

Vic (LKKAUTO)

From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
<TanWeiTeck@smrt.com.sg>
Sent: Friday, 20 March, 2020 1:59 PM
To: Vic (LKKAUTO)
Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Admin A
Subject: RE: OUR REF:BUS/09/19/7004 - ACCIDENT ON 04/09/19 INVOLVING SG5802H AND SDG2121L ALONG WOODLANDS STREET 82-BEF BS:46449 (BLK 875) - LKK REF CC3/AIG19016041/Eha3

WITHOUT PREJUDICE

Dear Vic,

Please note video footage for this case is not available.
Based on my bus captain report, it was your client's vehicle that graze against his bus.
Kindly let us have your offer soon. Thanks.

Regards,

Patrick Tan

Claims and Insurance Agency
Direct line +65 6556 3522 | tanweiteck@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, March 19, 2020 3:56 PM
To: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Admin A; Vic (LKKAUTO)
Subject: RE: OUR REF:BUS/09/19/7004 - ACCIDENT ON 04/09/19 INVOLVING SG5802H AND SDG2121L ALONG WOODLANDS STREET 82-BEF BS:46449 (BLK 875) - LKK REF CC3/AIG19016041/Eha3

Without Prejudice

Dear Patrick,

We refer to your below email and the contents were noted.

As per our email dated 02/10/2019 (as attached), kindly furnish us any evidence to support your client's claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) [<mailto:TanWeiTeck@smrt.com.sg>]

Sent: Thursday, 19 March, 2020 2:58 PM

To: Admin A; CS A Team

Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)

Subject: FW: OUR REF:BUS/09/19/7004 - ACCIDENT ON 04/09/19 INVOLVING SG5802H AND SDG2121L ALONG WOODLANDS STREET 82-BEF BS:46449 (BLK 875)

WITHOUT PREJUDICE

Dear officers,

Kindly let us have your offer soon. Thanks.

Regards,

Patrick Tan

Claims and Insurance Agency

Direct line +65 6556 3522 | tanweiteck@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140

From: MTPRI

Sent: Tuesday, October 1, 2019 6:39 PM

To: Admin A; cs-a@lkkauto.com

Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)

Subject: OUR REF:BUS/09/19/7004 - ACCIDENT ON 04/09/19 INVOLVING SG5802H AND SDG2121L ALONG WOODLANDS STREET 82-BEF BS:46449 (BLK 875)

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG5802H. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$1,452.50
Loss of Use	\$700.00 (2 days x \$350.00)

LTA search fee	\$7.00
Total	\$2,159.50

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen