

ASS. REC. BY:

REF: CS / FWD19012890 / Fqf3^{SV}

Special Instruction:

Surveyor: RAM

ASSIGNMENT (Office)

Meriman

From (Person): Eileen Bay of FWD Date/Time: 21/7/19

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKR 3016K Insured: FS 3024R

at Workshop m/s: Jinxia Car Services Tel: 93827000 / 64814055

of: 10 Annk Ind. Park 2A Annk Autopoint #05-09

Policy No: PNM2018-00005488 Claim No: 1201900020781

Sum Insured: Excess:

Make of Veh: D.O.A. 16/7/19

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement

Date/Time: Person Contacted: Vehicle IN/OUT

Date/Time	Action/Instruction	Estimate ()
	SKR 3016K X	
	FS 3024R X	
	Dismantle: 1/8/2019	
	After repair: 2/8/2019	
02/8/19 @ 10.48am	Revised to Eileen Bay via Meriman US \$750, 2 days (red \$1048.40, 58%)	

ASS. REC. BY:

REF: FWD

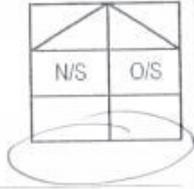
PRS

ASSIGNMENT

From _____ Date: 1/8/19
 Estimated Cost: _____
 OD TP WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: SKR 3016K
 at Workshop m/s: Jingkia Car Services
 of Blk 10, AMK Ind. Park 2A # 05-09
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

Veh No: SKR 3016K Yr Regn: JAN / 2015
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: Toyota altis cc 1598
 Colour: grey A/C: Insured / Std / NI / NA
 Sp. Reading: 36776 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: MRO53REH104525378
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or _____
 Brake: Inorder / Jammed / Leaked / Burnt or _____
 Modi: Nil / S/Rim / STD A/Rim or _____
 Tyre Size: F: 205/55 R16
 R: 205/55 R16

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____
 IDAC Accident Rport: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 2 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS (up)
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or _____
 Front _____ Rear _____
 R/Bal. 6 mm R/Bal. 5 mm
 L/Bal. 6 mm L/Bal. 5 mm
 D.O.A. 16/07/2019 D.O.I. 1/08/19
 Survey held at JINGKIA car services
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or _____
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	Range : \$1000 - 91500
	Repair days : 2 days
	MV: \$55000 ✓
	PV: \$46604
	NV: \$8000 ✗

RECEIVED 22 AUG 2019

Date/Time, File Pass to? : Prelim. Report
 1) 1/8/19 : Final Report
 Date/Time, File Return to?
 2) _____
 Report Format: PR MER-TP
 Lump Sum / H/S: 750

Days Of Repair: 2
 Resurvey No. of Trip: 2
 Add Fee: : Site Insp (\$) _____
 : Interview (\$) _____
 : Tech. Invs (\$) _____
 : Weekend (\$) _____

Survey Fee:	<u>200</u>
Transportation:	<u>50</u>
3 + RS SI	<u>50+50</u>
Phone	
Giles	
	<u>11</u>
TOTAL	

...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Jul 2019 Edit Reg		22 Jul 2019 00:00 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:			
Main Claimant:	-		
Vehicle Reg. No.:	SKR3016K	Date of Loss:	16/07/2019 00:00 - :59
Claim Type:	TP / 1201900020781	Policy/Cover Note No.:	PNMC2018-00005488
Vehicle Reg. No. (Insured):	FS3024R	Policy No. (Claimant):	
		Excess:	
Repairer:	Jingkia Car Services (HQ) BLK 10 AMK INDUSTRIAL PARK 2A, #05-09 AMK AUTO POINT, 568047 Ang Mo Kio - Tel: 93822000		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Eileen Bay]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by PARASURAM SHANMUGAM] ... [Final Rpt due 31/07/2019]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: eileen.bay@fwd.com
Sent: Monday, 22 July 2019 2:15 PM
To: admin-d@lkkauto.com; assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com
Cc: motorclaims.sg@fwd.com
Subject: FW: Accident Involving SKR 3016K & FS 3024R On 16 July 2019 | FWD ref: 1201900020781

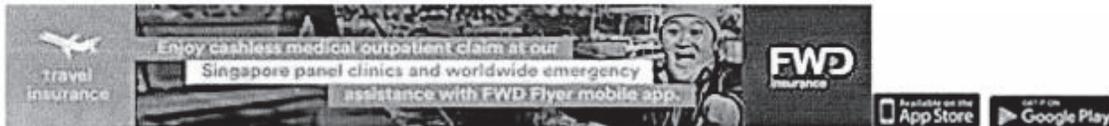
Dear Celine,

Please refer to below.

Kind regards,

Eileen Bay

Executive, Claims
FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986
T (65) 69217411
E eileen.bay@fwd.com
W www.fwd.com.sg



From: Joseph Goh [mailto:joseph_goh@juseq.com.sg]
Sent: Monday, 22 July 2019 12:43 PM
To: Eileen Bay - SGUser
Subject: RE: Accident Involving SKR 3016K & FS 3024R On 16 July 2019 | FWD ref: 1201900020781

Your ref : 1201900020781
Our ref: JEQ/JG/7334-19.JCS

Dear Eileen

We refer to your email below.

Please have your surveyor contact our client's workshop (details appended below) directly to arrange for the pre-repair inspection.

Jingkia Car Services
10 Ang Mo Kio Industrial Park 2A
Ang Mio Kio Autopoint #05-09
Singapore 568047
Contact Person: Mr Tan 64814055 (o) / 9382 2000(hp)

Veh Out

Regards
Joseph Goh
M/s JusEquity Law Corporation
171 Chin Swee Road #02-06
Singapore 169877
Tel: 6536 9339
Fax: 6536 5368
Email: joseph_goh@juseq.com.sg

From: eileen.bay@fwd.com [mailto:eileen.bay@fwd.com]
Sent: Monday, 22 July 2019 12:19 PM
To: joseph_goh@juseq.com.sg
Cc: motorclaims.sg@fwd.com
Subject: RE: Accident Involving SKR 3016K & FS 3024R On 16 July 2019 | FWD ref: 1201900020781

WITHOUT PREJUDICE

Dear Joseph,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/s LKK AUTO CONSULTANTS PTE LTD, to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

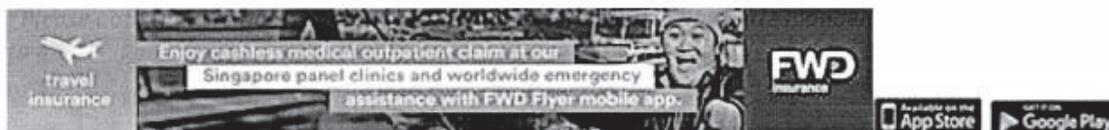
****Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.***

Kind regards,

Eileen Bay

Executive, Claims
FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986
T (65) 69217411
E eileen.bay@fwd.com
W www.fwd.com.sg

FWD
insurance



From: Joseph Goh [mailto:joseph_goh@juseq.com.sg]
Sent: Monday, 22 July 2019 12:15 PM
To: Eileen Bay - SGUser
Subject: RE: Accident Involving SKR 3016K & FS 3024R On 16 July 2019 | FWD ref: 1201900020781

Your ref : 1201900020781
Our ref: JEQ/JG/7334-19.JCS

Dear Eileen

We refer to your email of 18.7.17.

We write to inform that our client is unable to agree with your list of surveyors. Our client proposes Mr Nicky Seah from Absolute Appraisal Services Pte Ltd as the single joint expert to conduct the pre-repair inspection.

Please let us know if you have any objections to our client's proposal. If you are unable to agree with Mr Nicky Seah, our client proposes that each party conduct their respective pre-repair inspection.

Please let us have your early reply.

Regards
Joseph Goh
M/s JusEquity Law Corporation
171 Chin Swee Road #02-06
CES Centre
Singapore 169877
Tel : 6536 9339
Fax: 6536 5368
Email: joseph_goh@juseq.com.sg

From: eileen.bay@fwd.com [mailto:eileen.bay@fwd.com]
Sent: Thursday, 18 July 2019 5:54 PM
To: joseph_goh@juseq.com.sg
Cc: motorclaims.sg@fwd.com
Subject: RE: Accident Involving SKR 3016K & FS 3024R On 16 July 2019 | FWD ref: 1201900020781

WITHOUT PREJUDICE

Dear Sir / Madam,

Please find our panel surveyors as follows: -

1. LKK Auto Consultants Pte Ltd
2. Infiniti Appraisal Service
3. AJAX Inspection Services Pte Ltd
4. RT Appraisal Pte Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receive your reply.

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/or insurers. We hereby maintain full reservation of rights and all defences available to us.*

****Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.***

Kind regards,

Eileen Bay

Executive, Claims

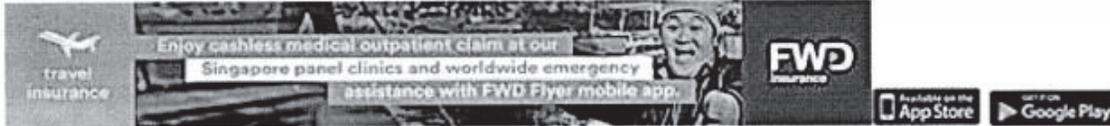
FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 69217411

E eileen.bay@fwd.com

W www.fwd.com.sg



From: Joseph Goh [mailto:joseph_goh@juseq.com.sg]

Sent: Thursday, 18 July, 2019 5:05 PM

To: SG Corporate Contact

Subject: Accident Involving SKR 3016K & FS 3024R On 16 July 2019

Attention: Motor Claims Department

Your ref: To be advised

Our ref: JEQ/JG/7334-19.JCS

Dear Sirs

We refer to the above matter wherein we act for Mr Eng Pook Wei Derek, the owner of motorcar no. SKR 3016K which was involved in the above accident.

We understand that you are the insurers of motorcycle no. FS 3024R at the time of the accident.

Please find attached our Notice of Accident for your attention.

Please let us have your reply soon.

Regards

Joseph Goh

M/s JusEquity Law Corporation

171 Chin Swee Road #02-06

Singapore 169877

Tel: 6536 9339

Fax: 6536 5368

Email: joseph_goh@juseq.com.sg

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Eileen Bay

Date: 07 Aug 2019

Preliminary Advice

Insured Vehicle No	: FS3024R	Accident Date	: 16/07/2019
TP Vehicle No	: SKR3016K	Assignment Date	: 22/07/2019
Make	: TOYOTA COROLLA ALTIS	Est. Duration of Repair	: 2.00
Date of Inspection	: 01/08/2019		
Inspection At	: JINGKIA CAR SERVICES (HQ) BLK 10 AMK INDUSTRIAL PARK 2A, #05-09 AMK AUTO POINT SINGAPORE 568047		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	1,798.40
Revised Amount	:S\$	964.83
Check Items (Estimated)	:S\$	0.00
Total	:S\$	964.83

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :