

# ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3  
#01-80 SINGAPORE 159723  
TEL: 6271 5133/6271 7433 FAX: 6274 5715  
GST Regn No: 201113141K

20 March 2020

**AIG Asia Pacific Insurance Pte Ltd**  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

**Attn: Motor Claims Department**

Dear Sirs,

**ACCIDENT INVOLVING VEHICLE: SGG1419A and GBF7957M on 7.9.2019 Along Whitley Slip Rd (Twds Thomson Rd):**

We are the authorized repair workshop for the owner of motor vehicle no: **SGG1419A** which was involved in the captioned accident with your insured vehicle: **GBF7957M**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01) Cost Of Repair	\$	3,650.00
02) 7% GST	\$	255.50
03) Loss Of Use 7 days @ \$80.00 (*Including 2 Days Pre-repair & 1 Weekend) (*Surveyed on 11.9.2019 @ 3:15pm)	\$	560.00
04) GIA/LTA Search Fee	\$	2.00
05) Towing Fee On 9.9.2019 (No.004602)	\$	48.15
06) 2 Days Pre-Repair	\$	200.00
		<b><u>4,715.65</u></b>

We enclosed herewith the following documents to support the claims:-

- |                                  |                        |
|----------------------------------|------------------------|
| a) GIA Report                    | d) Letter Of Authority |
| b) Repair Statement AMK625       | e) GIA/LTA Search Fee  |
| c) Driver NRIC & Driving Licence | f) Towing Bill         |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you  
Yours faithfully

**ACCORD**  
AUTO SERVICES PTE LTD

Celia Lai  
Accord Auto Services Pte Ltd  
Tel: 6271 7433 / 9274 0999  
email: avclaims@mycarworkshop.com.sg



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

18 SEPTEMBER 2019

**MAJESTIC CUISING PTE LTD  
13 CANTONMENT ROAD  
SINGAPORE 089737  
ATTN: THE MANAGEMENT**

Dear Sir/Madam,

**OUR REF : CC4/AIG19016141/Khb3  
YOUR REF : GBF 7957M**

**ACCIDENT INVOLVING GBF 7957M AND SGG 1419A ALONG WHITLEY ROAD ON  
07.09.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SGG 1419A against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy. Unless you have an NCD protector.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.



Auto  
Consultants  
Pte Ltd

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpeh

*Case Handler*

DID: 6841 2096

FAX: 6741 4108

Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

## LETTER OF AUTHORITY

To Whom It May Concern,

Accident Involving Vehicle: SGG 1419 A and GBF 7957M on 7.9.2019 Along Whitley Slip Rd  
(Towards Thomson Rd)

I/We, Tan Bee Hoon, NRIC No: S1756184G

Of \_\_\_\_\_

Owner of motor vehicle no SGG 1419 A do hereby appoint **Accord Auto Services Pte Ltd**

as my/ours authorised representative and \_\_\_\_\_


as my/ours solicitors to write, to negotiate and settle my/our claim against the other party/parties involved

in the above mentioned accident. I/We, Tan Bee Hoon

shall have absolute discretion to settle the matter at the best term.

I/We also confirm and instruct that any agreed settlement sum in respect my/our claims be paid

**Accord Auto Services Pte Ltd** and such payment will be constitute a full and final discharge of my claims.

  
\_\_\_\_\_  
Signature of owner  
(Company Stamp, if Applicable)



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, ACCORD AUTO SERVICES PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,500.00 (Global Sum) for vehicle no. SGG 1419A that was damaged pursuant to the accident which occurred on 07/09/2019 (date) along WHITLEY SLIP ROAD (TOWARDS THOMSON ROAD) (location) involving vehicle no/s GBF 7957M.

This is pursuant to the inspection conducted on 11/09/2019 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner TAN BEE HOON (“the third party claimant”) of vehicle no SGG 1419A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGG 1419A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 7 (day) of July (month) **2020** (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

(V.C)

# ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3  
#01-80 SINGAPORE 159723  
TEL: 6271 5133/6271 7433 FAX: 6274 5715  
Co/GST Regn No: 201113141K

Date : 20 Mar 2020

AIG Asia Pacific Insurance Pte Ltd  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

Our Ref No : AMK625  
Insured : Tan Bee Hoon  
Insured NRIC : S1756184G  
Make & Model : Toyota Wish 1.8 A  
DOA : 7.9.2019  
Claim Type : Third Party

## REPAIR STATEMENT

Re: Vehicle Registration No:

SGG1419A ✓

Cost Of Repair	\$	3,650.00
7% GST	\$	255.50
	<u>\$</u>	<u>3,905.50</u>

Accord Auto Services Pte Ltd

**ACCORD**  
AUTO SERVICES PTE LTD

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-147336

Date of Request: 09/09/2019

Your Ref No: Online Purchase

Accord Auto Services Pte Ltd  
10 Ang Mo Kio Ind Park 2A #03-11  
AMK Auto Point  
Singapore 568047

Dear Sir/Madam,

Enquiry Date 09/09/2019  
Enquiry By Wong Wai Ping  
TP Vehicle No. GBF7957M  
Accident Date 07/09/2019

DESCRIPTION	AMOUNT (\$\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque





## Trans-cab Recovery Services Pte. Ltd.

HQ: No. 2 Ang Mo Kio Street 63, Singapore 569111

UEN No.: 201616157R

Hotline: +65 9022 1881

Email: recovery@transcab.com.sg

GST No: 201616157R

Fax: +65 6287 7764

Tax Invoice /

Service Order no:

004602

Date: 09/9/19

Messrs:

Record Amie

Vehicle no:

SGG 1419 A

Time:

CALL IN: REACH: COMPLETE:

From:

911 TRV Lot 1

Operator:

Hong

Type of Service:

☒ Breakdown

☐ Jump Start

☐ Replace Battery/Tyre

☐ King Dolly/Flatbed

☐ Crane/Winch

☒ MSCP/BSCP

☐ Accident

☐ Transportation

☐ Malaysia Towing

☐ Locksmith

☐ Repossess

☐ Load/Cargo Box

Owner/Driver  
Signature:

Date:  
Time:

\*\*\* Please do not leave any valuables in your car. \*\*\*

Invoice

Received By:

Date:

Time:

Key:

YES

NO

Location:

Amount:

845/-

CASH / CREDIT

Brand/Model:

T- win

Contact No:

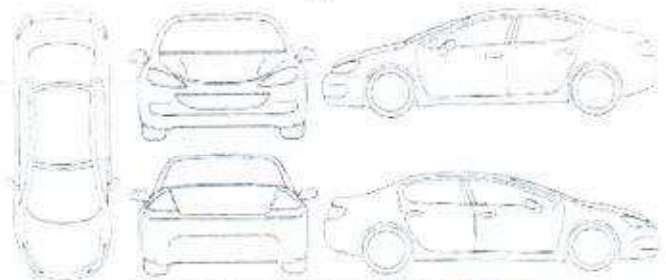
91834216

To:

Antipoint

Tow Truck/By:

Chang 4006



#: Cracked, X: Missing, O: Dented, S: Scratched

Remark:

Parked Area:



View Received Message

This mail is associated with :  
  
**\*SGG1419A (9618086945SG)**  
**[GBF7957M]**  
TP  
TAN BEE HOON  
Sep 7 2019 10:00PM  
[MAJESTIC CUISINE PTE LTD]  
Accord Auto Services Pte Ltd

- Reply
- Reply All
- Mark as Unread
- Print Message
- Delete Message
- Forward

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 18/06/2020 17:35 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$4512.50) - SGG1419A - Claim Handler: Chan, Kian-Meng

Approved:4512.50.

DOCUMENTS SUMMARY

There are no documents.