

Surveyor:

ADRIAN

DOI: 11/09/2019

Date / Time: 11/09/2019

Registered in Merimen: 11/09/2019

Pre-assign / CCU / FTE



Insured Vehicle No. : SHA 2782M

Claim No. : _____

Name of Insured : COMFORT TRANSPORTATION PTE LTD

Policy No. : _____

Insured Tel No. : _____ HP: _____

Make / Model : TOYOTA PRIUS HYBRID 4G

Excess Sec II : S\$ _____ D.O.A : 09/09/2019 19:50

Place of Accident : NORTH BRIDGE RD.

Is driver the owner? (YES / NO) Nature of Accident : _____

If NO, Driver Name / Age : LIM TAN WAN

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No. : +65-91787735 (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SMK 4612X

INSRS:
WSP: MG
Tel: SOLUTION
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time		STAGE	DATE / PIC
	SMK 4612X - X	Non-Reporting ltr (1st):	
	SHA 2782M - CC3/LCR18004492/K1wa3q2; DOA:7/3/08	Non-Reporting ltr (2nd):	
	- CS3/III15012381/Ybd1; DOA:22/07/15	Non-Reporting ltr (Final):	
18/10	Self handling approval (approved)	Notification ltr (if non-pickup):	
21/10	File pass RT type report.	Call OI:	
26/11	Pending mandarin approval of \$3351.70 ✓	After call ltr to OI:	
17/11	After GTS \$3130 (Pending acceptance).	Documentation Check List: Handler Typist	
21/11	SMK @ GTS \$3130. File pass for 4 send BV.	Notification ltr (if non-pickup)	☒
21/1/2020	File pass to MK to close.	After call ltr to OI:	☒
		Authorisation To Act:	☒
		Release Voucher:	☒
		Final Repair Bill:	☒
		Car Rental Invoice:	☒
		Towing Invoice:	☒
		LTA / GIA :	☒
		Medical Bill:	☒
		PIR:	☒
		Mandate/Reject Instruction:	☒
		LOD	☒
		Payment Breakdown Form:	☒
		Post-Repair Photos:	☒
		Others:	☒

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____	
FINALIZATION Date/Time: _____ Confirm with: _____	Confirm by: <u>Adrian</u>
Repair Cost: <u>PP</u> S\$ <u>2639.82</u> (4 days) Reduction: <u>\$452.40</u> % <u>62</u>	Email ☐ Call ☐
FINAL SETTLEMENT Date/Time: <u>20/11/2020</u> Confirm with: <u>SM</u>	Email ☒ Call ☐
Final Liability: % <u>100</u> (Agreed / Assessed) BOLA S/N No. : <u>91</u>	If NO or B 28, Ass. Lia :
Repair Cost: <u>(W/ST)</u> S\$ <u>2824.29</u>	
Loss of Rental (LOR): S\$ <u>300.00</u> (3 days) @ <u>\$100</u>	
Loss of Use (LOU): S\$ <u>-</u> (\$ x days)	
Loss of Income (LOI): S\$ <u>-</u> (\$ x days)	
LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]	
GIA/LTA Search S\$ <u>7.49</u>	
Medical: S\$ <u>-</u>	
Disbursement: S\$ <u>-</u> (e.g. Tow/ Independent)	
Legal Cost S\$ <u>-</u>	
Total: S\$ <u>3130.74</u> Global Sum S\$: <u>3130.00</u>	
FINAL PAYMENT Date/Time: _____ Confirm with: _____	Email ☒ Call ☐
Payee 1: S\$ <u>3130.00</u> Name 1: <u>Mt solution Pte Ltd</u>	
Payee 2: (Strike if N.A.) S\$ _____ Name 2: _____	
Payee 3: (Strike if N.A.) S\$ _____ Name 3: _____	

COPY SENT
31/1/20201) Claim status: Normal/Reject/Private Settle
2) Report Format: 9
3) Survey fee: \$350.00

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop n/s _____

of _____

Insured _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bol. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res: Yes or No

Lum Sum: 18-1% 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SMK462X Yr Regn: 2019 April
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Fit C.C. 1317

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: 25685 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: GK31345098

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 175/70R14

R: 175/70R14

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 06 mm R/Bal: 06 mm

L/Bal: 06 mm L/Bal: 06 mm

D.O.A. _____ D.O.I. 11/09/19

Survey held at M4 Solution

Des. of Damages: Frt / Rear / O/S N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

TP 111

PR \$2639.52 (Red = \$4352.40/621)

MV:

PV:

Nett:

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair: _____

1)

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

Survey Fee:

Transportation:

2)

Arld Fee: ☐ : Site Insp (\$

\$ + RS \$

☐ : Interview (\$

Phone:

☐ : Tech. Insp (\$

Other:

☐ : (Need Insp) (\$

24 Hrs

Report Format: _____

Lump Sum / LTR: _____

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

TO	: INDIA	DATE	: 04/2019
ATTENTION	: MOTOR CLAIMS DEPT	JOB TYPE	: T/ P CLAIM
ESTIMATE REPORT	:		
<u>VEHICLE DETAILS</u>			
VEHICLE NO	: SMK4612X		
MODEL	: HONDA FIT 1.3G A		
CHASSIS NO			
<u>ACCIDENT DETAILS</u>			
DATE	: 9-Sep-19		
TIME	: 19:30HRS		
THIRD PARTY REQUESTOR / CONTACT	: JACK LI		

CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	ROCKER PANEL <i>Regis</i>	1	\$ 722.40	\$ 722.40
2	REAR DOOR LH <i>Bent</i>	1	\$ 1,250.00	\$ 1,250.00
3	REAR DOOR STICKER <i>Neu</i>	2	\$ 60.00	\$ 120.00
4	REAR FENDER LH <i>Regis</i>	1	\$ 930.00	\$ 930.00
5	REAR KNUCKLE ARM BEARING <i>Neu</i>	1	\$ 230.00	\$ 230.00

899.40 TOTAL PRICE \$ 3,252.40
719.52 LESS 20% \$ 650.48
SUB TOTAL PRICE \$ 2,601.92

SPECIAL NETT ITEMS

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	<i>Visor</i> SUN PROOF <i>Neu</i>	1	\$ 280.00	\$ 280.00
2	WHEEL RIM <i>Lot</i>	1	\$ 850.00	\$ 850.00
3	WHEEL TYRE <i>Neu</i>	1	\$ 380.00	\$ 380.00

610 TOTAL \$ 1,510.00

CLAIM DETAILS: LABOUR AND SPRAY PAINTING (FRONT)

1	PANEL BEATING, REMOVING AND REPLACING PARTS	\$ 1,200.00	<i>500</i>	
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2	SPRAY PAINTING TO AFFECTED AREA	\$ 1,200.00	600	
3	TUFF COAT	\$ 100.00	50	
4	TRANSFER AND REFIT RAER RH DOOR MECHANSIM	\$ 140.00	80	
5	TO REMOVE REFIX REAR UNDERCARRIAGE	\$ 140.00	X	
6	WHEEL ALIGNMENT	\$ 100.00	80	

TOTAL

\$2,880.00

ESTIMATE REPORT

TOTAL PARTS COST : \$ 4,111.92

TOTAL LABOUR COST : \$ 2,880.00

TOTAL REPAIR COST : \$ 6,991.92

APPROVED DETAILS

SURVEYOR :

CONTACT NO :

FAX :

PART BY PART / LUMP SUM :

NO OF DAYS :

1310

Adrian Lj
P/P 11/09/19.

04 Days.
total: 2639.52
(P/P)

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parties during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Co's stamp & Authorised Signature

