

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 20 November 2019 3:40 PM
To: Veron Chen (LKKAUTO); SUR; Adrian Ling (LKKAUTO); Taufikh (LKKAUTO); CS A Team; Admin A
Cc: claims@premiumauto.com.sg
Subject: RE: LOD - OD CLAIMS FOR SLS 2008 Z -DOA: 7/9/2019
Attachments: SAftersales19112015430.pdf

Dear all,

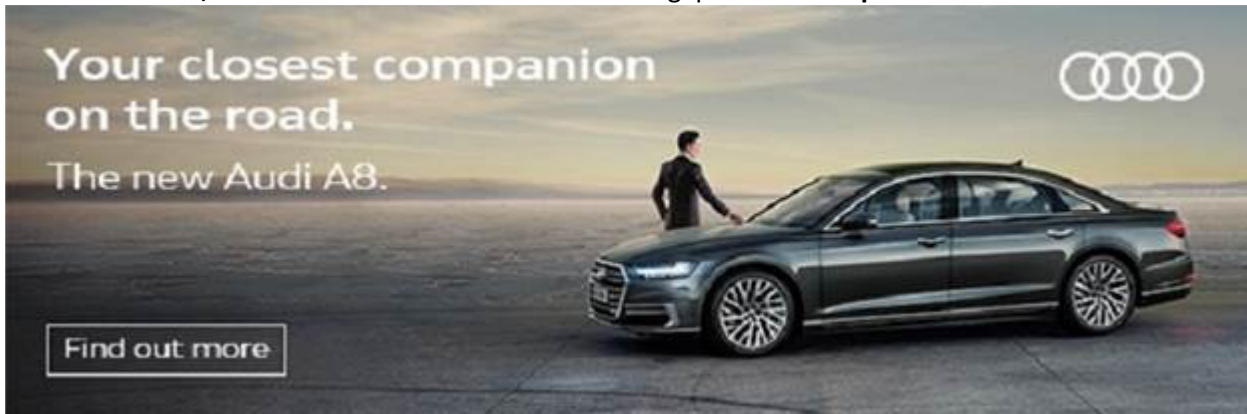
Attached LOD for your perusal. We will submit over original documents by hand to Adrian.

Kindly keep a look out and organize for payment upon receipt.

Thank you.

Best Regards,
Nadia
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Thursday, 12 September, 2019 3:06 PM
To: 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: nora.khai@premiumauto.com.sg; claims@premiumauto.com.sg
Subject: RE: OD CLAIMS FOR SLS 2008 Z -DOA: 7/9/2019

Hi Veron,

Thank you for the approval

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

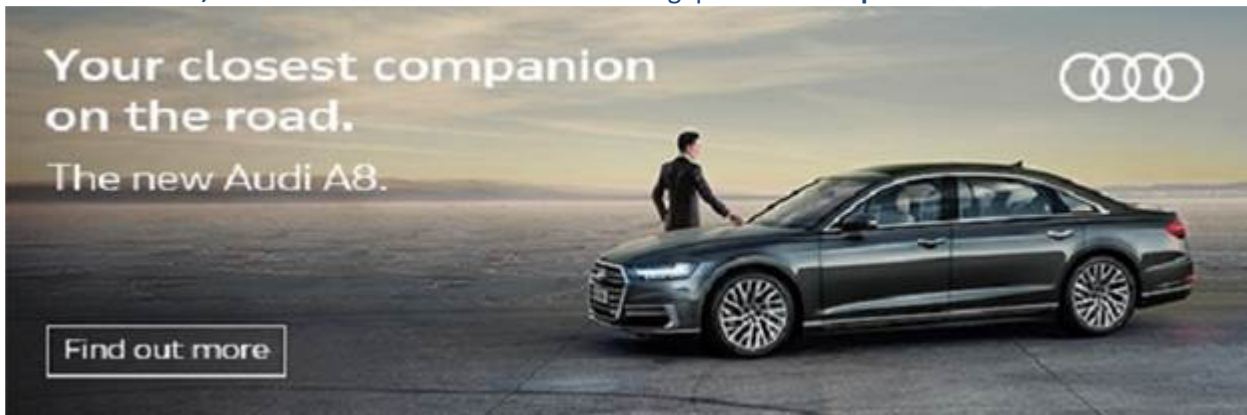
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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Thursday, 12 September 2019 12:41 PM

To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>

Cc: (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>

Subject: RE: OD CLAIMS FOR SLS 2008 Z -DOA: 7/9/2019

Dear Ezuwan Huzaini,

As instructed by our client , please proceed to repair the **insured vehicle SLS 2008Z (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 11 September 2019 4:19 PM
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIMS FOR SLS 2008 Z

Resent due to wrong attachment

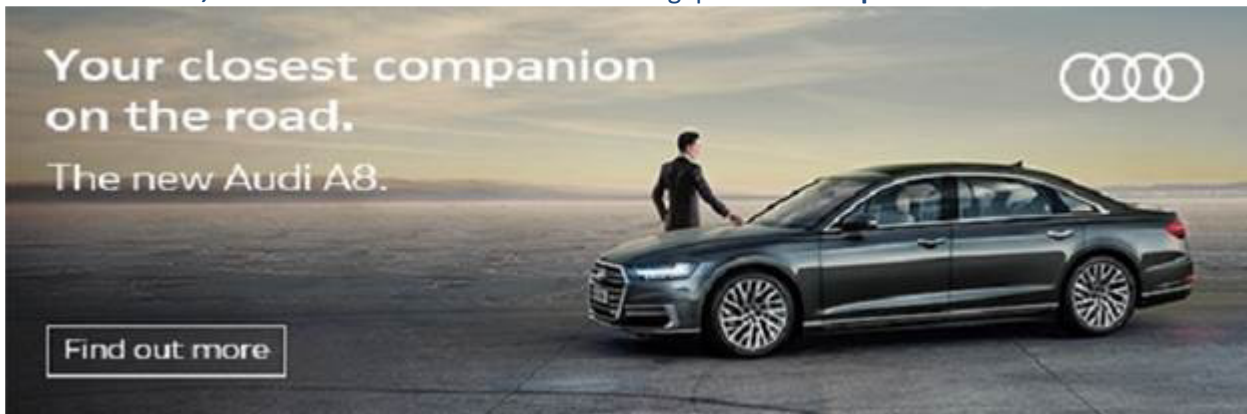
Dear all,

Vehicle already survey today. Please advise on the case handler and repair approval please

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

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From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 11 September 2019 3:07 PM
To: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIMS FOR SLS 2008 Z

Dear all,

Vehicle already survey today. Please advise on the case handler and repair approval please

Thank you.

**Best Regards,
Ezuwan Huzaini
Claims Advisor**

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From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 10 September 2019 4:13 PM

To: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIMS FOR SLS 2008 Z

Dear all,

Attached is the estimate for your kind reference.

**Best Regards,
Syafiq
Claims Admin Assistant**

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From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 9 September 2019 7:54 PM

To: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OD CLAIMS FOR SLS 2008 Z

Dear all,

Please assist to register own policy claims for the above mentioned vehicle.

Attached is the GIA , DL and certificate of insurance for your reference.

Kindly arrange for survey on 11 of September @ 11 am, owner waiting

Address : 281 Alexandra Road Singapore 159938

Thank you.

Best Regards,

George wong

Claims advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 **p.** +65 68362223

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