

Vic (LKKAUTO)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, 11 February, 2020 4:43 PM
To: Vic (LKKAUTO)
Cc: Admin A; Alfred Toh; Claims Dept of CTI
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB1255R (OI : CTI - TBA) AND SMJ4492E (TP : LKK REF - CC6/CTI19016040/Aha3) on 05/09/2019

Without Prejudice

Dear Vic,

We refer to the above matter.

Please proceed to resolve the matter at \$4,415.40(all-in).

We awaits for your payment advice for our processing.

Thank you.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, February 10, 2020 5:46 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB1255R (OI : CTI - TBA) AND SMJ4492E (TP : LKK REF - CC6/CTI19016040/Aha3) on 05/09/2019
Importance: High

Dear Sir/Madam,

We refer to the below email.

Please be informed that TP repairer is chasing for settlement.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)

Sent: Friday, 10 January, 2020 4:28 PM

To: Claims Dept of CTI

Cc: Admin A; Tan Kah Leong; Alfred Toh; Chee So Chow; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB1255R (OI : CTI - TBA) AND SMJ4492E (TP : LKK REF - CC6/CTI19016040/Aha3) on 05/09/2019

Importance: High

Dear Sir/Madam,

We refer to the below email.

Please be informed that TP repairer is chasing for settlement.

For your approval and/or further instructions please.

Thank you.



“Wishing you a Happy and Prosperous Lunar New Year”

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)

Sent: Thursday, 21 November, 2019 1:20 PM

To: Claims Dept of CTI

Cc: Admin A; Tan Kah Leong; Alfred Toh; Chee So Chow; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB1255R (OI : CTI - TBA) AND SMJ4492E (TP : LKK REF - CC6/CTI19016040/Aha3) on 05/09/2019

Dear Sir/Madam,

We refer to the below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)

Sent: Wednesday, 23 October, 2019 1:54 PM

To: Claims Dept of CTI

Cc: Admin A; Tan Kah Leong; Alfred Toh; Chee So Chow; Vic (LKKAuto)

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB1255R (OI : CTI - TBA) AND SMJ4492E (TP : LKK REF - CC6/CTI19016040/Aha3) on 05/09/2019

CTI REF – TBA

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES GBB 1255R (OI) AND SMJ 4492E (TP) ON 05/09/2019

We refer to the above matter.

It was reported that Insured vehicle reversed and collided to the TP vehicle.

A letter and email was sent out to the Insured company to notify TP claim and NCD issues.

As such, in view of BOLA 22, liability may not be to our Insured's favour and we have to settle the claim from the TP vehicle and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer [NEW HOCK TECK MOTOR PTE LTD](#) is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 12,772.27	\$ 4,167.95
Loss of Use (\$60 x 4 days)	\$ 240.00	\$ 240.00
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 13,019.72	\$ 4,415.40

Breakdown of days is as follows:

Recommended Days	3 days
Weekends / Downtime	1 day
TOTAL	4 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)

Sent: Thursday, 10 October, 2019 10:09 AM

To: Claims Dept of CTI

Cc: Admin A; Tan Kah Leong; Alfred Toh; Chee So Chow; Vic (LKKAUTO)

Subject: RE: Direct Settlement - Accident Involving GBB1255R (OI : CTI - TBA) AND SMJ4492E (TP : LKK REF - CC6/CTI19016040/Aha3) on 05/09/2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal are the following:

- Estimated cost of repair
- Preliminary advice

Kindly advise if we can proceed for Direct Settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contains confidential and privileged material, and is for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAUTO)

Sent: Tuesday, 1 October, 2019 3:51 PM

To: Claims Dept of CTI

Cc: Admin A; Tan Kah Leong; Alfred Toh; Vic (LKKAUTO); Chee So Chow; Vic (LKKAUTO)

Subject: RE: Direct Settlement - Accident Involving GBB1255R (OI : CTI - TBA) AND SMJ4492E (TP : LKK REF - CC6/CTI19016040/Aha3) on 05/09/2019

Dear Sirs,

We refer to the subject matter and we noted that you are pending for the Insured's Rental Agreement.

Please advise if we can proceed with direct settlement with TP repairer as liability is not to our Insured's favour.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Chee So Chow [<mailto:sochow.chee@sg.cntaiping.com>]

Sent: Tuesday, 17 September, 2019 9:21 PM

To: Mei Kwan (LKKAuto); Claims Dept of CTI

Cc: CS A Team; Admin A; Vic (LKKAuto); Tan Kah Leong; Alfred Toh

Subject: RE: Direct Settlement - Accident Involving GBB1255R (OI : CTI - TBA) AND SMJ4492E (TP : LKK REF - CC6/CTI19016040/Aha3) on 05/09/2019

Dear all

Please see insured's report.

The claim handler is Tan Kah Leong currently on MC. Please do not settle the case at this juncture as we need to obtain a copy of rental agreement from our insured as required by its motor policy.

Regards

Chee So Chow (Ms)

Deputy Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6176

Fax (65) 6224 7175 / 6224 7478

Email : claimsdept@sg.cntaiping.com

sochow.chee@sg.cntaiping.com

Website:www.sg.cntaiping.com

Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, September 16, 2019 3:39 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBB1255R (OI : CTI - TBA) AND SMJ4492E (TP : LKK REF - CC6/CTI19016040/Aha3) on 05/09/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMJ 4492E at M/s New Hock Teck Motor Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>
