

Re: TP CLAIM_SGG850T & SKV1908D (AIG)_DOA:31/08/2019 *** LKK REF: CC6/AIG19016195/Ups3

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sat 9/1/2021 1:04 PM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,782.00
2. Loss of Use (4days x \$60.00)	\$ 240.00
3. LTA/ GIA Search Fee	\$ 2.00
Total	\$ 3,024.00

We will proceed to close file. Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Wednesday, 6 January 2021 9:52 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM_SGG850T & SKV1908D (AIG)_DOA:31/08/2019 *** LKK REF: CC6/AIG19016195/Ups3

Dear Hsiao Tong

Refer to above mention claim, we could not accept your offer as stated below email.

Due to your insured negligence, my client had suffered unnecessary loss. Thus, kindly revised the settlement amount based on the Letter of Demand that we had sent out to your good office on 03/06/2020.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 05 January 2021 15:11

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM_SGG850T & SKV1908D (AIG)_DOA:31/08/2019 *** LKK REF: CC6/AIG19016195/Ups3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,782.00
2. Loss of Use (3days x \$60.00)	\$ 180.00
3. LTA/ GIA Search Fee	\$ 2.00
Total	\$ 2,964.00

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 31 December 2020 2:36 PM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIM_SGG850T & SKV1908D (AIG)_DOA:31/08/2019 *** LKK REF: CC6/AIG19016195/Ups3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Thursday, 31 December, 2020 1:29 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: TP CLAIM_SGG850T & SKV1908D (AIG)_DOA:31/08/2019

Dear sir/madam

We did mail out LOD with supporting documents on 03/06/2020 and yet received any revert from your good office.

Please check and revert.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg



From: Hock Wah Motor Pte Ltd

Sent: 27 August 2020 13:33

To: admin-a@lkkauto.com

Subject: FW: TP CLAIM_SGG850T & SKV1908D (AIG)_DOA:31/08/2019

Dear sir/madam

Any updates for above mention claim?

Please revert.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hock Wah Motor Pte Ltd

Sent: 03 June 2020 13:46

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM_SGG850T & SKV1908D (AIG)_DOA:31/08/2019

Dear Khanchna

Please find attach as LOD with supporting documents for above mention claim.

Note: * Currently working from home with effect from 16.04.2020 until further notice.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Monday, 24 February, 2020 1:14 PM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM_SGG850T & SKV1908D (AIG)_DOA:31/08/2019

Without Prejudice

Dear Sirs/Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Monday, 24 February 2020 9:27 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIM_SGG850T & SKV1908D (AIG)_DOA:31/08/2019

Dear Khanchna

Please find attach as police investigation result and notice from AIG's insured.

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hock Wah Motor Pte Ltd

Sent: Monday, 23 December, 2019 10:12 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM_SGG850T & SKV1908D (AIG)_DOA:31/08/2019

Dear Khanchna

Any updates for above mention claim?

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Friday, 18 October, 2019 9:36 AM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM_SGG850T & SKV1908D (AIG)_DOA:31/08/2019

WITHOUT PREJUDICE

Dear Sir /Madam,

We refer to the below email.

Please be informed that we are currently pending for our insured's report and are following up with our principal.

In the interim, kindly let us have your client's accident video/scene photos(if any).

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Friday, 18 October 2019 9:29 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: TP CLAIM_SGG850T & SKV1908D (AIG)_DOA:31/08/2019

Dear Khanchna

Any updates for above mention claim?

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Sent: Thursday, 12 September, 2019 4:24 PM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: TP CLAIM_SGG850T & SKV1908D (AIG)_DOA:31/08/2019

Dear Sir /Madam,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Khanchna at DID: 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Thursday, 12 September 2019 2:05 PM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: TP CLAIM_SGG850T & SKV1908D (AIG)_DOA:31/08/2019

Dear sir/madam

Attached herewith our client's GIA report with estimate bill that claim against AIG's insured SKV1908D.

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hock Wah Motor Pte Ltd

Sent: Thursday, 5 September, 2019 2:30 PM

To: admin-a@lkkauto.com

Subject: TP CLAIM_SGG850T & SKV1908D (AIG)_DOA:31/08/2019

Dear sir/madam

Attached herewith our client's GIA report with estimate bill that claim against AIG's insured SKV1908D.

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

1/9/2021

Mail - Hsiao Tong (LKKAuto) - Outlook

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg