORT		Load PDF	
5	21/10/19 08:51	WORKSHOP INVOICE		Load PDF	
6	21/10/19 08:51	LTA SEARCH		Load PDF	
7	21/10/19 08:51	LOD		Load PDF	
8	20/12/19 08:01	Release Voucher		Load PDF	
9	20/12/19 08:01	AUTHORISATION TO ACT FORM		Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)		Thumbnail	Print
1	17/09/19 09:32	SJV2970C OI GIA		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</div> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJV2970C (Insd veh)	Model:	TOYOTA VIOS 1.5 (A)
	SJL5196D (TP veh)		
Date of Accident:	13/09/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	4,602.27
Final Repair Cost	:	\$	2,700.00
Loss of Use	:	\$	420.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	3,127.45

6.00 days at \$70.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability ____ 100 ____ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Rally Pitstop	:	\$ 3,127.45
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

20 Dec
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD19016340/DPA3Q2

Date: 20/12/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2017-00005878-02

Claimant Vehicle No: SJL5196D Insured Vehicle No: SJV2970C

Date of Loss: 13/09/2019 Nature of Claim: TP Claim No: 1201900027377

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJL5196D Engine No: 1NZX805696
 Make & Model: TOYOTA VIOS, 1.5 (A) Chassis No: MR053HY9305080036
 Reg. Date: 30/11/2008 (Man. Year: 2008) Odometer: 234497 km
 Colour: Gold
 Engine Capacity: 1497 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/60 R15 Rear Tyre Size: 185/60 R15
 Front Left Side: Bridgestone 5 mm Rear Left Side: Bridgestone 5 mm
 Front Right Side: Bridgestone 5 mm Rear Right Side: Bridgestone 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,322.27	2,515.87	806.40	24.27
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,280.00	970.00	310.00	24.22
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	4,602.27	3,485.87	1,116.40	24.26
Approved Total (Overridden) (S\$)		2,700.00		
Nett Amount (S\$)	4,602.27	2,700.00	1,902.27	41.33
+ Loss of Use (6.0 x S\$70.00/day) (S\$)		420.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		3,127.45		

INSPECTION

Date of Assignment: 16/09/2019

Date Inspected: 17/09/2019 Inspected At:

Rally Pitstop (HQ)
 176 SIN MING DRIVE #04-17
 SINMING AUTO CARE
 Singapore 787525

Estimated Period of Repair: 5.0 days

Adjuster: BRYAN TANI

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 19 Dec 2019)
Parts:	143	TOYOTA VIOS 1.5 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJL5196D)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Dented / Cracked	540.90 FL	*540.90 FL
2	1		*FRONT BUMPER RETAINER (LH)	Serviceable	48.90 FL	*- FL
3	5		*FRONT BUMPER CLIPS	Necessary	15.00 FS	*15.00 FS
4	1		*HEAD LAMP (LH)	Cracked	345.10 FL	*345.10 FL
5	1		*FRONT FENDER (LH)	Dented	342.60 FL	*342.60 FL
6	1		*FRONT FENDER INNER GARNISH	Deformed	121.20 FL	*121.20 FL
7	1		*FOG-LAMP COVER	Deformed	45.30 FL	*45.30 FL
8	1		*SPORT RIM (FL)	Cut	458.80 FL	*458.80 FL
9	1		*185/60R15 TYRE (FL) (50%)	Punctured	112.50 FS	*75.00 FS
10	1		*FRONT LEFT KNUCKLE	Distorted	334.70 FL	*334.70 FL
11	1		*FRONT LEFT KNUCKLE BEARING	Damaged	150.30 FL	*150.30 FL
12	1		*FRONT LEFT SHOCK ABSORBER	Distorted	341.90 FL	*341.90 FL
13	1		*STEERING RACK	Not Necessary	888.10 FL	*- FL
14	1		*FRONT LEFT RACK END	Distorted	96.10 FL	*96.10 FL
15	1		*FRONT LEFT TIE ROD	Not Necessary	88.20 FL	*- FL
16	1		*FRONT LEFT LOWER ARM	Distorted	330.10 FL	*330.10 FL
17	1		*VVTI EMBLEM	Necessary	38.30 FL	*38.30 FL
18	1		*FRONT LEFT LINKAGE	Distorted	89.20 FL	*89.20 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	4,387.20	3,324.50
- List Item Discount on L Items 25.00/25.00% (\$\$)	1,064.93	808.63
Total Parts (\$\$)	3,322.27	2,515.87

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR TO DISMANTLE AND CHARGE ALL DAMAGED PARTS	New	500.00	400.00
2	TO PUTTY AND SPRAY PAINT	New	400.00	360.00
3	TO CHARGE UNDER CARRIAGES	New	300.00	150.00
4	TO DO WHEEL ALIGNMENT	New	80.00	60.00
Gross Labour Cost (S\$)			1,280.00	970.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >