

ASS. REC. BY:

REF: CS/CT119016162/Kyf3<sup>52</sup>

Special Instruction:

Surveyor: Kenneth

## ASSIGNMENT (Office)

From (Person): Ong chin kat of CT1 Date/Time: 12.9.19 11.18 a.m.

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SJW 7414D Insured:

at Workshop m/s Lai Huat Tel: 64538110

of 160 Sin Ming Drive #04-01

Policy No: DMPCSN3066951802 Claim No: SNM19D204271C01/4

Sum Insured: Excess:

Make of Veh: D.O.A. 9.9.2019  
(Client's Record)

CA / REV / REP. / REV 24 HRS H.O.D. Enforcement:

Date/Time: 12.9.19 11.34 p.m. Person Contacted: Jenny Vehicle: IN / OUT

Date/Time	Action/Instruction ( V ) Estimate
	SJW 7414D - NA/ AIS 15003129 / 14 DOA - 21/02/2019
	13/9/19 Submit by Merimen (Pending Mandate Request)
	16/9/19 (Submit Extensive TC)

REF: CT1

ASS. REC. BY:

## ASSIGNMENT

From:

Date: 12.9.2019

Veh No:

SJW 7414D

Yr Regn:

04, 10

Estimated Cost:

Type: ☒ Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

☒ OD / ☐ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

To Inspect Vehicle No:

SJW 7414D

Make:

Kia Cerato

C.C

1591

at Workshop m/s

Lai Huat

Colour

M. Blue

A/C:

Insured / Std / NI / NA

of

160 Ser Ming Drive #04-01

Sp. Reading

14P544

T/Radio:

Insured / Std / NI / NA

Insured:

Eng/No:

KNAFU 4/NA 51PP373

Policy No.

C/No:

Claims No.

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ Burnt

Sum Insured:

Excess:

TBA

Steering: ☐ Inorder / ☒ Jammed / ☐ Leaked / ☐ Burnt or

(Client's Record)

Brake: ☐ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Make of Veh:

Modi: ☐ Nil / ☒ Rim / ☐ STD A/Rim or

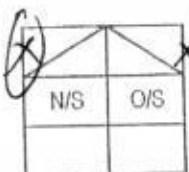
(Policy Condition)

Tyre Size:

F: Dayton

R: Dun 215/45ZR17

Remark: The veh had commenced its repair at the time of inspection.



BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Bal. or Market Value:

\$13K

Front

Rear

IDAC Accident Rpt:

Consistent?: Yes or No

R/Bal.

4

mm

R/Bal.

3

mm

GIA / PR Seen:

Consistent?: Yes or No

L/Bal.

4

mm

L/Bal.

3

mm

Est. Repairs:

days

Res.:

Yes or No

D.O.A.

9/9/19

D.O.I.

12/9/19

Lum Sum:

%

3 Val.:

Yes or No

Survey held at

✓

CA / REV / REP. / 24 HRS

Des. of Damages: ☐ Frt / ☐ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

N/S for Bulc

Date:

Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Remarks: Please survey insured vehicle / advise whether it is within economical repairs)  
(Excess waived if repairable)

T/Loss

MU = \$13000/-

LTA = \$7670/-

Nett Value = \$5330/-

RECEIVED 17 SEP 2019

Date/Time, File Pass to?



Preli. Report

1)



Final Report

Date/Time, File Return to?

2)

16/9/19 Typist

Rep. Form:

TL

Lump Sum / L.P. to:

Days Of Repair:

Resurvey No. of Trip:

Add Fee:



Site Insp. (\$)



Interview (\$)



Tech. Invs (\$)



Weekend (\$)

Survey Fee:

Transportation:

S + RS. \$

Photos:

Others:

TOTAL

220

## ...CLAIM SUBFOLDER...(New Assignment)

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Sep 2019		12 Sep 2019 11:18 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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## CLAIM SUBFOLDER DETAILS

Insured:		TEN WEE CHONG, ID: S8231641H		[Created by insurer]
Vehicle Reg. No.:		SJW7414D	Date of Loss:	09/09/2019 20:00 - :59
Claim Type:		OD / SNM19D204276C01/4 (OCK)	Policy/Cover Note No.:	DMPCSN3066951802 (Comprehensive) Coverage: 14/10/2018 - 13/10/2019
			Excess:	S\$0.00
Repairer:		Lai Huat (Meng Kee) Motor Pte Ltd (Sin Ming) 160 Sin Ming Drive #04-01, Sin Ming AutoCity, 575722 Sin Ming - Tel: 64538110		
Handling Insurer:		China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Ong Chin Kiat]		
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 23/09/2019]		
Adj Asg. Remarks:		Please survey Insured vehicle/advise whether it is within economical repairs. (EXCESS waived if repairable)		

## ASSOCIATED MAIL RECEIVED

There are no mail for this case.

[View All](#)[Compose Case Mail](#)

## ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group	Subject	Handler	<a href="#">View All</a>	<a href="#">Search Tasks</a>	<a href="#">Create New Task</a>	<a href="#">Complete</a>
No results.									

## View Received Message

This mail is associated with :

**\*SJW7414D (SNM19D204276C01/4(OCK))**

OD

Sep 9 2019 8:00PM

[TEN WEE CHONG]

Lai Huat (Meng Kee) Motor Pte Ltd

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**From** China Taiping Insurance (Singapore) Pte. Ltd. (HQ) (CHINA\_TAIPING), sent on **13/09/2019 15:02 PM**.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$0.00) - SJW7414D - Claim Handler: Ong Chin Kiat

Approved:0.00:Please proceed to finalize report & forward bill for services rendered.

### DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.  
**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Ong Chin Kiat

Date: 13 Sep 2019

**Preliminary Advice**

Vehicle No	: SJW7414D	Accident Date	: 09/09/2019
Make	: KIA CERATO	Policy No.	: DMPCSN3066951802
Assignment Date	: 12/09/2019	Excess	: S\$0.00
Date of Inspection	: 12/09/2019	Est. Duration of Repair	: 0.00
Inspection At	: LAI HUAT (MENG KEE) MOTOR PTE LTD (SIN MING) 160 SIN MING DRIVE #04-01, SIN MING AUTOCITY SINGAPORE 575722		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages.n/s front & undercarriage portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	TOTAL LOSS
Revised Amount	:S\$	TOTAL LOSS
Check Items (Estimated)	:S\$	0.00
Total	:S\$	0.00
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	13,000.00
COE / PARF Rebate	:S\$	7,670.00
Salvage Value	:S\$	
Margin for Repair	:S\$	5,330.00

**Remarks**

- ( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( X ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## Nivitha (LKK Auto)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Thursday, 12 September 2019 11:08 AM  
**To:** assignments; SUR  
**Cc:** tweechong82@hotmail.com; 'High Power Enterprise'; Chee So Chow; Alfred Toh; 'Jenny Lim'; deborah.lai@laihuat.com.sg; Eddie Sim  
**Subject:** RE: Urgent! Accident on 9/9/2019 - SJW7414D FILING OWN DAMAGE CLAIM (SNM19D204276C01/4(ock))

**Policy No:** DMPCSN3066951802  
**Insured:** Ten Wee Chong  
**Vehicle No:** SJW7414D  
**From** 14 October 2018 to 13 October 2019  
**Claim No:** SNM19D204276C01/4(ock)

Dear Sirs

We refer to the above matter.

Please assist to conduct survey on SJW7414D at M/s Lai Huat (Meng Kee) Pte Ltd urgently and let us have your findings for our next course of action.

Aside to Chin Kiat, please assist to keep track/follow up on the matter.

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #XX-00 Springleaf Tower Singapore 079909  
DID : (65) 6389 6183  
FAX: (65) 6224 7478

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Deborah Lai [mailto:deborah.lai@laihuat.com.sg]  
**Sent:** Wednesday, 11 September, 2019 12:24 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'Jenny Lim' <jenny.lim@laihuat.com.sg>  
**Cc:** tweechong82@hotmail.com; 'High Power Enterprise' <gi@highpower.sg>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** RE: Urgent! Accident on 9/9/2019 - SJW7414D FILING OWN DAMAGE CLAIM (SNM19D204276C01/4(ock))

Noted with thanks, Alfred.

---

**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Wednesday, 11 September 2019 12:15 PM  
**To:** [deborah.lai@laihuat.com.sg](mailto:deborah.lai@laihuat.com.sg); 'Jenny Lim' <jenny.lim@laihuat.com.sg>  
**Cc:** [tweechong82@hotmail.com](mailto:tweechong82@hotmail.com); 'High Power Enterprise' <gi@highpower.sg>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** RE: Urgent! Accident on 9/9/2019 - SJW7414D FILING OWN DAMAGE CLAIM (SNM19D204276C01/4(ock))

Policy No: DMPCSN3066951802  
Insured: Ten Wee Chong  
Vehicle No: SJW7414D  
From 14 October 2018 to 13 October 2019  
Claim No: SNM19D204276C01/4(ock)

Dear Deborah

We thank you for your prompt reply and clarification on the matter.

Since this is a potential total loss claim, please assist to create the case in Merimen only and upload your towing fee bill as well.

We shall appoint independent surveyors to inspect Insured vehicle in the first instance.

Aside to Chin Kiat, please assist to keep track and/or follow up on the matter.

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #XX-00 Springleaf Tower Singapore 079909  
DID : (65) 6389 6183  
FAX: (65) 6224 7478

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From: Deborah Lai [<mailto:deborah.lai@laihuat.com.sg>]  
Sent: Wednesday, 11 September, 2019 11:29 AM  
To: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; 'Jenny Lim ' <[jenny.lim@laihuat.com.sg](mailto:jenny.lim@laihuat.com.sg)>  
Cc: [tweechong82@hotmail.com](mailto:tweechong82@hotmail.com); 'High Power Enterprise' <[gi@highpower.sg](mailto:gi@highpower.sg)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Angie Foo <[angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)>; Lim Shu Min <[shumin.lim@sg.cntaiping.com](mailto:shumin.lim@sg.cntaiping.com)>; Eddie Sim <[eddie.sim@sg.cntaiping.com](mailto:eddie.sim@sg.cntaiping.com)>; Chai Chui Ai <[chuiai.chai@sg.cntaiping.com](mailto:chuiai.chai@sg.cntaiping.com)>; Alice Ng <[alice.ng@sg.cntaiping.com](mailto:alice.ng@sg.cntaiping.com)>  
Subject: RE: Urgent! Accident on 9/9/2019 - SJW7414D FILING OWN DAMAGE CLAIM  
Importance: High

Dear Alfred

We refer to the above matter.

For the record, when our foreman informed that his vehicle is not repairable and will be submitted as Total Loss, he does not accept and has requested us to raise an estimate.

As you may be aware, in order to raise an estimate, we need to use Audatex and the time taken to raise an estimate in view of the extent of such damages will take time.

Indeed, we may be an authorised workshop of China Taiping but this should not mean that we should engage in any manner of counter-productive administrative services if the insured, from the outset, does not even want to contribute a single cent to the repair cost (if possible). If it's already a total loss case, why would we spend time raising an estimate? If we have raised the estimate and your insured decides not to repair the car, the issue of administrative fees should remain the prerogative of the workshop.



We note that since this matter appears to have reached an impasse and we are unable to accede to your insured's requested, perhaps he should tow his vehicle to another authorised workshop to fulfil his request of an estimate.

Please advise.

Thank you.

Kind regards.

Deborah Lai  
LAI HUAT (MENG KEE) MOTOR PTE LTD  
Sin Ming Autocity  
160 Sin Ming Drive  
#04-01, #04-02 & #07-03  
Singapore 575722  
Tel: 64538110 Fax: 64596267

---

**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Sent:** Wednesday, 11 September 2019 10:55 AM

**To:** Jenny Lim <jenny.lim@laihuat.com.sg>; deborah.lai@laihuat.com.sg

**Cc:** twee chong82@hotmail.com; High Power Enterprise <gi@highpower.sg>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Lim Shu Min <shumin.lim@sg.cntaiping.com>; Eddie Sim <eddie.sim@sg.cntaiping.com>; Chai Chui Ai <chuiai.chai@sg.cntaiping.com>; Alice Ng <alice.ng@sg.cntaiping.com>

**Subject:** RE: Urgent! Accident on 9/9/2019 - SJW7414D FILING OWN DAMAGE CLAIM

**Policy No:** DMPCSN3066951802

**Insured:** Ten Wee Chong

**Vehicle No:** SJW7414D

**From** 14 October 2018 to 13 October 2019

**Claim No:** Shall Be Advised

**M/s Lai Huat (Meng Kee) Motor Pte Ltd**

**Attn:** Ms Jenny/Deborah

We refer to the above matter.

