

15/02/10

INS. CASE OWNER:

CC 4/III1901

LKK:
IDAC:

Surveyor:

marcus

DOI:

12/1/19

Date / Time:

12/1/19

Registered in Merimen:

12/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHO 32420

Claim No.:

Name of Insured:

LTP

Policy No.:

MUMMOON

Insured Tel No.:

HP:

Make / Model:

Mynor

Excess Sec II :\$

D.O.A.:

27/8/19

Place of Accident:

7 km of KAJAR RD A BIK 445

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: TAN HENG TAN

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

FBM 3473E



INSRS:

WSP:

Tel:

Liability:

RMKS:

BMH



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time	STAGE	DATE / PIC
20/1	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input type="checkbox"/>
	Authorisation To Act:	<input type="checkbox"/>
	Release Voucher:	<input type="checkbox"/>
	Final Repair Bill:	<input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD:	<input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	\$	(days) Reduction:	%
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	
Repair Cost:	\$		
Loss of Rental (LOR):	\$	(days)	
Loss of Use (LOU):	\$	(S x days)	
Loss of Income (LOI):	\$	(S x days)	
LOR only <input type="checkbox"/>	LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/>	LOR + LO <input type="checkbox"/> [Tick only one]
GIA/LTA Search	\$		
Medical:	\$		
Disbursement:	\$	(e.g. Tow/ Independent)	
Legal Cost	\$		
Total:	\$	Global Sum \$:	
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	\$	Name 1:	
Payee 2: (Strike if N.A.)	\$	Name 2:	
Payee 3: (Strike if N.A.)	\$	Name 3:	

COPY SENT
4/3/20201) Claim status: Normal/Reject/Private Settle
2) Report Format:
3) Survey fee:

(03/11/13) * waf

ASS. REC. BY: Marcus

REF:

ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of:

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

GIA / PR Seen:

Est. Repairs:

Lum Sum:

Consistent? : Yes or No

Consistent? : Yes or No

Res.: Yes or No

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading:

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front:

R/Bal:

L/Bal:

D.O.A.

Survey held at:

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Date/Time, File Pass to?

1)

Date/Time, File Return to?

2)

Report Format:

Lump Sum / I.B.I. (\$)

☐

: Prel. Report

☐

: Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

S + Rb \$

Photos

Others

TOTAL



BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 19700288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

QUOTATION

Customer :

INDIA INTERNATIONAL INSURANCE P.L.
64 CECIL STREET
#04-00 & #06-00
IOB BUILDING
SINGAPORE 049711
INDIA INTERNATIONAL INSURANCE P.L.

NO. : 34804

DATE : 02/09/2019
CLAIM NO. : 11424
POLICY NO. : AVFMSB0000591904

FROM : RAYMOND

VEHICLE NO. : FBM3973E
MAKE/MODEL : YAM / YBR125

*not added
near
2/58
13/9/19
SL
take the other up*

(Page 1 of 3)

S/N	Description	Action	Qty	Unit Price	Amount
1	ALIGNMENT BODY P/N: 29561	REPLACE	1.00	\$350.00	350.00 ?
2	AXLE WHEEL FRONT P/N: 25363	REPLACE	1.00	\$22.00	22.00 X
3	BAR HANDLE P/N: 42062	REPLACE	1.00	\$68.00	68.00
4	BRACKET UNDER FORK P/N: 27458	REPLACE	1.00	\$180.00	180.00
5	CAP RESERVOIR P/N: 45629	REPLACE	1.00	\$7.00	7.00 ?
6	COCK FUEL P/N: 24361	REPLACE	1.00	\$16.00	16.00 X
7	COVER MAGNETO P/N: 28564	REPLACE	1.00	\$120.00	120.00 ?
8	COVER SIDE LH (BLACK) P/N: 50007	REPLACE	1.00	\$98.00	98.00
9	COVER TAIL RH (BLACK) P/N: 50004	REPLACE	1.00	\$87.00	87.00 ?
10	COVER TANK SIDE LH (BLACK) P/N: 54458	REPLACE	1.00	\$98.00	98.00
11	COWLING FRONT (BLACK) P/N: 50000	REPLACE	1.00	\$282.00	282.00
12	CRASH BAR P/N: 35878	REPLACE	1.00	\$195.00	195.00
13	CROWN HANDLE P/N: 28100	REPLACE	1.00	\$75.00	75.00



bizSAFE₃



Address: No. 6, Defu lane 4, Singapore 539410 | Telephone: +65 6281 6520 | Web: www.bhh.com.sg

Fax: (Main) +65 6281 2830, (Spare Parts) +65 6285 7530, (Insurance/Project) +65 6284 2969, (Accounts) +65 6281 6759

CERT NO: 2002-1-0383
ISO 9001:2015

S/N	Description	Action	Qty	Unit Price	Amount
14	FORK FRONT ASSY LH P/N: 56248	REPLACE	1.00	\$625.00	625.00
15	FORK FRONT ASSY RH P/N: 53204	REPLACE	1.00	\$625.00	625.00
16	GASKET EXHAUST PIPE P/N: 21453	REPLACE	1.00	\$5.00	5.00 X
17	GASKET MAGNETO COVER P/N: 26824	REPLACE	1.00	\$12.00	12.00 X
18	GRIP HANDLE SET (GPR) F2 P/N: 45347	REPLACE	1.00	\$13.00	13.00
19	GUIDE AIR LH P/N: 48403	REPLACE	1.00	\$22.00	22.00
20	HANDLE SEAT P/N: 42567	REPLACE	1.00	\$98.00	98.00 X
21	HEADLIGHT ASSY P/N: 50950	REPLACE	1.00	\$490.00	490.00
22	LABOUR P/N: 06766 - FOR DISMANTLING AND ASSEMBLING OF PARTS QUOTED.	Supply/Install	16.00	\$35.00	560.00
23	LAMP SIGNAL FRONT RH P/N: 42003	REPLACE	1.00	\$54.00	54.00 X
24	LAMP SIGNAL REAR RH P/N: 45419	REPLACE	1.00	\$63.00	63.00
25	LEVER BRAKE P/N: 50001	REPLACE	1.00	\$23.00	23.00
26	METER ASSY P/N: 50954	REPLACE	1.00	\$328.00	328.00 X
27	MIRROR RH P/N: 58187	REPLACE	1.00	\$35.00	35.00
28	MUDGUARD FRONT (BLACK) P/N: 45203	REPLACE	1.00	\$85.00	85.00
29	O-RING P/N: 21455	REPLACE	1.00	\$3.00	3.00 ?
30	O-RING (CAP MAGNETO COVER) P/N: 21456	REPLACE	1.00	\$8.00	8.00 ?
31	PEDAL GEAR P/N: 50002	REPLACE	1.00	\$20.00	20.00
32	PIPE EXHAUST ASSY P/N: 50025	REPLACE	1.00	\$1,655.00	1,655.00 X
33	RUBBER FOOTREST FRONT P/N: 26136	REPLACE	1.00	\$14.00	14.00
34	STAY HEADLAMP P/N: 45750	REPLACE	1.00	\$68.00	68.00

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S/N	Description	Action	Qty	Unit Price	Amount
35	STEERING CONE SET P/N: 41793	REPLACE	1.00	\$66.00	66.00
36	STICKER (MCDONALDS) ACCIDENTAL P/N: 57420	REPLACE	1.00	\$14.00	14.00
37	STICKER (MCDONALDS) SIDECOVER/WINDSHEILD P/N: 56222	REPLACE	1.00	\$18.00	18.00
38	STICKER NUMBER PLATE FRONT (BLACK) STRAIGHT P/N: 32921	REPLACE	1.00	\$12.00	12.00
39	TANK FUEL ASSY (BLACK) P/N: 56129	REPLACE	1.00	\$550.00	550.00
40	TRANSPORT CHARGES (MOTORCYCLE/SCOOTER) STD P/N: 45833 - FOR COLLECTION OF ACCIDENT BIKE AND DELIVER BIKE BACK TO OUTLET ONCE REPAIR DONE.		2.00	\$56.00	112.00

SUB TOTAL

\$7,176.00

GST @ 7 %

\$502.32

GRAND TOTAL

\$7,678.32

50% deposit required before ordering of parts.

Validity: 30 days

For & on Behalf of

Acknowledge & Accepted By

BAN HOCK HIN CO PTE LTD



RAYMOND

This quotation is sent via email / LAN-Fax and will bear a computer generated signature.

I hereby acknowledge and agree to the terms and conditions of this quotation, including but not limited to the warranty, liability, and other terms and conditions. I understand that this quotation is valid for 30 days from the date of issue. I agree to pay the amount due within the specified time frame. I agree to provide all necessary information and documents for the repair work. I agree to accept the repair work as completed and satisfactory. I agree to provide a written approval from my insurance company.

Authorized Signatory: _____
 Signature: _____
 Date: _____

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[> Back to OneMotoring](#)

Enquire Transfer Fee

Enquire Transfer Fee

Vehicle Details			
Vehicle No. :	FBM3973E		
Vehicle Type :	P00 - Passenger Motorcycle/Autocycle/Moped		
Vehicle Attachment 1 :	No Attachment		
Vehicle Scheme :	Normal		
Vehicle Make :	YAMAHA		
Vehicle Model :	YBR125		
Chassis No. :	LBPRES101000059285		
Propellant :	Petrol		
Engine No. :	E3F5E044295		
Engine Capacity :	124 cc		
Maximum Power Output :	-		
Maximum Laden Weight :	320 kg		
Unladen Weight :	114 kg		
Year Of Manufacture :	2017		
Original Registration Date :	24 Oct 2017		
Lifespan Expiry Date :	-		
COE Category :	D - Motorcycle		
Quota Premium :	\$4,903.00		
COE Expiry Date :	23 Oct 2027		
Road Tax Expiry Date :	23 Apr 2020		
Inspection Due Date :	23 Oct 2020		
Intended Transfer Date :	13 Sep 2019		
CO2 Emission :	-		
CO Emission :	-		
HC Emission :	-		
NOx Emission :	-		
PM Emission :	-		
Late renewal fee(s) will be imposed if road tax / lay-up has expired. Please use Enquire Road Tax Payable for fee(s) payable.			
Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.			
Amount Payable			
	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
Total Amount Payable :			25.00

You may print this page for reference.

[OK](#)
[Print](#)

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company

Owner ID: 288K

Vehicle Details

Vehicle No.: FBM3973E

Vehicle to be Exported: No

Intended Deregistration Date: 16 Sep 2019

Vehicle Make: YAMAHA

Vehicle Model: YBR125

Primary Colour: Black

Manufacturing Year: 2017

Engine No.: E3F5E044295

Chassis No.: LBPRE101000059285

Maximum Power Output: -

Open Market Value: \$1,859.00

Original Registration Date: 24 Oct 2017

First Registration Date: 24 Oct 2017

Transfer Count: 0

Actual ARF Paid: \$279.00

Intended PARF Rebate Details

PARF Eligibility: No

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 23 Oct 2027

COE Category: D - Motorcycle

COE Period(Years): 10

QP Paid: \$4,903.00

COE Rebate Amount: \$3,972.00

Total Rebate Amount: \$3,972.00

The information contained herein is correct as at 16 Sep 2019

OK

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 13 September 2019 9:22 AM
To: Raymond; 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: Sherini Pillai
Subject: RE: Accident Involving FBM3973E & SHD3252D on 27/08/2019
Attachments: 11424_Claim File.pdf

10:41am 13/9/19
vehicle in
person @ Raymond
sur @ Marling

Dear Sir / Mdm,

Please conduct a survey on TP vehicle FBM3973E and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Raymond [mailto:raymond@bhh.com.sg]
Sent: 13 September, 2019 9:20 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: Accident Involving FBM3973E & SHD3252D on 27/08/2019

Dear Gabriel,

Please assign to LKK Auto Consultants Pte Ltd for the pre-repair survey.

Thanks

Best Regards,
Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsg>



BAN HOCK HIN
Co., Pte Ltd

No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg | facebook.com/bhh

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Friday, 13 September, 2019 9:07 AM

To: Raymond <raymond@bhh.com.sg>

Subject: RE: Accident Involving FBM3973E & SHD3252D on 27/08/2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street, #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Raymond [<mailto:raymond@bhh.com.sg>]

Sent: 12 September, 2019 3:26 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: raymond@bhh.com.sg

Subject: Accident Involving FBM3973E & SHD3252D on 27/08/2019

Dear Sir / Madam,

We attached the third party claim file for your perusal.

Appreciate for you to arrange for the pre-repair survey and advise your insured liability for direct settlement.

Thanks

Best Regards,
Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsg>



BAN HOCK HIN
Co., Pte Ltd

No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg | [facebook.com/bhhsg](https://www.facebook.com/bhhsg)

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 0000
Fax +65 6547 6259
www.police.gov.sg

Our Ref : TP/IP/53627/2019
Date : 11 September, 2019

TAN CHENG TUAN
BLK 790 WOODLANDS AVENUE 6
#09-655
SINGAPORE 730790

TAXI BUSINESS
18 SEP 2019
FLEET SAFETY

Dear Sir/Madam

ACCIDENT INVOLVING SHD3252D & FBM3973E ALONG FAJAR ROAD TOWARDS SEGAR ROAD ON 27 AUGUST 2019 AT 1658 HRS.

I refer to the above accident.

2. Please be informed that we have completed our investigations which shows that the rider of **FBM3973E** has committed an offence of Inconsiderate Driving under Section 65(b) of the Road Traffic Act, Chapter 276. Action has been initiated against the rider for the said offence.
3. If you have any queries, please contact the Investigation Officer, Norameera Hussein at telephone number 6547 6236 or via email at Norameera_Mohamed_Hussein@spf.gov.sg.

Yours faithfully

HAFIZ FAIZAL
for HEAD TRAFFIC INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	13 Sep 2019 14:07	Clim Dtl Modified	Claimant's Name: -> BAN HOCK HIN COMPANY PRIVATE L. Claimant's ID: -> 19700028 8K.	[A] Lau Shu Pei
2	13 Sep 2019 14:07	Clim Veh Model Changed	(201294) YAMAHA YBR125 123cc (M).	[A] Lau Shu Pei
3	13 Sep 2019 14:07	Clim Created	Reg No: FBM3973E, Acct Date: 2019/08/27, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: Allied World Assurance Company, Ltd (HQ), Workshop: Ban Hock Hin Co. Pte Ltd (HQ)	[A] Lau Shu Pei
4	13 Sep 2019 14:07	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	13 Sep 2019 14:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/24	[A] Lau Shu Pei
6	13 Sep 2019 14:07	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] Lau Shu Pei
7	13 Sep 2019 14:07	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] Lau Shu Pei
8	13 Sep 2019 14:07	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Lau Shu Pei
9	13 Sep 2019 14:08	Label Removed	(30651):Vehicle Not In.	[A] Lau Shu Pei
10	19 Sep 2019 09:57	Clim Registration Modified	Acct Time:17:00:00->00:00:00.	[I] Sherini Pillai
11	20 Sep 2019 14:16	Video Downloaded	Downloaded Video - OID	[A] Chong Pui Lin
12	20 Sep 2019 14:20	Adj Mandate Request	Cur,Req:0.00:PODS LIABILITY: 0% REMARKS: IS A SINGLE LANE ROAD. TP SHOULD NOT BE POSITIONING BESIDE OF OIV. TP SHOULD BE POSITIONING BEHIND OIV WHETHER ANOT IF OI ON SIGNAL OR W/O SIGNAL LIGHT. FOR YOUR APPROVAL PLEASE	[A] Chong Pui Lin
13	20 Sep 2019 14:31	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/24. Mandate Remarks: Please reject. PIR against TP rider for Inconsiderate Driving.	[I] Sherini Pillai
14	20 Sep 2019 14:31	Adj Mandate Set	Approved:0.00:Please reject. PIR against TP rider for Inconsiderate Driving.	[I] Sherini Pillai

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2285058	19 Sep 2019 09:56:15	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	FBM3973E	Sherini Pillai	xx.xx

80

81

Print Received Message

This mail is associated with :

***FBM3973E (MCT19080713)**
[SHD3252D]

TP

BAN HOCK HIN COMPANY PRIVATE LIMITED
Aug 27 2019 12:00AM

Ban Hock Hin Co. Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 20/09/2019 14:31 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - FBM3973E - Claim Handler: Sherini Pillai

Approved:0.00:Please reject. PIR against TP rider for Inconsiderate Driving.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 23 September 2019 10:18 AM
To: 'Raymond'
Subject: YOUR REF: FBM 3973E (OUR REF: CC4/III19016230/Ugb3) *** ACCIDENT INVOLVING SHD 3252D & FBM 3973E ON 27/08/2019 ***
Attachments: OI PIR.pdf; OI REPORT.pdf

Your Ref: **FBM 3973E** Without Prejudice
Our Ref: CC4/III19016230/Ugb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHD 3252D (III) & FBM 3973E ON 27/08/2019

We refer to the above matter.

Attached is a copy of our insured police investigation result (PIR) and accident statement for your easy reference. We have reviewed the matter and we are of the view that our driver is not liable for the accident. Your client is charged for inconsiderate driving.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

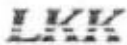
Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Aug 2019 Edit Reg		13 Sep 2019 00:00 Edit Adj Rpt	S\$2,550.00 Edit Estimates	S\$2,550.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Main Claimant:	BAN HOCK HIN COMPANY PRIVATE LIMITED, Co. Reg. No.: 197000288K		
Vehicle Reg. No.:	FBM3973E	Date of Loss:	27/08/2019 00:00 - :59 [22 Months and 3 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT19080713	Policy/Cover Note No.:	MCOM0015 (TP, Fire & Theft)
Vehicle Reg. No. (Insured):	SHD3252D	Policy No. (Claimant):	AVFMSB0000591702
		Excess:	
Repairer:	Ban Hock Hin Co. Pte Ltd (HQ) No. 6 Defu Lane 4, 539410 Defu Lane - Tel: 62816520		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]		
Claimant's Insurer:	Allied World Assurance Company, Ltd (HQ) - Tel: 62201188		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 24/09/2019]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- III_SG (03/03/2020): Alert - Adj Mandate Approved (S\$0.00) - FBM3973E - Claim Handler: Sherini Pillai
- III_SG (20/09/2019): Alert - Adj Mandate Approved (S\$0.00) - FBM3973E - Claim Handler: Sherini Pillai

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*FBM3973E (MCT19080713)
[SHD3252D]

TP

BAN HOCK HIN COMPANY PRIVATE LIMITED


































Aug 27 2019 12:00AM
















































[COMFORT TRANSPORTATION PTE LTD]

Ban Hock Hin Co. Pte Ltd

Upload Documents | Upload Photos | Compose New Letter

View View in Browser ▼

Video			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	19/09/19 09:56	Video - OID	 Load MP4	<input type="checkbox"/>
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
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2	13/09/19 14:07	TP EST & GIA REPORT	Load PDF	
3	16/09/19 16:38	TP ESTIMATE- MARKED	Load PDF	
4	02/03/20 19:02	REJECTION EMAIL TO TP	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	16/09/19 08:54	Singapore Accident Statement	Load PDF	
2	20/09/19 14:31	PIR - TP charged for Inconsiderate Driving	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<p>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</p> <div style="border: 1px solid black; height: 100px; margin-top: 10px;"></div> <p>Show Remarks To: <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>			

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	ALIGNMENT BODY. (*Check)	New	350.00	0.00
2	LABOUR - FOR DISMANTLE AND ASSEMBLING OF PARTS QUOTED.	New	560.00	300.00
3	TRANSPORT CHARGES (MOTORCYCLE / SCOOTER) STD - FOR COLLECTION OF ACCIDENT BIKE AND DELIVER BIKE BACK TO OUTLET ONCE REPAIR DONE.	New	112.00	35.00
Gross Labour Cost (S\$)			1,022.00	335.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19016230/UGS3S2

Date: 02/04/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No: MCOM0015

Claimant Vehicle No: FBM3973E

Insured Vehicle No: SHD3252D

Date of Loss: 27/08/2019

Nature of Claim: TP

Claim No: MCT19080713

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: FBM3973E

Make & Model: YAMAHA YBR125, 123cc (M)

Engine No: E3F5E044295

Reg. Date: 24/10/2017 (Man. Year: 2017)

Chassis No: LBP101000059285

Colour: Black

Odometer: 63869 km

Engine Capacity: 124 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 2.75-18

Rear Tyre Size: 3.00-18

Front Left Side: Michelin 6 mm

Rear Left Side: Michelin 6 mm

Front Right Side: 0 mm

Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,154.00	2,868.30	3,285.70	53.39
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,022.00	335.00	687.00	67.22
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,176.00	3,203.30	3,972.70	55.36
Approved Total (Overridden) (S\$)		2,550.00		
(S\$)	7,176.00	2,550.00	4,626.00	64.46
+ GST 7.00/7.00% (S\$)	502.32	178.50	323.82	64.46
Nett Amount (S\$)	7,678.32	2,728.50	4,949.82	64.46

INSPECTION

Date of Assignment: 13/09/2019

Date Inspected: 13/09/2019

Estimated Period of Repair: 5.0 days

Ban Hock Hin Co. Pte Ltd (HQ)

No. 6 Defu Lane 4

Singapore 539410

Adjuster: MARCUS CHUA

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_printprt&caseid=866314&extid=316844&CFID=69552834&C... 1/6

any other liability under any other circumstances is hereby expressly excluded.

(REPAIR COST NOT CONCLUDE)

(EXCLUDE CHECK ITEMS S\$552.50 NETT)

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 02 Apr 2020)	
Parts:	N/A	YAMAHA YBR125 123cc (M) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for FBM3973E)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*AXLE WHEEL FRONT	Not Necessary	22.00 F	*- FL
2	1		*BAR HANDLE	Bent	68.00 F	*68.00 FL
3	1		*BRACKET UNDER FORK	Bent	180.00 F	*180.00 FL
4	1		*CAP RESERVOIR	*Check	7.00 F	*- FL
5	1		*COCK FUEL	Not Necessary	16.00 F	*- FL
6	1		*COVER MAGNETO	*Check	120.00 F	*- FL
7	1		*COVER SIDE LH (BLACK)	Twisted	98.00 F	*98.00 FL
8	1		*COVER TAIL RH (BLACK)	*Check	87.00 F	*- FL
9	1		*COVER TANK SIDE LH (BLACK)	Cracked	98.00 F	*98.00 FL
10	1		*COWLING FRONT (BLACK)	Cut / Warped	282.00 F	*282.00 FL
11	1		*CRASH BAR	Bent	195.00 F	*195.00 FL
12	1		*CROWN HANDLE	Bent	75.00 F	*75.00 FL
13	1		*FORK FRONT ASSY LH	Bent / Twisted	625.00 F	*625.00 FL
14	1		*FORK FRONT ASSY RH	Bent / Twisted	625.00 F	*625.00 FL
15	1		*GASKET EXHAUST PIPE	Not Necessary	5.00 F	*- FL
16	1		*GASKET MAGNETO COVER	Not Necessary	12.00 F	*- FL
17	1		*SET GRIP HANDLE (GPR) F2	Torn	13.00 F	*13.00 FL
18	1		*GUIDE AIR LH	Cracked	22.00 F	*22.00 FL
19	1		*HANDLE SEAT	Serviceable	98.00 F	*- FL
20	1		*HEADLIGHT ASSY	Scratched	490.00 F	*490.00 FL
21	1		*LAMP SIGNAL FRONT RH	Serviceable	54.00 F	*- FL
22	1		*LAMP SIGNAL REAR RH	Damaged	63.00 F	*63.00 FL
23	1		*LEVER BRAKE	Scratched	23.00 F	*23.00 FL
24	1		*METER ASSY	Not Necessary	328.00 F	*- FL
25	1		*MIRROR RH	Broken	35.00 F	*35.00 FL
26	1		*MUDGUARD FRONT (BLACK)	Warped	85.00 F	*85.00 FL
27	1		*O-RING	*Check	3.00 F	*- FL
28	1		*O-RING (CAP MAGNETO COVER)	*Check	8.00 F	*- FL
29	1		*PEDAL GEAR	Bent	20.00 F	*20.00 FL
30	1		*PIPE EXHAUST ASSY	Repair	1,655.00 F	*- FL
31	1		*RUBBER FOOTREST FRONT	Torn	14.00 F	*14.00 FL
32	1		*STAY HEADLAMP	Bent	68.00 F	*68.00 FL
33	1		*SET STEERING CONE	Necessary	66.00 F	*66.00 FL
34	1		*STICKER (MCDONALDS) ACCIDENTAL	Necessary	14.00 F	*14.00 FL
35	1		*STICKER (MCDONALDS) SIDE COVER / WINDSHIELD	Necessary	18.00 F	*18.00 FL
36	1		*STICKER NUMBER PLATE FRONT (BLACK) STRAIGHTEN	Necessary	12.00 F	*10.00 FL
37	1		*TANK FUEL ASSY (BLACK)	Repair	550.00 F	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	6,154.00	3,187.00
- List Item Discount on L Items 0.00/10.00% (\$\$)	0.00	318.70
Total Parts (\$\$)	6,154.00	2,868.30

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
Report was unsubmitted during this print-out.						