

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 12 October 2019 2:07 PM
To: eileen.bay@fwd.com
Cc: Admin A; motorclaims.sg@fwd.com
Subject: RE: Your Ref: TP / 1201900020781 *Our Ref: CS/FWD19012890/Fpb3-1 [ACCIDENT INVOLVING FS 3024R(FWD) AND SKR 3016K ON 16/07/2019]
Attachments: PIR FROM TP.pdf

Hi Eileen,

We have rejected third party claim as per instruction. Third party appealed on our rejection as police investigation result shows that our insured was being charged for Careless Driving. Attached here with a copy of PIR from third party for your perusal.

Kindly let us have your further instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: eileen.bay@fwd.com <eileen.bay@fwd.com>
Sent: Thursday, 3 October 2019 4:50 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; motorclaims.sg@fwd.com
Subject: RE: Your Ref: TP / 1201900020781 *Our Ref: CS/FWD19012890/Fpb3-1 [ACCIDENT INVOLVING FS 3024R(FWD) AND SKR 3016K ON 16/07/2019]

Dear Hsiao Tong,

Third party video uploaded in Merimen.
Please reject their claim.

Kind regards,

Eileen Bay

Executive, Claims

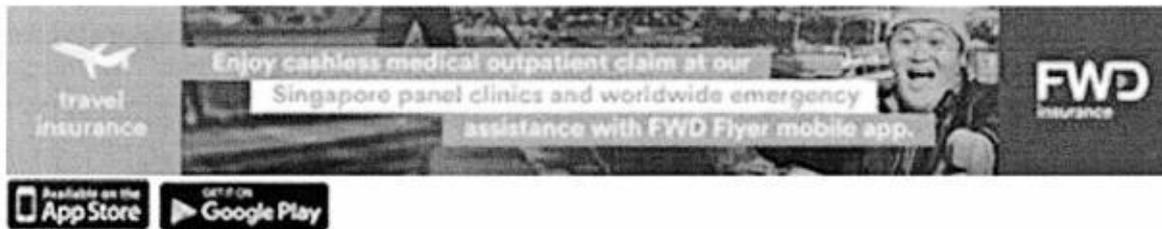
FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 69217411

E eileen.bay@fwd.com

W www.fwd.com.sg



From: Eileen Bay - SGUser
Sent: Thursday, 3 October 2019 4:29 PM
To: 'Hsiao Tong (LKKAUTO)'
Cc: Admin A
Subject: RE: Your Ref: TP / 1201900020781 *Our Ref: CS/FWD19012890/Fpb3-1 [ACCIDENT INVOLVING FS 3024R(FWD) AND SKR 3016K ON 16/07/2019]

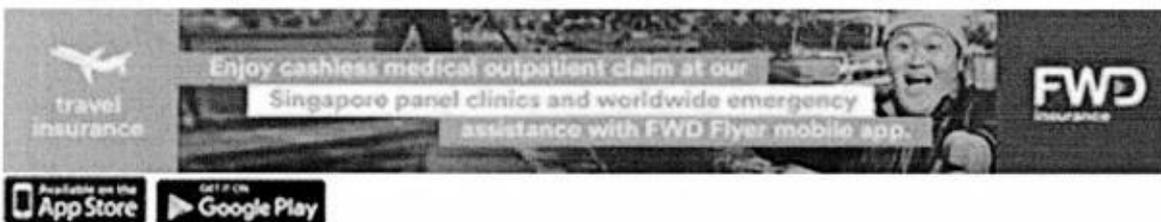
Hi Hsiao Tong,

Please proceed with direct settlement.
Case in Merimen re-opened.

Kind regards,

Eileen Bay

Executive, Claims
FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986
T (65) 69217411
E eileen.bay@fwd.com
W www.fwd.com.sg



From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Thursday, 19 September 2019 2:18 PM
To: Eileen Bay - SGUser
Cc: Admin A
Subject: Your Ref: TP / 1201900020781 *Our Ref: CS/FWD19012890/Fpb3-1 [ACCIDENT INVOLVING FS 3024R(FWD) AND SKR 3016K ON 16/07/2019]

Your Ref: **TP / 1201900020781**
Our Ref: CS/FWD19012890/Fpb3-1

Dear Sirs/Mdm,

ACCIDENT INVOLVING FS 3024R(FWD) AND SKR 3016K ON 16/07/2019

We refer to the above matter.

