

Vic (LKKAuto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Tuesday, 1 October, 2019 6:39 PM
To: Admin A; CS A Team
Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: OUR REF:BUS/09/19/7004 - ACCIDENT ON 04/09/19 INVOLVING SG5802H AND SDG2121L ALONG WOODLANDS STREET 82-BEF BS:46449 (BLK 875)
Attachments: SAS BUS 09 19 7004.pdf; LTA BUS 09 19 7004.pdf; INV BUS 09 19 7004.pdf

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG5802H. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$1,452.50
Loss of Use	\$700.00 (2 days x \$350.00)
LTA search fee	\$7.00
Total	\$2,159.50

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

24 SEPTEMBER 2019

**KHOO WEI YEN, AUDREY (QIU HUIYAN)
BLOCK 805D KEAT HONG CLOSE
#12-88
SINGAPORE 684805**

Dear Sir/Madam,

**OUR REF : CC3/AIG19016041/Eha3
YOUR REF : SDG 2121L**

**ACCIDENT INVOLVING SDG 2121L AND SG 5802H ALONG WOODLANDS STREET
81 ON 04.09.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SG 5802H against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy. Unless you have an NCD protector.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.



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In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalph@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

A handwritten signature in grey ink, appearing to read 'Vic Alpeh', with a long, sweeping underline.

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalph@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)



Date: 09.07.2020

Our Ref. No.: BUS/09/19/7004/PT

Letter of Authorisation

We, SMRT BUSES LTD (Company Registration No: 198202292D) the owner of bus registration number SG5802H hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my bus and SDG2121L happened on 04/09/2019 along WOODLANDS STREET 81 (the "**Accident**") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name : SMRT BUSES LTD Signature : 
Co. Reg No : 198202292D
Tel No : SMRT Buses Ltd
Address : 6 Ang Mo Kio Street 62
Singapore 569140

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,050.00 (Global Sum) for vehicle no. SG 5802H that was damaged pursuant to the accident which occurred on 04/09/2019 (date) along ALONG WOODLANDS STREET 81 (location) involving vehicle no/s SDG 2121L.

This is pursuant to the inspection conducted on 09/09/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT BUSES LTD ("the third party claimant") of vehicle no SG 5802H make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SG 5802H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 08 (day) of July (month) 2020 (year)

 CTY

Signed by appointed surveyor

 

Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190900330
Date : 18.09.2019
Vehicle No. : SG5802H
Your Ref No. : BUS/09/19/7004
Our Ref No. : 24103286
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
LAMP, REVERSE: REAR, FOR MAN A95 BUS	1.00	\$ 235.00	(10.00)	\$ 23.50	\$ 211.50
COVER, LAMP: REAR, O/S FRP, MAN A22	1.00	\$ 975.00	100.00	\$ 975.00	\$ 0.00
EURO 6					
Sub-Total					\$ 211.50
Labour					
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1.00	\$ 795.00	0.00	\$ 0.00	\$ 795.00
Others					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 446.00	0.00	\$ 0.00	\$ 446.00
GRAND TOTAL					\$ 1,452.50

Remark :

Make/Model : MAN A95
Accident Date : 04.09.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time: 05 Sep 2019 / 09:52:36

Asset Type: Vehicle

Transaction Amount: \$7.49

Asset ID: SDG2121L

Transaction Type: 18.32 Insurance Enquiry
(GIRO Payment)

Channel: External Agency

User ID: ESASBAH0 - BALQISH
BINTE ABDUL HALIL

Business Transaction Reference No.: 20190905095235961539

Search Date / Time: 04 Sep 2019 07:25:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

View Received Message

This mail is associated with :

*SG5802H (6223719701SG)
[SDG2121L]
TP
SMRT BUSES LTD
Sep 4 2019 7:00AM
[KHOO WEI YEN, AUDREY (QIU HUIYAN)]
SMRT Automotive Services Pte Ltd

ReplyReply AllMark as UnreadPrint MessageDelete MessageForward

FromAIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 02/07/2020 14:56 PM.
ToLKK_HQ
SubjectAlert - Adj Mandate Approved (S\$1083.25) - SG5802H - Claim Handler: Lee, Ming-Yao

Approved:1083.25:please proceed to settle at best

DOCUMENTS SUMMARY
There are no documents.