

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 23 October, 2019 1:54 PM
To: Claims Dept of CTI
Cc: Admin A; Tan Kah Leong; Alfred Toh; Chee So Chow; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB1255R (OI : CTI - TBA) AND SMJ4492E (TP : LKK REF - CC6/CTI19016040/Aha3) on 05/09/2019
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; LKK AFTER REPAIR PHOTOS.pdf; TP LOD.pdf; Email to OI dd 151019.pdf; LETTER TO OI.pdf

CTI REF – TBA

LKK REF – CC6/CTI19016040/Aha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES GBB 1255R (OI) AND SMJ 4492E (TP) ON 05/09/2019

We refer to the above matter.

It was reported that Insured vehicle reversed and collided to the TP vehicle.

A letter and email was sent out to the Insured company to notify TP claim and NCD issues.

As such, in view of BOLA 22, liability may not be to our Insured's favour and we have to settle the claim from the TP vehicle and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer [NEW HOCK TECK MOTOR PTE LTD](#) is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 12,772.27	\$ 4,167.95
Loss of Use (\$60 x 4 days)	\$ 240.00	\$ 240.00
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 13,019.72	\$ 4,415.40

Breakdown of days is as follows:

Recommended Days	3 days
Weekends / Downtime	1 day
TOTAL	4 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Thursday, 10 October, 2019 10:09 AM

To: Claims Dept of CTI

Cc: Admin A; Tan Kah Leong; Alfred Toh; Chee So Chow; Vic (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving GBB1255R (OI : CTI - TBA) AND SMJ4492E (TP : LKK REF - CC6/CTI19016040/Aha3) on 05/09/2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal are the following:

- Estimated cost of repair
- Preliminary advice

Kindly advise if we can proceed for Direct Settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAUTO)
Sent: Tuesday, 1 October, 2019 3:51 PM
To: Claims Dept of CTI
Cc: Admin A; Tan Kah Leong; Alfred Toh; Vic (LKKAUTO); Chee So Chow; Vic (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving GBB1255R (OI : CTI - TBA) AND SMJ4492E (TP : LKK REF - CC6/CTI19016040/Aha3) on 05/09/2019

Dear Sirs,

We refer to the subject matter and we noted that you are pending for the Insured's Rental Agreement.

Please advise if we can proceed with direct settlement with TP repairer as liability is not to our Insured's favour.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Chee So Chow [<mailto:sochow.chee@sg.cntaiping.com>]
Sent: Tuesday, 17 September, 2019 9:21 PM
To: Mei Kwan (LKKAUTO); Claims Dept of CTI
Cc: CS A Team; Admin A; Vic (LKKAUTO); Tan Kah Leong; Alfred Toh
Subject: RE: Direct Settlement - Accident Involving GBB1255R (OI : CTI - TBA) AND SMJ4492E (TP : LKK REF - CC6/CTI19016040/Aha3) on 05/09/2019

Dear all

Please see insured's report.

The claim handler is Tan Kah Leong currently on MC. Please do not settle the case at this juncture as we need to obtain a copy of rental agreement from our insured as required by its motor policy.

Regards

Chee So Chow (Ms)

Deputy Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6176
Fax (65) 6224 7175 / 6224 7478
Email : claimsdept@sg.cntaiping.com
sochow.chee@sg.cntaiping.com
Website:www.sg.cntaiping.com

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, September 16, 2019 3:39 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBB1255R (OI : CTI - TBA) AND SMJ4492E (TP : LKK REF - CC6/CTI19016040/Aha3) on 05/09/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMJ 4492E at M/s New Hock Teck Motor Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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