

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 18 September, 2019 10:47 AM
To: Claims Dept of CTI; Elaine Cheong; Alfred Toh; Chee So Chow
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: OUR REF: SNM19D204279-SJQ9151E-CML - Direct Settlement - Accident Involving SJQ9151E (OI : CTI - TBA) and SJE5611J (TP : LKK REF - CC6/CTI19016038/Ahb3)on 06.09.2019
Attachments: Re: SJE5611J CLAIMING AGAINST SJQ9151E DOA:06.09.19 - LKK REF CC6/CTI19016038/Ahb3

Dear Elaine,

We refer to the subject matter.

Please be informed that TP had withdrawn the claim and converted to OD claim instead.

As such, we will proceed to close file in our end and will submit our WP report to your good office in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Wednesday, 11 September, 2019 2:05 PM

To: Elaine Cheong; Alfred Toh; Chee So Chow; Shu Pei (LKKAUTO); Vic (LKKAUTO)

Subject: OUR REF: SNM19D204279-SJQ9151E-CML - Direct Settlement - Accident Involving SJQ9151E (OI : CTI - TBA) and SJE5611J (TP : LKK REF -CC6/CTI19016038/Ahb3)on 06.09.2019

Dear Elaine,

Please assist Lkk.

Note : officer in charge – Elaine Cheong.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Tuesday, 10 September, 2019 5:47 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJQ9151E (OI : CTI - TBA) and SJE5611J (TP : LKK REF - CC6/CTI19016038/Ahb3) on 06.09.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJE 5611J at M/s SM Automotive on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 16 September, 2019 8:38 AM
To: sm automotive
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: SJE5611J CLAIMING AGAINST SJQ9151E DOA:06.09.19 - LKK REF CC6/CTI19016038/Ahb3

Without Prejudice

Dear Sukyi,

We refer to your below email and the contents were noted.

We informed our principal accordingly and will proceed to close file in our end.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: sm automotive [mailto:sm_automotive@hotmail.com]
Sent: Saturday, 14 September, 2019 11:35 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: Re: SJE5611J CLAIMING AGAINST SJQ9151E DOA:06.09.19 - LKK REF CC6/CTI19016038/Ahb3

Without Prejudice

Hi Vic

We would like to inform you that our client withdraw the third party claim from our workshop and convert to own damage claim at SME Motor Pte Ltd.

Fyi, his request SME help him to do the recovery as well, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>
Sent: Thursday, September 12, 2019 4:34 PM
To: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SJE5611J CLAIMING AGAINST SJQ9151E DOA:06.09.19 - LKK REF CC6/CTI19016038/Ahb3

Without Prejudice

Hi Vic

Thanks for your reply with advice.

Hope to heard from you soon for the scene video,thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Thursday, September 12, 2019 4:30 PM
To: sm automotive <sm_automotive@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: SJE5611J CLAIMING AGAINST SJQ9151E DOA:06.09.19 - LKK REF CC6/CTI19016038/Ahb3

Without Prejudice

Dear Sukyi,

We refer to your below email.

Please be informed that we are currently pending for our Insured's GIA report.

We will also check if our Insured have a video footage for this accident and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: sm automotive [mailto:sm_automotive@hotmail.com]

Sent: Thursday, 12 September, 2019 4:26 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: SJE5611J CLAIMING AGAINST SJQ9151E DOA:06.09.19

Without Prejudice

Hi Vic

Kindly provide us the video footage of the accident as your client mentioned that her car had an in-car camera.

Regards,

Sukyi Chong

SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276