

Vic (LKKAUTO)

From: Motor Claims <motorclaims@autocare.com.sg>
Sent: Thursday, 10 October, 2019 9:35 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: THIRD PARTY CLAIM SLJ4992R & GBA4087U ACCIDENT ON 04.09.2019 - LKK REF CC4/AIG19016129/Kha3
Attachments: RENTAL INVOICE.tif; DV (1).tif

Dear Vic,

As attached of DV & Rental Invoice.

Thank you

With Regards,
Angela Tan
Claims & Admin Executive



Sin Ming Autocare BFG Pte Ltd
176 SIN MING DRIVE, #02-05 SINGAPORE 575721
Email: motorclaims@autocare.com.sg
Tel : 6455 0600 | Fax : 6455 6192

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, 9 October, 2019 10:44 AM
To: 'Motor Claims' <motorclaims@autocare.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: THIRD PARTY CLAIM SLJ4992R & GBA4087U ACCIDENT ON 04.09.2019 - LKK REF CC4/AIG19016129/Kha3

Without Prejudice

Dear Angela,

We refer further to the below email and we confirmed in receipt of your LOD.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we propose below amount to settle your client's claim:

Cost of Repair (w/gst)	\$	3,798.50
Loss of Rental (\$100 x 5 days)	\$	500.00
GIA Search Fee	\$	2.00
TOTAL	\$	4,300.50

If agreeable, kindly chop and sign the attached DV then **forward back to us a copy together with the Rental Invoice/Receipt** for our principal to process the payment.

The above amount is to be made payable to **SIN MING AUTOCARE BFG PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Friday, 13 September, 2019 2:27 PM

To: Motor Claims

Cc: Admin A; Vic (LKKAuto)

Subject: RE: THIRD PARTY CLAIM SLJ4992R & GBA4087U ACCIDENT ON 04.09.2019 - LKK REF CC4/AIG19016129/Kha3

WITHOUT PREJUDICE

Dear Angela,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
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From: Motor Claims [<mailto:motorclaims@autocare.com.sg>]

Sent: Friday, 13 September, 2019 11:20 AM

To: Vic (LKKAuto)

Subject: RE: THIRD PARTY CLAIM SLJ4992R & GBA4087U ACCIDENT ON 04.09.2019

Hi Vic,

I would like to check for liability.

Thank you

With Regards,

Angela Tan

Claims & Admin Executive



Sin Ming Autocare BFG Pte Ltd

176 SIN MING DRIVE, #02-05 SINGAPORE 575721

Email: motorclaims@autocare.com.sg

Tel : 6455 0600 | Fax : 6455 6192

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Thursday, 12 September, 2019 4:07 PM

To: Motor Claims <motorclaims@autocare.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: THIRD PARTY CLAIM SLJ4992R & GBA4087U ACCIDENT ON 04.09.2019

Dear Angela,

We refer to the above matter.

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims <motorclaims@autocare.com.sg>

Sent: Thursday, 12 September 2019 9:42 AM

To: Admin A <admin-a@lkkauto.com>

Subject: RE: THIRD PARTY CLAIM SLJ4992R & GBA4087U ACCIDENT ON 04.09.2019

Dear LKK,

Please assign to officer in charge and revert us soon.

Thank you

With Regards,

Angela Tan

Claims & Admin Executive



Sin Ming Autocare BFG Pte Ltd

176 SIN MING DRIVE, #02-05 SINGAPORE 575721

Email: motorclaims@autocare.com.sg

Tel : 6455 0600 | Fax : 6455 6192

From: Motor Claims [<mailto:motorclaims@autocare.com.sg>]

Sent: Wednesday, 11 September, 2019 2:09 PM

To: 'Mei Jun (LKK)' <admin-a@lkkauto.com>

Subject: FW: THIRD PARTY CLAIM SLJ4992R & GBA4087U ACCIDENT ON 04.09.2019

Dear LKK,

Kenneth had surveyed the vehicle today.

We would like to check the liability status.

Thank you

With Regards,

Angela Tan

Claims & Admin Executive



Sin Ming Autocare BFG Pte Ltd

176 SIN MING DRIVE, #02-05 SINGAPORE 575721

Email: motorclaims@autocare.com.sg
Tel : 6455 0600 | Fax : 6455 6192

From: Motor Claims [<mailto:motorclaims@autocare.com.sg>]
Sent: Thursday, 5 September, 2019 4:58 PM
To: 'AIG Claims' <AIGSGP_ClaimsSurvey@aig.com>
Subject: FW: THIRD PARTY CLAIM SLJ4992R & GBA4087U ACCIDENT ON 04.09.2019

To: AIG Motor Claims Dept. (Arrangement of Surveyor Unit)

**RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH PHOTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA)
ACCIDENT INVOLVING SLJ4992R & GBA4087U ALONG BOON LAY AVE NEAR BUS STOP B21399 ON 04.09.2019**

We are repairer for HO KOK SENG the owner of vehicle no SLJ4992R.

Please be informed that the said vehicle can inspected at the following venue:

Sin Ming Autocare BFG Pte Ltd
176 Sin Ming Drive #02-05 Singapore 575721
Tel: 6455 0600 Fax: 64556192 Email: motorclaims@autocare.com.sg

Contact Person: Angela Tan

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR THIS CASE.

Thank you

With Regards,
Angela Tan
Claims & Admin Executive



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