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哈汽車貿易服務er of the following:

HUP MOTOR TRADING & SERVICE

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 Email: hupmotor@gmail.com Reg. No. 378091/00W Date: 13th SEP 2019 Our Ref: TP 2961/09/19 Your Ref: Madam Ong Alice Blk 3, Bedok Reservoir View, #06-04. Singapore 478927 Estimate cost of repair to TOYOTA VIOS 1.5 (A) Saloon - SNF 8679 D 00/ne \$ 542.70 -1 pc rear bumper 8 pcs rear bumper top clips 3.80 rec 30.40 -2 pcs rear bumper o/s & n/s side retainer 6 \$ 131.90 47 263.80 X 2 pcs rear bumper o/s & n/s side clips & stopper @ \$ 3.80 Mm 7.60 short 1 set rear bumper reverse sensor 283.90 -1 pc rear bumper sponge damper 1 pc rear bumper reinforcement NX 75.00× 2 pcs rear bumper reinforcement o/s & n/s stay @ \$ 114.80 7 229.60 × 0 \$ 87.10 Ner 174.20 1PC 2 pcs rear bumper o/s & n/s reflecter 2 pcs rear bumper o/s & n/s top screw & stopper @ \$ 5.80 41 11.60 X 1 pc boot lid 1 684.80 N 1 pc boot lid 'VIOS' emblem nec 43.60 1 pc boot lid 'E' emblem 40.20nu 1 pc boot lid logo emblems nu 52.10 2 pcs boot lid o/s & n/s hinge 60.20 11 120.40 € 129.90 d 1 pc boot lid lock 1 pc boot lid lock straicker 1 pc boot lid weatherstrip In (166.40 -4.10 17 49.20 X 12 pcs boot lid insulator clips DPBMF 620.10_ 1 pc rear end panel 1 pc rear end panel top garnish outmy 252.20_ 6 pcs rear end panel top garnish clips 4.20 na 25.20 X Suc 60.00 x 1 pc rear number plate & frame 1 pc o/s tail lamp assy 299.50 CX 1,196.10 2848.)0 Less 25% 3,588.30 To remove & refix carpet, floor mat, garnish, floor board 150.00 60 cover, tool set, spare tyre & necessary parts.

To remove & refix carpet, floor mat, garnish, floor board cover, tool set, spare tyre & necessary parts.

To wiring check up for affected wiring system.

To respray Tuff-Kote on all affected accident parts.

Labour charge to remove & cut cut damaged parts, to jack, straighten & knocking out rear floor board panel & necessary parts, to weld, renew & align above parts.

To putty & respray painting on all affected accident parts.

1,200.00 900

\$ 6,458.30 Yoo6.22

Dollars : Six Thousand Four Hundred Fifty Eight And Cents Thirty Only. 304

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	835D
Vehicle No.:	SMF8679D
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Sep 2019
Vehicle Make:	TOYOTA
Vehicle Model:	VIOS 1.5 E (AUTO)
Primary Colour:	Grey
Manufacturing Year:	2018
Engine No.:	2NR5292031
Chassis No.:	MR2B23F3701155430
Maximum Power Output:	79.0 kW (105 bhp)
Open Market Value:	\$13,781.00
Original Registration Date:	28 Nov 2018
First Registration Date:	28 Nov 2018
Transfer Count:	0
Actual ARF Paid: Intended PARF Rebate Details	\$13,781.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Nov 2028
PARF Rebate Amount: Intended COE Rebate Details	\$10,335.00
COE Expiry Date:	27 Nov 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$28,457.00
COE Rebate Amount:	\$26,172.00
Total Rebate Amount:	\$36,507.00

The information contained herein is correct as at 16 Sep 2019

OK

哈汽車貿易服務

HUP MOTOR TRADING & SERVICE Email: hupmotor@gmail.com

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 WEB SITE: http://hupmotor.com.sg Reg. No. 378091/00W

Our Ref: TP 2961/09/19 Your Ref: Date: 23rd SEP 2019

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The Claim's Manager
Motor Claims Dept.
AIG ASIA PACIFIC INSURANCE PTE. LTD.
78, Shenton Way, #07-16, Chartis Bldg.
Singapore 079120

Dear Sirs.

RE: ACCIDENT ON 08/09/19 ALONG P.I.E. TOWARDS JALAN BUNOS INVOLVING: SMF 8679 D & YOUR INSURED: SIH 1082 Y

We act for Madam Ong Alice., NRIC No : 81427835D
Who is the registered owner of Veh. No : SMF 8679 D Which was involved in the above accident with Veh. No : SLH 1082 Y Which we understand is insured with you.

Your appointed surveyor had surveyed our client's damaged vehicle and we had repaired the vehicle.

The accident was clearly caused by your insured's negligence, I am, therefore, seeking compensation from you for my financial losses as itemised below: -

Cost of repair
Loss of Use for 6 days (1 day X \$ 70.00)
LTA Search Fee & GIA-RMC Search Fee
Survey Fee

\$ 3,200.00
2.00
0.00
\$ 3,622.00

We have enclosed copies of relevant documents to support my client's claim, There was no receipt enclosed, as my client's did not pay us any single amount.

Your prompt settlement of our claim would be much appreciated.

Yours faithfully,

HUP MOTOR TRADING & SERVICE

Mr David Ang B. Y.

Encl : Final Bill, Car Rental Bill, LTA Search Fee, Owner Authorisation Letter, GIA Report, Survey Report & Ins. Gert.

Remark : Kindly acknowledge receipt.

Jia Le (LKK Auto)

From:

Jia Le (LKK Auto)

Sent:

Wednesday, 18 September 2019 10:51 AM

To:

nghh9196@gmail.com

Subject:

ACCIDENT INVOLVING SLH 1082Y & SMF 8679D ALONG/AT PIE(TUAS) BEFORE THE

9KM MARK ON 08/09/2019

Our Ref: CC6/AIG19016248/Udb3

NG HO HENG

BLK 414 COMMONWEALTH AVENUE WEST #18-3007 SINGAPORE 120414

Dear Sir/Madam,

ACCIDENT INVOLVING SLH 1082Y & SMF 8679D ALONG/AT PIE(TUAS) BEFORE THE 9KM MARK ON 08/09/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMF 8679D against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTHORIZATION TO ACT

I, MDM ONG ALICE (S1427835D) ("the	third party
claimant")	
of BLE 3, #06+04, BEDOK RESERVOIR VIEW, S (47	(address),
owner of _BMF 8679 D (vehicle no.)	hereby authorize
Hup Motor Trading & Service,	
("The workshop") to act for me with respect	to my claim for
repair costs and/or rental and/or loss of u	se ("claim") for my
Vehicle No. SNG 8679 D that was damaged	pursuant to the
accident which occurred on 08/09/19 (date)	along P.I.E. TWDS
JALAN EUNOS	(location)
("The accident"). I further authorize the workshop to settle claim in a manner that they deem fit and the authorized to receive payment further to se with payment cheque/s being made in favour	e workshop is further ttlement of my claim
I further acknowledge that any settlement to on my behalf is on a without prejudice and liability basis insofar as the driver/owner other vehicle/s is concerned.	without admission of
Dated this 23rd day of September (month) 20 <u>19</u> (year)
HUP M	OTOR TRADING & SERVICE
Owner Of SMF 8679 D (S1427835D) Signed by "the third party claimant" Sig	ned by "the workshop"

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/l, <u>HUP MOTOR TRADING & SERVICE</u> ("the workshop") hereby confirm that we/l have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$3,200.00</u> (Repair Cost), <u>S\$420.00</u> (Loss of Use/Rental), <u>S\$2.00</u> (Disbursement) for vehicle no. <u>SMF 8679D</u> that was damaged pursuant to the accident which occurred on <u>08/09/2019</u> (date) along <u>PIE TOWARDS JALAN EUNOS</u> (location) involving vehicle no/s <u>SLH 1082Y</u>. This is pursuant to the inspection conducted on <u>13/09/2019</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>ONG ALICE</u> ("the third party claimant") of vehicle no. <u>SMF 8679D</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMF 8679D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this (day) of Octobe	(month) 20 9 (year)
(LKK) CKS	HUP MOTOR TRADING & SERVICE
Signed by appointed surveyor	Signed by "the workshop" (with chop)

哈汽車貿易服務

HUP MOTOR TRADING & SERVICE

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 Email: hupmotor@gmail.com Reg. No. 378091/00W

Our Ref: TP 2961/09/19 Your Ref: Date: 23rd SEF 2019

MDM ONG ALICE BLK 3, #06-04, BEDOK RESERVOIR VIEW SINGAPORE 478927

INVOICE For cost of repair to TOYOTA VIOS 1.5 (A) Saloon - SMF 8679 D

To supply rear bumper, clips, reverse sensor, reinforcement, boot lid emblems, lock, rear end panel, top garnish & necessary parts.

To remove & refix carpet, floor board cover, garnisk, floor mat, tool set, spare tyre & necessary parts, including wiring check up for affected wiring system.

Labour charge to remove & cut out damaged parts, to jack, straighten & knocking out boot lid, rear floor board panel & necessary parts, to weld, renew & align above parts.

To putty & respray painting on all affected accident parts, including respray Tuff-Kote on all affected accident parts.

Lump Sum Repair : \$ 3,200.00

Dollars : Three Thousand And Two Hundred Only.

HUP MOTOR TRADING & SERVICE



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-19-150765

Date of Request:

13/09/2019

Your Ref No:

Online Purchase

Hup Motor Trading & Service Blk 9004 Tampines Street 93

#01-120

Singapore 528838

Dear Sir/Madam,

Enquiry Date

13/09/2019

Enquiry By

David Ang Beng Yeow

TP Vehicle No.

SLH1082Y

Accident Date

08/09/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLH1082Y	AIG Asia Pacific Insurance Pte. Ltd.	25/10/2018-24/10/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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You are returning to a previous page. This page may be outdated.

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...CLAIM SUBFOLDER...(Pending for Survey Report)

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CLAIM SU	BFOLDER DE	ETAILS					[Created	by adjuster]				
Insured:	NG HO H	ENG, 1D: 51396	373H									
Main Claimant:	ONG ALI	ONG ALICE, 1D: S1427835D										
Vehicle Reg No.:	SMF8679D				Date of t	.055	08/09/2019 [9 Months	9 00:00 - :59 and 11 Days Fron	n LTA Reg Da	ite (Man Yr)]		
Claim Type	TP / 733	8541310SG			Policy/Co Note No.		210048760	5 (Comprehensiv	e)			
Vehicle Reg No. (Insured):		SLH1082Y			Policy No (Claimar		VPA/P2214740					
					Excess:							
Repairer:	Hup Moto	or Trading & Ser	vice (HQ) Blk 9004	Tampines St	reet 93,	#01-3	120, 528838	Tampines - Tel:	67840039/98	3154655		
Handling Insurer:	AIG Asia	Pacific Insuranc	ce Pte. Ltd. (Expres	s) - Tel: 65	-6419-30	000	[Handled b	y MdNoor, Norsi	iah) Norsiah.	MdNoor@aig.co		
Claimant's Insurer:	1,000,000,000		4Q) - Tel: 6338 7288									
Adjuster:	LKK Auto	Consultants Pto	e Ltd (HQ) - Tel: 62	56-3561	Handled	by M	ARCUS CHI	JA] [Final R	pt due 24/	09/2019]		
ASSOCIAT	ED MAIL RE	CEIVED						Vie	ew All Co	mpose Case Mai		
 AIG_5G 	EXPRESS (25	/09/2019); Alert	- Adj Mandate App	roved (S\$3	622.00) - SM	1F8679D -	Claim Handler: 1	MdNoor, No	100		
ALL ASSO	CIATED TAS	SKS				-	View All	Search Tasks (Create New Ta	isk Complet		
Due Dat	e Priority	Type Tasi	k Group Subjec	t Handl	er A	ssign	ed By	Completed On	Create	d On Done		

Claim Documents

*SMF8679D (7338541310SG) [SLH1082Y] TP ONG ALICE Sep 8 2019 12:00AM [NG HO HENG] Hup Motor Trading & Service

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Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.	Reset Save		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
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Show Remarks To: Handling Insurer Hote: Remarks are private unless you show it to other parties.			

NOTE: TO	BE	COMPL	ETED	BY	SURV	/EYC	ЭR

TEAM			
LEMIN			

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLH1082Y (Insd veh)		Model:	TOYOTA VIOS 1.5 E (A)	
	SMF8679D (TP veh)				
Date of Accident: 08/09/2019					
Global Sum Settler	ment : [] Yes		[X] No		
Repair Estimate		: \$	6,458.30		
Final Repair Cost		: \$	3,200.00		
Loss of Use		: S	420.00	6.00 days at \$70.00 per day	
Rental (if any)		: \$	0.00	days	
LTA / GIA Search I	Fee	: \$	2.00		
Others:		\$	0.00		
		: \$			
Final Settlement Si	um	: \$	3,622.00		
B) For GIA Regis	Registered Workshop: (%) ability to be filled only for			The second secon	
Remarks					
Payment Instructi	ion: Payee's Breakdov	wn			
1) Hup Motor Tra	ading & Service		: \$	3,622.0	
			: S		
2)					
3)			: \$		

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC6/AIG19016248/UDB3Q2

Date:

17/10/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100487605

Claimant

SMF8679D

Insured Vehicle No: SLH1082Y

Vehicle No: Date of Loss:

08/09/2019

Nature of Claim:

TP

Claim No: 7338541310SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SMF8679D

Make & Model:

TOYOTA VIOS, 1.5 E (A)

Engine No:

2NR5292031

Reg. Date: Colour

Grey

28/11/2018 (Man. Year: 2018)

Chassis No: Odometer:

MR2B23F3701155430 3701 km

Engine Capacity:

1496 cc

Market Value/New Car Price:

N/A Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Sum Insured (S\$):

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Front Tyre Size:

185/60 R15

Rear Tyre Size:

185/60 R15

Front Left Side:

Yokohama 8 mm

Rear Left Side:

Yokohama 8 mm

Front Right Side:

Yokohama 8 mm

Rear Right Side:

Yokohama 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,588.30	2,136.22	1,452.08	40.47
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,870.00	1,870.00	1,000.00	34.84
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,458.30	4,006.22	2,452.08	37.97
Approved Total (Overridden) (S\$)		3,200.00		
Nett Amount (S\$)	6,458.30	3,200.00	3,258.30	50.45
+ Loss of Use (6.0 x S\$	70.00/day) (S\$)	420.00		
+ Doc/S	earch Fee (S\$)	2.00		
Ne	tt Liability (S\$)	3,622.00		

INSPECTION

Date of Assignment:

13/09/2019

Date Inspected:

13/09/2019 Inspected At:

Hup Motor Trading & Service (HQ)

Blk 9004 Tampines Street 93, #01-120

Singapore 528838

Estimated Period of Repair:

6.0 days

Manager: CHAN JIA LE Adjuster: MARCUS CHUA

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Dented / Deformed	542.70 FL	*542.70 FL
2	8		*REAR BUMPER TOP CLIPS	Necessary	30.40 FL	
3	2		*REAR BUMPER O/S & N/S SIDE RETAINER	Not Necessary	263.80 FL	*-FL
4	2		*REAR BUMPER O/S & N/S SIDE CLIPS & STOPPER	Necessary	7.60 FL	
5	1		*SET REAR BUMPER REVERSE SENSOR	Shorted	283.90 FL	*283.90 FL
6	1		*REAR BUMPER SPONGE DAMPER	Not fitted	75.00 FL	*-FL
7	1		*REAR BUMPER REINFORCEMENT	Dented	361.60 FL	*361.60 FL
8	2		*REAR BUMPER REINFORCEMENT O/S & N/S STAY	Not Necessary 229		
9	1		*REAR BUMPER O/S & N/S REFLECTOR	O/S Cracked	174.20 FL	*87.10FL
10	2		*REAR BUMPER O/S & N/S TOP SCREW & STOPPER	Not Necessary 11.		*-FL
11	1		*BOOT LID	Repair	684.80 FL	*-FL
12	1		*BOOT LID VIOS EMBLEM	Necessary	43.60 FL	*43.60 FL
13	1		*BOOT LID E EMBLEM	Necessary	40.20 FL	*40.20 FL
14	1		*BOOT LID LOGO EMBLEMS	Necessary	52.10FL	*52.10 FL
15	2		*BOOT LID O/S & N/S HINGE	Not Necessary	120.40 FL	*-FL
16	1		*BOOT LID LOCK	Twisted	360.40 FL	*360.40 FL
17	1		*BOOT LID LOCK STRAICKER	Not Necessary	29.90 FL	*-FL
18	1		*BOOT LID WEATHERSTRIP	Twisted 166		*166.40 FL
19	12		*BOOT LID INSULATOR CLIPS	Not Necessary 49.20		·-FL
20	1		*REAR END PANEL	Dented / Bent 620.10		*620.10 FL
21	1		*REAR END PANEL TOP GARNISH	Deformed / Twisted	252.20 FL	*252.20 FL
22	6		*REAR END PANEL TOP GARNISH CLIPS	Not Necessary	25.20 FL	*-FL
23	1		*REAR NUMBER PLATE & FRAME	Serviceable	60.00 FL	*-FL
24	1		*O/S TAIL LAMP ASSY	Not Necessary	299.50 FL	*-FL
F=Fn	=Franchise part. L=ListItemDisc.					
			- List Item Discount on L Items	Sub Total (S\$ s 25.00/25.00% (S\$		2,848.30 712.08
				Total Parts (S\$	Was and the same of	2,136.22

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items		1.0000000000000000000000000000000000000	
1	TO REMOVE & REFIX CARPET ,FLOOR MAT ,GARNISH ,FLOOR BOARD COVER ,TOOL SET ,SPARE TYRE & NECESSARY PARTS	New	150.00	60.00
2	TO WIRING CHECK UP FOR AFFECTED WIRING SYSTEM	New	50.00	20.00
3	TO RESPRAY TUFF-KOTE ON ALL AFFECTED ACCIDENT PARTS	New	120.00	40.00
4	LABOUR CHARGE TO REMOVE & CUT OUT DAMAGED PARTS ,TO JACK, STRAIGHTEN & KNOCKING OUT REAR FLOOR BOARD PANEL & NECESSARY PARTS ,TO WELD ,RENEW & ALIGN ABOVE PARTS	New	1,200.00	800.00
5	TO PUTTY & RESPRAY PAINTING ON ALL AFFECTED ACCIDENT PARTS	New	1,350.00	950.00
	Gross Labour	r Cost (S\$)	2,870.00	1,870.00

< END OF ESTIMATES >