Shu Pei (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>

Sent: Wednesday, 20 November 2019 12:16 PM

To: Shu Pei (LKKAuto) **Cc:** Jenny Toh

Subject: Arrange for survey - Acc on 05.09.2019 invlg SLN 2003 M & SCV 88 X

Dear Shu Pei

Vehicle No: SCV 88 X not insured with QBE insurance at the material time of the accident.

Since the vehicle has not been survey, kindly cancel this assignment.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

Website LinkedIn Twitter



From: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Sent: Friday, 8 November 2019 10:03 AM **To:** Jenny Toh <jenny.toh@qbe.com>

Subject: RE: Arrange for survey - Acc on 05.09.2019 invlg SLN 2003 M & SCV 88 X

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Shu Pei (LKKAuto)

Sent: Monday, 21 October 2019 9:14 AM **To:** 'Jenny Toh' <<u>jenny.toh@gbe.com</u>>

Subject: RE: Arrange for survey - Acc on 05.09.2019 invlg SLN 2003 M & SCV 88 X

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 8 October 2019 9:40 AM To: 'Jenny Toh' < jenny.toh@qbe.com>

Subject: RE: Arrange for survey - Acc on 05.09.2019 invlg SLN 2003 M & SCV 88 X

Dear Jenny,

We refer to the above matter.

Kindly let us have a copy of TP & OI accident report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Friday, 27 September 2019 9:01 AM
To: 'Jenny Toh' < jenny.toh@qbe.com>

Subject: RE: Arrange for survey - Acc on 05.09.2019 invlg SLN 2003 M & SCV 88 X

Dear Jenny,

We refer to the above matter.

Kindly let us have a copy of TP & OI accident report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) < admin-d@lkkauto.com >

Sent: Monday, 16 September 2019 9:33 AM

To: 'Jenny Toh' < jenny.toh@qbe.com>; assignments < assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Arrange for survey - Acc on 05.09.2019 invlg SLN 2003 M & SCV 88 X

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not In the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [mailto:jenny.toh@qbe.com]
Sent: Friday, 13 September 2019 5:40 PM
To: assignments <assignments@lkkauto.com>

Subject: Arrange for survey - Acc on 05.09.2019 invlg SLN 2003 M & SCV 88 X

Our ref: V0016031

Hi All

Kindly survey the third party claim. On 'WP " basis

regards

Jenny Toh

Senior Assistant Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

Website LinkedIn Twitter



From: Lily <bhlim@procarcare.com.sg> On Behalf Of Claims

Sent: Friday, 13 September 2019 5:39 PM **To:** Jenny Toh < <u>jenny.toh@qbe.com</u>> **Cc:** Claims < claims@procarcare.com.sg>

Subject: RE: Arrange for survey - Acc on 05.09.2019 invlg SLN 2003 M & SCV 88 X

Hi Jenny

Please arrange LKK Auto Consultants Pte Ltd Thank you Regards,

Lily LIM

Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg
W: www.procarcare.com.sg



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From: Jenny Toh [mailto:jenny.toh@qbe.com]
Sent: Friday, 13 September, 2019 5:00 PM

To: Lily

Subject: Arrange for survey - Acc on 05.09.2019 invlg SLN 2003 M & SCV 88 X

Our ref: V0016031

Dear Lily

We refer to the above captioned matter.

We intent to conduct a <u>full survey</u> of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte
Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225 Website LinkedIn Twitter



From: Lily < bhlim@procarcare.com.sg > On Behalf Of Claims

Sent: Friday, 13 September 2019 4:41 PM **To:** Jenny Toh < <u>jenny.toh@qbe.com</u>> **Cc:** Claims < claims@procarcare.com.sg>

Subject: Arrange for survey - Acc on 05.09.2019 invlg SLN 2003 M & SCV 88 X

Hi Jenny

Please refer to attached and arrange for survey

Vehicle is not in workshop

Regards,

Lily LIM

Claims Advisory

Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg
W: www.procarcare.com.sg



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