

ASS. REC. BY:

REF: CS/MG19016286/Kvd3

102

Special Instruction:

Surveyor: Kenneth

## ASSIGNMENT (Office)

From (Person): Puthikentheerthen

of AIG

Date/Time: 16/9/19 @ 11am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLL 3519X

Insured:

SKG 4190R

at Workshop m/s

Massive Trading

Tel:

9108 2728

of

B1K 5038 TMK Ind. Parc 2 # 01-205

Policy No:

2100313378-07

Claim No:

1400423446SG

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

13/09/19

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

11:00am @ 16/9/19

Person Contacted:

Anthony

Vehicle IN/OUT

Date/Time

Action/Instruction

Estimate ✓

SLL 3519X-X

SKG 4190R-X

3/10 L1Lp 8220d Carbone (Rec 2094.60, 4910)

ASS. REC. BY:

REF: *261**Kennerth*

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s *MASSIVE*

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

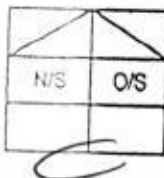
Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: *04* days Res.: Yes or NoLum Sum: *20* % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: *SLL 3519X* Yr Regn: *02, 17*Type: ☒ Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make: *Honda* c.c. *1498*Colour: *M. Grey* A/C: ☐ Insured / ☐ Std / ☐ NI / ☐ NASo. Reading: *15931* T/Radio: ☐ Insured / ☐ Std / ☐ NI / ☐ NAEng: ☐ orC/No: *RU 3 - 1235093*Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrakes: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orModi: ☐ NII / ☐ S/Rim / ☒ STD / ☐ R/Rim orTyre Sizes: F: *215/60R16*

R: \_\_\_\_\_

BS / ☒ EXNOVA / ☐ GY / ☐ FS / ☐ LIZA / ☐ MIC / ☐ OHTSU / ☐ PIR / ☐ SUMI /  
TOYO / YOKO or

Front

R/Bal: *9* mmL/Bal: *9* mmD.O.A: *13/9/19*

Rear

R/Bal: *9* mmL/Bal: *9* mmD.O.I: *17/9/19*

Survey held at

Des. of Damages: ☐ Frt / ☐ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or*Rear*The ☐ C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

*1* File pass to  
GIA & EIP not ready

RECEIVED 04 OCT 2019

Date/Time, File Pass to?

☐ : Prell. Report

1)

☐ : Final Report

Date/Time, File Return to?

2) *4/10 typist*Days Off Repair: *4*Resurvey No. of Trip: *1*Add Fee: ☐ : Site Insp (\$)☐ : Print / Rev (\$)☐ : Rep. Jaws (\$)☐ : Weekend (\$)

Survey Fee:

Transportation:

S + RS \$

Fees

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$)

*Merimen**2200/-**250**11**261*

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Sep 2019 <a href="#">Edit Reg</a>		16 Sep 2019 00:00 <a href="#">Edit Adj Rpt</a>				<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
------	-----------	---------------	-----------	--------------------------

#### CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	Cheah Vee Seong @Cheah Henry		
Main Claimant:	WONG SHU HUI MELISSA, ID: S8428740G		
Vehicle Reg. No.:	SLL3519X	Date of Loss:	13/09/2019 08:00 - :59
Claim Type:	TP / 1400423446SG	Policy/Cover Note No.:	2100313378-07 (Comprehensive)
Vehicle Reg. No. (Insured):	SKG4190R	Policy No. (Claimant):	
		Excess:	
Repairer:	Massive Trading & Auto () Blk 5038 #01-405, Ang Mo Kio Industrial Pk 2, 569541 Ang Mo Kio - Tel:		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 25/09/2019]		

#### ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG\_SG (17/09/2019): NO OI GIA REPORT
- AIG\_SG (17/09/2019): TP GIA report.

#### ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**PRE-REPAIR INSPECTION REQUEST – SLL3519X vs SKG4190R on 13.09.2019**

From: Parthiban, Theerthan  
To: assignments@lkkauto.com, Admin A  
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Hor, Yinrul, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam  
Sent: 9/16/2019 11:00:04 AM  
Attachments: 201909160915202788.pdf

Hi,

Please refer to the enclosed request from **Teo Keng Siang LLC**.  
Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.  
*Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.*

Thank you.

Regards,

Theerthan R Parthiban (Troy)  
AIG  
Senior Claims Examiner, Auto  
Singapore Claims Operations | AIG Shared Services

Tel: 8001206556 Ext: 1002217  
Theerthan.Parthiban@aig.com | www.aig.com.sg

**IMPORTANT NOTICE**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Janice Kee <janice.kee@ksteoptr.com>  
Sent: Monday, September 16, 2019 10:51 AM  
To: Parthiban, Theerthan <Theerthan.Parthiban@aig.com>  
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Anthony Cheong <cheonganthony@yahoo.com.sg>  
Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKG4190R AND SLL3519X ON 13.09.2019

This message is from an external sender; be cautious with links and attachments.

Dear Sir

Our client has agree to the usage of Mr Kenneth Kong from LKK Auto Consultants Pte Ltd as the Single Joint Expert to conduct the Pre-Repair Survey.

Kindly proceed to engage Mr Kenneth Kong from LKK Auto Consultants Pte Ltd to perform the said Pre-Repair Survey in accordance to the NIMA Protocol.

Thank you.

Regards,  
Janice Kee  
c/o Teo Keng Siang LLC  
111 North Bridge Road,  
#29-07/08 Peninsula Plaza,  
Singapore 179098  
Tel: 6333 4222 Fax: 6333 5676

From: Parthiban, Theerthan <Theerthan.Parthiban@aig.com>  
Sent: Monday, September 16, 2019 10:46 AM  
To: Janice Kee <janice.kee@ksteoptr.com>  
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Anthony Cheong <cheonganthony@yahoo.com.sg>  
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKG4190R AND SLL3519X ON 13.09.2019

Without Prejudice

Your Reference : TKSF/M492-ACC-42481.19/sf  
Our Reference : SKG4190R

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd

Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,

Theerthan R Parthiban (Troy)

AIG

Senior Claims Examiner, Auto

Singapore Claims Operations | AIG Shared Services

Tel: 8001206556 Ext: 1002217

[Theerthan.Parthiban@aig.com](mailto:Theerthan.Parthiban@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

**From:** Janice Kee <[janice.kee@ksteoptr.com](mailto:janice.kee@ksteoptr.com)>

**Sent:** Monday, September 16, 2019 9:56 AM

**To:** Hor, Yinnul <[Yinnul.Hor@aig.com](mailto:Yinnul.Hor@aig.com)>; Parthiban, Theerthan <[Theerthan.Parthiban@aig.com](mailto:Theerthan.Parthiban@aig.com)>; Fong, Andy-SY <[Andy-SY.Fong@aig.com](mailto:Andy-SY.Fong@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Azlan, Syazairdina <[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com)>; Chan, Yoke Shi <[yokeshi.chan@aig.com](mailto:yokeshi.chan@aig.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>; Mithoosingh, Aashweenjeetkaur <[Aashweenjeetkaur.Mithoosingh@aig.com](mailto:Aashweenjeetkaur.Mithoosingh@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; Chin, Lee-Ying <[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com)>

**Cc:** Anthony Cheong <[cheonganthony@yahoo.com.sg](mailto:cheonganthony@yahoo.com.sg)>

**Subject:** [EXTERNAL] Pre Repair Survey for SLL 3519 X (Your Ref: SKG 4190 R Our Ref: TKSF/M492-ACC-42481.19/sf)

This message is from an external sender; be cautious with links and attachments.

Dear Sir,

We attach herewith our Pre-repair survey letter for your attention.

Kindly let us have the surveyor list for our attention.

Thank you

Regards,

Janice Kee

c/o Teo Keng Siang LLC

111 North Bridge Road,

#29-07/08 Peninsula Plaza,

Singapore 179098

Tel: 6333 4222 Fax: 6333 5676

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

张景祥大律師樓  
(律師兼公證及宣誓官)

# Teo Keng Siang LLC

Advocates & Solicitors • Notary Public • Commissioner For Oaths

111 North Bridge Road #29-07/08 Peninsula Plaza Singapore 179098  
ROC: 201510228C GST Reg No.: 201510228C

PDX Intercompany Exchange Pte Ltd



010808776986

FROM TEO KENG SIANG LLC  
PDX Box No. 8902

Tel: 6333 4222 Fax: 6333 5676 / 5688  
Email: KSTEOCO@singnet.com.sg  
(FAX - NOT FOR SERVICE OF COURT DOCUMENTS)

Our Ref : TKSF/M492-ACC-42481.19/sf(mc)  
Your Ref : SKG 4190 R  
Date : 16 September 2019

Secretary in charge: Janice  
Tel : 6333 4222 (ext 60)  
Fax : 6333 5676 / 6333 5688  
Email : janice.kee@ksteoptr.com

To: AIG Asia Pacific Insurance Pte. Ltd  
AIG Building  
78 Shenton Way  
#07-16 Singapore 079120  
Attn: Motor Claims Dept

**WITHOUT PREJUDICE**  
**BY PDX# 8181 & FAX 6835 7416 ONLY**

Cc: Cheah Vee Seong @Cheah Henry (Owner)  
C/o 2 Bedok Close  
Singapore 469868

**BY POST ONLY**

Dear Sirs

**RE: ACCIDENT INVOLVING SLL 3519 X / SKG 4190 R ON 13/9/19 ALONG NEW UPPER CHANGI ROAD**

We are instructed by **Wong Shu Hui Melissa** to notify you of a road traffic accident on 13/9/19 at about 08:30 hours at **ALONG NEW UPPER CHANGI ROAD** involving our client's vehicle registration number **SLL 3519 X** and vehicle registration number **SKG 4190 R** driven by you at the material time. A copy of our client's Singapore accident statement is enclosed. Kindly let us have a copy your Singapore accident statement report on an urgent basis.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please note that our client's motor vehicle **SLL 3519 X** is now at the following workshop:-

**Massive Trading & Auto**  
Blk 5038 Ang Mo Kio Industrial Park 2  
#01-405  
Singapore 569541  
Contact: 9108 2728 Anthony

Yours faithfully,

M/s Teo Keng Siang LLC  
encs

**\*\*Survey was conducted by:-**

Name of Surveyor:

Date of Survey:

Time of Survey:

\_\_\_\_\_  
Signature

Teo Keng Siang  
LL.M(Singapore),  
LL.B (Hons) (Singapore)

Wong Yong Sheng, Kenneth  
LL.B (Hons) University of Bristol



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	13/09/2019 15:55
Date Of Accident	13/09/2019 08:30
Exact Location Of Accident	NEW UPPER CHANGI RD TOWARDS TAMPINES JUNCTION OF B
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLL3519X
<b>Insured/Policyholder</b>	
Name Of Registered Owner	WONG SHU HUI MELISSA
NRIC No	S8428740G
Email Address	MELTHEGREAT@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91791412
Alternative Phone No	OTHERS-91791412

### Vehicle Particulars

Manufacturer	HONDA
Model	VEZEL HYBRID 1.5X AUTO
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2018-00001793-01
Cover Note Number	N.A

### Driver

Name of Driver	WONG CHOON NGAN
NRIC No	S2512665C
Date Of Birth	24/12/1951
Occupation	INDOOR
Date Of Driving Pass	29/11/1975
Driving Experience	43 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98386556
Fax Number	
Contact Number	
Email Address	MELTHEGREAT@GMAIL.COM

Address	NA
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	PARENT
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	TANAH MERAH NEIGHBOURHOOD POLICE POST
Police Station Address	ROAD: BLK 51 NEW UPPER CHANGI ROAD #01-1514 , POSTCODE: 461051 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-4499999 - FAX NO: 62447251
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO POLICE REPORT: ON 13/09/2019 AT 8.30AM, MY FATHER (WONG CHOON NGON, S2512665C, TEL: 98386556) WAS DRIVING ALONE IN MY VEHICLE, SLL3519X - GREY, HONDA VEZEL HEADING HOME FROM BLK 57 NEW UPPER CHANGI ROAD, MARKET. AT ALONG NEW UPPER CHANGI ROAD, JUNCTION OF TANAH MERAH KECHIL ROAD TOWARDS TAMPINES DIRECTION, THE TRAFFIC LIGHT WAS RED AND THEREFORE, HE STOP THE VEHICLE. ABOUT 20 SECS LATER, HE FELT A TOTAL OF TWO IMPACTS FROM THE REAR. MY FATHER CAME DOWN AND EXCHANGED NUMBERS WITH THE OTHER DRIVER OF SKG4190R (DARK GREY NISSAN). AT THAT POINT OF TIME, NO ONE WAS INJURED, NO POLICE OR AMBULANCE AT SCENE. THERE ARE IN CAR CAMERAS INSTALLED AT THE FRONT AND REAR OF MY VEHICLE WHICH CAPTURED THE ENTIRE ACCIDENT. FROM THE IN CAR FOOTAGE, THE CAR ROLLED FORWARD SLOWLY AND THEREAFTER, COLLIDED ONTO MY VEHICLE. MY VEHICLE SUSTAINED A DENT AT THE REAR BUMPER AND BOOT. I WISH TO STATE THAT I HAVE CONTACTED THE OTHER DRIVER TO DISCUSSED ABOUT THE DAMAGE COST. HOWEVER, SHE WAS AGGRESSIVE AND MADE MANY ACCUSATIONS AT ME. I AM LODGING THIS REPORT AS I AM CONCERN ABOUT HER REACTIONS.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKG4190R
Vehicle Make/Model/Colour	NISSAN / ALMERA 1.5 4AT ABS AIRBAG 2WD 4DR / GREY
Details Of Properties	N.A



Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

98229215

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan Pg. 1

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

VERIFY BY AJAX MARS (ARC)  
REPORTING OFFICER  
AIZAM BIN ATAN

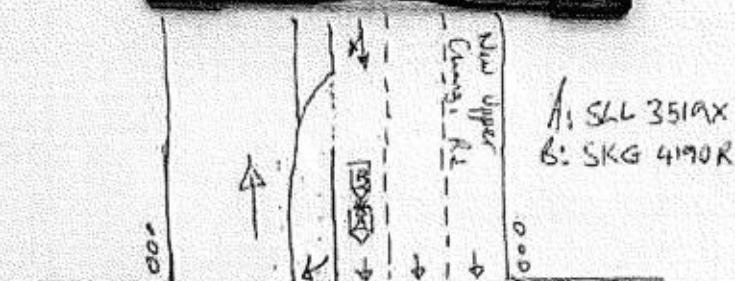
Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

### Sketch Plan #2

### SKETCH PLAN



Bedole South  
Aug. 3

Franch Meroh  
(Kach)

APR 3  
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

REFER TO ATTACHED STATEMENT.

REFER TO ATTACHED STATEMENT.

## DECLARATION

12/16/2006 09:10 AM 12/16/2006 09:10 AM 12/16/2006 09:10 AM 12/16/2006 09:10 AM 12/16/2006 09:10 AM

Page 6 of 10

Drawn's Signature  
(If only a not the policyholder)  
Class & Term

VERIFY BY AJAX MARS (ARC)  
REPORTING OFFICER  
AIZAM BILAL TAN

Reporting Center Personnel's Signature  
Name: \_\_\_\_\_  
ID: \_\_\_\_\_

# Massive Trading & Auto

Blk 5038 #01-405 Ang Mo Kio Industrial Pk 2 Singapore 569541"  
H/P 91082728

Fax : 64816131

Wong Shu Hui Melissa  
4 Bedok Rise  
Singapore 469599

Vehicle No : SLL 3519 X  
Make/Model : Honda Vezel 1.5 X A Hybrid  
Year : 2016

*Not withair*  
*61km 8?*  
*Repair After Rain*  
*4 days*

Qty	Description	Unit Price	Amount
-----	-------------	------------	--------

## Estimate Cost Of Repair

1 pc	Rear tail-gate assy
1 pc	Rear tail-gate glass moulding
1 pc	Rear tail-gate emblem " H "
1 pc	Rear tail-gate emblem : Vezel "
1 pc	Rear tail-gate inner lock
1 pc	Rear tail-gate inner lock sensor
1 pc	Rear end panel
1 pc	Rear bumper ( Hybrid )

<i>My</i>	\$1,250.60	<i>✓</i>
<i>me</i>	\$95.10	<i>✓</i>
<i>su</i>	\$45.10	<i>x</i>
<i>me</i>	\$50.20	<i>✓</i>
<i>n</i>	\$285.60	<i>x</i>
<i>su</i>	\$187.10	<i>x</i>
<i>n</i>	\$455.10	<i>x</i>
<i>mycom</i>	\$855.70	<i>✓</i>
	\$3,224.50	
Less 20 %	\$644.90	
	\$2,579.60	

## S Nett

1 pc	Rear tail-gate glass sealant
1 pc	Rear reverse sensor
20 pcs	Rear bumper clip

<i>me</i>	\$40.00	<i>✓</i>
<i>su</i>	\$200.00	<i>x</i>
<i>me</i>	\$40.00	<i>✓</i>
\$2.00	\$280.00	

## Labour Charges

Remove/renew the above parts including knocking, welding & cutting.

\$600.00 *4401*

To putty and spray paint

\$600.00 *4001*

Check & reconnect wiring.

\$35.00 *151*

Remove/refit rear windscreen to facilitate repair

\$100.00 *✓*

Remove/refit rear tail-gate mechanism to new door.

\$100.00 *601*

\$4,294.60

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

# Massive Trading & Auto

Blk 503B #01-405 Ang Mo Kio Industrial Pk 2 Singapore 569541"  
H/P 91082728

Fax : 64816131

Wong Shu Hui Melissa  
4 Bedok Rise  
Singapore 469599

Vehicle No : SLL 3519 X  
Make/Model : Honda Vezel 1.5 X A Hybrid  
Year : 2016

*Not Authorised*  
*11 May 8 2200h*  
*Recovery After Poin*  
*4 days*

Qty	Description	Unit Price	Amount
-----	-------------	------------	--------

## Estimate Cost Of Repair

1 pc	Rear tail-gate assy <i>1100-PO</i>
1 pc	Rear tail-gate glass moulding
1 pc	Rear tail-gate emblem "H"
1 pc	Rear tail-gate emblem : Vezel "
1 pc	Rear tail-gate inner lock
1 pc	Rear tail-gate inner lock sensor
1 pc	Rear end panel
1 pc	Rear bumper (Hybrid) <i>photo</i>

<i>My</i>	\$1,250.60	<i>✓</i>
<i>me</i>	\$95.10	<i>✓</i>
<i>sm</i>	\$45.10	<i>X</i>
<i>me</i>	\$50.20	<i>✓</i>
<i>me</i>	\$285.60	<i>X</i>
<i>sm</i>	\$187.10	<i>X</i>
<i>me</i>	\$455.10	<i>X</i>
<i>my cm</i>	\$855.70	<i>7</i>
	\$3,224.50	<i>2251.80</i>
Less 20 %	\$644.90	<i>480.32</i>
	\$2,579.60	<i>1801.28</i>

## S Nett

1 pc	Rear tail-gate glass sealant
1 pc	Rear reverse sensor
20 pcs	Rear bumper clip

<i>me</i>	\$40.00	<i>✓</i>
<i>sm</i>	\$200.00	<i>X</i>
\$2.00 <i>me</i>	\$40.00	<i>✓</i>
	\$280.00	<i>80.00</i>

## Labour Charges

Remove/renew the above parts including knocking, welding & cutting.

\$600.00 *4401*

To putty and spray paint

\$600.00 *4001*

Check & reconnect wiring.

\$35.00 *151*

Remove/refit rear windscreen to facilitate repair

\$100.00 *✓*

Remove/refit rear tail-gate mechanism to new door.

\$100.00 *601*

\$4,294.60

*1015.00*

**LKK Auto Consultants** hence notify total the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/AIG19016286/KVD3N2

Date: 07/10/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100313378-07  
Claimant Vehicle No: SLL3519X Insured Vehicle No: SKG4190R  
Date of Loss: 13/09/2019 Nature of Claim: TP Claim No: 1400423446SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLL3519X Engine No: LEB5935108  
Make & Model: HONDA VEZEL, 1.5 X (A) Chassis No: RU31235093  
Reg. Date: 22/02/2017 (Man. Year: 2016) Odometer: 15931 km  
Colour: Metallic Grey  
Engine Capacity: 1496 cc  
Market Value/New Car Price: N/A  
Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 215/60R16 Rear Tyre Size: 215/60R16  
Front Left Side: Dunlop 9 mm Rear Left Side: Dunlop 9 mm  
Front Right Side: Dunlop 9 mm Rear Right Side: Dunlop 9 mm

The above values represent the remaining tyre treads depth

### COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	2,859.60	1,761.52	1,098.08	38.40
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,435.00	1,015.00	420.00	29.27
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>4,294.60</b>	<b>2,776.52</b>	<b>1,518.08</b>	<b>35.35</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,200.00</b>		
<b>Nett Amount (S\$)</b>	<b>4,294.60</b>	<b>2,200.00</b>	<b>2,094.60</b>	<b>48.77</b>

### INSPECTION

Date of Assignment: 16/09/2019  
Date Inspected: 17/09/2019 Inspected At: Massive Trading & Auto  
Blk 5038 #01-405, Ang Mo Kio Industrial  
Pk 2  
Singapore 569541

Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TAIL-GATE ASSY	Bent	1,250.60 FL	*1,100.90 FL
2	1		*REAR TAIL-GATE GLASS MOULDING	Necessary	95.10 FL	*95.10 FL
3	1		*REAR TAIL-GATE EMBLEM H	Serviceable	45.10 FL	*- FL
4	1		*REAR TAIL-GATE EMBLEM VEZEL	Necessary	50.20 FL	*50.20 FL
5	1		*REAR TAIL-GATE INNER LOCK	Repair	285.60 FL	*- FL
6	1		*REAR TAIL-GATE INNER LOCK SENSOR	Serviceable	187.10 FL	*- FL
7	1		*REAR END PANEL	Repair	455.10 FL	*- FL
8	1		*REAR BUMPER (HYBRID)	Mtg Cracked	855.70 FL	*855.70 FL
9	1		*REAR TAIL-GATE GLASS SEALANT	Necessary	40.00 FS	*40.00 FS
10	1		*REAR REVERSE SENSOR	Serviceable	200.00 FS	*- FS
11	20		*REAR BUMPER CLIP	Necessary	40.00 FS	*40.00 FS
					<b>Sub Total (\$\$)</b>	<b>3,504.50</b>
					<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>644.90</b>
					<b>Total Parts (\$\$)</b>	<b>2,859.60</b>
						<b>1,761.52</b>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.