

### Accident involving SLT230E and SJV5105P on 14 September 2019

Chronology of the case: -

14.09.2019	<ul style="list-style-type: none"><li>• Date of accident.</li></ul>
14.09.2019	<ul style="list-style-type: none"><li>• LKK received assignment from TP workshop</li></ul>
17.09.2019	<ul style="list-style-type: none"><li>• Receives OI GIA thru Merimen</li></ul>
18.09.2019	<ul style="list-style-type: none"><li>• LKK conducts survey on TP vehicle.</li></ul> <p>Cost of Repair not finalised:-</p> <ul style="list-style-type: none"><li>• Parts: \$ 2,104.00</li><li>• S/Nett: \$ 712.00</li><li>• Labour: \$ 1,800.00</li><li>• Check items: \$300.00</li></ul> <p><b><u>Total: \$ 4,916.00</u></b></p>
23.09.2019	<ul style="list-style-type: none"><li>• LKK assessed liability and sent letter to OI. (<b>BOLA 23</b> – OI reversed and collided into parked TP vehicle). Liability down against OI.</li><li>• LKK phone call to OI (<b>10: 32am</b>) – OI confirmed that there is contact between both vehicles. However, OI disputed on the damages to TP vehicle, he alleged that it is a “Scam Claim” &amp; cut off the phone call. LKK escalated the matter to Saliha (AIG).</li><li>• OI phone call to LKK (<b>12.14pm</b>) – OI still disputed on the damages and informed that he will only talk to AIG.</li><li>• LKK sent e-mail to Saliha (AIG) to inform on OI’s dispute.</li></ul>
24.09.2019	<ul style="list-style-type: none"><li>• Saliha (AIG) instructed LKK to conduct Inspection &amp; Height Measurement and to submit report.</li></ul>
01.10.2019	<ul style="list-style-type: none"><li>• LKK investigator (Naz) submitted Preliminary Advice on the Inspection &amp; Height Measurement to AIG.</li></ul>
02.10.2019	<ul style="list-style-type: none"><li>• Saliha (AIG) instructed LKK not to contact OI.</li></ul>
24.10.2019	<ul style="list-style-type: none"><li>• LKK investigator (Naz) submitted Height Measurement Report to AIG</li></ul>
21.11.2019	<ul style="list-style-type: none"><li>• Saliha (AIG) sent e-mail to OI to revert by 26/11/2019</li></ul>
24.02.2020	<ul style="list-style-type: none"><li>• TP dropped claim from Premium Automobiles Pte Ltd and claiming thru workshop Ready Auto Care Pte Ltd.</li></ul>
09.03.2020	<ul style="list-style-type: none"><li>• Saliha (AIG) informed LKK that OI approached FIDREC to dispute and instructed LKK to prepare chronology.</li></ul>