We have submitted our survey report(under SJE) to your good office. However third party repairer would like to do Direct Settlement for this matter.

Kindly advise if you will handle the settlement or let us(LKK) proceed to handle.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	22 Jul 2019 16:55	Clim Dtl Modified	Claimant's Name: -> -.	[A] LEE SU THING
2	22 Jul 2019 16:55	Clim Veh Model Changed	(201999) HONDA ACCORD 1.6 (M).	[A] LEE SU THING
3	22 Jul 2019 16:55	Clim Created	Reg No: SKR3016K. Acct Date: 2019/07/16. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). Workshop: Jingkia Car Services (HQ)	[A] LEE SU THING
4	22 Jul 2019 16:55	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ);; RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : Infiniti Appraisal Service.	[A] LEE SU THING
5	22 Jul 2019 16:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/07/31	[A] LEE SU THING
6	22 Jul 2019 16:55	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] LEE SU THING
7	22 Jul 2019 16:56	Adj Adjuster Assigned	[None] -> PARASURAM SHANMUGAM	[A] LEE SU THING
8	23 Jul 2019 15:14	Clim Registration Modified	Pol No:->PNMC2018-00005488.	[I] Clara Li Zi Rong
9	07 Aug 2019 10:42	Clim Veh Model Changed	(201999) -> (203311) TOYOTA COROLLA ALTIS 1.6 (A).	[A] SHIAU CHAN
10	07 Aug 2019 10:45	Label Removed	(20002):PRI.	[A] SHIAU CHAN
11	07 Aug 2019 10:45	Adj Rpt Initiated		[A] SHIAU CHAN
12	07 Aug 2019 10:45	Clim Dtl Modified	Insured Name: -> -. Insured ID: -> -.	[A] SHIAU CHAN
13	07 Aug 2019 10:45	Clim Dtl Modified	JPJ Reg. Date: -> 2015/01/29.	[A] SHIAU CHAN
14	07 Aug 2019 10:45	Clim Details Notified		[A] SHIAU CHAN
15	07 Aug 2019 10:48	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/07/31	[A] SHIAU CHAN
16	28 Aug 2019 10:25	Clim Dtl Modified	Insured Name: - -> PHOA TECK HSUEAN. Insured ID: - -> S9310599J. Claimant's Name: - -> NG POOK WEI DEREK. Claimant's ID: -> S7429524Z.	[A] Nivitha Govindasamy
17	28 Aug 2019 10:27	Clim Dtl Modified	Insured Name: PHOA TECK HSUEAN -> PHOA TECK SHUEAN.	[A] Nivitha Govindasamy
18	29 Aug 2019 15:31	Adjuster Tax Invoice Issued	Submitted Tax Invoice: -> AC1908466.	[A] SHIAU CHAN
19	29 Aug 2019 15:31	Adj Rpt Submitted	Amt:750.00. Late Remarks:	[A] SHIAU CHAN
20	29 Aug 2019 15:31	Adj Invoice Submitted		[A] SHIAU CHAN
21	29 Aug 2019 17:04	Clim Registration Modified	GST: -> 0.00.	[I] Clara Li Zi Rong
22	03 Oct 2019 16:31	Ins Send Back Invoice/DV	Proceed with direct settlement	[I] Eileen Bay
23	03 Oct 2019 16:32	Ins Send Back Adj Rpt		[I] Eileen Bay
24	03 Oct 2019 16:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/07	[I] Merimen Administrator
25	03 Oct 2019 16:32	Adj Mandate Set	Maintained.	[I] Merimen Administrator
26	03 Oct 2019 16:50	Video Downloaded	Downloaded TP GIA	[I] Eileen Bay
27	04 Oct 2019 08:41	Video Downloaded	Downloaded TP CCTV	[A] CHEW HSIAO TONG
28	14 Oct 2019 09:26	Video Downloaded	Downloaded TP CCTV	[I] Eileen Bay
29	30 Nov 2019 10:58	Adj Mandate Request	Cur.Req:850.00:3rd party appeal based on PIR. Pls advise if we may proceed DS. If so, we seek mandate up to \$850.00(all-in).	[A] CHEW HSIAO TONG

Date From Date To Audit Type Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2224169	25 Jul 2019 10:07:19	TP Case (Insurer)	Motor	FWD Singapore Pte. Ltd. (HQ)	FWD Singapore Pte. Ltd. (HQ)	SKR3016K		xx.xx
2239002	07 Aug 2019 10:45:31	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKR3016K	FS3024R	11.77
2301743	03 Oct 2019 16:50:08	Video Upload	Motor	FWD Singapore Pte.	FWD Singapore Pte.	SKR3016K	Eileen Bay	xx.xx

Print Received Message

This mail is associated with :

***SKR3016K (1201900020781)**
[FS3024R]

TP
NG POOK WEI DEREK
Jul 16 2019 12:00AM
[PHOA TECK SHUEAN]
Jingkia Car Services

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 12/12/2019 14:55 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$850.00) - SKR3016K - Claim Handler: Eileen Bay

Approved:850.00.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 23 December 2019 8:09 AM
To: 'tan jing kia'
Subject: RE: SKR 3016K// DOA: 16/07/2019// LKK REF: CS/FWD19012890/Fpb3-1
Attachments: DV_SKR3016K.pdf; ATA_SKR3016K.pdf; LOD_SKR3016K.pdf

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement at \$850.00(all-in).

Please duly sign the documents enclosed and return to us for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: tan jing kia <jingkiacarservices@yahoo.com.sg>
Sent: Thursday, 10 October 2019 2:27 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Fw: SKR 3016K// DOA: 16/07/2019// LKK REF: CS/FWD19012890/Fpb3-1

----- Forwarded message -----

From: Derek Eng <spidey.eng@gmail.com>
To: tan jing kia <jingkiacarservices@yahoo.com.sg>
Sent: Wednesday, 9 October 2019, 07:21:39 pm GMT+8
Subject: Re: Fw: SKR 3016K// DOA: 16/07/2019// LKK REF: CS/FWD19012890/Fpb3-1

Hi,

Please refer to the attached traffic police report.

Thanks,
Derek Eng
8218-0606

On Wed, 9 Oct 2019, 11:52 tan jing kia, <jingkiacarservices@yahoo.com.sg> wrote:

----- Forwarded message -----

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

To: jingkiacarservices@yahoo.com.sg <jingkiacarservices@yahoo.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Sent: Friday, 4 October 2019, 11:52:10 am GMT+8

Subject: RE: SKR 3016K// DOA: 16/07/2019// LKK REF: CS/FWD19012890/Fpb3-1

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference. Your client changed lane and resulted the accident. We are of the view that our insured is not liable for the accident.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Thursday, 12 September 2019 9:33 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: SKR 3016K

Dear CS Admin,

Kindly assist to follow up. This case already close in our system.

I just contact the workshop, Mr Tan, he agreed to do direct settlement with us and he already withdraw TP lawyer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: tan jing kia <jingkiacarservices@yahoo.com.sg>
Sent: Wednesday, 11 September 2019 6:41 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Subject: SKR 3016K

Dear Shiau Chan

May i know any update for SKR 3016K for 3rd party direct settlement?

Thank you

Regard

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Jul 2019 Edit Reg		22 Jul 2019 00:00 Edit Adj Rpt	S\$750.00 Edit Estimates	S\$750.00 View Rpt		Pending for Survey Report Cancel Case

[Main](#)
[Reference](#)
[Claim Details](#)
[Documents](#)
[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	PHOA TECK SHUEAN, Co. Reg. No.: S9310599J		
Main Claimant:	NG POOK WEI DEREK, ID: S7429524Z		
Vehicle Reg. No.:	SKR3016K	Date of Loss:	16/07/2019 00:00 - :59 [53 Months and 17 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1201900020781	Policy/Cover Note No.:	PNMC2018-00005488
Vehicle Reg. No. (Insured):	FS3024R	Policy No. (Claimant):	S90307072SMF
		Excess:	
Repairer:	Jingkia Car Services (HQ) BLK 10 AMK INDUSTRIAL PARK 2A, #05-09 AMK AUTO POINT, 568047 Ang Mo Kio - Tel: 93822000		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Eileen Bay]		
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by PARASURAM SHANMUGAM] ... [Final Rpt due 07/10/2019]		

ASSOCIATED MAIL RECEIVED

[View All](#)
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- FWD_SG (12/12/2019): Alert - Adj Mandate Approved (S\$850.00) - SKR3016K - Claim Handler: Eileen Bay

ALL ASSOCIATED TASKS

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[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKR3016K (1201900020781)**
[FS3024R]

TP
NG POOK WEI DEREK
Jul 16 2019 12:00AM
[PHOA TECK SHUEAN]
Jingkia Car Services

Upload Documents			Upload Photos			Compose New Letter			View	
									View in Browser ▼	
Video									1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)						Thumbnail	Print	
1	03/10/19 16:51	TP CCTV						Load MP4		
Letters/Correspondences									1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown						Edit		
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)						Thumbnail	Print	
1	29/08/19 17:04	Insurer Offer Letter/DV <small>[Offer superseded on 2019/10/03]</small>						Load HTM		
Assessment Reports									1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	07/08/19 10:48	Adjuster Immediate Advice						Load HTM		
Photos/Images									3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	05/08/19 18:12	General View						Load JPG	<input checked="" type="checkbox"/>	
2	05/08/19 18:12	General View						Load JPG	<input checked="" type="checkbox"/>	
3	05/08/19 18:12	General View						Load JPG	<input checked="" type="checkbox"/>	
4	05/08/19 18:12	General View						Load JPG	<input checked="" type="checkbox"/>	
5	05/08/19 18:12	General View						Load JPG	<input checked="" type="checkbox"/>	
6	05/08/19 18:12	General View						Load JPG	<input checked="" type="checkbox"/>	
7	05/08/19 18:12	General View						Load JPG	<input checked="" type="checkbox"/>	
8	05/08/19 18:12	General View						Load JPG	<input checked="" type="checkbox"/>	
9	05/08/19 18:12	General View						Load JPG	<input checked="" type="checkbox"/>	
10	05/08/19 18:12	General View						Load JPG	<input checked="" type="checkbox"/>	
11	05/08/19 18:12	General View						Load JPG	<input checked="" type="checkbox"/>	
12	05/08/19 18:12	General View						Load JPG	<input checked="" type="checkbox"/>	
13	05/08/19 18:12	General View						Load JPG	<input checked="" type="checkbox"/>	
14	05/08/19 18:12	General View						Load JPG	<input checked="" type="checkbox"/>	
15	05/08/19 18:12	General View						Load JPG	<input checked="" type="checkbox"/>	
16	05/08/19 18:12	General View						Load JPG	<input checked="" type="checkbox"/>	
17	05/08/19 18:12	General View						Load JPG	<input checked="" type="checkbox"/>	
18	05/08/19 18:12	General View						Load JPG	<input checked="" type="checkbox"/>	
19	05/08/19 18:12	General View						Load JPG	<input checked="" type="checkbox"/>	
20	05/08/19 18:12	General View						Load JPG	<input checked="" type="checkbox"/>	
21	05/08/19 18:12	General View						Load JPG	<input checked="" type="checkbox"/>	
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23	05/08/19 18:12	General View						Load JPG	<input checked="" type="checkbox"/>	
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25	05/08/19 18:12	General View						Load JPG	<input checked="" type="checkbox"/>	
26	05/08/19 18:12	General View						Load JPG	<input checked="" type="checkbox"/>	
27	05/08/19 18:12	General View						Load JPG	<input checked="" type="checkbox"/>	
28	05/08/19 18:12	General View						Load JPG	<input checked="" type="checkbox"/>	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
29	05/08/19 18:12	General View	Load JPG	<input checked="" type="checkbox"/>
30	05/08/19 18:12	General View	Load JPG	<input checked="" type="checkbox"/>
31	05/08/19 18:12	General View	Load JPG	<input checked="" type="checkbox"/>
32	05/08/19 18:12	General View	Load JPG	<input checked="" type="checkbox"/>
33	05/08/19 18:12	General View	Load JPG	<input checked="" type="checkbox"/>
34	05/08/19 18:12	General View	Load JPG	<input checked="" type="checkbox"/>
35	05/08/19 18:12	General View	Load JPG	<input checked="" type="checkbox"/>
36	05/08/19 18:13	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
37	05/08/19 18:13	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
38	05/08/19 18:13	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
39	05/08/19 18:13	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
40	05/08/19 18:13	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
41	05/08/19 18:13	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
42	05/08/19 18:13	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
43	05/08/19 18:13	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
44	05/08/19 18:13	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
45	05/08/19 18:13	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
46	05/08/19 18:13	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
47	05/08/19 18:13	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
48	05/08/19 18:13	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
49	05/08/19 18:13	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
50	05/08/19 18:13	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
51	05/08/19 18:13	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
52	05/08/19 18:13	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
53	05/08/19 18:13	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
54	05/08/19 18:13	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
55	05/08/19 18:13	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
56	05/08/19 18:13	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
57	05/08/19 18:13	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
58	05/08/19 18:13	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
59	05/08/19 18:13	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/10/19 11:52	EMAIL TO TP_REJECT dd 041019.	Load PDF	
2	12/10/19 14:06	PIR FROM TP	Load PDF	
3	30/11/19 10:53	EMAIL TO FWD DD 121019	Load PDF	
4	30/11/19 10:57	WORKSHOP FINAL BILL	Load PDF	
5	06/01/20 10:52	Authorisation to Act	Load PDF	
6	06/01/20 10:52	LOD	Load PDF	
7	06/01/20 10:52	Release Voucher	Load PDF	
8	06/01/20 10:58	INVOICE NO DATED 27.08.2019	Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	22/08/19 11:14	OI GIA	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	

<p>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</p> <p>Show Remarks To: <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>
--

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	FS3024R (Insd veh)	Model:	TOYOTA COROLLA ALTIS 1.6 (A)
	SKR3016K (TP veh)		
Date of Accident:	16/07/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	1,798.40	
Final Repair Cost	:	\$	750.00	
Loss of Use	:	\$	100.00	2.00 days at \$50.00 per day
Rental (if any)	:	\$		days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum	:	\$	850.00	
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)				
A) For Non GIA Registered Workshop:		Agreed Liability ____ 100 ____ (%)		
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: ____		
BOLA Liability: ____ (%)		Assessed Liability (*): ____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____				

Payment Instruction: Payee's Breakdown			
1)	Jingkia Car Services	:	\$ 850.00
2)		:	\$

NUR SHAQILAH BTE ABDOL WAHAB

LKK Auto Consultants Pte Ltd

06 Jan
2020

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/
Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/FWD19012890/FPA3S2-1
Date: 06/01/2020

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNMC2018-00005488
Claimant Vehicle No : SKR3016K **Insured Vehicle No :** FS3024R
 Date of Loss: 16/07/2019 Nature of Claim: TP Claim No: 1201900020781

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKR3016K**
 Make & Model: TOYOTA COROLLA ALTIS, 1.6 (A) Engine No: 1ZR484039
 Reg. Date: 29/01/2015 (Man. Year: 2015) Chassis No: MR053REH104525378
 Colour: Grey Odometer: 36776 km
 Engine Capacity: 1598 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
 Front Left Side: Michelin 6 mm Rear Left Side: Michelin 5 mm
 Front Right Side: Michelin 6 mm Rear Right Side: Michelin 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,188.40	534.82	653.58	55.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	610.00	430.00	180.00	29.51
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	1,798.40	964.82	833.58	46.35
Approved Total (Overridden) (S\$)		750.00		
Nett Amount (S\$)	1,798.40	750.00	1,048.40	58.30
+ Loss of Use (2.0 x S\$50.00/day) (S\$)		100.00		
	Nett Liability (S\$)	850.00		

INSPECTION

Date of Assignment: 22/07/2019
 Date Inspected: 01/08/2019 Inspected At: Jingkia Car Services (HQ)
 BLK 10 AMK INDUSTRIAL PARK 2A, #05-09 AMK
 AUTO POINT
 Singapore 568047
 Estimated Period of Repair: 2.0 days

Adjuster: PARASURAM SHANMUGAM

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS**Reference****Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 06 Jan 2020)**Parts:** 143 TOYOTA COROLLA ALTIS 1.6 (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** (Unsubmitted, no print-code for SKR3016K)**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk *.**Recommended Parts**

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER ASSY	Cracked	575.50 F	*436.50 FL
2	1		*REAR BUMPER REINFORCEMENT	Not Necessary	246.20 F	*- FL
3	1		*REAR BUMPER LH RETAINER	Necessary	75.10 F	*40.00 FL
4	1		*REAR BUMPER LH REFLECTOR	Not Necessary	55.00 F	*- FL
5	1		*SET REAR BUMPER REVERSE SENSOR	Short Circuit	220.60 F	*220.60 FL
6	2		*BUMPER CLIPS	Necessary	16.00 F	*16.00 FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	1,188.40	713.10
- List Item Discount on L Items 0.00/25.00% (S\$)	0.00	178.28
Total Parts (S\$)	1,188.40	534.82

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR CHARGE TO REPAIR THE ACCIDENT AREAS.	New	280.00	200.00
2	TO SPRAYING REAR BUMPER.	New	280.00	200.00
3	TO RENEW SENSOR WIRING.	New	50.00	30.00
Gross Labour Cost (S\$)			610.00	430.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >