

INS. CASE OWNER:

JIMMY FOO

CC4/AIG19016129/Kha3

LKK:

IDAC:

ASSIGNMENT

Surveyor:

KENNETH

DOI: 11/09/2019

Date / Time: 10/09/2019

Registered in Merimen: 11/09/2019

Pre-assign / CCU / FTE



Insured Vehicle No.: GBA 4087U

Claim No.: 5226481384SG

Name of Insured: SANTA BOEKI PTE LTD

Policy No.: 2100374299

Insured Tel No.: HP:

Make / Model: CITROEN BERLINGO-1.6 D HDI

Excess Sec II :\$5

D.O.A: 04/09/2019 07:25

Place of Accident: ALONG BOON LAY AVENUE

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: KOH CHAI HUEI

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.: +65-91447195 (V/L: YES / NO)

Insured Liability: % Final ? Yes / No

SLJ 4992R

INSRS:
WSP: SIN MING
Tel: AUTOCARE BFG
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time		STAGE	DATE / PIC
	GBA 4087U - NA/INC12004096/e1; DOA: 26/02/2012	Non-Reporting ltr (1st):	
	SLJ 4992R - X	Non-Reporting ltr (2nd):	
	MANAGED	Non-Reporting ltr (Final):	
	ORIGINAL TP LOD IN	Notification ltr (if non-pickup):	
13/09/19	TP REVIEWED. OLD SUBMITTED CASE	Call OI:	
	SMALL LIABILITY CLAIM	After call ltr to OI: 25/09/19 - UK	
25/09/19	SEND LETTER TO CI TO NOTIFY TP	Documentation Check List: Handler Typist	
	CLAIM & NCD ISSUED	Notification ltr (if non-pickup)	<input type="checkbox"/>
08/10/19	UPDATE IA IN WORKBOOK	After call ltr to OI:	<input checked="" type="checkbox"/>
09/10/19	MG APPROVED WARRANTS.	Authorisation To Act:	<input checked="" type="checkbox"/>
10/10/19	SEND SET OFFER TO TP	Release Voucher:	<input checked="" type="checkbox"/>
	TP ACCEPTED OFFER.	Final Repair Bill:	<input checked="" type="checkbox"/>
	ALL DOCS IN ORDER.	Car Rental Invoice:	<input checked="" type="checkbox"/>
	TO CLOSE.	Towing Invoice:	<input type="checkbox"/>
		LTA / GIA:	<input checked="" type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time:		Sent By:		Confirm by:	
FINALIZATION Date/Time:		Confirm with:		Email <input type="checkbox"/> Call <input type="checkbox"/>	
Repair Cost: L19	\$5 3,550.00 (6 days) Reduction: 64 %				
FINAL SETTLEMENT Date/Time: 10/10/19		Confirm with: ANGELA		Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No.:	If NO or B 28, Ass. Lia:			
Repair Cost: (w/loss)	\$5 3,798.50	(OLD SUBMITTED CASE)			
Loss of Rental (LOR):	\$5 500.00 (5 days) x \$100.00				
Loss of Use (LOU):	\$5 - (\$ x days)				
Loss of Income (LOI):	\$5 - (\$ x days)				
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]				
GIA/LTA Search	\$5 2.00				
Medical:	\$5 -	1) Claim status: Normal/Reject/Private Settle			
Disbursement:	\$5 - (e.g. Tow/Independent)	2) Report Format:			
Legal Cost	\$5 -	3) Survey fee: \$320.00			
Total:	\$5 4,300.50	Global Sum \$5: -			
FINAL PAYMENT Date/Time:		Confirm with:		Email <input type="checkbox"/> Call <input type="checkbox"/>	
Payee 1:	\$5 4,300.50	Name 1:	SIN HING AUTOCARE BFG PTE LTD		
Payee 2: (Strike if N.A.)	\$5 -	Name 2:	=		
Payee 3: (Strike if N.A.)	\$5 -	Name 3:			

ASSIGNMENT

From:

Date:

11/1/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SLJ 4992R

at Workshop m/s

Sin Ming Autocare (BFG)

of

176 Sin Ming Drive # 02-05

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

12:15pm - 12:30pm

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

\$20k

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

06

days

Res.:

Yes or No

Lum Sum:

20

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS ^{1up}

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLJ 4992R

Regn:

08 / 10

Type: ☒ M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Golf ¹¹ cc 1390

Colour:

M. Black

A/C: Insured / Std / NI / NA

Sp. Reading

M. Black

T/Radio: Insured / Std / NI / NA

Eng/No:

187683

C/No:

WVW ZZZ1KZAN 333417

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: B.S 225/40R18

R: Mic

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

4

mm

Rear

R/Bal.

2

mm

L/Bal.

4

mm

L/Bal.

2

mm

D.O.A.

4/9/19

D.O.I.

11/9/19

Survey held at

Des. of Damages: ☒ Frt / Rear / O/S / N/S / U/C / Rooftop or

cls body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

61 Rm 835501 email

(Add: \$6,438.30 / 64%)

Date/Time, File Pass in?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return in?

2)

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Insp (\$

☐

: Windward (\$

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

3 + RE, SI

Notes:

Notes:

Notes:

Report Format:

Long Run / J.B.C.:



Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05
Sin Ming Autocare Complex
Singapore 575721
Tel : (65) 6455 0600
Fax : (65) 6455 6192
Website: www.autocare.com.sg
GST Reg. No: 20-0210033-N

AIG ASIA PACIFIC INSURANCE PTE LTD

AIG BUILDING
78 SHENTON WAY #07-16 079120
SINGAPORE

Attention : Motor Claim Department

Contact : 6419 3000 Fax No. : 68357416

Estimate : E19/2511

Date : 09/09/2019

Vehicle Num. : SLJ4992R

Make/Model : VOLKSWAGEN GOLF-2010

Chassis/Eng# : WVVZZZ1KZAW333417

Accident Date : 04/09/2019

Claim No. : BFG

Reference : TP CLAIM

Policy No. : 5097514885-01

Not Notation
11 Lmp @ 3550k
Insurance After Paint
6 days

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

LIST ITEMS :				
1.	1PC	FRONT FENDER RH		
2.	1PC	REAR FENDER (RH)		
3.	1PC	FRONT DOOR (RH)	1180	
4.	1PC	FRT DOOR TOP HINGE - RH		
5.	1PC	FRT DOOR LOWER HINGE - RH		
6.	1PC	REAR DOOR - RH	1380	
7.	1PC	REAR DOOR TOP HINGE -RH		
8.	1PC	REAR DOOR LOWER HINGE - RH		

List Total S\$:

10.00% Discount S\$:

526.00

2,251.00

1,820.00

82.00

203.00

1,820.00

82.00

203.00

6,987.00

698.70

6,288.30

1.	10PCS	SPECIAL NETT ITEMS : FENDER CLIPS	5.00	50.00
----	-------	--------------------------------------	------	-------

Special Nett Total S\$:

50.00

LABOUR :

TO SPRAY PAINT ALL AFFECTED AREAS

TO PANEL BEATING ALL AFFECTED AREAS

TO TRANSFER ALL DOOR GLASS AND QUARTER GLASS TO NEW DOORS

TO DISMANTLE & REFIX ALL DOORS INNER AND OUTER PARTS TO NEW DOORS

TO CHECK ALL WIRING FOR PROPER FUNCTION

Labour Total S\$:

1,500.00

1,000.00

600.00

400.00

150.00

3,650.00

E. & O.E.

Total S\$:

9,988.30

for Sin Ming Autocare BFG Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To respray before/after spray painting
- To display damaged part(s) during recovery
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- Not to be used for any other purpose
- Supplementary survey report for insurance and to submit actual approved cost invoice Company

