

## Vic (LKKAUTO)

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**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Wednesday, 27 November, 2019 2:09 PM  
**To:** Vic (LKKAUTO)  
**Cc:** claims-singapore  
**Subject:** [VC012962] <SEEK MANDATE> RE: Direct Settlement - Accident Involving SKU5256E (OI : QBE - VC012962) AND SMD8692A (TP : LKK REF - CC6/QBE19016036/Aha3) on 07/09/2019  
**Attachments:** LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS 1.pdf; LKK REINSPECTION PHOTOS 2.pdf; LKK AFTER REPAIR PHOTOS.pdf; LETTER TO OI.pdf; TP LOD.pdf

Our ref: VC012962

Hi Vic

Kindly proceed with settlement.

regards

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**Jenny Toh**

Senior Assistant

Claims / Asia

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**From:** Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Sent:** Saturday, 23 November 2019 1:40 PM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving SKU5256E (OI : QBE - VC012962) AND SMD8692A (TP : LKK REF - CC6/QBE19016036/Aha3) on 07/09/2019

**YOUR REF – VC012962**

**LKK REF – CC6/QBE19016036/Aha3**

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Dear Jenny,

**ACCIDENT INVOLVING VEHICLES SKU 5256E (OI) / SMD 8692A (TP) / OTHERS ON 07/09/2019**

We refer to the above matter.

It was reported that Insured vehicle was involved in a 3 vehicle chain collision and was the last car and rear-ended to the TP vehicle.

A letter was sent out to the Insured company to notify TP claim and NCD issues.

In view of the above, we are of the view that liability is not to our Insured's favour.

Summary to offer to repairer **SM AUTOMOTIVE** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 39,740.30	\$ 18,900.00
Loss of Rental (\$120 x 9 days)	\$ 1,080.00	\$ 900.00 (\$100 x 9 days)
LTA Search Fee	\$ 7.45	\$ 7.45
<b>TOTAL</b>	<b>\$ 40,827.75</b>	<b>\$ 19,807.45</b>

**TP VEHICLE DETAILS:**

**MARKET VALUE : \$63,000.00 (est)**

**LTA REBATE : \$31,000.00 (est)**

**NETT VALUE : \$32,000.00 (est)**

**Breakdown of days is as follows:**

Our surveyor's recommended days to repair	15 days
<b>TOTAL CLAIMED DAYS</b>	<b>9 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Monday, 21 October, 2019 1:41 PM

**To:** Jenny Toh

**Cc:** Admin A; Vic (LKKAuto); Joyce Foo

**Subject:** RE: Direct Settlement - Accident Involving SKU5256E (OI : QBE - VC012962) AND SMD8692A (TP : LKK REF - CC6/QBE19016036/Aha3) on 07/09/2019

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer further to our below email.

Enclosed for your perusal:

- Estimated cost of repair
- Preliminary advice

We are currently preparing report for mandate approval.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Mei Kwan (LKKAuto)

**Sent:** Monday, 16 September, 2019 2:56 PM

**To:** 'Jenny Toh'; Janice Goh Siew Geok

**Cc:** Vic (LKKAuto); CS A Team; Admin A

**Subject:** Direct Settlement - Accident Involving SKU5256E (OI : QBE - TBA) AND SMD8692A (TP : LKK REF - CC6/QBE19016036/Aha3) on 07/09/2019

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMD 8692A at M/s SM Automotive - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair and preliminary advice is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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