Understand that Insured intend to file Own Damage claim against his Motor Insurance Policy for accident occurred on 9 September 2019.

We received feedback from Insured through his servicing agent that he is required to pay admin fee close to \$300.00 to get quotation on how much is needed to repair as your office have to find all the spare part.

Please assist to investigate the matter and let us have your clarification/findings at your earliest convenience.

Aside to Angie/Shu Min, please assist to check whether the claim has been registered.

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #XX-00 Springleaf Tower Singapore 079909  
DID : (65) 6389 6183



FAX: (65) 6224 7478

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**From:** High Power Enterprise [<mailto:gi@highpower.sg>]  
**Sent:** Tuesday, 10 September, 2019 7:01 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Subject:** Urgent! Accident on 9/9/2019 - SJW7414D

Hi

PC: DMPCSN3066951802  
Insured: TEN WEE CHONG

The above client met an accident on 9/9/19.

He sent his car to CTIS appointed workshop for OD claim, the workshop need client to pay admin fee of close to \$300.00 to get quotation on how much is needed to repair as they have to find all the spare part.

Question from client is who have to pay the admin fee \$300.00?  
He is claiming own damage why have to pay \$300?

Kindly assist this case asap.

Thanks & Regards

*Jenny Lim*

勁力企业

**High Power Enterprise**

Blk 150 Bishan St 11 #01-137 Singapore 570150

Tel: 6258 1968 Fax: 6258 7167

Website: <http://www.highpower.sg>

Βυσιเนส ηουρ: Μονδαψ το Φριδαψ (9:00αμ το 5:30πμ)

Λογχη τιμε: 12:30πμ το 1:30πμ

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	10/09/2019 13:36
Date Of Accident	09/09/2019 20:50
Exact Location Of Accident	CORPORATION ROAD-->JURONG PORT ROAD (NEAR LP 156)
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJW7414D
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TEN WEE CHONG
NRIC No	S8231641H
Email Address	TWEECHONG82@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-97542353
Alternative Phone No	OTHERS-97542353

### Vehicle Particulars

Manufacturer	KIA
Model	CERATO FORTE-1.6 A/T ABS AB 2WD 4DR (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPCSN3066951802
Cover Note Number	

### Driver

Name of Driver	TEN WEE CHONG
NRIC No	S8231641H
Date Of Birth	18/10/1982
Occupation	OUTDOOR
Date Of Driving Pass	31/08/2011
Driving Experience	8 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97542353
Fax Number	
Contact Number	OTHERS-97542353
EMail Address	TWEECHONG82@HOTMAIL.COM


**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

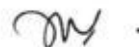
I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

 1009101/1345

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



Reporting Centre Personnel's Signature  
Name: **Jenny Lim**  
NRIC/FIN No.: **S6927273H**



**SINGAPORE  
POLICE FORCE**



T/20190910/2048

1 of 4

Police Station Of Origin:  
Jurong East N.P.C  
92 Boon Lay Way SINGAPORE 609962  
Tel No: 1800-8999999

Report No: T/20190910/2048

## REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 10/09/2019 11:44	Vide Report No.:	Station Diary No.: 47
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## Informant's Particulars

Name of Informant: TEN WEE CHONG			Address: APT BLK 805 YISHUN RING ROAD #13-4275 SINGAPORE 760805		
ID Type / ID No.: NRIC NO / S8231641H			Contact No.: Home/Office: Mobile: 97542353		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 36	Date of Birth: 18/10/1982	Type of Informant: Driver		
Race: Chinese			Language:		Institution / School Name:
Occupation: SAF REGULAR			Driving Licence Information: Class: 3 Date of Expiry:		

## General Information of the Accident

General Information of the Accident				
Type of Accident:	Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 09/09/2019 20:50	Type of Location: Straight Road
Location: Along Road 1 CORPORATION ROAD  TOWARDS JURONG PORT ROAD NEAR LAMP POST 156				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow:		Traffic Control:		Traffic Volume: Moderate
Type of Collision: Moving Vehicle Against - Road Divider/Kerb/Railings				Anyone conveyed by ambulance: No

## Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SJW7414D	Car	KIA	CERATO EX FORTE 1.6L A/T ABS AB 2WD 4DR	Brown	Totally Damaged	1

## Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SJW7414D	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.	DMPCSN30669518 02	14/10/2018	13/10/2019



**SINGAPORE  
POLICE FORCE**



T/20190910/2048

3 of 4

Police Station Of Origin:  
Jurong East N.P.C  
92 Boon Lay Way SINGAPORE 609962  
Tel No: 1800-8999999

Report No. T/20190910/2048

CONTINUATION OF REPORT

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	641H
<b>Vehicle Details</b>	
Vehicle No.:	SJW7414D
Vehicle to be Exported:	Yes
Intended Deregistration Date:	13 Sep 2019
Vehicle Make:	KIA
Vehicle Model:	CERATO EX FORTE 1.6L A/T ABS AB 2WD 4DR
Primary Colour:	Brown
Manufacturing Year:	2010
Engine No.:	G4FCAH362102
Chassis No.:	KNAFU411MA5199375
Maximum Power Output:	92.7 kW (124 bhp)
Open Market Value:	\$11,374.00
Original Registration Date:	14 Apr 2010
First Registration Date:	14 Apr 2010
Transfer Count:	1
Actual ARF Paid:	\$11,374.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 Apr 2020
PARF Rebate Amount:	\$5,687.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	13 Apr 2020
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$34,001.00
COE Rebate Amount:	\$1,983.00
<b>Total Rebate Amount:</b>	<b>\$7,670.00</b>

The information contained herein is correct as at 13 Sep 2019

OK

**REPUBLIC OF SINGAPORE DRIVING LICENCE**

Offence Number: **S8231641H**

Name: **TEN WEE CHONG (CHEN WEIZHONG)**

Birth Date: **18 Oct 1982**

Issue Date: **31 Aug 2011**


0019955670



**SINGAPORE ARMED FORCES IDENTITY CARD**

Name: **TEN WEE CHONG**

NRIC No: **S8231641H**



This card is the property of the Singapore Armed Forces. Any person losing this card is required to turn it in without delay to Central Mailroom, Esplanade - Theatres on the Bay.

**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

**EFFECTIVE DATE**

**Class 3** Motor Cars < 3000kg with <=7 passengers, exclusive of the driver; and other motor vehicles < 2500kg **31 Aug 2011**

NP 428A

Licence No: **S8231641H**



**00000000329943**

NRIC No / Gender: **S8231641H / PINK**

Race: **CHINESE**

Date Of Birth: **18/10/1982**

Service Status: **REGULAR**

Address: **Blk 805 YISHUN RING ROAD, #13-4275 SINGAPORE 760905**

Blood Group: **A (+)**

Country Of Birth: **SINGAPORE**

Military Rank Status: **MILITARY EXPERT**

Sex: **M**





Accident Photo



Accident Photo



Accident Scene Photo



Accident Scene Photo



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Sep 2019		12 Sep 2019 11:18 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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#### CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	TEN WEE CHONG, ID: S8231641H		
Vehicle Reg. No.:	SJW7414D	Date of Loss:	09/09/2019 20:00 - :59 [112 Months and 26 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / SNM19D204276C01/4(OCK)	Policy/Cover Note No.:	DMPCSN3066951802 (Comprehensive) Coverage: 14/10/2018 - 13/10/2019
		Excess:	S\$0.00
Repairer:	Lai Huat (Meng Kee) Motor Pte Ltd (Sin Ming) 160 Sin Ming Drive #04-01, Sin Ming AutoCity, 575722 Sin Ming - Tel: 64538110		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Ong Chin Kiat]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 23/09/2019]		
Adj Asg. Remarks:	Please survey Insured vehicle/advise whether it is within economical repairs. (EXCESS waived if repairable)		

#### ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- CHINA\_TAIPING (13/09/2019): Alert - Adj Mandate Approved (S\$0.00) - SJW7414D - Claim Handler: Ong Chin Kiat
- CHINA\_TAIPING (13/09/2019): Alert - Adj Mandate Revoked - SJW7414D - Claim Handler: Ong Chin Kiat

#### ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

**\*SJW7414D (SNM19D204276C01/4(OCK))**

**OD**

**Sep 9 2019 8:00PM**

**[TEN WEE CHONG]**

**Lai Huat (Meng Kee) Motor Pte Ltd**

Upload Documents Upload Photos Compose New Letter

View View in Browser ▼

### Assessment Reports

1 per page ▼

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/09/19 11:59	<b>Adjuster Immediate Advice</b>	Load HTM	

### Photos/Images

3 per page ▼

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/09/19 12:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
2	13/09/19 12:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
3	13/09/19 12:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
4	13/09/19 12:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
5	13/09/19 12:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
6	13/09/19 12:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
7	13/09/19 12:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
8	13/09/19 12:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
9	13/09/19 12:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
10	13/09/19 12:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
11	13/09/19 12:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
12	13/09/19 12:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
13	13/09/19 12:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
14	13/09/19 12:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
15	13/09/19 12:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
16	13/09/19 12:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
17	13/09/19 12:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
18	13/09/19 12:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
19	13/09/19 12:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
20	13/09/19 12:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
21	13/09/19 12:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
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25	13/09/19 12:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
26	13/09/19 12:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
27	13/09/19 12:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
28	13/09/19 12:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
29	13/09/19 12:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
30	13/09/19 12:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>

### Documentation

1 per page ▼

No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	12/09/19 11:14	<b>EMAIL CORRESPONDENCES</b>	Load PDF	
2	12/09/19 11:15	<b>REBATE FORM</b>	Load PDF	
3	12/09/19 11:15	<b>Singapore Accident Statement</b>	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/09/19 15:41	<b>LTA REBATE</b>	Load PDF	



## Documents Checklist

**DOCUMENTS CHECKLIST**

Reset

Save

Print

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road, #16-00 Springleaf Tower  
Singapore 079909

Our File No: CS/CTI19016162/KYF3S2

Date: 17/09/2019

## REFERENCE

Insured/Claimant: TEN WEE CHONG Policy No: DMPCSN3066951802

Date of Loss: 09/09/2019 Nature of Claim: OD Claim No: SNM19D204276C01/4(OCK)

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SJW7414D	Engine No:	G4FCAH362102
Make & Model:	KIA CERATO, 1.6 EX (A)	Chassis No:	KNAFU411MA5199375
Reg. Date:	14/04/2010 (Man. Year: 2010)	Odometer:	149544 km
Colour:	Metallic Blue		
Engine Capacity:	1591 cc		
Market Value/New Car Price:	S\$13,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

## CONDITION OF TYRES

Front Tyre Size:	215/45 ZR17	Rear Tyre Size:	215/45 ZR17
Front Left Side:	Dayton 4 mm	Rear Left Side:	Dunlop 3 mm
Front Right Side:	Dayton 4 mm	Rear Right Side:	Dunlop 3 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

## INSPECTION

Date of Assignment: 12/09/2019

Date Inspected: 12/09/2019 Inspected At:

Lai Huat (Meng Kee) Motor Pte Ltd (Sin Ming)  
160 Sin Ming Drive #04-01, Sin Ming  
AutoCity  
Singapore 575722

Estimated Period of Repair: 0.0 days

Adjuster: KENNETH KONG

Manager: YVONNE WONG YIN CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REMARKS: PLEASE SURVEY INSURED VEHICLE (ADVISE WHETHER IT IS WITHIN ECONOMICAL REPAIRS)  
(EXCESS WAIVED IF REPAIRABLE)

**TOTAL LOSS ASPECT**

Market Value :	\$13,000.00
OMV :	\$11,374.00
PARF Rebate (1) :	\$5,687.00
Quota Premium Paid :	\$34,001.00
COE Rebate (2) :	\$1,983.00
Total Rebate (1) + (2) = :	\$7,670.00

The total amount incurred will be Market Value \$13,000.00 minus Total Rebate \$7,670.00 = \$5,330.00 before excess.

In view of the above, the vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 17 Sep 2019)
<b>Parts:</b>	143	KIA CERATO 1.6 EX (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SJW7414D)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

**There are no new parts selected.**

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.
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< END OF ESTIMATES >