Authorized by Repairer

Signature

Date

16129 / km

Your password will expire in 5 days. [Click here to change it.](#)

PRE-REPAIR INSPECTION REQUEST – SLJ4992R vs GBA4087U (OI) on D.O.A: 04/09/2019

From: Hor Yinrul
To: 'assignments@ikauto.com', Admin A (admin-a@ikauto.com)
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni
Sent: 09/10/2019 1:48:20 PM
Attachments: image001.png; SAS.PDF

Hi,

Please refer to the enclosed request from **Sin Ming Autocare BFG Pte Ltd.**

Claim no : 52264813845G003
Case Owner : Foo Chit Yan

If you have any queries/concerns, please let us know.
*Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.*

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG
FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208
YinR.Hor@aig.com | www.aig.aig

2:09pm 10/9/19
person to check
vehicle not in
arrange on 11/9/19

From: sinmingbfg@gmail.com (mailto:sinmingbfg@gmail.com)
Sent: Tuesday, September 10, 2019 11:46 AM
To: Hor, Yinrul
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBA4087U AND SLJ4992R ON 04/09/2019

Dear Ms Hor,

Our selection surveyor is Kenneth Kong (LKK)

Thank you

Regards

Angela Tan

From: Hor, Yinrul
Sent: Tue, 10 Sep 2019 03:22:19 +0000
To: sinmingbfg@gmail.com
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBA4087U AND SLJ4992R ON 04/09/2019

Without Prejudice

Your Reference : SLJ4992R
Our Reference : 52264813845G003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd

Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufik	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hui Yin Rui (Viviane)

AIG

FNOL Adjuster I

Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208

Yvonne.Hor@aig.com | www.aig.sg

From: SIN MING AUTOCARE BFG [<mailto:sinmingbfg@gmail.com>]

Sent: Tuesday, September 10, 2019 10:59 AM

To: AIG SGP, Claims-Survey

Cc: Olea, Maricel

Subject: [EXTERNAL] THIRD PARTY CLAIM SLJ4992R & GBA4087U ACCIDENT ON 04.09.2019

This message is from an external sender; be cautious with links and attachments.

To: AIG Motor Claims Dept. (Arrangement of Surveyor Unit)

RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH PHOTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA) ACCIDENT INVOLVING SLJ4992R & GBA4087U ALONG BOON LAY AVE NEAR BUS STOP B11399 ON 04.09.2019

We are repairer for HO KOK SENG the owner of vehicle no SLJ4992R.

Please be informed that the said vehicle can inspected at the following venue:

Sin Ming Autocare BFG Pte Ltd

176 Sin Ming Drive #02-05 Singapore 575721

Tel: 6455 0600 Fax: 64556192 Email: motorclaims@autocare.com.sg

Contact Person: Angela Tan

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR THIS CASE.

Thank you

With Regards,

Angela Tan

Claims & Admin Executive

Error! Filename not specified.

Sin Ming Autocare BFG Pte Ltd

176 SIN MING DRIVE, #02-05 SINGAPORE 575721

Email: motorclaims@autocare.com.sg

Tel : 6455 0600 | Fax : 6455 6192

Attachments area

IMPORTANT NOTICE:

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Print Received Message

This mail is associated with :

***SLJ4992R (5226481384SG)**
[GBA4087U]

TP

HO KOK SENG

Sep 4 2019 7:00AM

[SANTA BOEKI PTE LTD]

Sin Ming Autocare BFG Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 08/10/2019 16:55 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4300.50) - SLJ4992R - Claim Handler: Foo, Chit Yan

Approved:4300.50:Please proceed to settle at best



Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05
Sin Ming Autocare Complex
Singapore 575721
Tel : (65) 6455 0600
Fax : (65) 6455 6192
Website: www.autocare.com.sg
GST Reg. No: 20-0210033-N

Our Ref: BFG/SLJ4992R/AIG/TP/AT

Yours Ref: CC4/AIG19016129/KHA3

21 Sept 2019

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-78
AIG Building
Singapore 079120

Attn: Motor Claims Dept

Dear Sirs/ Mdm

ACC INVLG SLJ4992R & GBA4087U ALONG BOON LAY AVE NEAR BUS STOP B21399 ON 04/09/2019.

We are the repairers of vehicle nos. SLJ4992R and understand that you were the insurer of vehicle nos. GBA4087U involved in the aforesaid accident. Our investigations reveal that the accident was caused by the negligence of the vehicle insured by you. As such, we are looking to you for reimbursement calculated as follows;

1) Repair Costs	S\$3,798.50
2) Loss of Rental for 5 days at \$110.00per day	S\$ 550.00
3) GIA search	2.00
TOTAL:	<u>S\$4,350.50</u>

To substantiate our claim, we enclosed the following;

- Final Bill
- Car Rental Agreement
- GIA Search receipt
- Letter of Authorization
- SAS Report

We look forward to your favorable reply in due course.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

Yours faithfully

Serene Lim
Claims Section
Email : serene@autocare.com.sg



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

25 SEPTEMBER 2019

**SANTA BOEKI PTE LTD
15 CHIN BEE CRESCENT
SINGAPORE 619897**

Dear Sir/Madam,

**OUR REF : CC4/AIG19016129/Kha3
YOUR REF : GBA 4087U**

**ACCIDENT INVOLVING GBA 4087U AND SLJ 4992R ALONG BOON LAY AVENUE
ON 04.09.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLJ 4992R against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy. Unless you have an NCD protector.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Your Ref: CC4/A1519016129/Kha 3

Date : 12/9/19

A15 ASIA PACIFIC INSURANCE PTE LTD

78 SHANTON WAY

#07-78

A15 BUILDING

(S) 079120

LETTER OF AUTHORITY

I/We, HO KOK SENF NRIC NO: S1695085H

hereby authorize(s) Sin Ming Autocare BFG Pte Ltd to provide further instructions on my behalf relating to the said claims and as such, all future correspondence should be addressed to 175 Sin Ming Drive #02-05, Sin Ming Autocare Complex, Singapore 575721.


I hereby authorized the cheque payment to be issued in favour of M/s Sin Ming Autocare BFG Pte Ltd.

Claimant's Signature :

Name :

Nric :

Date :


HO KOK SENF
S1695085H
12-09-2019

Witness By :

Name :

Nric :

Date :


 SIN MING AUTOCARE BFG PTE LTD
175, Sin Ming Drive, #02-05
Sin Ming Autocare Complex
Singapore 575721
Tel: 65161550
Fax: 65161551
Website: www.autocare.com.sg

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SIN MING AUTOCARE BFG PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,798.50 (Repair Cost), S\$500.00 (Loss of Rental/Use), S\$2.00 (Disbursement), for vehicle no. SLJ 4992R that was damaged pursuant to the accident which occurred on 04/09/2019 (date) along BOON LAY AVENUE (location) involving vehicle no/s GBA 4087U. This is pursuant to the inspection conducted on 11/09/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner HO KOK SENG ("the third party claimant") of vehicle no. SLJ 4992R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLJ 4992R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of OCT (month) 2019 (year)



KOC

Signed by appointed surveyor



Signed by "the workshop" (with chop)



Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05
Sin Ming Autocare Complex
Singapore 575721
Tel : (65) 6455 0600
Fax : (65) 6455 6192
Website: www.autocare.com.sg
GST Reg. No: 20-0210033-N

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG BUILDING
78 SHENTON WAY #07-16 079120
SINGAPORE
Attention : Motor Claim Department
Contact : 6419 3000 Fax No. : 68357416

Tax Invoice : TP19/660

Date : 21/09/2019
Vehicle Num. : SLJ4992R
Make/Model : VOLKSWAGEN GOLF-2010
Chassis/Eng# : WVVZZZ1KZAW333417
Accident Date : 04/09/2019
Claim No. : BFG
Reference : TP CLAIM
Policy No. : 5097514885-01

S/N	Quantity	Particular	Unit Price	Amount S\$
1.		LIST ITEMS :		
		LUMP SUM REPAIR (Parts & Labour inclusive)		3,550.00
		List TotalS\$:		3,550.00

E. & O.E.

Total S\$: 3,550.00
GST @ 7% S\$: 248.50
Amount Due S\$: 3,798.50


for Sin Ming Autocare BFG Pte Ltd

RENTAL AGREEMENT

Date: 16/9/19

Our Reference. 8F6	Reg. Veh. No. SFO 8999E	Make / Model. Toyota Altis	Capacity. 1600cc
Date Out 16/9/19	Time Out 11:15 AM		
Date In 21/9/19	Time In 9:45 AM		
KM Out 96450	KM In 97080		

Hirer's Name **Alvin Ho Wei Ron.**
Hirer's Address **81K192, WATWOOD AVENUE
04-2P, S' 648151**

Tel No. (Resident) (Office) (HP)

NIRC / Passport No. **99233575E** Nationality **Singapore**
Driving Licence No. **"** Pass Date **12/9/1992**
Date of Birth **12/09/1992** Age **27**

Driver's Name

Driver's Address

Tel No. (Resident) (Office) (HP)

NIRC / Passport No. Nationality

Driving Licence No. Pass Date

Date of Birth Age

IMPORTANT NOTES : Restricted to Singapore use only. Hirer is liable to pay for the first S\$ **3500/KM** excess under Insurance Policy in any accident plus loss of earnings while damaged vehicle in under repair. Vehicle return during office hour only. No service on Public Holiday and Sunday. Driver must be above 22 years and 2 year driving experience.

PETROL LEVEL

Out	E	1/4	1/2	3/4	F
In	E	1/4	1/2	3/4	F

Rates do not include Petrol
No refund will be given for petrol left in vehicle.

CHARGES	SS	Cts
5 Day(s) @ S\$ 110	550	
Week(s) @ S\$		
Month(s) @ S\$		
Insurance	/	
Additional Rental Payable		
Surcharge of Petrol		
Total	550	
Less Deposit (Cash/Cheque No)		
Balance Payable / Refundable		
Refund Received (Cash/Cheque No)		

Refund Acknowledgement ☐ By Cash ☐ By Cheque

Received S\$ By Hirer X

Computered By

Remarks

I / We have read and hereby agree to the terms and conditions on both sides of this rental agreement.

Hirer's Signature



BLK 10, SIN MING INDUSTRIAL ESTATE
#01-10, SINGAPORE 575645
TEL : 64534177 FAX : 64593724
Co. Reg. No. 200822359C

30.08.19

Alvin Ho Wei Ren
Blk 192, Westwood Avenue
#04-28, Singapore 648151

INV NO. 2019/069

INVOICE

Being charges for car rental SFQ 8999E
from 16.09.16 - 21.09.19 5days@ \$110.00

AMOUNT

\$ 550.00

Total

\$ 550.00



CAR RENTAL 2000 PTE LTD

Third Party Insurer Enquiry

Our Ref No: GR-19-148258

Date of Request: 10/09/2019

Your Ref No:

Online Purchase

Sin Ming Autocare BFG Pte Ltd
176, Sin Ming Drive #02-05
Sin Ming Autocare Complex
Singapore 575721

Dear Sir/Madam,

Enquiry Date: 10/09/2019
Enquiry By: Angela Tan Chin Chin
Vehicle No.: GBA4087U
Accident Date: 04/09/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBA4087U	AIG Asia Pacific Insurance Pte. Ltd.	25/06/2019-25/06/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	05 Sep 2019 Edit Reg		10 Sep 2019 00:00 Edit Adj Rpt	S\$3,550.00 Edit Estimates	S\$3,550.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	SANTA BOEKI PTE LTD , Co. Reg. No.: 199001656R								
Main Claimant:	HO KOK SENG , ID: S1695085H								
Vehicle Reg. No.:	SLJ4992R	Date of Loss:	04/09/2019 07:00 - :59 [108 Months and 24 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 5226481384SG	Policy/Cover Note No.:	(Third Party Only)						
Vehicle Reg. No. (Insured):	GBA4087U	Policy No. (Claimant):	5097514885-01						
	Excess:								
Repairer:	Sin Ming Autocare BFG Pte Ltd (HQ) 176, Sin Ming Drive #02-05, Sin Ming Autocare Complex, 575721 Sin Ming - Tel: 64550600								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 20/09/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG_EXPRESS (06/10/2019): Alert - Adj Mandate Approved (S\$4300.50) - SLJ4992R - Claim Handler: Foo, Chit Y... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLJ4992R (5226481384SG)
[GBA4087U]
TP
HO KOK SENG
Sep 4 2019 7:00AM
[SANTA BOEKI PTE LTD]
Sin Ming Autocare BFG Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit
Assessment Reports			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/09/19 17:43	Adjuster Immediate Advice		Load HTML
Photos/Images			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/09/19 17:36	Odometer Reading		Load JPG
2	25/09/19 17:36	Chassis Number		Load JPG
3	25/09/19 17:36	General View		Load JPG
4	25/09/19 17:36	General View		Load JPG
5	25/09/19 17:36	General View		Load JPG
6	25/09/19 17:36	General View		Load JPG
7	25/09/19 17:36	General View		Load JPG
8	25/09/19 17:36	General View		Load JPG
9	25/09/19 17:36	General View		Load JPG
10	25/09/19 17:36	General View		Load JPG
11	25/09/19 17:36	General View		Load JPG
12	25/09/19 17:36	General View		Load JPG
13	25/09/19 17:36	General View		Load JPG
14	25/09/19 17:36	General View		Load JPG
15	25/09/19 17:36	General View		Load JPG
16	25/09/19 17:36	General View		Load JPG
Documentation			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/09/19 15:41	TP GIA REPORT		Load PDF
2	11/09/19 15:41	EMAIL FROM AIG DD 10.09.2019		Load PDF
3	11/09/19 15:41	ACKNOWLEDGEMENT EMAIL TO AIG DD 10.09.2019		Load PDF
4	18/09/19 09:17	TP ESTIMATE - MARKED		Load PDF
5	25/09/19 17:31	LETTER TO OI		Load PDF
6	25/09/19 17:37	TP LOD		Load PDF
7	16/10/19 12:18	WORKSHOP INVOICE		Load PDF
8	16/10/19 12:18	AUTHORISATION TO ACT FORM		Load PDF
9	16/10/19 12:18	Release Voucher		Load PDF
10	16/10/19 12:18	RENTAL RECEIPT		Load PDF
11	16/10/19 12:18	LOD		Load PDF
12	16/10/19 12:18	GIA SEARCH		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	12/09/19 11:15	OI GIA REPORT		Load PDF
2	08/10/19 16:54	Clear Report		Load XLSX

Documents Checklist

DOCUMENTS CHECKLIST			Reset Save Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
<div></div>	
Show Remarks To: <input type="checkbox"/> Handling Insurer	
<small>Note: Remarks are private unless you show it to other parties.</small>	

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBA4087U (Insd veh)	Model:	VOLKSWAGEN NEW GOLF
	SLJ4992R (TP veh)		1.4 AT 5K13G5 (A)
Date of Accident:	04/09/2019		

Global Sum Settlement	: [] Yes	: [X] No	
Repair Estimate	: \$		10,687.48
Final Repair Cost	: \$		3,798.50
Loss of Use	: \$		days at \$0.00 per day
Rental (if any)	: \$		500.00 5 days
LTA / GIA Search Fee	: \$		2.00
Others:	: \$		0.00
	: \$		
Final Settlement Sum	: \$		4,300.50

Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Sin Ming Autocare BFG Pte Ltd	: \$	4,300.50
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

16 Oct
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19016129/KHA3Q2

Date: 16/10/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:

Claimant Vehicle No : SLJ4992R Insured Vehicle No : GBA4087U

Date of Loss: 04/09/2019 Nature of Claim: TP Claim No: 5226481384SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLJ4992R**
 Make & Model: VOLKSWAGEN NEW GOLF, 1.4 AT 5K13G5 (A) Engine No: CAX504197
 Reg. Date: 11/08/2010 (Man. Year: 2010) Chassis No: WWWZZZ1KZAW333417
 Colour: Metallic Black Odometer: 187683 km
 Engine Capacity: 1390 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/40 R18 Rear Tyre Size: 225/40 R18
 Front Left Side: Bridgestone 4 mm Rear Left Side: Michelin 2 mm
 Front Right Side: Bridgestone 4 mm Rear Right Side: Michelin 2 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,338.30	2,827.40	3,510.90	55.39
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,650.00	1,640.00	2,010.00	55.07
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,988.30	4,467.40	5,520.90	55.27
Approved Total (Overridden) (S\$)		3,550.00		
(S\$)	9,988.30	3,550.00	6,438.30	64.46
+ GST 7.00/7.00% (S\$)	699.18	248.50	450.68	64.46
Nett Amount (S\$)	10,687.48	3,798.50	6,888.98	64.46
+ Car Rental (5.0 x S\$100.00/day) (S\$)		500.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		4,300.50		

INSPECTION

Date of Assignment: 10/09/2019

Date Inspected: 11/09/2019 Inspected At:

Sin Ming Autocare BFG Pte Ltd (HQ)
 176, Sin Ming Drive #02-05, Sin Ming
 Autocare Complex
 Singapore 575721

Estimated Period of Repair: 6.0 days

Adjuster: KENNETH KONG**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER RH	Bent	526.00 FL	*526.00 FL
2	1		*REAR FENDER (RH)	Repair	2,251.00 FL	*- FL
3	1		*FRONT DOOR (RH)	Bent	1,820.00 FL	*1,180.00 FL
4	1		*FRT DOOR TOP HINGE -RH	Repair	82.00 FL	*- FL
5	1		*FRT DOOR LOWER HINGE -RH	Repair	203.00 FL	*- FL
6	1		*REAR DOOR -RH	Bent	1,820.00 FL	*1,380.00 FL
7	1		*REAR DOOR TOP HINGE -RH	Repair	82.00 FL	*- FL
8	1		*REAR DOOR LOWER HINGE -RH	Repair	203.00 FL	*- FL
9	10		*FENDER CLIPS	Necessary	50.00 FS	*50.00 FS
					Sub Total (\$\$)	7,037.00
					- List Item Discount on L Items 10.00/10.00% (\$\$)	698.70
					Total Parts (\$\$)	6,338.30
						2,827.40

F=Franchise part, S=SpcNett, L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO SPRAY PAINT ALL AFFECTED AREAS	New	1,500.00	700.00
2	TO PANEL BEATING ALL AFFECTED AREAS	New	1,000.00	800.00
3	TO TRANSFER ALL DOOR GLASS AND QUARTER GLASS TO NEW DOORS	New	600.00	0.00
4	TO DISMANTLE & REFIX ALL DOORS INNER AND OUTER PARTS TO NEW DOORS	New	400.00	120.00
5	TO CHECK ALL WIRING FOR PROPER FUNCTION	New	150.00	20.00
Gross Labour Cost (S\$)			3,650.00	1,640.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >