

Vic (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Friday, 1 November, 2019 2:19 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: Re: Accident on 12/9/2019 involving SHB 991J & SKW 5250K (AIG's insured) Our Ref: TAX/09/19/2036/lg - LKK REF CC3/AIG19016303/Ehb3
Attachments: img-Y01141046-0001.pdf

Dear Vic,

We attach the duly signed DV and ATA for your necessary action. Please let us have AIG's cheque for \$3,170.00 payable to **SMRT TAXIS PTE LTD**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: 01/11/2019 11:59
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Accident on 12/9/2019 involving SHB 991J & SKW 5250K (AIG's insured) Our Ref: TAX/09/19/2036/lg - LKK REF CC3/AIG19016303/Ehb3

WITHOUT PREJUDICE

Dear Lee Gek,

We refer further to your below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, our principal had further reviewed and is prepared to improve and increase our offer to a global sum of \$3,170.00 (all in) to settle your client's claim.

Kindly chop and sign the attached DV and ATA and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
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From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

Sent: Friday, 25 October, 2019 4:28 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: Re: Accident on 12/9/2019 involving SHB 991J & SKW 5250K (AIG's insured) Our Ref: TAX/09/19/2036/lg - LKK REF CC3/AIG19016303/Ehb3

Dear Vic,

Your offer of \$3,100.00 is unacceptable. We are prepared to accept global sum of \$3,170.00 (3 + ½ day delay + ½ day (for Sat) + 1 day (for Sun).

Please reconsider your offer and let us hear from you soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: 25/10/2019 10:41

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Cc: Admin A; Vic (LKKAuto)

Subject: RE: Returned of DV Re: Accident on 12/9/2019 involving SHB 991J & SKW 5250K (AIG's insured) Our Ref: TAX/09/19/2036/lg - LKK REF CC3/AIG19016303/Ehb3

WITHOUT PREJUDICE

Dear Lee Gek,

We refer further to your below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, our principal had further reviewed and is prepared to improve and increase our offer to a global sum of **\$3,100.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and ATA and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

Sent: Tuesday, 22 October, 2019 5:14 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: Returned of DV Re: Accident on 12/9/2019 involving SHB 991J & SKW 5250K (AIG's insured)

Our Ref: TAX/09/19/2036/lg - LKK REF CC3/AIG19016303/Ehb3

Dear Vic,

Our hirer Mr Chong Yew Chung has just provided his current income tax assessment (copy attached). We now re-quantify our claim as follows:-

Cost of Repair	\$2188.86
Loss of Rental	\$725.63 (6.25 days x \$116.10)
Loss of Income	\$500.00 (6.25 day x \$80.00)
LTA Search Fee	\$7.00
Total	\$3421.49

As such, your offer of \$3,025.00 is unacceptable. We are prepared to accept a global sum of \$3,176.00.

Please revert. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: 22/10/2019 10:59

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Cc: Admin A; Vic (LKKAUTO)

Subject: RE: LOD Re: Accident on 12/9/2019 involving SHB 991J & SKW 5250K (AIG's insured) Our Ref: TAX/09/19/2036/Ig - LKK REF CC3/AIG19016303/Ehb3

WITHOUT PREJUDICE

Dear Lee Gek,

We refer further to our below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we propose a global sum of **\$3,025.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and ATA and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Suwanna (LKK Auto)
Sent: Monday, 30 September, 2019 8:47 AM
To: LeeGek@smrt.com.sg
Cc: Admin A; CS A Team; Vic (LKKAuto)
Subject: FW: LOD Re: Accident on 12/9/2019 involving SHB 991J & SKW 5250K (AIG's insured) Our Ref: TAX/09/19/2036/lg

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Mr. Vic .

Hi Vic,

FYNA, our ref CC3/AIG19016303/Ehb3

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Friday, 27 September 2019 4:26 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: LOD Re: Accident on 12/9/2019 involving SHB 991J & SKW 5250K (AIG's insured) Our Ref: TAX/09/19/2036/lg

Dear All,

We refer to our LOD below.

Please be informed that our relief driver Mr Lee Yoke Lin (NRIC No. Sxxxx061G) is claiming his injury and loss of income (based on his medical leave) through his own lawyer. We are claiming the loss of income (based on downtime) on behalf of our hirer Mr Chong Yew Chung (NRIC No. Sxxxx505H).

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Sent: 27/09/2019 16:17

To: CS A Team; Team A

Subject: LOD Re: Accident on 12/9/2019 involving SHB 991J & SKW 5250K (AIG's insured) Our Ref: TAX/09/19/2036/lq

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2188.86
Loss of Rental	\$725.63 (6.25 days x \$116.10)
Loss of Income	\$375.00 (6.25 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$3296.49

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

