

Khanchna (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 1 April 2020 4:01 PM
To: Khanchna (LKK Auto)
Cc: Admin A; Alfred Toh; Claims Dept of CTI
Subject: Re: MANDATE REQUEST - YOUR REF: SNM19D204325-GBB6803B-TKL - Direct Settlement - Accident Involving GBB6803B (OI: SNM19D204325C02/3(tkl) AND SHD755P (TP : LKK REF - CC3/CTI19016243/Kkb3) on 11.09.2019

Without Prejudice

Dear Khanchna,

We refer to your email below.

Please proceed to offer third party property claim at \$7,505.56(all-in).

Please keep us posted on the payment advice for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, April 1, 2020 12:01 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: MANDATE REQUEST - YOUR REF: SNM19D204325-GBB6803B-TKL - Direct Settlement - Accident Involving GBB6803B (OI: SNM19D204325C02/3(tkl) AND SHD755P (TP : LKK REF - CC3/CTI19016243/Kkb3) on 11.09.2019

YOUR REF: SNM19D204325-GBB6803B-TKL

OUR REF: CC3/CTI19016243/Kkb3

Dear Sir/Madam,

We refer to the above matter.

This is a head to rear collision.

We are of the opinion that BOLA 27 is applicable and liability is down against Insured. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be withheld pending for final allocation of liability in settlement.

We seek your approval to offer repairer "**TRANS-CAB SERVICES PTE LTD**" at **\$7,505.56(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of repair (w/GST)	\$ 30,128.76	\$ 6,576.47
2. Loss of Rental (7 days x \$103.60)	\$ 725.20	\$ 621.60 (6 days x \$103.60)
3. LTA Search Fee	\$ 7.49	\$ 7.49
4. Loss of Income (7 days x \$50)	\$ 350.00	\$ 300.00 (6 days x \$50)
	\$ 31,211.45	\$ 7,505.56

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank you.

Best Regards,
Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 18 November 2019 5:08 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: FW: OUR REF: SNM19D204325-GBB6803B-TKL - Direct Settlement - Accident Involving GBB6803B (OI: SNM19D204325C02/3(tkl) AND SHD755P (TP : LKK REF - CC3/CTI19016243/Kkb3) on 11.09.2019

Dear Kah leong,

Fya

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Monday, November 18, 2019 4:17 PM

To: Claims Dept of CTI

Cc: Alfred Toh; Chee So Chow; Chong Boon Sen; Admin A

Subject: RE: OUR REF: SNM19D204325-GBB6803B-TKL - Direct Settlement - Accident Involving GBB6803B (OI: SNM19D204325C02/3(tkl) AND SHD755P (TP : LKK REF - CC3/CTI19016243/Kkb3) on 11.09.2019

Dear Sir/Madam,

We refer to the above matter and e-mail below.

As requested, we attach herewith a copy of the third party video footage.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 13 September 2019 5:30 PM

To: Shu Pei (LKKAuto) <shupei@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: OUR REF: SNM19D204325-GBB6803B-TKL - Direct Settlement - Accident Involving GBB6803B (OI: SNM19D204325C02/3(tkl) AND SHD755P (TP : LKK REF - CC3/CTI19016243/Kkb3) on 11.09.2019

LKK REF - CC3/CTI19016243/Kkb3

CTPIS REF – SNM19D204325C02/3(tkl)

Dear Shu Pei/Khanchna

We refer to your email pertaining to the above matter.

Attach herewith Insured's SAS report for your attention and necessary action.

Please assist to obtain third party video footage.

p.s. *Kah Leong currently on medical leave*

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI

Sent: Friday, 13 September, 2019 5:13 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: OUR REF: SNM19D204325-GBB6803B-TKL - Direct Settlement - Accident Involving GBB6803B (OI : CTI - TBA) AND SHD755P (TP : LKK REF - CC3/CTI19016243/Kkb3) on 11.09.2019

Dear boon Sen,

Please assist LKK.

Note : officer in charge – Kah Leong

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Shu Pei (LKKAuto) [<mailto:shupeilkkauto.com>]

Sent: Friday, 13 September, 2019 3:53 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBB6803B (OI : CTI - TBA) AND SHD755P (TP : LKK REF - CC3/CTI19016243/Kkb3) on 11.09.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 755P at M/s Trans-cab Auto Services Pte Ltd – Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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