

AG CC3/AG 1904229/AG 302

Meimn

ASSIGNMENT

From: 13/09/2019

Estimated Cost: TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKG 9812 Y

at Workshop m/s: Premium Automobile

of: 55 ubi Road 1

Insured: 2100319731

Policy No: 275486457655

Claims No: 16/11/19

Sum insured: 3000

Excess: 3000

(Client's Record)

Make of Veh: 10:00 am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 80K

IDAC Accident Rpt: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: 03/8/5 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SKG 9812 Y Vi Regn: 2012 / Oct

Type: M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Andi A758 C.C: 2773.

Colour: Bronze A/C: Insured / Std / Nil / NA

Sp. Reading: 90625 T/Radio: Insured / Std / Nil / NA

Eng/No: WAU222466CN142883.

C/No: WAU222466CN142883.

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 255/40 R19.

R: 255/40 R19.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU PIR / SUMI /

TOYO / YOKO or

Front: R/Bal 06 mm

Rear: R/Bal 06 mm

L/Bal: 06 mm

L/Bal: 06 mm

D.O.A: 13/09/19

Survey held at: Premium.

Dis. of Damages: Frt / Rear / O/S / N/S / U/C / Reetop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	00 A16.
	SKG 9812 Y - CC3/AG 1904229/AG 302 DOA - 05/11/2017
13/9/19 @ 1.57pm	revert to Victor via Meimn.
16/9/19 @ 5.09pm	Victor informed c/a via Meimn.
16/9/19 @ 5.35pm	Informed Ezuman c/a Ex: \$3000 by email.
15/11/19 @ 11.59am	confirmed with Jin Yee final Ag \$5765.76, 3 days.
	Cred \$3765.74, 38%.

RECEIVED 02 JAN 2020

Date/Time, File Pass to: 02/11/20 ☐ : Prel. Report

☐ : Final Report

Date/Time, File Return to: 3

Days Of Repair: 3

Resurvey No. of Trip: 1

Survey Fee: 700

Transportation: 11

Food: 211

Acc Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech Insp (\$)

☐ : Weekend (\$)

Report Format: MEH-00

Lump Sum / L.B.S: 5765.76

Nivitha (LKK Auto)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 9 September 2019 6:26 PM
To: 'Admin-D (LKKAuto)'; 'Admin A'; sur@lkkauto.com
Cc: 'Claims'
Subject: OD CLAIM FOR SKG 9812 Y ON 7/8/2019
Attachments: SAftersales19090918280_0001.jpg; SAftersales19090918280_0002.jpg;
SAftersales19090918280_0003.jpg; SKG 9812 Y - 07082019.PDF

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Please arrange survey on 12/9/2019, 10:30 am. ✓

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy, re-use or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 15 November 2019 11:59 AM
To: jiajee.yap@premiumauto.com.sg; SUR
Cc: 'Boo seng yak'; 'Carrine Leong'; 'Chang Chee Sing'
Subject: RE: FINAL REVISION - SKG9812Y - OD AIG - SURVEYED 13 SEP 19

Dear Jia Yee,

WITHOUT PREJUDICE

Confirm final fig \$5,265.76 before excess \$3,000.00 & GST and 3 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jiajee.yap@premiumauto.com.sg <jiajee.yap@premiumauto.com.sg>
Sent: Thursday, 31 October 2019 4:58 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SKG9812Y - OD AIG - SURVEYED 13 SEP 19

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$5265.76 @ 8 days of repairs exclude 1 Sunday.

Your early closure is well appreciated.

Thanks & Best Regard
JiaYee Yap
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. jiajee.yap@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	09 Sep 2019 18:20	Clim Veh Model Changed			[] Merimen Administrator
2	09 Sep 2019 18:20	Clim Created	Reg No: SKG9812Y, Policy No: 2100319231-06, Acct Date: 2019/08/07, Claim Type: SC, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification, Created from SAS:MPA119119693		[I] Merimen Administrator
3	13 Sep 2019 13:05	Clim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.		[] LEE SU THING
4	13 Sep 2019 13:05	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)		[] LEE SU THING
5	13 Sep 2019 13:05	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] LEE SU THING
6	13 Sep 2019 13:05	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/24		[A] LEE SU THING
7	13 Sep 2019 13:05	Adj Mandate Set	Approved:8000.00,Reinsp:Adj decides.		[A] LEE SU THING
8	13 Sep 2019 13:05	Clim Registration Modified	Rep:1137->200611.		[A] LEE SU THING
9	13 Sep 2019 13:05	Clim Veh Model Changed	(202342) AUDI A7 SPORTBACK 2.8 FSI QUATTRO (A).		[A] LEE SU THING
10	13 Sep 2019 13:05	Adj Adjuster Assigned	[None] -> ADRIAN LING		[A] LEE SU THING
11	13 Sep 2019 13:49	Adj Rpt Initiated			[A] SHIAU CHAN
12	13 Sep 2019 13:49	Clim Dtl Modified	JPJ Reg. Date: -> 2012/10/25.		[A] SHIAU CHAN
13	13 Sep 2019 13:49	Clim Details Notified			[A] SHIAU CHAN
14	13 Sep 2019 13:55	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/09/24		[A] SHIAU CHAN
15	13 Sep 2019 13:56	Adj Mandate Request	Cur.Reg:4735.50:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. PLEASE TAKE NOTE THAT THE ACCIDENT HAPPENED ON 07/08/2019. WE HAVE NOT AUTHORIZED REPAIR.		[A] SHIAU CHAN
16	16 Sep 2019 11:38	Clim Registration Modified	Init.Est.->5,000 - 6,000, Excess: -> 3000.00, 2F Remarks: -> Not Applicable, GST: -> 7.00.		[I] Yap, Weijoe
17	16 Sep 2019 11:38	Label Added	(20226):Coverage Confirmed.		[A] Merimen Administrator
18	16 Sep 2019 17:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/24, Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.		[I] Koh, Victor-CK
19	16 Sep 2019 17:09	Adj Mandate Set	Approved:4735.50:Re-inspection to be done for damage check and supplementary items / labour, Reinsp:Yes.		[I] Koh, Victor-CK
20	20 Sep 2019 16:53	Clim Registration Modified	Pol No:2100319231-06->2100319231.		[I] Yap, Weijoe
21	06 Nov 2019 11:05	Adj Mandate Request	Cur.Reg:5265.76:KINDLY APPROVE REPAIR COST OF \$5,265.76.		[A] SHIAU CHAN
22	15 Nov 2019 11:25	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/09/24, Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.		[I] Chang, Lois-KL
23	15 Nov 2019 11:25	Adj Mandate Set	Approved:5265.76:Re-inspection to be done for damage check and supplementary items / labour.		[I] Chang, Lois-KL

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2279282	13 Sep 2019 13:49:39	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKG9812Y		11.77

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 16 September 2019 5:35 PM
To: claims@premiumauto.com.sg; SUR
Subject: RE: OD CLAIM FOR SKG 9812 Y ON 7/8/2019

Dear Ezuwan,

As instructed by our client, please proceed to repair the insured vehicle **SKG 9812Y (Excess \$3,000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 16 September 2019 3:49 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SKG 9812 Y ON 7/8/2019

Hi Shiau Chan,

I called up customer just now, she said she was busy and couldn't come for reporting

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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19	16 Sep 2019 17:09	Adj Mandate Set	Approved:4735.50:Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

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2279282	13 Sep 2019 13:49:39	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKG9812Y		11.77

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 13 Sep 2019

Preliminary Advice

Vehicle No	: SKG9812Y	Accident Date	: 07/08/2019
Make	: AUDI A7 SPORTBACK	Policy No.	: 2100319231-06
Assignment Date	: 13/09/2019	Excess	: S\$0.00
Date of Inspection	: 13/09/2019	Est. Duration of Repair	: 3.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	8,526.00
Revised Amount	:S\$	4,535.50
Check Items (Estimated)	:S\$	200.00
Total	:S\$	4,735.50

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	80,000.00
COE / PARF Rebate	:S\$	67,068.00
Salvage Value	:S\$	
Margin for Repair	:S\$	12,932.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : PLEASE TAKE NOTE THAT THE ACCIDENT HAPPENED ON 07/08/2019.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	352A
Vehicle Details	
Vehicle No.:	SKG9812Y
Vehicle to be Exported:	No
Intended Deregistration Date:	13 Sep 2019
Vehicle Make:	AUDI
Vehicle Model:	A7 SPORTBACK 2.8 FSI QU
Primary Colour:	Grey
Manufacturing Year:	2012
Engine No.:	CHV012259
Chassis No.:	WAUZZZ4G6CN142883
Maximum Power Output:	150.0 kW (201 bhp)
Open Market Value:	\$62,091.00
Original Registration Date:	25 Oct 2012
First Registration Date:	25 Oct 2012
Transfer Count:	0
Actual ARF Paid:	\$62,091.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	24 Oct 2022
PARF Rebate Amount:	\$40,359.00
Intended COE Rebate Details	
COE Expiry Date:	24 Oct 2022
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$85,801.00
COE Rebate Amount:	\$26,709.00
Total Rebate Amount:	\$67,068.00

The information contained herein is correct as at 13 Sep 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 09/09/2019 17:57
Date Of Accident 07/08/2019 14:00
Exact Location Of Accident 9 SURREY ROAD
Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SKG9812Y

Insured/Policyholder

Name Of Registered Owner YEE MEI CHUNG FACCHINI
NRIC No S7324352A
Email Address MEI-FACCHINI@GMAIL.COM
Mobile Phone No (LOCAL) +65-81835073
Alternative Phone No HOME-62421147

Vehicle Particulars

Manufacturer AUDI
Model A7 SB 2.8 FSI QU 4GA
Exact Purpose for which vehicle was being used at time of accident PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle? YES
If No, Please state action to be taken
Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage COMPREHENSIVE
Fleet Policy NO
Policy Number 2100319231-06
Cover Note Number

Driver

Name of Driver YEE MEI CHUNG FACCHINI
NRIC No S7324352A
Date Of Birth 13/07/1973
Occupation INDOOR
Date Of Driving Pass 08/02/2010
Driving Experience 9 YEARS AND 5 MONTHS
Gender FEMALE
Mobile Number (LOCAL) +65-81835073
Fax Number
Contact Number HOME-62421147
Email Address MEI-FACCHINI@GMAIL.COM

Address	26 JALAN ULU SIGLAP
Postcode	457183
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REVERSING TO PARK. MET RESISTENCE ON UNEVEN GROUND. REVERSE TOO STRONG & BANG ON A WALL

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

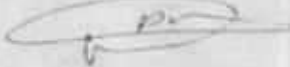
1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to rescind policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes, of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/are be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (a) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulations, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

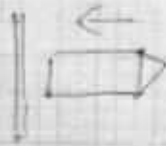

Policyholder's Signature
Date & Time


Driver's Signature
(If driver is not the policyholder)
Date & Time


Reporting Centre Personnel's Signature
Name:
NRIC/ID No.

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Rolling to the
left of the road on loose ground
Roller for strong & long on end

DECLARATION

I/We declare the foregoing particulars are true in every respect.

S. Chappone

Police Officer's Signature
Date & Time

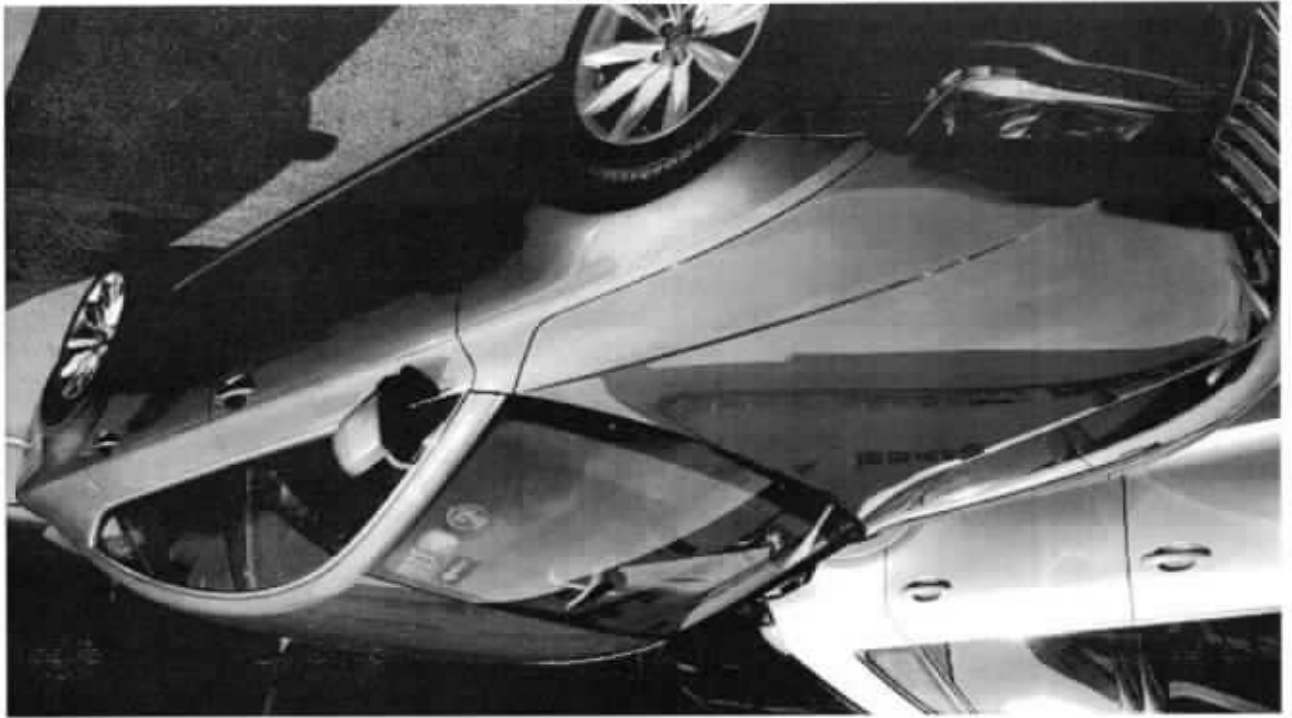
S. Chappone

Driver's Signature
(If driver is not the police officer)
Date & Time

[Signature]

Reporting Centre Personnel's Signature
Name:
N/A/CTIN No.:

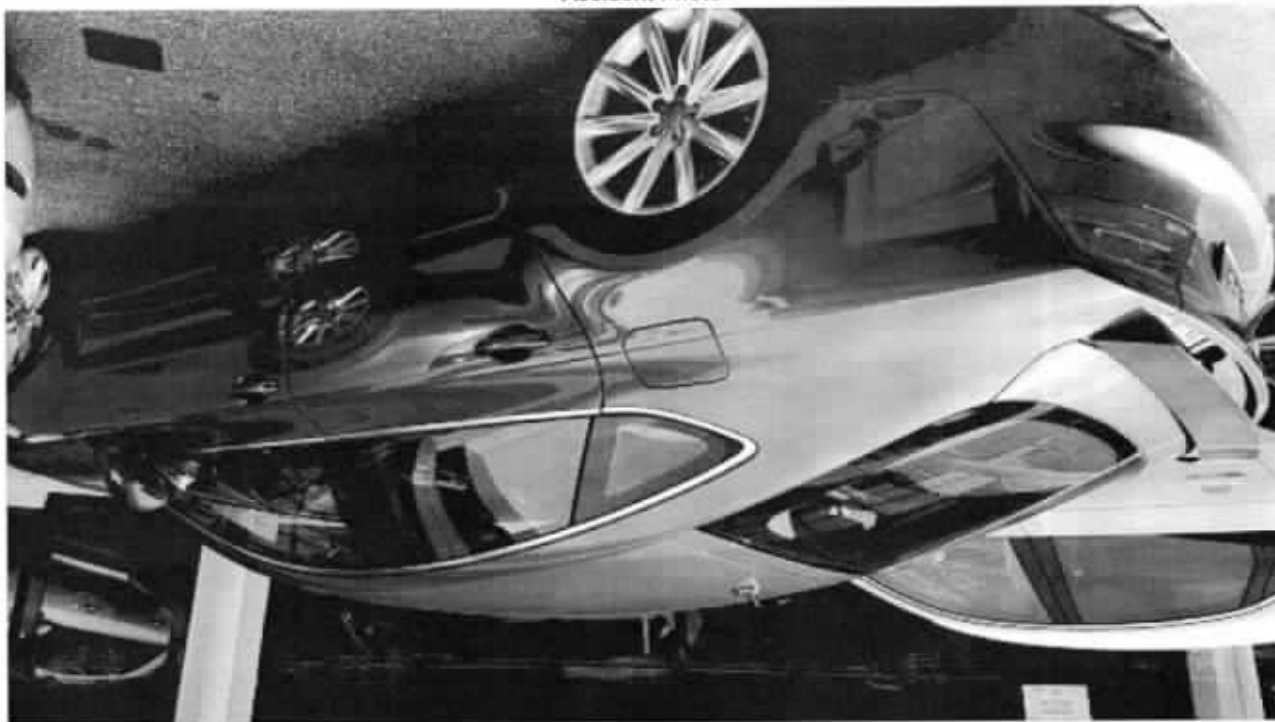
Accident Photo



Accident Photo



Accident Photo



Accident Photo





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : YEE MEI CHUNG FACCHINI
Period of Insurance : 25 Oct 2018 To 24 Oct 2019
Engine No. : CHV012259
Chassis No. : WALJZZ4G8CN142883

Vehicle No. : SKG9812Y
Policy No. : 2100319231-06
Endorsement No. :
Issued Date : 07 Sep 2018

ABOUT THE COVER

Make/Model : AUDI A7 SPORTBACK 2.8 FSI QU
Engine Capacity/Tonnage : 2,773.00 CC
Driver Restriction : NA
Sum Insured :
Market Value :
First Year of Registration : 2012
Off Peak Car : No
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

As The Policyholder
 To Any other person who is driving on the Policyholder's cover or with his/her permission.
 The Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an excess of \$2,000 for "Third Party" and "Insured Driver Excess" (TOW) if You are or Your Authorized Driver (named or unnamed) is under the age of 21 and has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for valid, correct and genuine purposes and for the purpose of a "hire". This Policy does not cover any use for hire or reward, driving school, racing, test track, speedway, stunt driving, speed testing, the carriage of goods, delivery or collection of goods, or any other use for business or profit or any commercial purpose other than the Motor Trade.

Loss of Use - 1800hr - 2500hrs Optional

* Limited indemnity is provided by Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 195) and Section 95 of the Road Transport Act, 1987 (Malaysia), and not to be included under these headings.

EXCESS

Section 1
 Fire - \$1,000 (Own Damage) - \$3,000 (Theft) - \$2,000 (Flood Cover) - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

YEE MEI CHUNG FACCHINI - \$3,000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Centre, 100, 101, 102, 103, 104, 105, 106, 107, 108, 109, 110, 111, 112, 113, 114, 115, 116, 117, 118, 119, 120, 121, 122, 123, 124, 125, 126, 127, 128, 129, 130, 131, 132, 133, 134, 135, 136, 137, 138, 139, 140, 141, 142, 143, 144, 145, 146, 147, 148, 149, 150, 151, 152, 153, 154, 155, 156, 157, 158, 159, 160, 161, 162, 163, 164, 165, 166, 167, 168, 169, 170, 171, 172, 173, 174, 175, 176, 177, 178, 179, 180, 181, 182, 183, 184, 185, 186, 187, 188, 189, 190, 191, 192, 193, 194, 195, 196, 197, 198, 199, 200, 201, 202, 203, 204, 205, 206, 207, 208, 209, 210, 211, 212, 213, 214, 215, 216, 217, 218, 219, 220, 221, 222, 223, 224, 225, 226, 227, 228, 229, 230, 231, 232, 233, 234, 235, 236, 237, 238, 239, 240, 241, 242, 243, 244, 245, 246, 247, 248, 249, 250, 251, 252, 253, 254, 255, 256, 257, 258, 259, 260, 261, 262, 263, 264, 265, 266, 267, 268, 269, 270, 271, 272, 273, 274, 275, 276, 277, 278, 279, 280, 281, 282, 283, 284, 285, 286, 287, 288, 289, 290, 291, 292, 293, 294, 295, 296, 297, 298, 299, 300, 301, 302, 303, 304, 305, 306, 307, 308, 309, 310, 311, 312, 313, 314, 315, 316, 317, 318, 319, 320, 321, 322, 323, 324, 325, 326, 327, 328, 329, 330, 331, 332, 333, 334, 335, 336, 337, 338, 339, 340, 341, 342, 343, 344, 345, 346, 347, 348, 349, 350, 351, 352, 353, 354, 355, 356, 357, 358, 359, 360, 361, 362, 363, 364, 365, 366, 367, 368, 369, 370, 371, 372, 373, 374, 375, 376, 377, 378, 379, 380, 381, 382, 383, 384, 385, 386, 387, 388, 389, 390, 391, 392, 393, 394, 395, 396, 397, 398, 399, 400, 401, 402, 403, 404, 405, 406, 407, 408, 409, 410, 411, 412, 413, 414, 415, 416, 417, 418, 419, 420, 421, 422, 423, 424, 425, 426, 427, 428, 429, 430, 431, 432, 433, 434, 435, 436, 437, 438, 439, 440, 441, 442, 443, 444, 445, 446, 447, 448, 449, 450, 451, 452, 453, 454, 455, 456, 457, 458, 459, 460, 461, 462, 463, 464, 465, 466, 467, 468, 469, 470, 471, 472, 473, 474, 475, 476, 477, 478, 479, 480, 481, 482, 483, 484, 485, 486, 487, 488, 489, 490, 491, 492, 493, 494, 495, 496, 497, 498, 499, 500, 501, 502, 503, 504, 505, 506, 507, 508, 509, 510, 511, 512, 513, 514, 515, 516, 517, 518, 519, 520, 521, 522, 523, 524, 525, 526, 527, 528, 529, 530, 531, 532, 533, 534, 535, 536, 537, 538, 539, 540, 541, 542, 543, 544, 545, 546, 547, 548, 549, 550, 551, 552, 553, 554, 555, 556, 557, 558, 559, 560, 561, 562, 563, 564, 565, 566, 567, 568, 569, 570, 571, 572, 573, 574, 575, 576, 577, 578, 579, 580, 581, 582, 583, 584, 585, 586, 587, 588, 589, 590, 591, 592, 593, 594, 595, 596, 597, 598, 599, 600, 601, 602, 603, 604, 605, 606, 607, 608, 609, 610, 611, 612, 613, 614, 615, 616, 617, 618, 619, 620, 621, 622, 623, 624, 625, 626, 627, 628, 629, 630, 631, 632, 633, 634, 635, 636, 637, 638, 639, 640, 641, 642, 643, 644, 645, 646, 647, 648, 649, 650, 651, 652, 653, 654, 655, 656, 657, 658, 659, 660, 661, 662, 663, 664, 665, 666, 667, 668, 669, 670, 671, 672, 673, 674, 675, 676, 677, 678, 679, 680, 681, 682, 683, 684, 685, 686, 687, 688, 689, 690, 691, 692, 693, 694, 695, 696, 697, 698, 699, 700, 701, 702, 703, 704, 705, 706, 707, 708, 709, 710, 711, 712, 713, 714, 715, 716, 717, 718, 719, 720, 721, 722, 723, 724, 725, 726, 727, 728, 729, 730, 731, 732, 733, 734, 735, 736, 737, 738, 739, 740, 741, 742, 743, 744, 745, 746, 747, 748, 749, 750, 751, 752, 753, 754, 755, 756, 757, 758, 759, 760, 761, 762, 763, 764, 765, 766, 767, 768, 769, 770, 771, 772, 773, 774, 775, 776, 777, 778, 779, 780, 781, 782, 783, 784, 785, 786, 787, 788, 789, 790, 791, 792, 793, 794, 795, 796, 797, 798, 799, 800, 801, 802, 803, 804, 805, 806, 807, 808, 809, 810, 811, 812, 813, 814, 815, 816, 817, 818, 819, 820, 821, 822, 823, 824, 825, 826, 827, 828, 829, 830, 831, 832, 833, 834, 835, 836, 837, 838, 839, 840, 841, 842, 843, 844, 845, 846, 847, 848, 849, 850, 851, 852, 853, 854, 855, 856, 857, 858, 859, 860, 861, 862, 863, 864, 865, 866, 867, 868, 869, 870, 871, 872, 873, 874, 875, 876, 877, 878, 879, 880, 881, 882, 883, 884, 885, 886, 887, 888, 889, 890, 891, 892, 893, 894, 895, 896, 897, 898, 899, 900, 901, 902, 903, 904, 905, 906, 907, 908, 909, 910, 911, 912, 913, 914, 915, 916, 917, 918, 919, 920, 921, 922, 923, 924, 925, 926, 927, 928, 929, 930, 931, 932, 933, 934, 935, 936, 937, 938, 939, 940, 941, 942, 943, 944, 945, 946, 947, 948, 949, 950, 951, 952, 953, 954, 955, 956, 957, 958, 959, 960, 961, 962, 963, 964, 965, 966, 967, 968, 969, 970, 971, 972, 973, 974, 975, 976, 977, 978, 979, 980, 981, 982, 983, 984, 985, 986, 987, 988, 989, 990, 991, 992, 993, 994, 995, 996, 997, 998, 999, 1000.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 195) Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1998 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRIA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORIZED REPRESENTATIVE

1001811818

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 11799

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1096/2019/NS
Date	:	11-Sep-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms Yee Mei Chung Facchini
Address	:	26 Jalan Ulu Siglap Singapore 457183
Telephone	:	HP +65 81835073
Type of Claim	:	Own Damage Claims
Policy No.	:	2100319231-06
Vehicle No	:	SKG 9812 Y
Model Code	:	A7 SB 2.8 FSI Qu
Model / Year	:	25/10/2012
Engine No	:	CHV 012259
Chassis No	:	WAUZZZ4G6CN142883
Mileage	:	
Date In	:	
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	7-Aug-19
Place of Accident	:	9 Surrey Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKG 9812 Y

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid and rear lid kick sensor. Check function and renew according to damage.	S/N S	360.00	/
2	To dismantle and renew rear bumper. Re-organise rear crash management components. Reinstall all parts removed.	S	1,200.00	500 /
3	To respray rear bumper.	S	1,000.00	550 /
4	To carry out diagnostic checks.	S/N S	192.00	/
TOTAL LABOUR CHARGES		:	<u>\$ 2,752.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SKG 9812 Y**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>del d</i>	\$ 2,724.00	✓ 2179.70
2	REAR BUMPER FIXING PARTS <i>not new</i>	\$ 249.00	+
3	REAR BUMPER SPOILER <i>crushed</i>	\$ 480.00	✓ 384 ✓
4	REAR BUMPER COVER <i>crushed</i>	\$ 209.00	✓ 166.80 ✓
5	REAR BUMPER SECURING STRIP <i>not new</i>	NEC \$ 32.00	+
6	REAR BUMPER CARRIER <i>Bar</i>	\$ 887.00	✓ 709.20 ✓
7	REAR BUMPER SEAL - LH / RH <i>not new</i>	2 \$ 26.00	+
8	REAR BUMPER GUIDE SECTION - LH / RH INNER <i>2 not new</i>	2 \$ 34.00	+
9	REAR BUMPER GUIDE SECTION - LH / RH OUTER <i>2 not new</i>	2 \$ 96.00	+
10	REAR BUMPER SUPPORT ELEMENT <i>not new</i>	\$ 31.00	+
11	REAR PARKING AID SENSOR <i>1 piece del d</i>	2 \$ 419.00	209.50 167.60
12	BOOT LID CONTROL UNIT <i>not new</i>	\$ 387.00	+
13	SUNDRIES <i>Not</i>	\$ 200.00	? 56.96 ✓
SUB TOTAL SPARE PARTS CHARGES		\$ 5,774.00	
TOTAL LABOUR CHARGES		\$ 2,752.00	
GRAND TOTAL CHARGES		\$ 8,526.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

: Adrian Lim

Surveyed Date

: 13/09/15

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

: Not Authorised, 03 Days

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SKG 9812 Y**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>ok</i>	\$ 2,724.00	✓
2	REAR BUMPER FIXING PARTS	\$ 249.00	+
3	REAR BUMPER SPOILER <i>ok</i>	\$ 480.00	+
4	REAR BUMPER COVER <i>ok</i>	\$ 209.00	+
5	REAR BUMPER SECURING STRIP	NEC \$ 32.00	+
6	REAR BUMPER CARRIER <i>ok</i>	\$ 887.00	+
7	REAR BUMPER SEAL - LH / RH	2 \$ 26.00	+
8	REAR BUMPER GUIDE SECTION - LH / RH INNER	2 \$ 34.00	+
9	REAR BUMPER GUIDE SECTION - LH / RH OUTER	2 \$ 96.00	+
10	REAR BUMPER SUPPORT ELEMENT	\$ 31.00	+
11	REAR PARKING AID SENSOR <i>1 piece ok</i>	2 \$ 419.00 209.50	
12	BOOT LID CONTROL UNIT <i>ok</i>	\$ 387.00	+
13	SUNDRIES	\$ 200.00	?
SUB TOTAL SPARE PARTS CHARGES		\$ 5,774.00	
TOTAL LABOUR CHARGES		\$ 2,752.00	
GRAND TOTAL CHARGES		\$ 8,526.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khal@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 11799

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1096/2019/NS
Date : 11-Sep-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian,

8 days - ok - Jy - 31 Oct 2019

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Yee Mei Chung Facchini
Address : 26 Jalan Ulu Siglap
Singapore 457183
Telephone : HP + 65 81835073
Type of Claim : Own Damage Claims
Policy No. : 2100319231-06
Vehicle No : **SKG 9812 Y**
Model Code : A7 SB 2.8 FSI Qu
Model / Year : 25/10/2012
Engine No : CHV 012259
Chassis No : WAUZZZ4G6CN142883
Mileage :
Date In :
Estimated By : Johnny Boo / Allan Wu
Accident Date : 07-Aug-19
Place of Accident : 9 Surrey Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKG 9812 Y

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid and rear lid kick sensor. Check function and renew according to damage.	S/N \$	360.00	\$ 360.00
2	To dismantle and renew rear bumper. Re-organise rear crash management components. Reinstall all parts removed.	\$	1,200.00	\$ 500.00
3	To respray rear bumper.	\$	1,000.00	\$ 550.00
4	To carry out diagnostic checks.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 2,752.00</u>	<u>\$ 1,602.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SKG 9812 Y**

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		S/Nett	Remark
1	REAR BUMPER	\$ 2,724.00	\$ 2,179.20
2	REAR BUMPER FIXING PARTS	\$ 249.00	
3	REAR BUMPER SPOILER	\$ 480.00	\$ 384.00
4	REAR BUMPER COVER	\$ 209.00	\$ 166.80
5	REAR BUMPER SECURING STRIP	NEC \$ 32.00	
6	REAR BUMPER CARRIER	\$ 887.00	\$ 709.20
7	REAR BUMPER SEAL - LH / RH	2 \$ 26.00	
8	REAR BUMPER GUIDE SECTION - LH / RH INNER	2 \$ 34.00	
9	REAR BUMPER GUIDE SECTION - LH / RH OUTER	2 \$ 96.00	
10	REAR BUMPER SUPPORT ELEMENT	\$ 31.00	
11	REAR PARKING AID SENSOR	2 \$ 419.00	\$ 167.60
12	BOOT LID CONTROL UNIT	\$ 387.00	
13	SUNDRIES	\$ 200.00	\$ 56.96
SUB TOTAL SPARE PARTS CHARGES		\$ 5,774.00	\$ 3,663.76
TOTAL LABOUR CHARGES		\$ 2,752.00	\$ 1,602.00
GRAND TOTAL CHARGES		\$ 8,526.00	\$ 5,265.76

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKG 9812 Y

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1096/2019/NH

24 DEC 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SKG 9812 Y, Audi A7 SB 2.8 FSI QU.

With reference to the above-mentioned vehicle, no. **SKG 9812 Y**, claimant, **Ms. Yee Mei Chung Facchini**, please find the related document per attached.

