

INS. CASE OWNER:

EILEEN BAY

CC4/FWD19016143/

pa3

LKK:

IDAC:

ASSIGNMENT

Surveyor:

DOI:

Date / Time : 9/10/2019

Registered in Merimen: 10/09/2019

Pre-assign / CCU / FTE



Insured Vehicle No. : SJY 1933B

Name of Insured : IRENE TAN AI LING

Insured Tel No. : HP: +65-96449119

Excess Sec II :S\$ D.O.A : 05/09/2019 15:15

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

Claim No. : 1201900026629

Policy No. : PNPV2018-00009736-01

Make / Model : HONDA CR-V-2.0 (A)

Place of Accident : JUNCTION OF BALMORAL ROAD / DUNEARN ROAD

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SKP 6568A

INSRS:
WSP: TEAM AUTOPRO

Tel :

Liability :

RMKS:

INSRS:
WSP:

Tel :

Liability :

RMKS:

INSRS:
WSP:

Tel :

Liability :

RMKS:

INSRS:
WSP:

Tel :

Liability :

RMKS:

Date/ Time		STAGE	DATE / PIC
	SKP 6568A - X	Non-Reporting ltr (1st):	
	SJY 1933B - CS3/ICS17005135/Gh3m2; DOA: 10/3/17	Non-Reporting ltr (2nd):	
23-03-20	To cancel case. TP withdraw claim	Non-Reporting ltr (Final):	
	convert to OO.	Notification ltr (if non-pickup):	
		Call OI:	
		After call ltr to OI:	
		Documentation Check List: Handler Typist	
		Notification ltr (if non-pickup)	
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice	
		LTA / GIA :	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE		Date/Time:	Sent By:	Confirm with:	Confirm by:
Repair Cost:	S\$	(days) Reduction:	%	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT		Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>	
Final Liability:	%	(Agreed / Assessed) BOLA S/N No. :		If NO or B 28, Ass. Lia :	
Repair Cost:	S\$				
Loss of Rental (LOR):	S\$	(days)		
Loss of Use (LOU):	S\$	(\$ x days)		
Loss of Income (LOI):	S\$	(\$ x days)		
LOR only <input type="checkbox"/>	LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/>	LOR + LOI <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search	S\$				
Medical:	S\$				1) Claim status: Normal/Reject/Private Settle
Disbursement:	S\$	(e.g. Tow/ Independent)			2) Report Format:
Legal Cost	S\$				3) Survey fee:
Total:	S\$	Global Sum S\$:			
FINAL PAYMENT		Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>	
Payee 1:	S\$	Name 1:			
Payee 2: (Strike if N.A.)	S\$	Name 2:			
Payee 3: (Strike if N.A.)	S\$	Name 3:			

Nivitha (LKK Auto)

From: venessa.chan@fwd.com
Sent: Monday, 9 September 2019 10:46 AM
To: admin-d@lkkauto.com; admin-a@lkkauto.com
Cc: motorclaims.sg@fwd.com; eileen.bay@fwd.com
Subject: 2 Days Notice: SKP 6568 A(Our Ref) and SJY 1933 B (Your Ref) Dated 05TH SEPTEMBER 2019
Attachments: SJY1933B OI GIA.PDF; SKP6568A PRI - TEAM AUTO PRO.pdf

Dear Nivitha,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

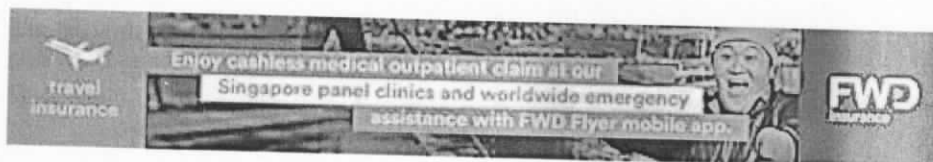
Thank you.

Best Regards,

Venessa Chan
Administrative Assistant, Claims



FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986
E venessa.chan@fwd.com
W www.fwd.com.sg



From: Motor Claims SG - SG Common
Sent: Monday, September 9, 2019 10:45 AM
To: 'TeamAutoPro North'
Cc: Motor Claims SG - SG Common; Eileen Bay - SGUser
Subject: 2 Days Notice: SKP 6568 A(Our Ref) and SJY 1933 B (Your Ref) Dated 05TH SEPTEMBER 2019

Dear Peach,

Thank you for the selection of LKK Auto Consultants Pte Ltd.
We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

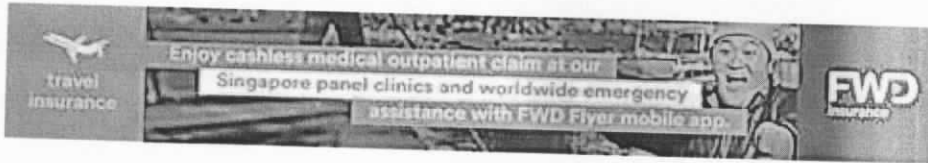
11:30am 30/9/19
VNI
peach

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: TeamAutoPro North [<mailto:teamautopl@gmail.com>]

Sent: Monday, September 9, 2019 10:20 AM

To: Venessa Chan - SGUser

Cc: Motor Claims SG - SG Common; Eileen Bay - SGUser

Subject: Re: 2 Days Notice: SKP 6568 A(Our Ref) and SJY 1933 B (Your Ref) Dated 05TH SEPTEMBER 2019

Dear Sirs,

With reference to your list of surveyors, we are agreeable with the appointment of **LKK AUTOCONSULTANTS PTE LTD** as the SJE for subject claim.

Kindly note our personnel in charge for the survey as follows:-

Contact Person	Eric Lee	8269 9999
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Singapore 575722	

Thank you for your kind attention to our request.

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The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Cheers,
Peach
Team AutoPro Pte Ltd
Tel: 6258 1955
Fax: 6258 1956

(Newly Shifted) Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722
Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Mon, Sep 9, 2019 at 10:16 AM <venessa.chan@fwd.com> wrote:
WITHOUT PREJUDICE

Dear Peach,

We refer to your email dated on 07.09.2019 of the PRI Notice of your client's vehicle SKP6568A.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.

Best Regards,

Venessa Chan

Administrative Assistant, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg

