

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 079120
Attn: Motor Claims Dept

Dear Sir/ Madam

ACCIDENT INVOLVING VEHICLE NO SGG 850T & SKV 1908D ON 31/08/2019

We understand that you are the insurer of SKV 1908D vehicle.

We are instructed by the owner of motor vehicle SGG 850T to write, negotiate and settle the claim on their behalf for the abovementioned accident. We therefore propose to claim from you as follows: -

1.	Cost of Repairs (w/GST)	S\$ 2,782.00
2.	Loss of Use/ Rental (S\$60 x 4 days)	S\$ 240.00
3.	LTA Search Fee/GIA Search	S\$ 2.00
TOTAL		<u>S\$ 3,024.00</u>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

HOCK WAH MOTOR WORKSHOP PTE LTD




AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, YEO SIAK TEONG ("the third party claimant")
of _____ (address),
owner of SGG850T (vehicle no.) hereby authorize
HOCK WAH MOTOR WORKSHOP PTE LTD
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SGG850T that was
damaged pursuant to the accident which occurred on 31/08/2019 (date) along
CARPARK OF 419A YISHUN AVENUE 11 (location)
involving vehicle no/s SKV1908D ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment furtherto settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 02 day of SEPTEMBER (month) 20 19 (year)


Signed by "the third party claimant"


Signed by "the workshop" 



RELEASE VOUCHER
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

"We/I, **HOCK WAH MOTOR WORKSHOP PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd. **LKK Auto Consultants Pte Ltd** ("name of surveyor") with respect to the amount claimed for S\$ **2782.00** (repair costs), S\$ **240.00** (loss of use/rental) S\$ **2.00** (search fees) for vehicle no. **SGG850T** that was damaged pursuant to the accident which occurred on **31.08.2019** (date) along **CARPARK OF 419A YISHUN AVE 1** (location) involving vehicle no/s **SKV 1908D**.

This is pursuant to the inspection conducted on **26/02/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **YEO SIAK TEONG** ("third party claimant") of vehicle no. **SGG850T** to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SGG850T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this **11** day of **Jan** (month) 20 **21** (year)



CKS

Signed by AIG appointed surveyor



Chopped & Signed by "the workshop"

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E
BEDOK NORTH AVE 4,
#01-2008/10/12 SINGAPORE 489977
TEL : 6441 5655 FAX : 6441 5355/6243 8121
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

TO : SXXX8913E

AIG Asia Pacific Insurance Pte Ltd
NO 78 Shenton Way
07-16 CHARTIS Building
SINGAPORE 079120
TEL : 1800 4193000 FAX : 68357416
PH :
ATTN :

TAX INVOICE

Number : IV00064170
Date : 03/06/2020
Case No :
Vehicle No : SGG850T
Chassis: JNABBU32Z0000583
Year of Mfr 2008
Policy No 5058925228-01
Model : NISSAN TEANA 2.5

Term:

Sn	DESCRIPTION	QTY	U PRICE	DISC	AMOUNT
1	LUMPSUM REPAIR	1.0	2,600.00	0	2,600.00
	Sub Total				2,600.00
	Parts Total				2,600.00
SINGAPORE DOLLARS : TWO THOUSAND SEVEN HUNDRED EIGHTY-TWO AND CENTS ZERO ONLY			Less Excess		0.00
			SUBTOTAL		2,600.00
			GST 7.00%		182.00
			TOTAL		2,782.00

Date of accident : 31/08/2019 08:40 AM. Place : CARPARK OF 419A YISHUN AVE 11

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD



CUSTOMER SIGNATURE

AUTHORISED SIGNATURE



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-142637

Date of Request: 02/09/2019

Your Ref No: Online Purchase

Hock Wah Motor Workshop Pte Ltd
Blk 3011, Bedok Industrial Park E,
#01-2008/2010/2012
Singapore 489977

Dear Sir/Madam,

Enquiry Date 02/09/2019
Enquiry By Michelle Koh Kai Xin
TP Vehicle No. SKV1908D
Accident Date 31/08/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKV1908D	AIG Asia Pacific Insurance Pte. Ltd.	01/09/2018-31/08/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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Hock Wah Motor Workshop Pte Ltd
Blk 3011, Bedok Industrial Park E,
#01-2008/2010/2012
Singapore 489977

Dear Sir/Madam,

Enquiry Date 02/09/2019
Enquiry By Michelle Koh Kai Xin
TP Vehicle No. SKV1908D
Accident Date 31/08/2019

DESCRIPTION	AMOUNT (\$\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 31 December 2019 12:07 PM
To: IVORY@CHIPENGSENG.COM.SG
Cc: Admin A
Subject: ACCIDENT INVOLVING SKV1908D & SGG850T ON 31/08/2019 ALONG/AT BLOCK 419A YISHUN AVE 11

Our Ref: CC6/AIG19016195/kb3

KHO HUANG SING

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SKV1908D & SGG850T ON 31/08/2019 ALONG/AT BLOCK 419A YISHUN AVE 11

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Sep 2019 16:23	Clm Dtl Modified	Claimant's Name: -> YEO SIAK TEONG. Claimant's ID: -> S6908913E.	[A] Lau Shu Pei
2	12 Sep 2019 16:23	Clm Veh Model Changed	(204874) NISSAN TEANA 2.5 (A).	[A] Lau Shu Pei
3	12 Sep 2019 16:23	Clm Created	Reg No: SGG850T. Acct Date: 2019/08/31. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Hock Wah Motor Wor kshop Pte Ltd (Bedok)	[A] Lau Shu Pei
4	12 Sep 2019 16:23	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	12 Sep 2019 16:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/23	[A] Lau Shu Pei
6	12 Sep 2019 16:23	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	12 Sep 2019 16:23	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	12 Sep 2019 16:23	Label Added	(19):Fastlane.	[A] Lau Shu Pei
9	12 Sep 2019 16:23	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Lau Shu Pei
10	09 Oct 2019 18:56	Clm Registration Modified	Acct Time:08:00:00->08:50:00.	[I] AIG OneClaim Integration User
11	26 Feb 2020 14:46	Video Downloaded	Downloaded Video - Accident TP	[A] MARCUS CHUA
12	26 Feb 2020 14:46	Video Downloaded	Downloaded Video - Accident TP impact	[A] MARCUS CHUA
13	30 Nov 2020 22:48	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	30 Nov 2020 22:48	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	30 Nov 2020 22:48	Clm Dtl Modified	JPJ Reg. Date: -> 2008/09/18.	[A] JOANNE LEE KHANG MIN
16	30 Nov 2020 22:48	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	01 Dec 2020 10:50	Adj Mandate Request	Cur.Reg:3024.00:(Bola 22) Liability 100%. PIR against OI. Surveyor recommend: 3 days + 1 PRS = 4 days	[A] Khanchna Pothuraj
18	29 Dec 2020 14:10	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/23. Mandate Remarks: Above mandate subject to documents i n order.	[I] Khoo, Kay-Eng
19	29 Dec 2020 14:10	Adj Mandate Set	Approved:3024.00:Above mandate subject to documents in order.	[I] Khoo, Kay-Eng

Date From    Date To    Audit Type None 

ACTIVITY

[23/09/2019 13:31] Khanchna Pothuraj:
OI (Kho Huang Sing) called regarding our letter, advised OI to lodge the GIA report promptly.
[16/09/2019 11:12] Lau Shu Pei :
SENT NON REPORTING LETTER TO OI

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount
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					(Branch)			
2317272	18 Oct 2019 10:01:03	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SGG850T	Khanchna Pothuraj	xx.xx
2317274	18 Oct 2019 10:01:30	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SGG850T	Khanchna Pothuraj	xx.xx
2317276	18 Oct 2019 10:01:46	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SGG850T	Khanchna Pothuraj	xx.xx
2649862	30 Nov 2020 22:48:47	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGG850T	SKV1908D	11.00