

Vic (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 17 December, 2019 11:51 AM
To: Vic (LKKAUTO); Admin A
Cc: Tan Kah Leong; Chee So Chow; Alfred Toh; Hsiao Tong (LKKAUTO); Vitesse Insurance
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBE3808S (OI: SNM19D204263C02/8) AND SLJ422X (TP : LKK REF - CC6/CTI19016039/Aha3) on 07/09/2019
Attachments: LETTER TO OI.pdf

LKK REF - CC6/CTI19016039/Aha3
CTPIS REF - SNM19D204263C02/8(cml/tkl)

Dear Vic

You may proceed to resolve the property damage claim at \$11,436.45.

We await your payment advice to enable Kah Leong to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, 17 December, 2019 11:26 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBE3808S (OI : CTI - TBA) AND SLJ422X (TP : LKK REF - CC6/CTI19016039/Aha3) on 07/09/2019

CTI REF – TBA
LKK REF – CC6/CTI19016039/Aha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES GBE 3808S (OI) AND SLJ 422X (TP) ON 07/09/2019

We refer to the above matter.

It was reported that Insured vehicle had rear-ended the TP vehicle. A letter was sent out to the Insured to notify TP claim. No feedback received till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer [VISION AUTOWORK PTE LTD](#) is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 46,376.42	\$ 10,700.00
Loss of Rental (\$180 x 7 days)	\$ 1,260.00	\$ 700.00 (\$100 x 7 days)
LTA / GIA Search Fee	\$ 36.45	\$ 36.45
TOTAL	\$ 47,672.87	\$ 11,436.45

TP VEHICLE DETAILS:

MARKET VALUE : \$ 53,000.00 (est)

LTA REBATE : \$ 42,700.00 (est)

NETT VALUE : \$ 10,300.00 (est)

Breakdown of days is as follows:

Recommended Days	7 days
TOTAL	7 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Tuesday, 15 October, 2019 2:14 PM

To: Chee So Chow

Cc: Admin A; Tan Kah Leong; Claims Dept of CTI; Alfred Toh; Vic (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving GBE3808S (OI : CTI - TBA) AND SLJ422X (TP : LKK REF - CC6/CTI19016039/Aha3) on 07/09/2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal are the following:

- Estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Chee So Chow [<mailto:sochow.chee@sg.cntaiping.com>]

Sent: Wednesday, 18 September, 2019 9:32 AM

To: Mei Kwan (LKKAuto)

Cc: CS A Team; Admin A; Vic (LKKAuto); Tan Kah Leong

Subject: RE: Direct Settlement - Accident Involving GBE3808S (OI : CTI - TBA) AND SLJ422X (TP : LKK REF - CC6/CTI19016039/Aha3) on 07/09/2019

Dear Mei Kwan

Please see attached insured's SAS report

Regards

Chee So Chow (Ms)

Deputy Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6176

Fax (65) 6224 7175 / 6224 7478

Email : claimsdept@sg.cntaiping.com

sochow.chee@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, September 16, 2019 3:19 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBE3808S (OI : CTI - TBA) AND SLJ422X (TP : LKK REF - CC6/CTI19016039/Aha3) on 07/09/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLJ 422X at M/s Vision Autowork Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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