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Oct 2019 Edit Reg		11 Sep 2019 00:00 Edit Adj Rpt	\$52,639.52 Edit Estimates	\$52,639.52 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by adjuster]							
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	NG CHAI LAI, ID: S6844066A								
Vehicle Reg. No.:	SMK4612X	Date of Loss:	09/09/2019 19:00 - :59 [4 Months and 29 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19090216	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHA2782M	Policy No. (Claimant):	5108792208						
		Excess:							
Repairer:	MG Solution Pte Ltd (HQ) 23 Kaki Bukit Avenue 4 #02-03B, VICOM Inspection Centre, 415933 Kaki Bukit - Tel: 91886931								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 20/09/2019]								
ASSOCIATED MAIL RECEIVED		View All	Compose Case Mail						
- III_SG (26/11/2019): Alert - Adj Mandate Approved (\$3131.74) - SMK4612X - Claim Handler: Sherini Pillai - III_SG (18/10/2019): Alert - Adj Mandate Approved (\$0.00) - SMK4612X - Claim Handler: Sherini Pillai									
ALL ASSOCIATED TASKS		View All	Search Tasks Create New Task Complete						
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMK4612X (MCT19090216)
[SHA2782M]
TP
NG CHAI LAI
Sep 9 2019 7:00PM
[COMFORT TRANSPORTATION PTE LTD]
MG Solution Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/09/19 18:31	General View	 Load JPG	☒
2	25/09/19 18:31	General View	 Load JPG	☒
3	25/09/19 18:31	General View	 Load JPG	☒
4	25/09/19 18:31	General View	 Load JPG	☒
5	25/09/19 18:31	General View	 Load JPG	☒
6	25/09/19 18:31	General View	 Load JPG	☒
7	25/09/19 18:31	General View	 Load JPG	☒
8	25/09/19 18:31	General View	 Load JPG	☒
9	25/09/19 18:31	General View	 Load JPG	☒
10	25/09/19 18:31	General View	 Load JPG	☒
11	25/09/19 18:31	General View	 Load JPG	☒
12	25/09/19 18:31	General View	 Load JPG	☒
13	25/09/19 18:31	General View	 Load JPG	☒
14	25/09/19 18:31	General View	 Load JPG	☒
15	25/09/19 18:31	General View	 Load JPG	☒
16	25/09/19 18:31	General View	 Load JPG	☒
17	25/09/19 18:31	General View	 Load JPG	☒
18	25/09/19 18:31	General View	 Load JPG	☒
19	25/09/19 18:31	General View	 Load JPG	☒
20	25/09/19 18:31	General View	 Load JPG	☒
21	25/09/19 18:32	Reinspection Photo	 Load JPG	☒
22	25/09/19 18:32	Reinspection Photo	 Load JPG	☒
23	25/09/19 18:32	Reinspection Photo	 Load JPG	☒
24	25/09/19 18:32	Reinspection Photo	 Load JPG	☒
25	25/09/19 18:32	Reinspection Photo	 Load JPG	☒
26	25/09/19 18:32	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/09/19 12:05	TP GIA REPORT	 Load PDF	
2	21/11/19 16:08	RENTAL RECEIPT	 Load PDF	
3	21/11/19 16:08	LTA SEARCH	 Load PDF	
4	21/11/19 16:08	LOD	 Load PDF	
5	03/02/20 08:53	AUTHORISATION TO ACT FORM	 Load PDF	
6	03/02/20 08:53	DISCHARGE VOUCHER	 Load PDF	
7	03/02/20 08:53	WORKSHOP INVOICE	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	12/09/19 08:39	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/III19016146/AGA3Q2

Date: 03/02/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant
 Vehicle No : SMK4612X Insured Vehicle No : SHA2782M
 Date of Loss: 09/09/2019 Nature of Claim: TP Claim No: MCT19090216

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMK4612X
 Make & Model: HONDA FIT, 1.3 GF CVT (A) Engine No: L13B1453633
 Reg. Date: 11/04/2019 (Man. Year: 2018) Chassis No: GK31345098
 Colour: Blue Odometer: 25685 km
 Engine Capacity: 1317 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 175/70 R14 Rear Tyre Size: 175/70 R14
 Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm
 Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,111.92	1,329.52	2,782.40	67.67
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,880.00	1,310.00	1,570.00	54.51
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,991.92	2,639.52	4,352.40	62.25
+ GST 7.00/7.00% (S\$)	489.43	184.77	304.66	62.25
Nett Amount (S\$)	7,481.35	2,824.29	4,657.06	62.25
+ Car Rental (3.0 x S\$100.00/day) (S\$)		300.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		3,131.74		
Global Sum Settlement (S\$)		3,130.00		

INSPECTION

Date of Assignment: 11/09/2019
 Date Inspected: 11/09/2019 Inspected At: MG Solution Pte Ltd (HQ)
 23 Kaki Bukit Avenue 4 #02-03B,
 VICOM Inspection Centre
 Singapore 415933
 Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 21 Nov 2019)
Parts:	143	HONDA FIT 1.3 GF CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMK4612X)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*ROCKER PANEL	Repair	722.40 FL	*- FL
2	1		*REAR DOOR LH	Dented	1,250.00 FL	*799.40 FL
3	2		*REAR DOOR STICKER	Necessary	120.00 FL	*100.00 FL
4	1		*REAR FENDER LH	Repair	930.00 FL	*- FL
5	1		*REAR KNUCKLE ARM BEARING	Not Necessary	230.00 FL	*- FL
6	1		*SUN VISOR	Necessary	280.00 FS	*60.00 FS
7	1		*WHEEL RIM	Cut	850.00 FS	*550.00 FS
8	1		*WHEEL TYRE	Not Necessary	380.00 FS	*- FS
Sub Total (S\$)					4,762.40	1,509.40
- List Item Discount on L Items 20.00/20.00% (S\$)					650.48	179.88
Total Parts (S\$)					4,111.92	1,329.52

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING ,REMOVING AND REPLACING PARTS	New	1,200.00	500.00
2	SPRAY PAINTING TO AFFECTED AREA	New	1,200.00	600.00
3	TUFF COAT	New	100.00	50.00
4	TRANSFER AND REFIT REAR RH DOOR MECHANISM	New	140.00	80.00
5	TO REMOVE REFIX REAR UNDERCARRIAGE	New	140.00	0.00
6	WHEEL ALIGNMENT	New	100.00	80.00
Gross Labour Cost (S\$)			2,880.00	1,310.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >