### Vic (LKKAuto)

From:

Tan Kah Leong < Kah Leong. Tan @sg.cntaiping.com >

Sent:

Tuesday, 11 February, 2020 4:43 PM

To:

Vic (LKKAuto)

Cc:

Admin A; Alfred Toh; Claims Dept of CTI

Subject:

RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB1255R (OI: CTI - TBA) AND SMJ4492E (TP: LKK REF - CC6/CTI19016040/Aha3) on 05/09/2019

### Without Prejudice

Dear Vic,

We refer to the above matter.

Please proceed to resolve the matter at \$4,415.40(all-in).

We awaits for your payment advice for our processing.

Thank you.

Regards

### Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Monday, February 10, 2020 5:46 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB1255R (OI: CTI - TBA) AND SMJ4492E

(TP: LKK REF - CC6/CTI19016040/Aha3) on 05/09/2019

Importance: High

Dear Sir/Madam,

We refer to the below email.

Please be informed that TP repairer is chasing for settlement.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Vic (LKKAuto)

Sent: Friday, 10 January, 2020 4:28 PM

To: Claims Dept of CTI

Cc: Admin A; Tan Kah Leong; Alfred Toh; Chee So Chow; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB1255R (OI: CTI - TBA) AND SMJ4492E

(TP: LKK REF - CC6/CTI19016040/Aha3) on 05/09/2019

Importance: High

Dear Sir/Madam,

We refer to the below email.

Please be informed that TP repairer is chasing for settlement.

For your approval and/or further instructions please.

Thank you.



"Wishing you a Happy and Prosperous Lunar New Year"

Best Regards.

Vic Alpeh | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Vic (LKKAuto)

Sent: Thursday, 21 November, 2019 1:20 PM

To: Claims Dept of CTI

Cc: Admin A; Tan Kah Leong; Alfred Toh; Chee So Chow; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB1255R (OI: CTI - TBA) AND SMJ4492E

(TP: LKK REF - CC6/CTI19016040/Aha3) on 05/09/2019

Dear Sir/Madam,

We refer to the below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

### LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Vic (LKKAuto)

Sent: Wednesday, 23 October, 2019 1:54 PM

To: Claims Dept of CTI

Cc: Admin A; Tan Kah Leong; Alfred Toh; Chee So Chow; Vic (LKKAuto)

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB1255R (OI : CTI - TBA) AND SMJ4492E (TP :

LKK REF - CC6/CTI19016040/Aha3) on 05/09/2019

CTI REF - TBA

### LKK REF - CC6/CTI19016040/Aha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES GBB 1255R (OI) AND SMJ 4492E (TP) ON 05/09/2019

We refer to the above matter.

It was reported that Insured vehicle reversed and collided to the TP vehicle.

A letter and email was sent out to the Insured company to notify TP claim and NCD issues.

As such, in view of BOLA 22, liability may not be to our Insured's favour and we have to settle the claim from the TP vehicle and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **NEW HOCK TECK MOTOR PTE LTD** is as follows:

| TP CLAIMED                  |              | REVISED - TO OFFER |  |  |
|-----------------------------|--------------|--------------------|--|--|
| Cost of Repair (w/gst)      | \$ 12,772.27 | \$ 4,167.95        |  |  |
| Loss of Use (\$60 x 4 days) | \$ 240.00    | \$ 240.00          |  |  |
| LTA Search Fee              | \$ 7.45      | \$ 7.45            |  |  |
|                             | \$ 13,019.72 | \$ 4,415.40        |  |  |

### Breakdown of days is as follows:

| Recommended Days    |       | 3 days |
|---------------------|-------|--------|
| Weekends / Downtime |       | 1 day  |
| vveckends, zemissie | TOTAL | 4 days |

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Vic (LKKAuto)

Sent: Thursday, 10 October, 2019 10:09 AM

To: Claims Dept of CTI

# **NEW HOCK TECK MOTOR PTE LTD**

Our Ref : NPLT1910-0103/SMJ4492E

1 Kaki Bukit Avenue 6

Your Ref : GBB1255R

Blk C #01-43 Autobay@KB

Date

: 15th October 2019

Singapore 417883

### CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Dear Sirs,

WITHOUT PREJUDICE

RE: ACCIDENT INVOLVING SMJ4492E & GBB1255R AT CARPARK OF BLK 529 NEAR KAKI BUKIT CC ON 05.09.2019, 14:00HR

We are instructed by WOOT AH SENG to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle SMJ4492E was damaged by vehicle GBB1255R driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

|   | \$<br>4,415.40 |
|---|----------------|
| 3) LTA Search Fees                        | \$<br>7.45     |
| 2) Loss of Use for 4 days (3 + 1 Weekend) | \$<br>240.00   |
| 1) Repair Costs                           | \$<br>4,167.95 |

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt

Please let us have your cheque for the sum \$4,415.40 made payable to us, NEW HOCK TECK MOTOR PTE LTD in the next 14 days.

Yours faithfully,

NEW HOCK TECK MOTOR PTE LTD



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC6/CTI19016040/Aha3

15 OCTOBER 2019

ABS LEASING SERVICES PTE LTD 172 SIN MING DRIVE SINGAPORE 575720 BY POST & BY EMAIL

Dear Sir/Madam,

### ACCIDENT INVOLVING GBB 1255R AND SMJ 4492E ON 05/09/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SMJ 4492E against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Vic Alpeh

DID: 6841 2096 FAX: 6741 4108

Email: vicalpeh@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)
enquiry@absleasing.com.sg
(Email)

### Vic (LKKAuto)

From:

Vic (LKKAuto)

Sent:

Tuesday, 15 October, 2019 8:48 AM

To:

enquiry@absleasing.com.sq

Cc:

Admin A; Vic (LKKAuto)

Subject:

Your Ref: GBB 1255R - ACCIDENT INVOLVING GBB 1255R AND SMJ 4492E ON

05/09/2019



Consultants

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC6/CTI19016040/Aha3

15 OCTOBER 2019

ABS LEASING SERVICES PTE LTD **172 SIN MING DRIVE SINGAPORE 575720** 

BY POST & BY EMAIL

Dear Sir/Madam,

### ACCIDENT INVOLVING GBB 1255R AND SMJ 4492E ON 05/09/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SMJ 4492E against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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|---|--|--|--|
|   |  |  |  |
|   |  |  |  |

### LETTER OF AUTHORISATION

New Hock Teck Motor Pte Ltd

Kaki Bukit Avenue 6

Yours truly,

Name:

Date:

NRIC No.:

Owner's Signature

(Company's stamp if applicable)

Blk 1 #01-43 Singapore 417883 Dear Sir, Accident on **Involving Vehicles** Along I/We, the registered owner/driver of vehicle registration no: have involved in the above accident. I/We hereby authorize New Hock Teck Motor Pte Ltd to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our , to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis. I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful. I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence. Your kind co-operation in this matter will be much appreciated.

### WITHOUT PREJUDICE to:

(a) Insurance Subrogated Claim and/or (b) Any Personal Injury Claims (Note: This Notice supersedes any inconsistencies

### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1928091900

Claim No : SNM19D204207-GBB1255R-TKL

Claimant : WOOT AH SENG

Amount : S\$4,415.40

SINGAPORE DOLLARS FOUR THOUSAND FOUR HUNDRED FIFTEEN AND

CENTS FORTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMJ 4492E Insured Vehicle No. : GBB 1255R

Date of Loss

: 05.09.2019

Place of Accident : CAR PARK AT BLOCK 531 BEDOK NORTH AVENUE 2

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: ABS LEASING SERVICES PTE LTD

Driver Name

: HO KWOK MENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| (1) | General Damages              |      | S\$     |   |   |
|-----|------------------------------|------|---------|---|---|
| (2) | Cost of Repair/Excess        |      | S\$     | 4,167.95                                |   |
| (3) | Loss of Use/Rental/Earning   |      | S\$     | 240.00                                  |   |
| (4) | GIA/Police Reports/          |      |         |   |   |
|     | Investigation Results/Search | Fees | S\$     | 7.45                                    |   |
| (5) | Medical Reports/Expenses     |      | S\$     |   |   |
| (6) | Survey Fees/P.T. Fees        |      | S\$     |   | • |
| (7) | Cost including Disbursement  |      | S\$     |   |   |
|     |                              |      | =====   | ======================================= |   |
|     | TOTAL                        |      | <br>S\$ | 4,415.40                                |   |
|     |                              |      | =====   | =========                               |   |
|     |                              |      |         |   |   |

Claimant Name:

Date Signature



# 新福德車廠私人有限公司

## **NEW HOCK TECK MOTOR PTE. LTD.**

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883 Email: admin@nhtmotor.com Website: www.nhtmotor.com Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K GST Reg No.: 201718370K

# TAX INVOICE

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Invoice No NPL1910-0103

3 Anson Road #16-00

Date 15-Oct-19

Springleaf Tower

Date of Accident :

5-Sep-19

Singapore 079909

Vehicle No. : SMJ4492E

Client:

**WOOT AH SENG** 

Model Type :

Hyundai Avante

| Descriptions             | Amount |   |   |          |
|--------------------------|--------|---|---|----------|
| Part By Part Repair Cost |        |   | * | 3,895.28 |
| *                        | GST 7% | : |   | 272.67   |
| ä                        | Total  | : |   | 4,167.95 |

SIN DOLLARS: FOUR THOUSAND ONE HUNDRED SIXTY SEVEN AND NINETY FIVE CENTS ONLY



### A Singapore Government Agency Website

### > Back to OneMotoring

Land Transport Authority

Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

05 Sep 2019 / 15:07:20

Receipt Date/Time: 05 Sep 2019 / 15:07:20

### Tax Invoice/Receipt

Receipt No.: ITNET-00000-190905-002076

Previous Receipt No.:

| S/N   | Item Description/ Business Transaction Reference No.  |          |                   | Amount<br>Before<br>GST (S\$) | GST<br>Amount<br>(S\$) | Amount<br>After GST<br>(S\$) |
|-------|---|----------|-------------------|-------------------------------|------------------------|------------------------------|
| As at | t of Insurance Enquiry - GBB1255R<br>05 Sep 2019/14:00:00<br>ance Co: CHINA TAIPING INSURANCI | E (SINGA | NPORE) PTE LTD    |                               |                        |                              |
|       | Insurance Enquiry - GBB1255R<br>Enquiry Fee<br>20190905150621786063                           |          |                   | 7.00                          | 0.49                   | 7.49                         |
|       |   | Sub-Tota | al                | 7.00                          | 0.49                   | 7.49                         |
|       |   | Total Be | fore Rounding     | 7.00                          | 0.49                   | 7.49                         |
|       |   | Roundin  | g Difference      |                               |                        | 0.04                         |
|       |   | Total Am | ount Payable      |                               |                        | 7.45                         |
|       |   | Paid By  |                   |                               |                        |                              |
|       | *   |          | 20190905150631609 | Direct Debit: eNl             |                        | 7.45                         |
|       |   | Total    |                   |                               |                        | 7.45                         |
|       |   | Cash Ch  | ange              |                               |                        | 0.00                         |
|       |   | Tendered | I Amount          |                               |                        | 7.45                         |
|       |   | Excess F | Refundable Amount |                               |                        | 0.00                         |

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**Print Receipt** 

OK

Save as PDF