

## Mei Kwan (LKKAUTO)

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**From:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Sent:** Tuesday, 17 September, 2019 9:21 PM  
**To:** Mei Kwan (LKKAUTO); Claims Dept of CTI  
**Cc:** CS A Team; Admin A; Vic (LKKAUTO); Tan Kah Leong; Alfred Toh  
**Subject:** RE: Direct Settlement - Accident Involving GBB1255R (OI : CTI - TBA) AND SMJ4492E (TP : LKK REF - CC6/CTI19016040/Aha3) on 05/09/2019  
**Attachments:** SMM19D204207C01 - INSURED SAS REPORT.pdf  
**Categories:** HMK

Dear all

Please see insured's report.

The claim handler is Tan Kah Leong currently on MC. Please do not settle the case at this juncture as we need to obtain a copy of rental agreement from our insured as required by its motor policy.

Regards

### Chee So Chow (Ms)

Deputy Manager  
Claims Department

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**From:** Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]

**Sent:** Monday, September 16, 2019 3:39 PM

**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

**Subject:** Direct Settlement - Accident Involving GBB1255R (OI : CTI - TBA) AND SMJ4492E (TP : LKK REF - CC6/CTI19016040/Aha3) on 05/09/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMJ 4492E at M/s New Hock Teck Motor Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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