Date / Time	Action / Instruction		Body Structure affected due to collision
12 19119	SMB 3529 H - NSI INCIDEN > 79/5/65 SMC 27034 - NAIINCADIS6831	Z4 DOA - 03/	114217 09/2019 9·40, 3390
	RECEIVE	D 1 3 SEP 2019.	
Dale/Time, File Pas I) Dale/Time, File Ret	: Final Report	esurvey No. of Trip:	Survey Fee:
B 4- 1	Add Fee:	: Site Insp (\$	Transportation:)S + RSSt) Photos
.មកក្ ១មក /	18: TP 18:1: 48 18:50 =	: Tech, Invs t\$: Weel end 18) Ciliers

Veron Chen (LKKAuto)

From:

MTCL@income.com.sg

Sent:

Friday, 13 September 2019 11:28 AM

To:

Veron Chen (LKKAuto)

Subject:

FW: REQUEST FOR CLAIM NUMBER

Hi,

Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.
MT/1060972-002	SMRT BUSES LTD	SMB 3529H	SMC 2703Y

D.O.A	Time of Accident	Estimate	Tentative repair cost
3/9/2019	16:15	\$2,779.40	\$1,850.00

Claim number provided for your reference, thanks.

Ignatius Koh

Motor Insurance www.income.com.sg











At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.

Find out more at income.com.sg/careers



From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Friday, 13 September 2019 9:04 AM

To: MTCL@income.com.sg

Subject: REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

Kindly provides us claim number

Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.
	SMRT BUSES LTD	SMB 3529H	SMC 2703Y

D.O.A	Time of Accident	Estimate	Tentative repair cost
3/9/2019	16:15	\$2,779.40	\$1,850.00

Best Regards,

· Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

eBaoTech	A CONTRACTOR							-	General(Claim
My Desktop Notice of Loss	Policy Query					· Change I	.anguage	· Change F	White Street Co.	· Log Out
	Policy No. Vehicle No.(For Motor)	SMC270.	20			Accident	03/0	9/2019 09:13)	
	6 20 K 20 60 K 100 K 17 Trings 1 Mari 20 C C C			Se	Certifica earch	te Number				
	Select Policy No.	Certificate Number	Policyholder Name RELIABLE	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
	5106937496		RIDES PTE	201611527N	GFT	drivo CLASSIC	SMC2703Y	SMC2703Y	28/06/2019	
				Cor	Ytinue					

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
 Information provided must be as truthful and accurate as possible, Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

Any faise reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

that had a line of the latest and th	ACCIDENT STATEMENT
Date Of Report	10/09/2019 13:41
Date Of Accident	03/09/2019 16:15
Exact Location Of Accident	BENCOOLEN STREET BEFORE BS: 04019 (OPP BENCOOLEN S
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SMB3520H

SMB3529H Insured/Policyholder

Name Of Registered Owner SMRT BUSES LTD Co Reg No 198202292D

Email Address NOEMAIL Mobile Phone No

Alternative Phone No OFFICE-80000000 Vehicle Particulars

Manufacturer ALEXANDER DENNIS Model **ENVIRO 500**

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy NO for repair to your vehicle?

If No, Please state action to be taken THIRD PARTY

Vehicle Category BUS Insurance Company

Name of Insurance Company

MS FIRST CAPITAL INSURANCE LTD

Type Of Coverage THIRD PARTY Fleet Policy YES

Policy Number D-19093203MFBP

Cover Note Number

Driver

Name of Driver CHOO LIANG SAN

NRIC No S1362426G Date Of Birth 07/06/1959 Occupation OUTDOOR Date Of Driving Pass 07/01/1983

Driving Experience 36 YEARS AND 7 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-80000000

Fax Number

Contact Number

EMail Address NOEMAIL Address

NO ADDRESS

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

SIDE SWIPE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle) involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

...

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

4

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

WHILE TRAVELLING STRAIGHT ON THE LEFT LANE ALONG BENCOOLEN STREET, A PTE CAR (SMC2703Y) THAT WAS ON THE RIGHT LANE TRIED TO OVERTAKE AND CUT INTO MY PATH TO ENTER LORONG PAYAH THEN SIDE- SWIPED THE RIGHT FRONT PORTION OF MY BUS. MY BUS SUSTAINED SCRATCHES ON THE RIGHT FRONT PORTION. THE PTE CAR SUSTAINED DENTS ON THE LEFT REAR PORTION. THERE WERE ABOUT 4 PASSENGERS IN MY BUS AND NO INJURIES WERE REPORTED.

Attachment(s)

Are accident photos available for attachment?

NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

PENDING DOWNLOAD

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SMC2703Y

Vehicle Make/Model/Colour

Details Of Properties

PRIVATE CAR

Vehicle Category Name of Driver

ANG

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

NTUC INCOME INSURANCE CO-OPERATIVE LTD

Nature Of Damage

IMPORTANT NOTICE

- 2. This Form must be completed by the Policyholder and/or the Authorised Driver 1. Please report <u>correctly</u> the details of the accident to speed up the claims process
- Information provided must be as <u>butthful and accurate as possible</u>. Any will discrepensation or withholding of material form you allow in our accounts to provide a policy to believe. facts may allow insurance companies to regudiate policy liability.
- Any false reporting may be reterred to the Police for investigation. 4. The type and acceptance of this form by inturance companies is not an admission of policy liability on the part of the insurance

The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by

By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA) understand, acknowledge, agree and consent that:

- (ii) My insurer, my workshop and the Germani Insurance Association of Singapore ("Gis") may line permitted no collect, use, distance and/or process my personal adaptiveness information are out in this (form) and any other personal information provided by me or posterior by my insurer (collected y the "Personal Information") and Goodbare and transfer such the "seconal Information to all insurers"), which have insured by the other insurers of the process of the "Singapore" and any information by the insurer is award from the insurer of the personal Information to all insured by the insurer insurers and any information and processing the insurer insurers and process of the "Insurers" and the personal information of Singapore and any information agrees all the "Insurers" such as the posterior and any information agrees agree of the personal first the personal formation of Singapore and any information of the personal process.
- processing, handling and/or dealing with my colims including the lattlement of the plains and any necessary investigations relating to the claims;

(ii) investigating the accident and/or my claims.

(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me.

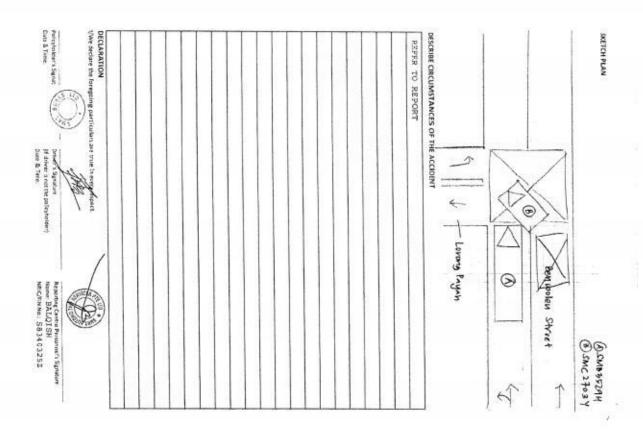
- (v) complying with applicable law in administrating, processing, handling and/or dealing with my claims (collectively the (iv) administering my claims (including the mailing of correspondence, statements, involces, reports or notices to mis, which could evolve disclosure of certain personal data about no to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the assurers (avvent/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may(ran be discussed by any of the insurers reador titls to their third party service providers or agenticlacituding their lawyers/haw firms), which may be steed outside of Singapore, for one or more of the above Purposes. (d) my Penanul information will also be collected and used to compile claims history for the purpose of traud detection, investigation and management in present and all future claims
- (ii) for complying with requirements under any regulations, laws or court orders.
- (e) the information so collected under (d) above may be shared / disclosed: (i) to all insuren and/or any other third porties that assist in enableing, investigating, controlling or managing fasted, regulation, law enforcement and government agencies as reasonably required for the purposes stated, or

:

triver is not the policyholder)

Reporting Centre Personnel's Signature Name 3ALQISH NRICHINA: 98340325Z

Page 4 of 5



> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Company

Owner ID:

9/12/2000

292D

Vehicle Details

Vehicle No.:

SMB3529H

Vehicle to be Exported:

Intended Deregistration Date:

No

Vehicle Make:

12 Sep 2019

vernere i-lake.

ALEXANDER DENNIS

Vehicle Model:

ENVIRO500

Primary Colour: Secondary Colour: Manufacturing Year:

Silver Black 2014

Engine No.:

22120165

Chassis No.:

SFD76CLR5EMTL3458

Maximum Power Output:

*

Open Market Value: Original Registration Date:

\$470,004.00 01 Sep 2014

First Registration Date:

01 Sep 2014

Transfer Count:

0

Actual ARF Paid:

\$0.00

Intended PARF Rebate Details

PARF Eligibility:

No

PARF Eligibility Expiry Date:

PARF Rebate Amount:

\$0.00

Intended COE Rebate Details

\$0.00

COE Rebate Amount: Total Rebate Amount:

\$0.00

The information contained herein is correct as at 12 Sep 2019

OK



SMRT Accident Vehicle Repair Estimates

NTUC

SMRT Automotive Services Pte Ltd 50 Woodlands Industrial Park E4. Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

Date Generated: 09/09/2019

D-20-21-2-2	Section A - Accident Deta	ils				
Registration Number	SMB3529H					
Case Reference Number	BUS/09/19/1020					
Registration Date	1/9/2014					
Company Type	SMRT Buses Ltd					
Make	ALEXANDER DENNIS					
Model	ENVIRO 500			W-1.70		None
Name of Driver				10 A STORY	DATE OF THE PARTY	l-mil
Type of Accident	Choo Liang San			1	1,11	Lond.
Accident Date and Time	Side Swipe					100
Accident Reported Date and Time	3/9/2019 4:15 PM			-	J	1 1
	3/9/2019 6:45 PM				Taking and	
Is Surveyor Required?	No				A	
Survey by					W. 45 V.	
Vehicle is Towed Back?	No			1 1	3 G 1	1 1
Towed Back Date and Time						
Replacement Vehicle issued?	No					
Job Card Number					PAGE.	500
Special Instruction to ARC,if any	SMB3529H - RIGHT FRONT PORTION SMC2703Y (TP) - INSURED WITH NT	UC .				
Prepared Date and Time	9/9/2019 11:47 AM					
Chassis Number	SFD76CLR5EMTL3458					
Mileage						
Nork Shop Repair Completion Date and Time	Section B - Summary of Repair E	stimates				161
Work Shop Repair Completion Date and Time			A St. Transact.			H
Work Shop Repair Completion Date and Time Summary of Repair Estimates	Quotation from ARC	Adjusti	ed by Surveyor, If applicable			100
Work Shop Repair Completion Date and Time Summary of Repair Estimates Folal Labour Cost	Quotation from ARC \$1,060,00	Adjust	ed by Surveyor, if applicable	- In Marie	9 0007 =	100
Work Shop Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost Fotal Spray Cost	Quotation from ARC \$1,060,00 \$538,00	Adjust \$0,00 \$0.00	ed by Surveyor, if applicable	1000	₽	
Work Shop Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost Fotal Spray Cost Total Spare Part Cost	Quotation from ARC \$1,060,00 \$538,00 \$850,61	\$0,00 \$0.00 \$0.00	ed by Surveyor, if applicable	in the second	6 mm =	
Work Shop Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost Fotal Spray Cost Lotal Spare Part Cost Fotal Other Cost	Quotation from ARC \$1,060,00 \$538,00 \$850,61 \$0,00	Adjust \$0,00 \$0.00	ed by Surveyor, If applicable	in the second	6 m =	
Work Shop Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost Fotal Spray Cost Lotal Spare Part Cost Fotal Other Cost	\$1,060,00 \$538,00 \$850,61 \$0,00 \$2,448,61	\$0,00 \$0.00 \$0.00	ed by Surveyor, If applicable	100	6 m •	
Work Shop Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost Fotal Spray Cost Intel Spare Part Cost Fotal Other Cost FOTAL COST Lump Sum Total	Quotation from ARC \$1,060,00 \$538,00 \$850.61 \$0,00 \$2,448.61 \(\sigma\)\tag{4.40} \$2,450,00	\$0,00 \$0.00 \$0.00 \$0.00	ed by Surveyor, If applicable		9.00	
Work Shop Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost Fotal Spray Cost Fotal Spare Part Cost Fotal Other Cost FOTAL COST Lump Sum Total Number of Repair Days	Quotation from ARC \$1,060,00 \$538,00 \$850.61 \$0,00 \$2,448.61	\$0,00 \$0,00 \$0,00 \$0,00 \$0,00	ad by Surveyor, If applicable		5.00 m	
Work Shop Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost Fotal Spray Cost Lotal Spare Part Cost Fotal Other Cost FOTAL COST Lump Sum Total Sumbor of Repair Days Prepared / Adjusted By	Quotation from ARC \$1,050,00 \$538,00 \$850.61 \$0,00 \$2,448.61 3779-40 \$2,450.00 4.0 ARC Manager Team	\$0,00 \$0,00 \$0,00 \$0,00 \$0,00	ad by Surveyor, If applicable			
Work Shop Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost Fotal Spray Cost Lotal Spray Cost Lotal Spare Part Cost Fotal Other Cost FOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By NRC / Surveyor Sign Off Date	Quotation from ARC \$1,060,00 \$538,00 \$850.61 \$0,00 \$2,448.61	\$0,00 \$0,00 \$0,00 \$0,00 \$0,00	Villa I			
Work Shop Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spray Cost Total Other Cost FOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By NRC / Surveyor Sign Off Date	Quotation from ARC \$1,050,00 \$538,00 \$850.61 \$0,00 \$2,448.61 3779-40 \$2,450.00 4.0 ARC Manager Team	\$0,00 \$0,00 \$0,00 \$0,00 \$0,00	Villa I			
Work Shop Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Rumber of Repair Days Trepared / Adjusted By JRC / Surveyor Sign Off Date Lignature	Quotation from ARC \$1,060,00 \$538,00 \$850.61 \$0,00 \$2,448.61 2779 40 \$2,450,00 4.0 ARC Manager Team 09/09/2019 11:52 AM	Adjust \$0,00 \$0.00 \$0.00 \$0.00 \$0.00	7.0	Sten CL	KK) June	et la
Work Shop Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost Fotal Spray Cost Iotal Spare Part Cost Fotal Other Cost FOTAL COST Lump Sum Total Rumber of Repair Days Prepared / Adjusted By JRC / Surveyor Sign Off Date Rignature	Quotation from ARC \$1,060,00 \$538,00 \$850.61 \$0,00 \$2,448.61 2779 40 \$2,450,00 4.0 ARC Manager Team 09/09/2019 11:52 AM	Adjust \$0,00 \$0,00 \$0,00 \$0,00	J. O	Steve CL	KK) (fam.	2/8/9
Work Shop Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost Fotal Spray Cost Total Spray Cost Total Other Cost FOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By URC / Surveyor Sign Off Date Bignature Semarks	Quotation from ARC \$1,060,00 \$538,00 \$850,61 \$0,00 \$2,448,61	\$0,00 \$0,00 \$0,00 \$0,00 \$0,00	J. O	Stew CL WL M 919119	KK) (for	2/8/9
Work Shop Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spray Cost Total Spray Part Cost Total Other Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By NRC / Surveyor Sign Off Date Bignature Remarks	Quotation from ARC \$1,050,00 \$538,00 \$850.61 \$0,00 \$2,448.61 \$774 - 40 \$2,450,00 4.0 ARC Manager Team 09/09/2019 11:52 AM	\$0,00 \$0,00 \$0,00 \$0,00 \$0,00	J. O	Steve CL WL M 9/9/19	(KK) (m)	2/0/0



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

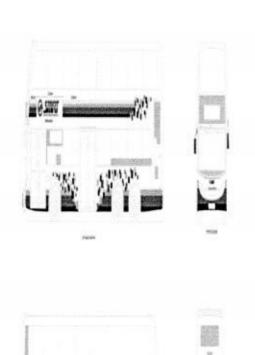
Accident Reporting Number : 68662672

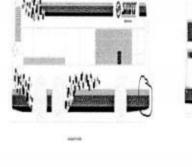
Date Generated : 11/09/2019
User ID : CatherineLee

	Section A - Accident Details	the Entry
Registration Number	SMB3529H	Character Table
Case Reference Number	BUS/09/19/1020	
Registration Date	1/9/2014	
Company Type	SMRT Buses Ltd	
Make	ALEXANDER DENNIS	
Model	ENVIRO 500	
Name of Driver	Choo Liang San	
Type of Accident	Side Swipe	
Accident Date and Time	3/9/2019 4:15 PM	
Accident Reported Date and Time	3/9/2019 6:45 PM	
is Surveyor Required?	Yes	
Survey by		
Vehicle is Towed Back?	No	
Towed Back Date and Time		
Replacement Vehicle issued?	No	
Job Card Number	24103278	
Special Instruction to ARC,if any	SMB3529H - RIGHT FRONT PORTION SMC2703Y (TP) - INSURED WITH NTUC	
Prepared Date and Time	9/9/2019 11:47 AM	
Chassis Number	SFD76CLR5EMTL3458	
Mileage		
Work Shop		
Repair Completion Date and Time		

Section B - Summary of Repair	r Estimates
	Manager Market Barbara Barbara
Quotation from ARC	Adjusted by Surveyor, if applicable
\$1,060.00	\$795.00
\$538.00	\$446.00
\$850.61	\$850.61
\$0.00	(\$248.20)
\$2,448.61	\$1,843.41
\$2,450.00	\$1,850.00
4.0	3.0
Boon Chew Tay	STEVE CHEN
09/09/2019 11:52 AM	09/09/2019 2:25 PM
~	_5
	Guotation from ARC \$1,060.00 \$538.00 \$850.61 \$0.00 \$2,448.61 \$2,450.00 4.0 Boon Chew Tay 09/09/2019 11:52 AM

Section	on C - Quotation and Accident Invoice Details	
Quotation Number	Invoice Number	A STATE OF THE PARTY OF THE PAR
Quotation Date	Invoice Date	
Invoice Amount	Prepared Date	







SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pie Ltd 60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number: 68662623

Accident Reporting Number | 68662672

Date Generated : 11/09/2019

0									User ID :
	UILS (SEE		Sect	ion D - Deta	ails of Repair E	stimates			S. J. January
Part 1 - Labor	ır Works		DATE OF THE STATE				Larley 4		
Job Scope		0/2-00/03		Quotation f	rom AR			Adjusted by Surveyo	or, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.				\$1,060.00				\$795.00	
Total Labour				\$1,060.00				\$795.00	
Part 2 - Spray	Painting & P	anel Beating Rela	ited Works	1 17 7 1	No to the last			National Parket	N. STATE OF
Job Scope				Quotation f	rom ARC			Adjusted by Survey	or, if applicable
PROVIDE LABOREPAIR ITEMS	OUR AND MATE	ERIAL TO PUTTY A	ND RESPRAY ABOVE	\$538.00				\$446.00	
Total Spray Pa	inting & Panel	Beating		\$538.00				\$446.00	
Part 3 - Other	Costs - Accid	ent and Acciden	t Repair Related Expen	se			10,25,000		
Job Scope	を持つい	All districts		Quotation f	rom ARC			Adjusted by Surveyo	or, if applicable
Lump Sum Adju	stment by Surve	ayor		\$0.00				(\$248.20)	
Total Other Co	sts			\$0.00				(\$248.20)	
Part 4 - Spare	Parts / Mater	ial Usage		ERWE			Navial Labor		
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6011052	BODY RH	20590172/2	BUMPER, CORNER: R/H, FOR ADL E500 DD BUS	1.00	\$1,181.40	10.00	\$1,063.26	Replace	Replace
Total					\$1,181.40		\$1,063.26		
Added Spare	Parts / Materia	al Usage After Su	rveyor Signed off						
Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total					-				

Veron Chen (LKKAuto)

From:

Steve Chen (LKK Auto)

Sent:

Thursday, 12 September 2019 5:00 PM

To:

Catherine Lee Sau Chan (Auto Svcs/ARC/ARC/Buses)

Cc:

Koo Yew Chung (Auto Svcs/ARC/ARC); AutoSvs-ARC (Bus); SUR

Subject:

Finalisation - SMB3529H (BUS/09/19/1020) - NTUC

Dear Catherine,

We confirm the finalize \$1850 (L/S, before GST). 3 repair days.

Thanks

Best Regards,

Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: <u>SteveChen@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Lee Sau Chan (Auto Svcs/ARC/ARC/Buses) [mailto:catherineleesc@smrt.com.sq]

Sent: Wednesday, September 11, 2019 5:28 PM To: Steve Chen (LKK Auto); SUR; Admin A

Cc: Koo Yew Chung (Auto Svcs/ARC/ARC); AutoSvs-ARC (Bus) Subject: Finalisation - SMB3529H (BUS/09/19/1020) - NTUC

Hi Steve,

Attached herewith our copy and your marked copy of the bus repair estimate for the case. Our finalised amount is \$1,850/- @ 3 working days under lump sum repair. Attached after repair photos for your perusal.

Please confirm the COR by return email ASAP.

Thank you

Best Regards
Catherine Lee
SMRT Automotive Services Pte Ltd
(Accident Repair Centre)
DID: 6866 2669 Fax: 6368 5592
catherineleesc@smrt.com.sg

⊕SMRT



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD		Ref: NS/INC19016156/Evf3s2			
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556		Date: 17-09-2019 Code: INC4			
1.	Policy Particulars	:- THIRD PARTY CLA	IM		
Insured Veh.	SMC 2703Y	Veh. Inspected	SMB 3529H		
Policy No.	5106937496	Coverage (\$)	0.00		
Claim No.	MT/1060972-002	Excess (\$) 0.00			
Assign From		Assign Date	09/09/2019		
2.	Vehicle Parti	culars & Condition	CONTRACTOR OF THE PARTY		
Make & Model	ALEXANDER DENNIS ENVIRO500	c.c 8849			
Engine No.	HIDDEN	Year of Reg.	2014		
Chassis No.	SFD76CLR5EMTL3458	Colour	MULTI COLOUR		
Odometer	347865	Steering	IN ORDER		
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM		
General	FAIR				
3.	Condit	ions of Tyres	Control of the second		
	Size	Make	Balance		
R/H Front Tyre	305/70 R22.5	FIRENZA	5 mm		
L/H Front Tyre	305/70 R22.5	FIRENZA	5 mm		
R/H Rear Tyre	305/70 R22.5 (D)	FIRENZA	5/5 mm		
L/H Rear Tyre	305/70 R22.5 (D)	FIRENZA	5/5 mm		
4.	Description of Damages				
THE VEHICLE SU	JSTAINED DAMAGES AT THE FRO	ONT PORTION.			
5.	Genera	I Information			
Accident Date	03/09/2019	Inspection Date	09/09/2019		
Survey held at	SMRT AUTOMOTIVE SERVICE	S PTE LTD	90 100-00000000 (4-600)		
XX47 -77	60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705				
5a.	R	emarks			
A)THE INSPECTI B)IN ACCORDAN	ON WAS CONDUCTED ON A"WIT CE TO YOUR INSTRUCTIONS, W	HOUT PREJUDICE" BAS	IS. ED REPAIRS.		
5b.		Days of Repair			
ESTIMATED NOF	RMAL PERIOD FOR REPAIR:	3 Working Day	'S		



(CONFIRMED)

National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMB 3529H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS		(0)	(4)
,	BUMPER, CORNER: R/H FOR ADL E500 DD BUS LESS 10% DISCOUNT	BROKEN	1,181.40	1,181.40
			-	-118.14
	LABOUR		1,181.40	1,063.26
	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.		1,060.00	793.00
	PROVIDE LABOUR AND MATERIAL. TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS.		538.00	446.00
			1,598.00	1,239.00
	GRAND TOTAL		2,779.40	2,302.26
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,850.00

Report Ref No. NS/INC19016156/Evf3s2

CHEN TSUE YEE

Automotive Assessor

M

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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