

## Hsiao Tong (LKKAuto)

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**From:** eileen.bay@fwd.com  
**Sent:** Thursday, 3 October 2019 4:50 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A; motorclaims.sg@fwd.com  
**Subject:** RE: Your Ref: TP / 1201900020781 \*Our Ref: CS/FWD19012890/Fpb3-1 [ACCIDENT INVOLVING FS 3024R(FWD) AND SKR 3016K ON 16/07/2019]

Dear Hsiao Tong,

Third party video uploaded in Merimen.  
Please reject their claim.

Kind regards,

*Eileen Bay*

Executive, Claims

**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 69217411

E [eileen.bay@fwd.com](mailto:eileen.bay@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** Eileen Bay - SGUser  
**Sent:** Thursday, 3 October 2019 4:29 PM  
**To:** 'Hsiao Tong (LKKAuto)'  
**Cc:** Admin A  
**Subject:** RE: Your Ref: TP / 1201900020781 \*Our Ref: CS/FWD19012890/Fpb3-1 [ACCIDENT INVOLVING FS 3024R(FWD) AND SKR 3016K ON 16/07/2019]

Hi Hsiao Tong,

Please proceed with direct settlement.  
Case in Merimen re-opened.

Kind regards,

*Eileen Bay*

Executive, Claims

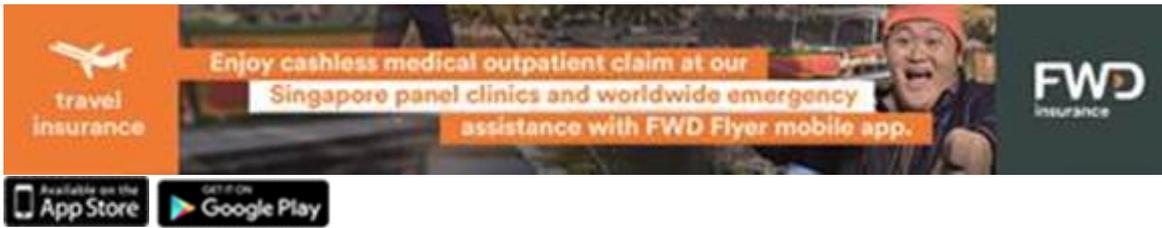
**FWD Singapore Pte. Ltd.**

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Thursday, 19 September 2019 2:18 PM

**To:** Eileen Bay - SGUser

**Cc:** Admin A

**Subject:** Your Ref: TP / 1201900020781 \*Our Ref: CS/FWD19012890/Fpb3-1 [ACCIDENT INVOLVING FS 3024R(FWD) AND SKR 3016K ON 16/07/2019]

Your Ref: **TP / 1201900020781**

Our Ref: CS/FWD19012890/Fpb3-1

Dear Sirs/Mdm,

**ACCIDENT INVOLVING FS 3024R(FWD) AND SKR 3016K ON 16/07/2019**

We refer to the above matter.

We have submitted our survey report(under SJE) to your good office. However third party repairer would like to do Direct Settlement for this matter.

Kindly advise if you will handle the settlement or let us(LKK) proceed to handle.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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