

Claim Documents

***SKR3016K (1201900020781)**
[FS3024R]

TP

-
Jul 16 2019 12:00AM

[-]

Jingkia Car Services

Upload Documents Upload Photos Compose New Letter			View	View in Browser ▼
Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/08/19 10:48	Adjuster Immediate Advice	 Load HTM	<input type="checkbox"/>
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
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No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	22/08/19 11:14	OI GIA	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/FWD19012890/FQF3S2
Date: 27/08/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNMC2018-00005488
Claimant Vehicle No: SKR3016K Insured Vehicle No: FS3024R
Date of Loss: 16/07/2019 Nature of Claim: TP Claim No: 1201900020781

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKR3016K Engine No: 1ZR484039
Make & Model: TOYOTA COROLLA ALTIS, 1.6 (A) Chassis No: MR053REH104525378
Reg. Date: 29/01/2015 (Man. Year: 2015) Odometer: 36776 km
Colour: Grey
Engine Capacity: 1598 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 5 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,188.40	534.82	653.58	55.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	610.00	430.00	180.00	29.51
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	1,798.40	964.82	833.58	46.35
Approved Total (Overridden) (S\$)		750.00		
Nett Amount (S\$)	1,798.40	750.00	1,048.40	58.30

INSPECTION

Date of Assignment: 22/07/2019
Date Inspected: 01/08/2019 Inspected At: Jingkia Car Services (HQ)
BLK 10 AMK INDUSTRIAL PARK 2A, #05-09 AMK
AUTO POINT
Singapore 568047
Estimated Period of Repair: 2.0 days

Adjuster: PARASURAM SHANMUGAM

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

8/27/2019

Adjuster Report

MARKET VALUE: \$55,000.00 - PAPER VALUE: \$46,604.00 = NETT VALUE: \$8,000.00

REPAIR DETAILS**Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 27 Aug 2019)
 Parts: 143 TOYOTA COROLLA ALTIS 1.6 (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: (Unsubmitted, no print-code for SKR3016K)
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the
 END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER ASSY	Cracked	575.50 F	*436.50 FL
2	1		*REAR BUMPER REINFORCEMENT	Not Necessary	246.20 F	*- FL
3	1		*REAR BUMPER LH RETAINER	Necessary	75.10 F	*40.00 FL
4	1		*REAR BUMPER LH REFLECTOR	Not Necessary	55.00 F	*- FL
5	1		*SET REAR BUMPER REVERSE SENSOR	Short Circuit	220.60 F	*220.60 FL
6	2		*BUMPER CLIPS	Necessary	16.00 F	*16.00 FL

F=Franchise part, L=ListItemDisc.

Sub Total (S\$)	1,188.40	713.10
- List Item Discount on L Items 0.00/25.00% (S\$)	0.00	178.28
Total Parts (S\$)	1,188.40	534.82

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR CHARGE TO REPAIR THE ACCIDENT AREAS.	New	280.00	200.00
2	TO SPRAYING REAR BUMPER.	New	280.00	200.00
3	TO RENEW SENSOR WIRING.	New	50.00	30.00
			<hr/>	
			Gross Labour Cost (\$\$)	610.00
				430.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00 Singapore 048580
Tel (65) 6224 0010 Fax (65) 6224 0030
Operating Hours : Monday to Friday, 09:00 - 17:00
UEN: S66550020G / GST Reg. No.: M400017735

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MBHH19093790 Vehicle Registration No: FS3024R
Name(as shown in NRIC) : PHOA TECK SHUEAN NRIC/FIN/Passport No : S9310599J
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address : Singapore()
Contact (Tel) : Mobile No. : 90668950
Email Address : teckshuean@gmail.com
Date of Accident : 16/07/2019 Time of Accident : 08:00 HRS
Place of Accident : CTE TOWARDS AYE
Insurance Company: FWD SINGAPORE PTE LTD

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

ATTACH POLICE REPORT.
AMEND ACCIDENT STATEMENT.

Policyholder / Driver's Signature
Date:

Elizabeth
Reporting Centre Personnel's Signature
Name: Elizabeth
NRIC/FIN No.:
Date: 19/07/2019

Hsiao Tong (LKKAuto)

From: eileen.bay@fwd.com
Sent: Thursday, 3 October 2019 4:50 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; motorclaims.sg@fwd.com
Subject: RE: Your Ref: TP / 1201900020781 *Our Ref: CS/FWD19012890/Fpb3-1 [ACCIDENT INVOLVING FS 3024R(FWD) AND SKR 3016K ON 16/07/2019]

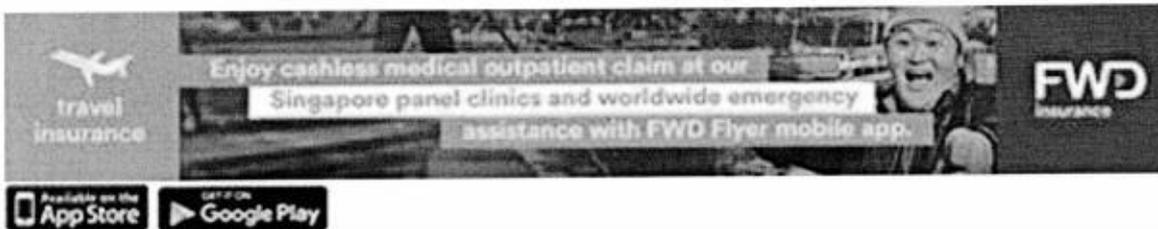
Dear Hsiao Tong,

Third party video uploaded in Merimen.
Please reject their claim.

Kind regards,

Eileen Bay

Executive, Claims
FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986
T (65) 69217411
E eileen.bay@fwd.com
W www.fwd.com.sg



From: Eileen Bay - SGUser
Sent: Thursday, 3 October 2019 4:29 PM
To: 'Hsiao Tong (LKKAuto)'
Cc: Admin A
Subject: RE: Your Ref: TP / 1201900020781 *Our Ref: CS/FWD19012890/Fpb3-1 [ACCIDENT INVOLVING FS 3024R(FWD) AND SKR 3016K ON 16/07/2019]

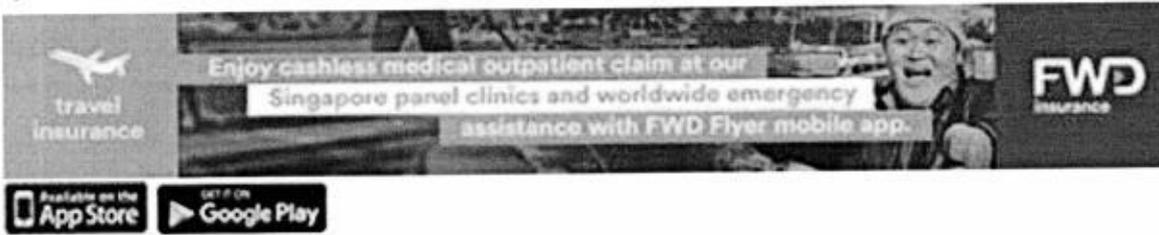
Hi Hsiao Tong,

Please proceed with direct settlement.
Case in Merimen re-opened.

Kind regards,

Eileen Bay

Executive, Claims
FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986
T (65) 69217411
E eileen.bay@fwd.com
W www.fwd.com.sg



From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, 19 September 2019 2:18 PM

To: Eileen Bay - SGUser

Cc: Admin A

Subject: Your Ref: TP / 1201900020781 *Our Ref: CS/FWD19012890/Fpb3-1 [ACCIDENT INVOLVING FS 3024R(FWD) AND SKR 3016K ON 16/07/2019]

Your Ref: **TP / 1201900020781**

Our Ref: CS/FWD19012890/Fpb3-1

Dear Sirs/Mdm,

ACCIDENT INVOLVING FS 3024R(FWD) AND SKR 3016K ON 16/07/2019

We refer to the above matter.

We have submitted our survey report(under SJE) to your good office. However third party repairer would like to do Direct Settlement for this matter.

Kindly advise if you will handle the settlement or let us(LKK) proceed to handle.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any

attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 4 October 2019 11:52 AM
To: 'jingkiacarservices@yahoo.com.sg'
Cc: Admin A
Subject: RE: SKR 3016K// DOA: 16/07/2019// LKK REF: CS/FWD19012890/Fpb3-1

Without Prejudice

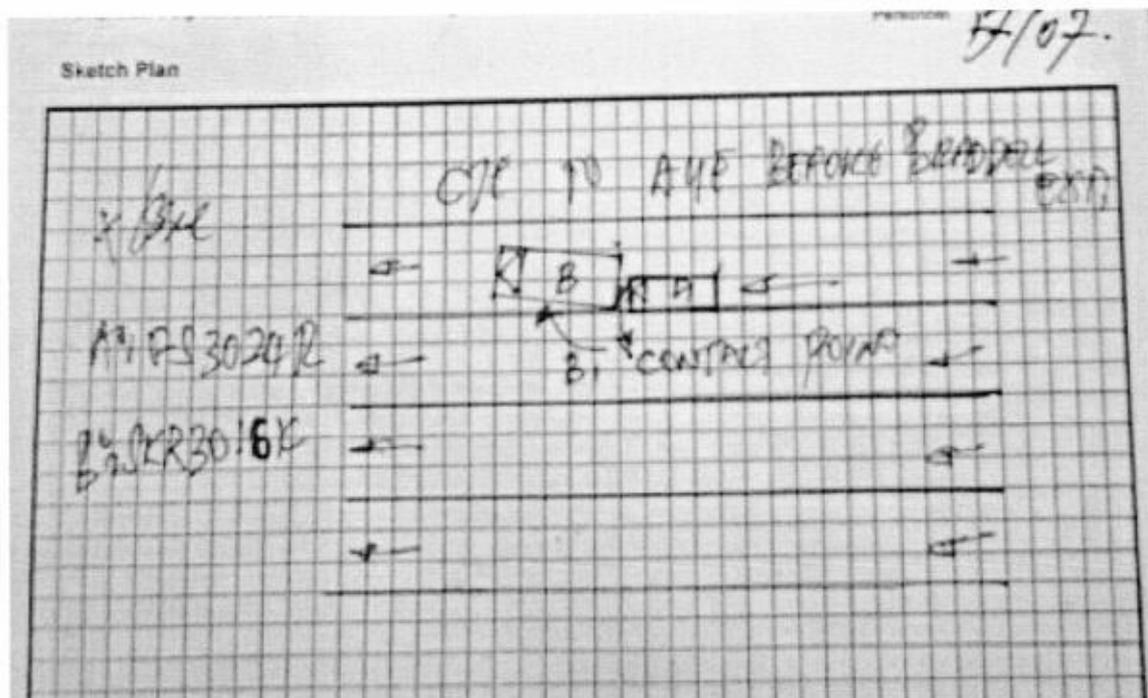
Dear Sirs/Mdm,

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference. Your client changed lane and resulted the accident. We are of the view that our insured is not liable for the accident.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.



Brief Details.

ON THE ABOVE MENTIONED LOCATION, DATE AND TIME,

I WAS TRAVELLING ON THE LANE 1, SUDDENLY CAR FROM LANE 2 CUT INTO MY LANE. I UNABLE TO AVOID AND BRAKE IN TIME AND MY FRONT WHEEL COLLIED ONTO THE CAR REAR LEFT BUMPER

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Thursday, 12 September 2019 9:33 AM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: SKR 3016K

Dear CS Admin,

Kindly assist to follow up. This case already close in our system.

I just contact the workshop, Mr Tan, he agreed to do direct settlement with us and he already withdraw TP lawyer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: tan jing kia <jingkiacarservices@yahoo.com.sg>

Sent: Wednesday, 11 September 2019 6:41 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Subject: SKR 3016K

Dear Shiau Chan

May i know any update for SKR 3016K for 3rd party direct settlement?

Thank you

Regard

Hsiao Tong (LKKAuto)

From: tan jing kia <jingkiacarservices@yahoo.com.sg>
Sent: Thursday, 10 October 2019 2:48 PM
To: Hsiao Tong (LKKAuto)
Subject: TP claim SKR 3016K

Dear Mdm;

I have forward you a police investigation results form owner of SKR 3016K

Thank you
Regard



SINGAPORE
POLICE FORCE

Traffic Police
10 Ubi Avenue 3
Singapore 408665
Tel +65 6547 0000
Fax +65 6547 6259
www.police.gov.sg

Our Ref : TP/IP/44179/2019
Date : 27 August, 2019

ENG POOK WEI DEREK
513 YIO CHU KANG ROAD
#02-43
SINGAPORE 787067

Dear Sir/Madam

**ACCIDENT INVOLVING SKR3016K & FS3024R ALONG CTE (AYE) ON 16 JULY
2019 AT 0801 HRS**

I refer to the above accident.

2. Please be informed that we have completed our investigations which shows that the rider of FS3024R had committed an offence of Careless Driving under Rule 29 of Road Traffic Rules. Action has been initiated against the rider for the said offence.
3. If you have any queries, please contact the Investigation Officer, Phua Tiak Yee, Esmond at telephone number 6547 2077 or via email at PHUA_Tiak_Yee@spf.gov.sg.

Yours faithfully

Jemeema Farween
for Head Traffic Investigation
Traffic Police
Singapore Police Force

Hsiao Tong (LKKAuto)

From: tan jing kia <jingkiacarservices@yahoo.com.sg>
Sent: Thursday, 10 October 2019 2:27 PM
To: Hsiao Tong (LKKAuto)
Subject: Fw: SKR 3016K// DOA: 16/07/2019// LKK REF: CS/FWD19012890/Fpb3-1
Attachments: 20191009_191834.jpg; image004.jpg

----- Forwarded message -----

From: Derek Eng <spidey.eng@gmail.com>
To: tan jing kia <jingkiacarservices@yahoo.com.sg>
Sent: Wednesday, 9 October 2019, 07:21:39 pm GMT+8
Subject: Re: Fw: SKR 3016K// DOA: 16/07/2019// LKK REF: CS/FWD19012890/Fpb3-1

Hi,

Please refer to the attached traffic police report.

Thanks,
Derek Eng
8218-0606

On Wed, 9 Oct 2019, 11:52 tan jing kia, <jingkiacarservices@yahoo.com.sg> wrote:

----- Forwarded message -----

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
To: jingkiacarservices@yahoo.com.sg <jingkiacarservices@yahoo.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Sent: Friday, 4 October 2019, 11:52:10 am GMT+8
Subject: RE: SKR 3016K// DOA: 16/07/2019// LKK REF: CS/FWD19012890/Fpb3-1

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference. Your client changed lane and resulted the accident. We are of the view that our insured is not liable for the accident.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

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LKK Auto Consultants Pte Ltd

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From: tan jing kia <jingkiacarservices@yahoo.com.sg>

Sent: Wednesday, 11 September 2019 6:41 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Subject: SKR 3016K

Dear Shiau Chan

May i know any update for SKR 3016K for 3rd party direct settlement?

Thank you

Regard