

## **Yvonne Wong (LKK Auto)**

---

**From:** Gan, Hun Chung <Hunchung.Gan@aig.com>  
**Sent:** Tuesday, September 17, 2019 2:52 PM  
**To:** Yvonne Wong (LKK Auto)  
**Cc:** Lim, Sheng Yang; Parthiban, Theerthan; Mohd Rizal, Nur Mariah Huibrechts  
**Subject:** RE: OD VEHICLE SKW634U

Hi Yvonne,

Case closed in merimen.

Kindly take note.

Thank You

Best Regards.

**Gan Hun Chung**  
**AIG**  
Claim Examiner I ,  
Singapore– Auto Express  
E: [Hunchung.Gan@aig.com](mailto:Hunchung.Gan@aig.com)

---

**From:** Yvonne Wong (LKK Auto) [mailto:[yvonnewong@lkkauto.com](mailto:yvonnewong@lkkauto.com)]  
**Sent:** Tuesday, September 17, 2019 2:41 PM  
**To:** Gan, Hun Chung  
**Subject:** [EXTERNAL] OD VEHICLE SKW634U

**This message is from an external sender; be cautious with links and attachments.**

Hi Gan

Please help to cancel the merimen.

Thank you.

Best Regards,

**Yvonne Wong (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [yvonnewong@lkkauto.com](mailto:yvonnewong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Yvonne Wong (LKK Auto)  
**Sent:** Tuesday, September 17, 2019 2:12 PM  
**To:** Hunchung.Gan@aig.com  
**Subject:** OD VEHICLE SKW634U

Hi Gan

Please call me.

Thank you.

Best Regards,

**Yvonne Wong (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [yvonnewong@lkkauto.com](mailto:yvonnewong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**Yvonne Wong (LKK Auto)**

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Tuesday, September 17, 2019 4:12 PM  
**To:** Admin-D (LKKAuto); SUR  
**Cc:** assignments; claims@premiumauto.com.sg  
**Subject:** RE: OD CLAIM FOR SKW 634 U on 07/09/2019

Dear all,

We would like to withdraw case for SKW 634 U under Premium Automobiles  
Vehicle will be repaired by Premium Autocare Centre

Thank you.

**Best Regards,**  
**Ezuwan Huzaini**  
**Claims Advisor**

**Premium Automobiles Pte Ltd (Reg No 199902271W)**  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183  
**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p.** +65 6836 2223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

---

**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Monday, 16 September 2019 2:28 PM  
**To:** claims@premiumauto.com.sg; SUR <sur@lkkauto.com>  
**Cc:** assignments <assignments@lkkauto.com>  
**Subject:** RE: OD CLAIM FOR SKW 634 U on 07/09/2019

Dear Sir/Mdm,

**Yvonne Wong (LKK Auto)**

---

**From:** Gan, Hun Chung <Hunchung.Gan@aig.com>  
**Sent:** Tuesday, September 17, 2019 2:26 PM  
**To:** Yvonne Wong (LKK Auto)  
**Cc:** Lim, Sheng Yang; Parthiban, Theerthan; Mohd Rizal, Nur Mariah Huibrechts  
**Subject:** RE: OD VEHICLE SKW634U/ 7312188590SG

Hi Yvonne,

As spoken, please assist to cancel this claim 7312188590SG, as insured has changed the workshop to AIG authorized workshop - Premium Autocare Centre.

Thank You

Best Regards.

**Gan Hun Chung**  
**AIG**  
Claim Examiner I ,  
Singapore- Auto Express  
E: [Hunchung.Gan@aig.com](mailto:Hunchung.Gan@aig.com)

---

**From:** Yvonne Wong (LKK Auto) [mailto:[yvonnewong@lkkauto.com](mailto:yvonnewong@lkkauto.com)]  
**Sent:** Tuesday, September 17, 2019 2:12 PM  
**To:** Gan, Hun Chung  
**Subject:** [EXTERNAL] OD VEHICLE SKW634U

**This message is from an external sender; be cautious with links and attachments.**

Hi Gan

Please call me.

Thank you.

Best Regards,

**Yvonne Wong (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [yvonnewong@lkkauto.com](mailto:yvonnewong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

## Yvonne Wong (LKK Auto)

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Tuesday, September 17, 2019 2:11 PM  
**To:** 'Gan, Hun Chung'  
**Cc:** Nora.khai@premiumauto.com.sg; 'Parthiban, Theerthan'; 'Lim, Sheng Yang'; SUR; claims@premiumauto.com.sg  
**Subject:** RE: RE: OD / 7312188590SG / SKW634U - Pending Document

Hi Hun Chung,

As spoken, we will transfer this case to our sister company, Premium Autocare as they are AIG authorized repair centre. My colleague will handle this case with AIG. Thank you

Thank you.

Best Regards,  
Ezuwan Huzaini  
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

---

**From:** Gan, Hun Chung <Hunchung.Gan@aig.com>  
**Sent:** Tuesday, 17 September 2019 2:02 PM  
**To:** claims@premiumauto.com.sg  
**Cc:** Nora.khai@premiumauto.com.sg; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; 'SUR' <sur@lkkauto.com>  
**Subject:** RE: RE: OD / 7312188590SG / SKW634U - Pending Document

Hi Ezuwan,

As spoken, kindly on hold the repairing for SKW634U.

Thank You

Best Regards.

**Gan Hun Chung**  
AIG  
Claim Examiner I,  
Singapore- Auto Express  
E: [Hunchung.Gan@aig.com](mailto:Hunchung.Gan@aig.com)

---

**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Tuesday, September 17, 2019 10:45 AM  
**To:** 'SUR'  
**Cc:** [Nora.khai@premiumauto.com.sg](mailto:Nora.khai@premiumauto.com.sg); Parthiban, Theerthan; Lim, Sheng Yang; Gan, Hun Chung  
**Subject:** [EXTERNAL] RE: OD / 7312188590SG / SKW634U - Pending Document

This message is from an external sender; be cautious with links and attachments.

Dear SUR Team,

Please find attached for the driving license.  
As for the IC, u unable to provide due to PDPA

Thank you.

Best Regards,  
Ezuwan Huzaini  
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

---

**From:** Gan, Hun Chung <[Hunchung.Gan@aig.com](mailto:Hunchung.Gan@aig.com)>  
**Sent:** Tuesday, 17 September 2019 9:29 AM  
**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Cc:** [Nora.khai@premiumauto.com.sg](mailto:Nora.khai@premiumauto.com.sg); Parthiban, Theerthan <[Theerthan.Parthiban@aig.com](mailto:Theerthan.Parthiban@aig.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>  
**Subject:** OD / 7312188590SG / SKW634U - Pending Document

Hi Team,

Kindly assist to upload the driver's NRIC and driving license into merimen.

Once uploaded, kindly assist to notify us.

Thank You

Best Regards.

**Gan Hun Chung**  
**AIG**  
Claim Examiner I ,  
Singapore- Auto Express  
E: [Hunchung.Gan@aig.com](mailto:Hunchung.Gan@aig.com)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.