

# Volkswagen Centre Singapore

247 Alexandra Road Singapore 159934  
Fax: 64743643 Tel: 63057299



Biz Reg. No. 53103069E  
GST No. M20098505-2

## LETTER OF DEMAND

Your Ref: MLT 19090237/01/DP

Our Ref: SKS 5241H

To: INDIA

Dear Sirs,

ACCIDENT INVOLVING SKS 5241H & SH 8624G ON 2-9-19

We are claiming on behalf of our client CH 5H421 owner of

vehicle number SKS 5241H involved in accident on 2-9-19

with vehicle SH 8624G along/at WATER KENT RIDGE RD

Description of claims:

Cost of Repairs S 3509.75 (Incl 7% GST)

Loss of Use/Rental S 80 X 3 Days = S 240

Medical Fee S (Incl 7% GST)

Search Fee S 7.45 (Incl 7% GST)

TOTAL S 3757.20

We are claiming in full and final settlement of S 3757.20 payable to  
Volkswagen Centre Singapore.

Kindly send us a written acknowledgement within 14 days from receipt of this document.  
Please note that finalization/settlement offer of this claim should be within 8 weeks from the  
date of this document. Please email all settlement offers to [meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)

Dated this 06 NOV 2019 of

We are in receipt of your letter, which is involving our insured. We shall revert shortly. Kindly note that we are preserving our rights to conduct a medical re-examination on your client where necessary.	
Our Ref:	<u>MLT/19090237</u>
Name:	<u>Daniel</u>
Date:	<u>18/11/19</u>
India International Insurance P.L.	

Date : 12/09/2019

Dear Sir or Madam :

To whom it may concern,


**RE: Authorization to act on behalf**

Vehicle No.: SKS 5241 H

I, CHU Shuli, bearing NRIC Number S2698192A,  
would like to authorize Xu Pei Chang, bearing NRIC  
Number S2701687 A, to act on my behalf for all documents  
and repair for the above said vehicle.

Thank You.

Yours Sincerely,

  
.....  
Signature



## LETTER OF AUTHORITY

ACCIDENT INVOLVING SK35241H and SH 86846 on 02/09/19  
Own vehicle's number Other vehicle's number Date of accident  
 along LOWER SENT RIDGE ROAD  
Accident location

BY THE LETTER OF AUTHORITY, I/we, CUI SHULI  
Name of Policy Holder & IC / Passport number  
 of S26981929 owner of Vehicle Registration

Number SK35241H hereby irrevocable appoint **Volkswagen Centre Singapore**  
Own vehicle's number

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be \*my / our Attorney and in \* my / our name(s) on \*my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or **alternatively** under Insurance Policy number \_\_\_\_\_ taken up by \*me/us and pay the **compulsory excess** in respect of the cost repairs suffered by \*me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

\*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on \*my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

\*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of \*my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, \*I/we have hereunto to set \*my/our hand and sign this 27<sup>th</sup> of the month  
SEPT Year 2019

Signed & Delivered By:

[Signature]  
Policy Holder

Witness By:

[Signature]

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MCT19090237  
Claimant Ref: SKS 5241H

We/I, VOLKSWAGEN GROUP SINGAPORE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 3,509.75 (repair cost), S\$ 150.00 (loss of use), S\$ 7.45 (search fee), vehicle no. SKS 5241H that was damaged pursuant to the accident which occurred on 02/09/2019 (date) at LOWER KENT RIDGE ROAD (location) involving vehicle no. SH 8684G (insured vehicle). This is pursuant to the inspection conducted on 12/09/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CUI SHULI ("the third party claimant") of vehicle no. SKS 5241H to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKS 5241H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,567.20 to VOLKSWAGEN GROUP SINGAPORE PTE LTD

Dated this 30 day of 03 2020

**CLAIMANT:**

Signature: Signed by "the workshop" (with chop)

Name: 81030001

NRIC: Meiy Wong

Address: Insurance Advisor  
Tel: 6305 7299 Ext: 216  
Mobile: 8121 4681  
Fax: 6474 3543  
Email: meiy.wong@ii.com.sg

Nationality:

Occupation:

**WITNESS:**

Signature: Signed by appointed Surveyor

Name: LKK AUTO CONSULTANTS PTE LTD

NRIC: 199607198R

Address: 51 UBI AVE 1 #02-25

PAYA UBI INDUSTRIAL PARK S(408933)

Nationality:

Occupation:

## VOLKSWAGEN CENTRE SINGAPORE

13 Tuas Avenue  
Singapore 639176  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



Volkswagen SKODA

Commercial Vehicles

MCT/19090237



Tax invoice

Company  
INDIA INTERNATIONAL INSURANCE  
64 CECIL STREET  
#04-05 IOB BUILDING  
Singapore 049711

Customer Details:  
Ms.  
CUI  
SHULI  
356 CLEMENTI AVENUE 2  
#19-281  
Singapore 20356

Page 1/2  
Document no. 12333901329  
Document date 27-09-2019  
Customer no. 5211000972  
Customer GST-ID 198703792K  
Dealer 39999  
Job order number 2019002072/ 1  
Job order date 19-09-2019  
Service Advisor EDMUND, HUI HUANG GOH

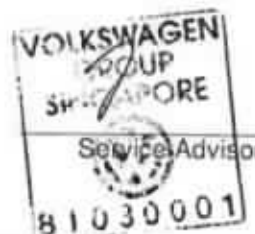
SH8684G DOA 2/9/2019

License plate	Model code	First registration	VIN	Model	Mileage
SKS5241H	5G13GZ	21-04-2015	VWVZZZAUZEW391607	Golf 1.4 CLBMT 90 TSI D7F	48,198

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5G6807417APGRU	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Cover For Bumper Primed	1	pcs.	1,080.14	#1	1,080.14	1,155.75
	XR-19/9/2019						
	LABOUR	1	pcs.	840.00	#1	840.00	898.80
	Spray Painting	1	pcs.	800.00	#1	800.00	856.00
	REAR NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60
	INDIA DIRECT SETTLEMENT						
	TP VEH: SH8684G						
	MCT19090237/01/DP						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	480.00	2,800.14	7%	229.61	3,280.14	3,509.75
Total	480.00	2,800.14		229.61	3,280.14	3,509.75

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

VISIT OUR WEBSITE: [aftersales.vw.com.sg](http://aftersales.vw.com.sg) (for online service appointments) and [volkswagen.com.sg](http://volkswagen.com.sg) and [www.skoda.com.sg](http://www.skoda.com.sg) (for additional services, products and promotions).

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch); Bank Account: 2528214002; Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website [www.volkswagen.com.sg](http://www.volkswagen.com.sg)

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue  
Singapore 639176  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

Tax invoice

Page	2/2
Document no.	12333901329
Document date	27-09-2019
Customer no.	5211000972
Customer GST-ID	198703792K
Dealer	39999
Job order number	2019002072/ 1
Job order date	19-09-2019
Service Advisor	EDMUND, HUI HUANG GOH

Company  
INDIA INTERNATIONAL INSURANCE  
64 CECIL STREET  
#04-05 IOB BUILDING  
Singapore 049711

Customer Details:  
Ms.  
CUI  
SHULI  
356 CLEMENTI AVENUE 2  
#19-281  
Singapore 120356

License plate	Model code	First registration	VIN	Model	Mileage
SKS5241H	5G13GZ	21-04-2015	WVWZZZAUZEW391607	Golf 1.4 CLBMT 90 TSI D7F	48,198

This is an authorised document. No signature is required.



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 09 Sep 2019 / 10:58:50

Receipt Date/Time : 09 Sep 2019 / 10:58:50

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-190909-000964

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SH8684G				
As at 02 Sep 2019/18:00:00				
Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SH8684G Enquiry Fee 20190909105655749422	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx8482	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.