

**Re: OD CLAIMS FOR SFJ 4005 L**

Shirley Hiew (LKK Auto)

Tue 17/9/2019 11:49 AM

**To:** Claims <claims@premiumauto.com.sg>**Cc:** SUR <sur@lkkauto.com> 1 attachments (548 KB)

ESTIMATE.pdf;

Hi Troy,

As instructed by our client, please proceed to repair the insured vehicle **SFJ 4005L** (Excess \$ 600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <claims@premiumauto.com.sg>**Sent:** Tuesday, 17 September 2019 10:20 AM**To:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>**Cc:** SUR <sur@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>**Subject:** RE: OD CLAIMS FOR SFJ 4005 L

Dear Shirley,

Any update?

Thanks

Best Regards,

**TRoy Goh**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

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**From:** Claims [mailto:claims@premiumauto.com.sg]

**Sent:** Monday, 16 September 2019 3:05 PM

**To:** 'Shirley Hiew (LKK Auto)'

**Cc:** 'SUR'; 'Claims'

**Subject:** RE: OD CLAIMS FOR SFJ 4005 L

Dear Shirley,

Herein attached the driving license and cert of insurance for your next action. Survey was just done by Adrian this morning,

herein attached the estimate repair and video footage for your reference. Please assist with the mentioned claims and confirm with the excess amount.

Thanks

Best Regards,

**TRoy Goh**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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**From:** Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]  
**Sent:** Monday, 16 September 2019 2:48 PM  
**To:** Claims  
**Cc:** SUR  
**Subject:** Re: OD CLAIMS FOR SFJ 4005 L

Hi Troy,

Kindly provide us the documents of driving & cert. ins.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Friday, 13 September 2019 4:33 PM  
**To:** Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Claims' <claims@premiumauto.com.sg>  
**Subject:** FW: OD CLAIMS FOR SFJ 4005 L

RESEND

Best Regards,  
**TRoy Goh**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183

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**From:** Claims [mailto:claims@premiumauto.com.sg]

**Sent:** Friday, 13 September 2019 4:31 PM

**To:** 'Admin A'; 'Admin-D (LKKAuto)'; 'SUR'

**Cc:** 'Claims'

**Subject:** OD CLAIMS FOR SFJ 4005 L

Dear all,

Kindly assist to register this mentioned claims above, customer was convert from third party claim to own damage claim. Herein attached with the GIA Report and estimate repair for your next action.

Please do take note that owner want to know how much will be the excess be. Because this accident was not My client fault.

Please arrange the survey on 16/9/2019@11am, owner waiting.

Thanks

Best Regards,

**TRoy Goh**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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