Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 25 September 2019 2:39 PM

To: Kavi Cc: Shabir

Subject: RE: THIRD PARTY CLAIM: SKN3090R AND GBG634U ACCIDENT ON 31.08.2019

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Kavi [mailto:kavi@tts.com.sg]

Sent: Wednesday, September 25, 2019 11:26 AM

To: AIG SGP, CCU Referral < AIGSGPCCUReferral@aig.com >

Cc: shabir@tts.com.sg

Subject: [EXTERNAL] RE: THIRD PARTY CLAIM: SKN3090R AND GBG634U ACCIDENT ON 31.08.2019

This message is from an external sender; be cautious with links and attachments.

Dear Officers,

Any update on the liability? Survey done yesterday. Kindly do provide us the email of the officer in charge.

Thank you.

Best Regards

Ms.Kavi

Motor Claims Officer



We are committed to the preservation of the environment. Please print this email only if it is absolutely necessary.

TTS Motor Group Pte Ltd (Co Reg No: 198702999Z)
TTS Eurocars Pte Ltd (Co Reg No: 200413930H)
383 Sin Ming Drive TTS Centre Singapore 575717

Tel: (65) 97637000 Fax: (65) 6741 1626

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From: Kavi [mailto:kavi@tts.com.sg]
Sent: 7 September, 2019 10:50 AM

To: 'AIG SGP, CCU Referral' < AIGSGPCCUReferral@aig.com >

Cc: 'shabir@tts.com.sg' <shabir@tts.com.sg>

Subject: THIRD PARTY CLAIM: SKN3090R AND GBG634U ACCIDENT ON 31.08.2019

Dear Officers,

We have instructions from our client to file a Third Party Claim against your insured vehicle GBG634U.

Kindly give us your approval for a direct settlement/clear liability of this case.

Please find attached accident report for your perusal.

Do arrange with us to survey the above vehicle at our premises.

Await your approval to proceed for repair in due course. Thank you.

* The above car is NOT at our workshop, kindly assist us to arrange for survey, ON 16.9.19

Best Regards

Ms.Kavi

Motor Claims Officer



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