

INSURANCE

INS. CASE OWNER:

CC 4/AIG1901 6236 R2eb3

LKK: IDAC:



Surveyor: RASHI

DOI: ASSIGNMENT 17/11/19

Date / Time: 12/11/19

Registered in Merimen: 17/11/19

Pre-assign / CCU / FTE



Insured Vehicle No.: SKL 478L  
Name of Insured: TAN KENG SUAN  
Insured Tel No.: \_\_\_\_\_ HP: \_\_\_\_\_  
Excess Sec II :SS \_\_\_\_\_ D.O.A: 5/11/19  
Is driver the owner? ( YES / NO ) Nature of Accident: \_\_\_\_\_

Claim No.: 531671209150  
Policy No.: 200201474-25  
Make / Model: MERCEDES  
Place of Accident: LOMORVORUM R16

If NO, Driver Name / Age: \_\_\_\_\_  
Driver Tel No.: \_\_\_\_\_ (VL: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO  
Insured Liability: % Final ? Yes / No

SVK 2004B



INSRS: TEAMWORK  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_

Date/ Time	STAGE	DATE/ PIC
	Non-Reporting Itr (1st):	
	Non-Reporting Itr (2nd):	
	Non-Reporting Itr (Final):	
	Notification Itr (if non-pickup):	
18.09.19	Call OI:	18.09.19
	After call Itr to OI:	
	Documentation Check List:	Handler Typist
	Notification Itr (if non-pickup)	<input type="checkbox"/>
	After call Itr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input checked="" type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: \_\_\_\_\_ Sent By: \_\_\_\_\_

FINALIZATION Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: REB

Repair Cost: 43 \$53,500 ( 4 days) Reduction: 63 % Email  Call

FINAL SETTLEMENT Date/Time: 19.11.19 Confirm with: LET/104 Email  Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 15 If NO or B 28, Ass. Lja :

Repair Cost: WILEN \$53,795.00 01 (PAID) LANE TO TP

Loss of Rental (LOR): \$5 600.00 ( 6 days) < +100

Loss of Use (LOU): \$5 - (5 x days)

Loss of Income (LOI): \$5 - (5 x days)

LOR only  LOU only  LOR + LOU  LOR + LO  (Tick only one)

GIA/LTA Search \$529.00

Medical: \$5 -

Disbursement: \$5 - (e.g. Tow/ Independent)

Legal Cost: \$5 -

Total: \$5 4,379.00 Global Sum \$5: 4,370.00

FINAL PAYMENT Date/Time: 19.11.19 Confirm with: LET/104 Email  Call

Payee 1: \$5 4,370.00 Name 1: TEAMWORK GARAGE PTE LTD

Payee 2: (Strike if N.A.) \$5 Name 2: \_\_\_\_\_

Payee 3: (Strike if N.A.) \$5 Name 3: \_\_\_\_\_

18/11/19

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format: TP
- 3) Survey fee: 9320





TeamWork Garage Pte Ltd  
 53 Ubi Avenue 1 #01-23/24 Spore 408934  
 Paya Ubi Industrial Park  
 Tel : 6844 2475  
 E-mail : claims@teamworkgarage.com  
 ROC number : 201015366H  
 REPAIR PERFORMA INVOICE

AIG Singapore  
 78 Shenton Way  
 Singapore 079120

Vehicle number	SLK2004B 2017
Make / Model	TOYOTA/ALTIS
Chassis number	MR053REH104562204
Accident date	05 September 2019
Reference	1909-21

Qty Particulars Unit Price - SGD \$

Qty	Particulars	Unit Price - SGD \$
<u>PARTS REPLACEMENT - LIST ITEMS</u>		
1	BONNET <del>X</del> <i>svl</i>	1059.67 X
1	BONNET LOCK <del>X</del> <i>svl</i>	144.38 X
1	BONNET LOCK STRIKER <del>X</del> <i>svl</i>	98.10 X
1	FRONT BUMPER <del>de</del>	<del>648.84</del> 581
1	FRONT BUMPER RETAINER <i>all / RH</i> : @81	126.50 81
1	FRONT BUMPER REINFORCEMENT <del>X</del>	454.20 X
1	FRONT BUMPER SPONGE <del>X</del> } <i>svl</i>	185.84 X
1	FRONT BUMPER LOWER GRILLE <del>X</del> } <i>svl</i>	178.25 X
1	FRONT GRILLE <del>X</del> <i>svl</i>	439.19 /
1	FRONT GRILLE EMBLEM <del>X</del> <i>svl</i>	162.63 X 3
1	FRONT RH FOG LAMP COVER <del>X</del> } <i>svl</i>	116.15 X
1	FRONT RH FOG LAMP <del>X</del> } <i>svl</i>	373.75 Y
1	FRONT RH HEADLAMP <del>svl</del>	<del>977.80</del> 850
1	FRONT RH FENDER <del>bt</del>	<del>914.25</del> 781
1	FRONT RH FENDER INNER SHIELD <del>de</del>	253.00 182
1	FRONT RH FENDER EMBLEM LOGO-VVTI <del>svl</del>	45.00 /
1	FRONT RH SHOCK ABSORBER <del>X</del> <i>svl</i>	557.70 X
1	FRONT RH KNUCKLE ARM <del>X</del> <i>svl</i>	603.75 521
1	FRONT RH LOWER ARM <del>X</del> <i>svl</i>	616.40 X
1	FRONT RH KNUCKLE BEARING <del>X</del> <i>svl</i>	155.25 /
		8107.35
	Less 25 %	2026.84
	Subtotal	6080.51
	Balance C/F	6080.51
<u>PARTS REPLACEMENT - SPECIAL NETT ITEMS</u>		
1 SET	FRONT BUMPER CLIP <del>svl</del>	40.00
1 SET	FRONT FENDER INNER SHIELD CLIP <del>svl</del>	30.00
1 BOT	BRAKE FUIID <del>svl</del>	50.00
1	RIM <del>svl</del>	<del>600.00</del> 300
	Subtotal	720.00
	Balance C/F	6800.51
<u>LABOUR AND MISCELLANEOUS CHARGES</u>		
	Balance B/F	6800.51
1	CHECK WIRING AND LIGHTNING SYSTEM	<del>60.00</del> 30
2	COMPUTERISED AND CHECK FRONT WHEEL ALIGNMENT	<del>150.00</del> 60
3	REMOVE AND REPLACE FRONT UNDERCARRIAGE PARTS	<del>200.00</del> 80

3678.44  
 252  
 2758.83

420

4	PANEL BEATING ON AFFECTED AREAS	1000.00	<del>400</del>	500
5	SPRAY PAINTING ON AFFECTED AREAS	1000.00	<del>400</del>	500
6	APPLY ANTI RUST ON AFFECTED AREAS	150.00	<del>40</del>	
	Subtotal	2560.00		
	Grand total	9360.51		

1210

LKK Auto Consultants hereby notify the Repairer of the following:

- To ensure satisfactory service
- To replace damaged parts using original
- Parts prices are subject to confirmation
- Third party survey is on a "Final Report" only
- No illegal modification(s) is allowed
- Supplementary items must be approved and is subject to final approval from customer.

Authorised by Repairer:  
Signature:  
Date:

Rasul

Hp 90010068

4 days

H/s

13/09/19 @ 1500

Ready after repair

2758.83

420.00

1210.00

4388.83

20%

3511.06

40-3,500

4 days



**TeamWork Garage Pte Ltd**  
 53 Ubi Avenue 1 #01-23/24 Spore 408934  
 Paya Ubi Industrial Park  
 Tel : 6844 2475  
 E-mail : claims@teamworkgarage.com  
 ROC number : 201015366H  
 REPAIR PERFORMA INVOICE

**AIG Singapore**  
 78 Shenton Way  
 Singapore 079120

Vehicle number	SLK2004B
Make / Model	TOYOTA/ALTIS
Chassis number	MR053REH104562204
Accident date	05 September 2019
Reference	1909-21

Qty Particulars Unit Price - SGD \$

Qty	Particulars	Unit Price - SGD \$
<u>PARTS REPLACEMENT - LIST ITEMS</u>		
1	BONNET <i>x suv</i>	1059.67
1	BONNET LOCK <i>x suv</i>	144.38
1	BONNET LOCK STRIKER <i>x suv</i>	98.10
1	FRONT BUMPER <i>de</i>	645.84 <sup>581</sup>
<i>1 pc</i>	FRONT BUMPER RETAINER <i>nee / RH / LH - X @ 21</i>	126.50 <sup>81</sup>
1	FRONT BUMPER REINFORCEMENT <i>x suv</i>	454.20
1	FRONT BUMPER SPONGE <i>x suv</i>	185.84
1	FRONT BUMPER LOWER GRILLE <i>x suv</i>	178.25
1	FRONT GRILLE <i>x cra</i>	439.19
1	FRONT GRILLE EMBLEM <i>x nee</i>	162.63 <sup>43</sup>
1	FRONT RH FOG LAMP COVER <i>x suv</i>	116.15
1	FRONT RH FOG LAMP <i>x suv</i>	373.75
1	FRONT RH HEADLAMP <i>cra</i>	977.50 <sup>850</sup>
1	FRONT RH FENDER <i>bt</i>	914.25 <sup>781</sup>
1	FRONT RH FENDER INNER SHIELD <i>de</i>	252.00 <sup>172</sup>
1	FRONT RH FENDER EMBLEM LOGO-VVTI <i>nee</i>	45.00
1	FRONT RH SHOCK ABSORBER <i>x suv</i>	557.70
1	FRONT RH KNUCKLE ARM <i>bt</i>	603.75 <sup>521</sup>
1	FRONT RH LOWER ARM <i>x suv</i>	616.40
1	FRONT RH KNUCKLE BEARING <i>bt</i>	155.25
		8107.35
	Less 25 %	2026.84
	Subtotal	6080.51
	Balance C/F	6080.51
<u>PARTS REPLACEMENT - SPECIAL NETT ITEMS</u>		
1 SET	FRONT BUMPER CLIP <i>nee</i>	40.00
1 SET	FRONT FENDER INNER SHIELD CLIP <i>nee</i>	30.00
1 BOT	BRAKE FUILD <i>x nee</i>	50.00
1	RIM <i>suv</i>	600.00 <sup>350</sup>
	Subtotal	720.00 <sup>200</sup>
	Balance C/F	6800.51
<u>LABOUR AND MISCELLANEOUS CHARGES</u>		
	Balance B/F	6800.51
1	CHECK WIRING AND LIGHTNING SYSTEM	<del>60.00</del> 30
2	COMPUTERISED AND CHECK FRONT WHEEL ALIGNMENT	<del>150.00</del> 60
3	REMOVE AND REPLACE FRONT UNDERCARRIAGE PARTS	<del>200.00</del> 80

420

4	PANEL BEATING ON AFFECTED AREAS	1000.00	<del>400</del>
5	SPRAY PAINTING ON AFFECTED AREAS	1000.00	<del>400</del>
6	APPLY ANTI RUST ON AFFECTED AREAS	150.00	<del>40</del>
	Subtotal	2560.00	
	Grand total	9360.51	

500  
500  
} 1210

LJK Auto Components Notice to the Repairer of the following:

- To receive details for repair pricing
- To display damaged part(s) during survey
- Part prices are subject to confirmation
- Third party survey is on a "Victim Panel" basis
- No illegal modifications is allowed
- Supplementary item(s) must be approved and is subject to final approval from LJK Auto Components

Accepted by Repairer  
Signature:  
Date:

Rasul  
Hp 90010068  
4 days  
H/s  
13/09/19 @ 1500  
Ready after repair

PRE-REPAIR INSPECTION REQUEST – SLK2004B vs SKL478L (OI) on D.O.A.: 05/09/2019

From: Hor, Yinnul  
To: 'assignments@kkauto.com', Admin A (admin-a@kkauto.com)  
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divyashni  
Sent: 8/13/2019 10:13:20 AM  
Attachments: [insurjosee](#), [lock.et](#), [GIA REPORT.PDF](#), [GIA REPORT.PDF](#)

Hi,

Please refer to the enclosed request from **Teamwork Garage Pte Ltd**.  
Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yin Rui (Viviane)  
AIG  
FNOL Adjuster I  
Singapore FNOL | Claims Operations – Auto

Tel: 8001206558 | Ext: 1002208  
[Yinnul.Hor@aig.com](mailto:Yinnul.Hor@aig.com) | [www.aig.jp](http://www.aig.jp)

11:19am 13/9/19  
PENOR @ Darren  
vehicle in  
SRO Rasul

**From:** Darren [<mailto:claims@teamworkgarage.com>]  
**Sent:** Friday, September 13, 2019 9:54 AM  
**To:** Hor, Yinnul  
**Cc:** Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni  
**Subject:** [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL478L ANDSLK2004B ON 05/09/2019

This message is from an external sender; be cautious with links and attachments.

Hi Yinnul,

Please appoint LKK

Darren  
Teamwork Garage Pte Ltd  
53 Ubi Avenue 1  
#01-24 Paya Ubi Industrial Park  
Singapore 408934  
Tel: 68442475  
Fax: 68442474

**From:** Hor, Yinnul  
**Sent:** Friday, 13 September 2019 9:57 AM  
**To:** 'claims@teamworkgarage.com'  
**Cc:** Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni  
**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL478L ANDSLK2004B ON 05/09/2019

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้  
เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부  
파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka  
attachment.

[Click here](#) by 2019-09-20 09:57 +08 to read your message.  
After that, open the attachment.

[More info](#)

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addressee. Please notify the sender if you have received this email in error or simply delete  
it.

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**From:** Yinru.Hor@aig.com  
**To:** claims@teamworkgarage.com  
**Cc:** Andy-SY.Fong@aig.com, Lee-Ying.Chin@aig.com, NoorMariesa.AbuKasim@aig.com, Syazairdina.Azlan@aig.com, yokeshi.chan@aig.com, ShengYang.Lim@aig.com, Aashweenjeetkaur.Mithoosingh@aig.com, Theerthan.Parthiban@aig.com, Divyashni.Subramaniam@aig.com  
**Subject:** aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKL478L AND SLK2004B ON 05/09/2019  
**Date:** Fri, 13 Sep 2019 01:57:14 +0000

Without Prejudice

Your Reference : 1909-21  
 Our Reference : SKL478L

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rui (Viviane)  
 AIG  
 FNOL Adjuster |  
 Singapore FNOL | Claims Operations - Auto

Tel: 8001208556 | Ext: 1002208  
 Yinru.Hor@aig.com | www.aig.ae

**From:** TEAMWORK [mailto:claims@teamworkgarage.com]

**Sent:** Thursday, September 12, 2019 5:52 PM

**To:** Hor, Yinru; Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi

**Cc:** TEAMWORK

**Subject:** [EXTERNAL] OUR REF : 1909-21 // YOUR REF : SKL478L ACCIDENT INVOLVING SKL478L AND SLK2004B

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

OUR REF : 1909-21  
 YOUR REF : SKL478L

Dear Sir / Madam,  
 PRE-REPAIR INSPECTION FOR SKL2004B  
 ACCIDENT INVOLVING SKL478L AND SLK2004B ON 05.09.2019.

We refer to the above matter and enclosed herewith our client's GIA report and notification of Pre-repair inspection for your attention.

We also enclosed herewith the State Court of the Republic of Singapore Practice Direction-Amendment No. 1 of 2016 of 2016 of Pre-repair Inspection for your attention.

Thank you and have a nice day.

Regards,

Shu Shan

Teamwork Garage Pte Ltd

Blk 33 Ubi Avenue 1

#01-24

Paya Ubi Industrial Park

Singapore 408934

Tel: 6844 2475

Fax: 6844 2474

## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Wednesday, 18 September 2019 12:07 PM  
**To:** 'CLAIMS TEAMWORK'  
**Subject:** Accident Involving SLK 2004B & SKL 478L on 05/09/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir/Madam,

**Accident Involving SLK 2004B & SKL 478L on 05/09/2019**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	13 Sep 2019 14:31	<b>Cim Dtl Modified</b>	Claimant's Name: -> EHB LIMOUSINE PTE LTD, Claimant's ID: -> 201536531R.	[A] Lau Shu Pei
2	13 Sep 2019 14:31	<b>Cim Veh Model Changed</b>	(202930) TOYOTA COROLLA ALTIS 1.6 Classic (A).	[A] Lau Shu Pei
3	13 Sep 2019 14:31	<b>Cim Created</b>	Reg No: SLK2004B. Acct Date: 2019/09/05. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Teamwork Garage Pte Ltd (HQ)	[A] Lau Shu Pei
4	13 Sep 2019 14:31	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	13 Sep 2019 14:31	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/09/24	[A] Lau Shu Pei
6	13 Sep 2019 14:31	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	13 Sep 2019 14:31	<b>Cim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	13 Sep 2019 14:31	<b>Label Added</b>	(19):Fastlane.	[A] Lau Shu Pei
9	13 Sep 2019 14:31	<b>Adj Adjuster Assigned</b>	[None] -> BRYAN TANI	[A] Lau Shu Pei
10	16 Sep 2019 12:06	<b>Cim Registration Modified</b>	Acct Time:12:00:00->12:15:00.	[I] AIG OneClaim Integration User
11	16 Sep 2019 15:11	<b>Adj Adjuster Assigned</b>	BRYAN TANI -> MOHD RASUL	[A] Lau Shu Pei
12	22 Oct 2019 09:27	<b>Adj Rpt Initiated</b>		[A] Asher Sng Rong Yi
13	22 Oct 2019 09:27	<b>Cim Dtl Modified</b>	Insured ID: -> S1373839D.	[A] Asher Sng Rong Yi
14	22 Oct 2019 09:27	<b>Cim Dtl Modified</b>	JPJ Reg. Date: -> 2017/01/09.	[A] Asher Sng Rong Yi
15	22 Oct 2019 09:27	<b>Cim Details Notified</b>		[A] Asher Sng Rong Yi
16	22 Oct 2019 10:12	<b>Adj Mandate Request</b>	Cur.Req:4374.00:LIABILITY: 100% B:15 OI CHANGED LANE HIT TP	[A] Asher Sng Rong Yi

Date From  Date To  Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2279397	13 Sep 2019 14:36:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLK2004B	SKL478L	11.77
2320565	22 Oct 2019 09:27:34	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLK2004B	SKL478L	11.77

11/13/2019

Merimen e-Claims

## Print Received Message

This mail is associated with :

**\*SLK2004B (5316312597SG)**  
**[SKL478L]**

TP  
EHB LIMOUSINE PTE LTD  
Sep 5 2019 12:15PM  
[TAN KENG SUAN]  
Teamwork Garage Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 12/11/2019 10:58 AM  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$4374.00) - SLK2004B - Claim Handler: MdNoor, Norsiah

Approved:4374.00.

> **Back to OneMotoring**

### Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	531R
<b>Vehicle Details</b>	
Vehicle No.:	SLK2004B
Vehicle to be Exported:	No
Intended Deregistration Date:	12 Sep 2019
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA ALTIS CLASSIC 1.6 CVT
Primary Colour:	Black
Manufacturing Year:	2016
Engine No.:	1ZRY346249
Chassis No.:	MR053REH104562204
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$17,987.00
Original Registration Date:	09 Jan 2017
First Registration Date:	09 Jan 2017
Transfer Count:	0
Actual ARF Paid:	\$17,987.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	08 Jan 2027
PARF Rebate Amount:	\$13,490.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	08 Jan 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$50,991.00
COE Rebate Amount:	\$37,338.00
<b>Total Rebate Amount:</b>	<b>\$50,828.00</b>

The information contained herein is correct as at 12 Sep 2019

OK

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	13 Sep 2019 <a href="#">Edit Reg</a>		13 Sep 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$3,500.00</b> <a href="#">Edit Estimates</a>	<b>S\$3,500.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>TAN KENG SUAN</b> , ID: 51373839D								
Main Claimant:	<b>EHB LIMOUSINE PTE LTD</b> , Co. Reg. No.: 201536531R								
Vehicle Reg. No.:	<b>SLK2004B</b>	Date of Loss:	05/09/2019 12:00 - :59 [31 Months and 27 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 5316312597SG</b>	Policy/Cover Note No.:	2100351424-05 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SKL478L</b>	Policy No. (Claimant):	5075309111-03						
		Excess:							
Repairer:	<b>Teamwork Garage Pte Ltd (HQ)</b> 53 Ubi Ave 1 #01-24, Paya Ubi Industrial Park, 408934 Ubi - Tel: 6844 2475								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>MdNoor, Norsiah</b> ] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	<b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... [Final Rpt due 24/09/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• AIG_SG_EXPRESS (12/11/2019): Alert - Adj Mandate Approved (S\$4374.00) - SLK2004B - Claim Handler: MdNoor, Nor...									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLK2004B (5316312597SG)  
[SKL478L]  
TP  
EHB LIMOUSINE PTE LTD  
Sep 5 2019 12:15PM  
[TAN KENG SUAN]  
Teamwork Garage Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <span style="float: right;">View in Browser</span>	
<b>Letters/Correspondences</b>										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown							Edit		
<b>Photos/Images</b>										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	22/10/19 09:19	Odometer Reading							Load JPG	<input checked="" type="checkbox"/>	
2	22/10/19 09:19	Chassis Number							Load JPG	<input checked="" type="checkbox"/>	
3	22/10/19 09:19	General View							Load JPG	<input checked="" type="checkbox"/>	
4	22/10/19 09:19	General View							Load JPG	<input checked="" type="checkbox"/>	
5	22/10/19 09:19	General View							Load JPG	<input checked="" type="checkbox"/>	
6	22/10/19 09:19	General View							Load JPG	<input checked="" type="checkbox"/>	
7	22/10/19 09:19	General View							Load JPG	<input checked="" type="checkbox"/>	
8	22/10/19 09:19	General View							Load JPG	<input checked="" type="checkbox"/>	
9	22/10/19 09:19	General View							Load JPG	<input checked="" type="checkbox"/>	
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13	22/10/19 09:19	General View							Load JPG	<input checked="" type="checkbox"/>	
14	22/10/19 09:19	General View							Load JPG	<input checked="" type="checkbox"/>	
15	22/10/19 09:19	General View							Load JPG	<input checked="" type="checkbox"/>	
16	22/10/19 09:19	General View							Load JPG	<input checked="" type="checkbox"/>	
17	22/10/19 09:19	General View							Load JPG	<input checked="" type="checkbox"/>	
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29	22/10/19 09:19	General View							Load JPG	<input checked="" type="checkbox"/>	
30	22/10/19 09:19	General View							Load JPG	<input checked="" type="checkbox"/>	
31	22/10/19 09:19	General View							Load JPG	<input checked="" type="checkbox"/>	
32	22/10/19 09:20	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
33	22/10/19 09:20	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
34	22/10/19 09:20	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
35	22/10/19 09:20	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
36	22/10/19 09:20	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
37	22/10/19 09:20	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
38	22/10/19 09:20	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
39	22/10/19 09:20	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
40	22/10/19 09:20	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
41	22/10/19 09:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
42	22/10/19 09:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
43	22/10/19 09:20	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
44	22/10/19 09:20	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
45	22/10/19 09:20	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/09/19 14:32	EMAIL FROM AIG DD 13092019.	 Load PDF	
2	13/09/19 14:32	TP GIA REPORT	 Load PDF	
3	16/09/19 16:56	TP ESTIMATE- MARKED	 Load PDF	
4	18/09/19 12:05	LETTER TO OI	 Load PDF	
5	22/10/19 10:11	TP LOD	 Load PDF	
6	19/11/19 08:58	WORKSHOP INVOICE	 Load PDF	
7	19/11/19 08:58	AUTHORISATION TO ACT FORM	 Load PDF	
8	19/11/19 08:58	Release Voucher	 Load PDF	
9	19/11/19 08:58	RENTAL RECEIPT	 Load PDF	
10	19/11/19 08:58	GIA SEARCH	 Load PDF	
11	19/11/19 08:58	LOD	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1.	16/09/19 12:06	OI GIA REPORT	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<p><b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b></p> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<p><b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SKL478L (Insd veh)	Model:	TOYOTA COROLLA ALTIS 1.6 CLASSIC (A)
	SLK2004B (TP veh)		
Date of Accident:	05/09/2019		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	10,015.75
Final Repair Cost	:	\$	4,370.00
Loss of Use	:	\$	_____ days at \$0.00 per day
Rental (if any)	:	\$	6 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	4,370.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For <b>Non GIA Registered Workshop:</b>		Agreed Liability _____ 100 (%)	
B) For <b>GIA Registered Workshop:</b>		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Teamwork Garage Pte Ltd	:	\$ 4,370.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

19 Nov  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19016236/R1EB3Q2

Date: 19/11/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100351424-05  
**Claimant**  
**Vehicle No :** SLK2004B **Insured Vehicle No :** SKL478L  
**Date of Loss:** 05/09/2019 **Nature of Claim:** TP **Claim No:** 5316312597SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SLK2004B**  
 Make & Model: TOYOTA COROLLA ALTIS, 1.6 Classic (A) Engine No: 1ZRY346249  
 Reg. Date: 09/01/2017 (Man. Year: 2016) Chassis No: MR053REH104562204  
 Colour: Black Odometer: 263417 km  
 Engine Capacity: 1598 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16  
 Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm  
 Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,800.51	3,178.83	3,621.68	53.26
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,560.00	1,210.00	1,350.00	52.73
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>9,360.51</b>	<b>4,388.83</b>	<b>4,971.68</b>	<b>53.11</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>3,500.00</b>		
(S\$)	9,360.51	3,500.00	5,860.51	62.61
<b>+ GST 7.00/7.00% (S\$)</b>	<b>655.24</b>	<b>245.00</b>	<b>410.24</b>	<b>62.61</b>
<b>Nett Amount (S\$)</b>	<b>10,015.75</b>	<b>3,745.00</b>	<b>6,270.75</b>	<b>62.61</b>
<b>+ Car Rental (6.0 x S\$100.00/day) (S\$)</b>		<b>600.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>29.00</b>		
<b>Nett Liability (S\$)</b>		<b>4,374.00</b>		
<b>Global Sum Settlement (S\$)</b>		<b>4,370.00</b>		

## INSPECTION

Date of Assignment: 13/09/2019  
 Date Inspected: 13/09/2019 Inspected At: Teamwork Garage Pte Ltd (HQ)  
 53 Ubi Ave 1 #01-24, Paya Ubi Industrial Park  
 Singapore 408934

Estimated Period of Repair: 4.0 days

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**Adjuster:** MOHD RASUL

**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET	Serviceable	1,059.67 FL	*- FL
2	1		*BONNET LOCK	Serviceable	144.38 FL	*- FL
3	1		*BONNET LOCK STRIKER	Serviceable	98.10 FL	*- FL
4	1		*FRONT BUMPER	Deformed	645.84 FL	*581.00 FL
5	1		*FRONT BUMPER RETAINER RH	O/S Necessary	126.50 FL	*81.00 FL
6	1		*FRONT BUMPER REINFORCEMENT	Serviceable	454.20 FL	*- FL
7	1		*FRONT BUMPER SPONGE	Serviceable	185.84 FL	*- FL
8	1		*FRONT BUMPER LOWER GRILLE	Serviceable	178.25 FL	*- FL
9	1		*FRONT GRILLE	Cracked	439.19 FL	*439.19 FL
10	1		*FRONT GRILLE EMBLEM	Necessary	162.63 FL	*43.00 FL
11	1		*FRONT RH FOG LAMP COVER	Serviceable	116.15 FL	*- FL
12	1		*FRONT RH FOG LAMP	Serviceable	373.75 FL	*- FL
13	1		*FRONT RH HEADLAMP	Cracked	977.50 FL	*850.00 FL
14	1		*FRONT RH FENDER	Bent	914.25 FL	*781.00 FL
15	1		*FRONT RH FENDER INNER SHIELD	Deformed	253.00 FL	*182.00 FL
16	1		*FRONT RH FENDER EMBLEM LOGO-VVTI	Necessary	45.00 FL	*45.00 FL
17	1		*FRONT RH SHOCK ABSORBER	Serviceable	557.70 FL	*- FL
18	1		*FRONT RH KNUCKLE	Bent	603.75 FL	*521.00 FL
19	1		*FRONT RH LOWER ARM	Serviceable	616.40 FL	*- FL
20	1		*FRONT RH KNUCKLE BEARING	Bent	155.25 FL	*155.25 FL
21	1		*RIM	Scratched	600.00 FS	*300.00 FS
22	1		*SET FRONT BUMPER CLIP	Necessary	40.00 FS	*40.00 FS
23	1		*SET FRONT BUMPER INNER SHIELD CLIP	Necessary	30.00 FS	*30.00 FS
24	1		*BOT BRAKE FLUID	Necessary	50.00 FS	*50.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>8,827.35</b>	<b>4,098.44</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>2,026.84</b>	<b>919.61</b>
<b>Total Parts (\$\$)</b>	<b>6,800.51</b>	<b>3,178.83</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	CHECK WIRING AND LIGHTING SYSTEM	New	60.00	30.00
2	COMPUTERISED AND CHECK FRONT WHEEL ALIGNMENT	New	150.00	60.00
3	REMOVE AND REPLACE FRONT UNDERCARRIAGE PARTS	New	200.00	80.00
4	PANEL BEARING ON AFFECTED AREAS	New	1,000.00	500.00
5	SPRAY PAINTING ON AFFECTED AREAS	New	1,000.00	500.00
6	APPLY ANTI RUST ON AFFECTED AREAS	New	150.00	40.00
<b>Gross Labour Cost (S\$)</b>			<b>2,560.00</b>	<b>1,210.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >