

Khanchna (LKK Auto)

Subject: FW: OUR REF:BUS/08/19/7033 - ACCIDENT ON 27/08/19 INVOLVING SMB1625B AND GBD7243A ALONG Sg Kadut Avenue junction with Sg Kadut St 1 (after BS: 49139)
Attachments: SAS BUS 08 19 7033.pdf; INV BUS 08 19 7033.pdf; LTA BUS 08 19 7033.pdf

From: MTPRI <MTPRI@smrt.com.sg>

Sent: Monday, 30 September 2019 10:30 AM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA) <FeiYuan@smrt.com.sg>; Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses) <BalqishBAH@smrt.com.sg>; Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>

Subject: OUR REF:BUS/08/19/7033 - ACCIDENT ON 27/08/19 INVOLVING SMB1625B AND GBD7243A ALONG Sg Kadut Avenue junction with Sg Kadut St 1 (after BS: 49139)

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB1625B. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$1,450.00
Loss of Use	\$1,650.00 (6 days x \$275.00)
LTA search fee	\$7.00
Total	\$3,107.00

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen

AUTHORISATION TO ACT

I/We, **SMRT BUSES LTD** ("the third party claimant") of **6 ANG MO KIO STREET 62 (S)569140** (address), owner of **SMB 1625B** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SMB 1625B** that was damaged pursuant to the accident which occurred on **27/08/2019** (date) along **SG KADUT AVE JUNCTION WITH SG KADUT ST 1** (location) involving vehicle no/s **GBD 7243A** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 01 (day) of September (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1726311902

Claim No : SNM19D204031-GBD7243A-THP

Claimant : SMRT BUSES LTD

Amount : **S\$2,900.00**

Singapore Dollars Two Thousand and Nine Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMB1625B

Insured Vehicle No. : GBD7243A

Date of Loss : 27/08/2019

Place of Accident : SD KADUT AVE JUNCTION WITH SG KADUT ST 1

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HOCK LOO CORPORATION

Driver Name : LEE HOCK LOO

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 2,900.00
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TOTAL	<u>S\$ 2,900.00</u>
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Claimant Name: SMRT Buses Ltd

NRIC No : 198202292D

Signature :



Date :

01/09/21

Tax InvoiceGST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190900258
Date : 16.09.2019
Vehicle No. : SMB1625B
Your Ref No. : BUS/08/19/7033
Our Ref No. : 24103122
Terms : 30 Days

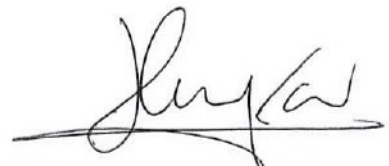
Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 1,450.00
GRAND TOTAL					\$ 1,450.00

Remark :

Make/Model : MAN A22
Accident Date : 27.08.2019N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time:	28 Aug 2019 / 15:06:57		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	GBD7243A		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20190828150657058038
Search Date / Time:	27 Aug 2019 06:52:00		
Insurance Company:	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD		

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI19016202/Ekb3

18 NOVEMBER 2019

HOCK LOO CORPORATION

16 JALAN ASAS
FUYONG ESTATE
SINGAPORE 678777

Dear Sir/Madam,

ACCIDENT INVOLVING GBD7243A & SMB1625B ON 27/08/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 27/11/2019, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Yours faithfully,

Khanchna

Case Handler

DID: 6841 2360

FAX: 6741 4108

EMAIL: khanchna@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Hsiao Tong (LKKAUTO)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 11 February 2021 11:21 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: YOUR REF: SNM19D204031-GBD7243A-THP - Direct Settlement - Accident Involving GBD7243A (OI : CTI) AND SMB1625B (TP : LKK REF - CC3/CTI19016202/Ekb3) on 27.08.2019

Dear Mdm,

Please proceed as per your recommendation;

To offer between \$2,707 - \$2,957

	Amount Claimed	Amount Revised
1. Cost of repair	\$ 3,467.50	\$ 1,450.00
2. Loss of Use (6 days x \$275)	\$ 1,650.00	\$ 1,250.00 ~ 1,500.00 (5 ~ 6 days x \$250)
3. LTA Search Fee	\$ 7.00	\$ 7.00
	\$ 5,124.50	\$ 2,707.00 ~ 2,957.00

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, February 5, 2021 10:37 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: YOUR REF: SNM19D204031-GBD7243A-THP - Direct Settlement - Accident Involving GBD7243A (OI : CTI) AND SMB1625B (TP : LKK REF - CC3/CTI19016202/Ekb3) on 27.08.2019

Dear Sirs/Mdm,

We refer to our email dated 22/12/2020.

Kindly let us have your mandate/instruction as third party is chasing. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Tuesday, 22 December 2020 5:37 PM

To: 'Irene Tay' <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Subject: RE: YOUR REF: SNM19D204031-GBD7243A-THP - Direct Settlement - Accident Involving GBD7243A (OI : CTI) AND SMB1625B (TP : LKK REF - CC3/CTI19016202/Ekb3) on 27.08.2019

Your Ref: SNM19D204031

Our Ref: CC3/CTI19016202/Ekb3

Dear Sir/Madam,

We refer to the above matter.

Our offer for loss of use for 4 days was rejected. Third party wants for 6 days.

Based on the documents at hand and the TP's video(as attached), we noted that both Insured driver and TP was making a turn in the same direction and as TP driver was turning, the Insured vehicle collided into the TP bus and moved back into his lane. We are of the opinion that liability is down against Insured.

We seek your approval to offer repairer **"SMRT BUSES LTD"** as follows:-

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of repair	\$ 3,467.50	\$ 1,450.00
2. Loss of Use (6 days x \$275)	\$ 1,650.00	\$ 1,250.00 ~ 1,500.00 (5 ~ 6 days x \$250)
3. LTA Search Fee	\$ 7.00	\$ 7.00
	\$ 5,124.50	\$ 2,707.00 ~ 2,957.00

Enclosed here with all the relevant documents for your perusal.

Your approval please.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: 14 July 2020 1:13 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: YOUR REF: SNM19D204031-GBD7243A-THP - Direct Settlement - Accident Involving GBD7243A (OI : CTI) AND SMB1625B (TP : LKK REF - CC3/CTI19016202/Ekb3) on 27.08.2019

Dear Sir/Mdm,

Please proceed as per your proposal of \$2,557.00

Thank You.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Friday, June 19, 2020 10:38 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: YOUR REF: SNM19D204031-GBD7243A-THP - Direct Settlement - Accident Involving GBD7243A (OI : CTI) AND SMB1625B (TP : LKK REF - CC3/CTI19016202/Ekb3) on 27.08.2019

Your Ref: SNM19D204031
Our Ref: CC3/CTI19016202/Ekb3

Dear Sir/Madam,

We refer to the above matter.

Based on the documents at hand and the TP's video(as attached), we noted that both Insured driver and TP was making a turn in the same direction and as TP driver was turning, the Insured vehicle collided into the TP bus and moved back into his lane. We are of the opinion that liability is down against Insured.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**SMRT BUSES LTD**" as follows:-

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of repair	\$ 3,467.50	\$ 1,450.00
2. Loss of Use (6 days x \$275)	\$ 1,650.00	\$ 1,100.00 (4 days x \$275)
3. LTA Search Fee	\$ 7.00	\$ 7.00
	\$ 5,124.50	\$ 2,557.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)