1. A copy of the Original invoice no. 85014638 – S\$ 2,424.36.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SKG 9812 Y

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9628 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 16:05

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014638 Date : 23/12/2019 Order : SKG9812Y Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SKG9812Y (V 18105)	Regn Date: 25/10/2012	Mileage: 91924	WIP No.: 11799
Model: A7 SB 2.8 FSI QU 4GA05Y (YOM 2	Chassis: WAUZZZ4G6CN142883	Engine: CHV 012259	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-3000.00	1.00	-3,000.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION AND RENEW ACCORDING TO DAMAGES	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A4G88070678 GRU	COVER Less 020%	1.00	2724.00	2,179.20
X	A4G8807521 GRU	SPOILER(LAST) AP Less 020%	1.00	480.00	384.00
X	A4G8807421 9B9	007473/(V) (SK)COVER Less 020%	1.00	208.50	166.80
X	A4G8807309	007473/(V) (SK)BRACKE Less 020%	1.00	886.50	709.20
X	A4G0807669	GASKET(LAST) AP Less 020%	1.00	12.50	10.00
X	A4G0807670	(SK)GASKET AP Less 020%	1.00	12.50	10.00
X	AN 0195308	BOLT AP Less 020%	6.00	7.70	36.96
X	ALS0919275D	Sensor (SHARE) AP Less 020%	1.00	209.50	167.60

Parts 3,663.76
Labour 0.00
Sublet 1,602.00
Menus 0.00
Lubricant 0.00

Sub-Total 2,265.76

7% GST 158.60

Grand Total 2,424.36



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SKG 9812 Y

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1096/2019/EH
10 October 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

1

total pages

Make & Model : Audi A7 SB 2.8 FSI QU
Vehicle Chassis No. : WAUZZZ4G6CN142883
Vehicle Regn No. : SKG 9812 Y
Vehicle Mileage : 91924 KM
Vehicle Owner : Ms. Yee Mei Chung Facchini
Certificate No : 2100319231-06
Own Damage Excess : S\$3,210.00 (Inclusive 7% GST)
Accident Date : 07 August 2019
Place : 9 Surrey Road
Repair Cost : \$ 2424.36
WIP No. : 11799
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :


1800hrs
10/10/19

DISCHARGE VOUCHER- AIG – SKG 9812 Y

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Sep 2019 13:49		13 Sep 2019 13:05 Edit Adj Rpt	S\$5,265.76 Edit Estimates	S\$5,265.76 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	YEE MEI CHUNG FACCHINI, ID: S7324352A, Tel: +6581835073, Email: MEI-FACCHINI@GMAIL.COM		
Vehicle Reg. No.:	SKG9812Y	Date of Loss:	07/08/2019 14:00 - :59 [01 Months and 13 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 2754864576SG	Policy/Cover Note No.:	2100319231 (Comprehensive)
		Excess:	S\$3,000.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Yap, Weijoe] Weijoe.Yap@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 24/09/2019]		
Driver/Customer:	YEE MEI CHUNG FACCHINI (46 / Female), NRIC: S7324352A, Tel: +6581835073 Email: MEI-FACCHINI@GMAIL.COM		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG (15/11/2019): Alert - Adj Mandate Approved (S\$5265.76) - SKG9812Y - Claim Handler: Yap, Weijoe
- AIG_SG (16/09/2019): Alert - Adj Mandate Approved (S\$4735.50) - SKG9812Y - Claim Handler: Yap, Weijoe
- AIG_SG (16/09/2019): SKG9812Y / OD / 07/08/2019 / Coverage & Excess update

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKG9812Y (2754864576SG)
 OD
 Aug 7 2019 2:00PM
 [YEE MEI CHUNG FACCHINI]
 Premium Automobiles Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser
Assessment Reports						1 per page
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print		
1	13/09/19 13:55	Adjuster Immediate Advice	 Load HTM			
Photos/Images						3 per page
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print		
1	13/09/19 13:41	General View	 Load JPG			
2	13/09/19 13:41	Chassis Number	 Load JPG			
3	13/09/19 13:41	General View	 Load JPG			
4	13/09/19 13:41	General View	 Load JPG			
5	13/09/19 13:41	General View	 Load JPG			
6	13/09/19 13:41	General View	 Load JPG			
7	13/09/19 13:41	General View	 Load JPG			
8	31/10/19 17:55	General View	 Load JPG			
9	31/10/19 17:55	General View	 Load JPG			
10	31/10/19 17:55	General View	 Load JPG			
11	31/10/19 17:55	General View	 Load JPG			
12	31/10/19 17:55	General View	 Load JPG			
13	31/10/19 17:55	General View	 Load JPG			
14	31/10/19 17:55	General View	 Load JPG			
15	31/10/19 17:55	Reinspection Photo	 Load JPG			
16	31/10/19 17:55	Reinspection Photo	 Load JPG			
17	31/10/19 17:55	Reinspection Photo	 Load JPG			
18	31/10/19 17:55	Reinspection Photo	 Load JPG			
19	31/10/19 17:55	Reinspection Photo	 Load JPG			
20	31/10/19 17:55	Reinspection Photo	 Load JPG			
21	31/10/19 17:55	Reinspection Photo	 Load JPG			
22	31/10/19 17:55	Reinspection Photo	 Load JPG			
23	31/10/19 17:55	Reinspection Photo	 Load JPG			
Documentation						1 per page
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print		
1	13/09/19 13:43	Singapore Accident Statement	 Load PDF			
2	13/09/19 13:43	Certificate of Insurance	 Load PDF			
3	13/09/19 13:43	Driver's Driving License	 Load PDF			
4	13/09/19 13:43	ESTIMATE	 Load PDF			
5	06/11/19 11:05	REVISED ESTIMATE	 Load PDF			
6	02/01/20 16:50	Workshop Invoice	 Load PDF			
7	02/01/20 16:50	Discharge Voucher	 Load PDF			

Linked Accident Report Documents

						View	View in Browser
Assessment Reports						1 per page	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print			
1	06/12/19 18:27	Accident Statement	 Load HTM				
2	06/12/19 18:27	Accident Statement	 Load HTM				
3	06/12/19 18:30	Accident Statement	 Load HTM				
4	06/12/19 18:32	Accident Statement	 Load HTM				

Assessment Reports				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
				3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	09/09/19 18:08	Accident Photo		Load JPG	☒
2	09/09/19 18:08	Accident Photo		Load JPG	☒
3	09/09/19 18:08	Accident Photo		Load JPG	☒
4	09/09/19 18:08	Accident Photo		Load JPG	☒
5	09/09/19 18:08	Accident Photo		Load JPG	☒
6	09/09/19 18:08	Accident Photo		Load JPG	☒
7	09/09/19 18:08	Accident Photo		Load JPG	☒
8	09/09/19 18:08	Accident Photo		Load JPG	☒
9	09/09/19 18:08	Accident Photo		Load JPG	☒
10	09/09/19 18:08	Accident Photo		Load JPG	☒
11	09/09/19 18:08	Accident Photo		Load JPG	☒
12	09/09/19 18:08	Accident Photo		Load JPG	☒
				1 per page	☒
Documentation				Thumbnail	Print
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	09/09/19 18:19	Sketch Plan		Load JPG	☒
2	09/09/19 18:19	Sketch Plan #2		Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19016229/AQF3E2

Date: 02/01/2020

REFERENCE

Insured/Claimant: YEE MEI CHUNG FACCHINI

Policy No: 2100319231

Date of Loss: 07/08/2019

Nature of Claim: OD

Claim No: 2754864576SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKG9812Y

Make & Model: AUDI A7 SPORTBACK, 2.8 FSI QUATTRO (A)

Engine No: CHV012259

Reg. Date: 25/10/2012 (Man. Year: 2012)

Chassis No: WAUZZZ4G6CN142883

Colour: Bronze

Odometer: 90625 km

Engine Capacity: 2773 cc

Market Value/New Car Price: S\$80,000.00

Price:

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 255/40 R19 Rear Tyre Size: 255/40 R19
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,774.00	3,663.76	2,110.24	36.55
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,752.00	1,602.00	1,150.00	41.79
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,526.00	5,265.76	3,260.24	38.24
- Excess (S\$)	3,000.00	3,000.00	0.00	0.00
(S\$)	5,526.00	2,265.76	3,260.24	59.00
+ GST 7.00/7.00% (S\$)	386.82	158.60	228.22	59.00
Nett Amount (S\$)	5,912.82	2,424.36	3,488.46	59.00

INSPECTION

Date of Assignment: 13/09/2019

Date Inspected: 13/09/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	2,724.00 FS	*2,179.20 FS
2	1		*REAR BUMPER FIXING PARTS	Not Necessary	249.00 FS	*- FS
3	1		*REAR BUMPER SPOILER	Cracked	480.00 FS	*384.00 FS
4	1		*REAR BUMPER COVER	Cracked	209.00 FS	*166.80 FS
5	1		*REAR BUMPER SECURING STRIP	Not Necessary	32.00 FS	*- FS
6	1		*REAR BUMPER CARRIER	Bent	887.00 FS	*709.20 FS
7	2		*REAR BUMPER SEAL - LH/RH	Not Necessary	26.00 FS	*- FS
8	2		*REAR BUMPER GUIDE SECTION - LH/RH INNER	Not Necessary	34.00 FS	*- FS
9	2		*REAR BUMPER GUIDE SECTION - LH/RH OUTER	Not Necessary	96.00 FS	*- FS
10	1		*REAR BUMPER SUPPORT ELEMENT	Not Necessary	31.00 FS	*- FS
11	1		*REAR PARKING AID SENSOR (2PCS)	Damaged (1Pc Only)	419.00 FS	*167.60 FS
12	1		*BOOT LID CONTROL UNIT	Not Necessary	387.00 FS	*- FS
13	1		*SUNDRIES	Necessary	200.00 FS	*56.96 FS
Total Parts (S\$)					5,774.00	3,663.76

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE.	New	360.00	360.00
2	TO DISMANTLE AND RENEW REAR BUMPER. RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	1,200.00	500.00
3	TO RESPRAY REAR BUMPER.	New	1,000.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECKS.	New	192.00	192.00
Gross Labour Cost (S\$)			2,752.00	1,602.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >