

(1/2/2019)

INS. CASE OWNER:

CC4/III1901

6031

R1

gbs

LEK:

IDAC:

Surveyor:

Rajul

DOI:

ASSIGNMENT

12/9/19

Date / Time:

10/9/19

Registered in Merimen:

10/9/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SH 8684G

Name of Insured:

CTP

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

2/1/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

WONG CHONG PENG HUANG

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SKS 5241H



INSRS:

WSP:

Tel:

Liability:

RMKS:

VOLKSWAGEN



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time	STAGE	DATE / PIC
20/9	01 AVE in merimen.	Non-Reporting hr (1st):
21/9	Pending liability approval (Approved)	Non-Reporting hr (2nd):
11/10	Liability clear send TP.	Non-Reporting hr (Final):
11/11	Rec LOR to TP (Pending LOD)	Notification hr (if non-pickup):
	LOD in file past RT type report - expedite report.	Call OI:
24/11	Pending mandate approval ✓	After call hr to OI:
25/11	HW \$3667.30 (Pending disbursement)	Documentation Check List: Handler Typist
26/11	Settle to \$3667.30, DV send (Pending DV)	Notification hr (if non-pickup)
27/11	DV in (Pending original LOR tax invoice)	After call hr to OI:
27/11	File past Admin to close.	Authorisation To Act:
		Release Voucher:
		Final Repair Bill:
		Car Rental Invoice:
		Towing Invoice:
		LTA / GIA:
		Medical Bill:
		PIR:
		Mandate/Reject Instruction:
		LOD:
		Payment Breakdown Form:
		Post-Repair Photos:
		Others:

PRELIMINARY ADVICE Date/Time:		Sent By:	
FINALIZATION Date/Time:		Confirm with:	
Repair Cost:	8/8 \$5280.14	(3 days) Reduction:	\$500.49 % 60
FINAL SETTLEMENT Date/Time:		Confirm with:	
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	29.
Repair Cost:	(WGS) \$3509.75	Email ☒ Call ☐	
Loss of Rental (LOR):	\$5	(5 days)	
Loss of Use (LOU):	\$5	(50 x 3 days)	
Loss of Income (LOI):	\$5	(5 x days)	
LOR only ☐ LOU only ☒	LOR + LOU ☐ LOR + LO ☐ [Tick only one]		
GIA/LTA Search	\$5	3.45	
Medical:	\$5	-	
Disbursement:	\$5	(e.g. Tow/ Independent)	
Legal Cost	\$5	-	
Total:	\$5	3667.30 Global Sum \$5:	
FINAL PAYMENT Date/Time:		Confirm with:	
Payee 1:	\$5	3667.30	
Payee 2: (Strike if N.A.)	\$5	Name 1: VOLKSWAGEN Group Singapore Pte Ltd.	
Payee 3: (Strike if N.A.)	\$5	Name 2:	
		Name 3:	

ATA - Kallingsen Centre. Sg.
Marina DV - Volkswagen Group.
Sg P/L.

Surveyor

Paul

REF:

III

g

192A

ASSIGNMENT

From: _____ Date: *12-9-2019*

Estimated Cost:

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: *SKS 5241H*

at Workshop n/s *Volkswagen*

of *247 Alexandra Road*

Insured:

Policy No:

Claims No:

Sum Insured:

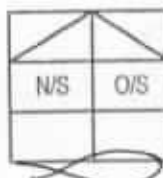
Excess:

(Client's Record)

Make of Veh: *10.309.11 Owner waiting.*

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: *55K*

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: *3* days Res.: Yes or No

Lum Sum: *1-1-1* % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

mp"

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: *SKS 5241H* Yr Regr: *2015 / A/R*

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: *Volkswagen Golf A7 / 4TSIA c.c 1398*

Colour: *Grey* A/C: Insured / Std / NI / NA

Sp. Reading: *47923* T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: *WVWZZZAUZEW391607*

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/R / STD A/R or

Tyre Size: F: *225/45R17*

R: *225/45R17*

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. *6* mm

R/Bal. *6* mm

L/Bal. *6* mm

L/Bal. *6* mm

D.O.A. *02/09/19*

D.O.I. *12/09/19*

Survey held at *Volkswagen*

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP \$280.14 - (Red = \$5009.47 / 60%)

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I: (\$ _____)

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech. Invs (\$ _____)

☐ : Weekend (\$ _____)

Survey Fee:

Transportation:

3 + RS \$

Photos

Others

TOTAL

cecilia

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101484Z
GST No.: M200985052



Volkswagen SKODA Commercial Vehicles

Quotation

Non-binding - Preview

Page 1/1

Company
INDIA INTERNATIONAL INSURANCE
64 CECIL STREET
#04-05 IOB BUILDING
Singapore 049711

Customer Details
Ms
CUI
SHULI
356 CLEMENTI AVENUE 2
#19-281
Singapore 120356

Document no
Document date 09-09-2019
Customer no 5211000972
Customer GST-ID 198703792K
Dealer 39999
Job order number 2019001951/1
Job order date 09-09-2019
Service Advisor EDMUND, HUI HUANG
GOH

License plate	Model code	First registration	VIN	Model	Mileage		
SK55241H	5G13GZ	21-04-2015	WVWZZZAUJZEW391607	Golf 1.4 CLBMT 90 TSI D7F	47,703		
Position no	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs	280.00	#1	280.00	299.60
5G8807417APGRUJ	Cover For Bumper Primed <i>de</i>	1	pcs	1,080.14	#1	1,080.14	1,155.75
5G8807568D 989	Rear Diffuser Satin Black <i>? x su</i>	1	pcs	277.23	#1	277.23	296.64
5G8807305D	Bumper (BUMPER REINFORCEMENT) <i>? x su</i>	1	pcs	572.31	#1	572.31	612.37
5G8807663C	Attachment Strip	1	pcs	59.89	#1	59.89	64.08
5G8807303A	Guide Piece (BUMPER GUIDE LH) <i>? x su</i>	1	pcs	34.51	#1	34.51	36.93
5G8807394A	Guide Piece (BUMPER GUIDE RH) <i>? x su</i>	1	pcs	34.51	#1	34.51	36.93
5G8807393	Guide Piece (BUMPER BRACKET LH) <i>? x su</i>	1	pcs	34.51	#1	34.51	36.93
5G8807394	Guide Piece (BUMPER BRACKET RH) <i>? x su</i>	1	pcs	34.51	#1	34.51	36.93
	LABOUR	3	pcs	840.00	#1 <i>840</i>	2,520.00	2,696.40
	Spray Painting	3	pcs	800.00	#1 <i>800</i>	2,400.00	2,568.00
	REAR NUMBER PLATE <i>51</i>	1	pcs	80.00	#1	80.00	85.60
	REVERSE SENSORS <i>? x su</i>	1	pcs	400.00	#1	400.00	428.00

Quotation valid till 16-09-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	7,527.61	7%	580.13	8,287.61	8,867.74
Total	760.00	7,527.61		580.13	8,287.61	8,867.74

Customer	LRS Auto Centre Ltd. please reply the Repairer of the following: • To receive follow-up on spray painting • To display damaged car fully during assessment • Parts prices are subject to confirmation • Third party survey is a "No Win No Fee" service • No legal liability for the cost of the car • Compensation is subject to insurance claim or subject to final agreement between us.	<i>Paul</i> <i>Hp 90012062</i> <i>3 days</i> <i>12/09/12 @ 10%</i> Service Advisor
— VISIT OUR WEBSITE and promotions — Accessories: www.vw.com.sg (for online service appointments) and www.volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions) — Addressed by: <i>Paul</i> Signature: <i>Paul</i> Date: <i>12/09/12 @ 10%</i>		

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen SKODA Commercial Vehicles

Tax invoice

Preview

Page 1/2

Company
INDIA INTERNATIONAL INSURANCE
64 CECIL STREET
#04-05 IOB BUILDING
Singapore 049711

Customer Details:
Ms.
CUI
SHULI
356 CLEMENTI AVENUE 2
#19-281
Singapore 120358

Document no.
Document date 27-09-2019
Customer no. 5211000972
Customer GST-ID 198703792K
Dealer 39999
Job order number 2019002072/ 1
Job order date 19-09-2019
Service Advisor EDMUND, HUI HUANG GOH

License plate	Model code	First registration	VIN	Model	Mileage
SKS5241H	5G13GZ	21-04-2015	WWZZZAUZEW391607	Golf 1.4 CLBMT 90 TSI D7F	48,198

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5G6807417APGRU	Diagnostic and Programming	1	pcs.	480.00	#1	480.00 ✓	513.60
	Cover For Bumper Primed	1	pcs.	1,080.14	#1	1,080.14 ✓	1,155.75
	XR-19/9/2019						
	LABOUR	1	pcs.	840.00	#1	840.00 ✓	898.80
	Spray Painting	1	pcs.	800.00	#1	800.00 ✓	856.00
	REAR NUMBER PLATE	1	pcs.	80.00	#1	80.00 ✓	85.60
	INDIA DIRECT SETTLEMENT						
	TP VEH: SH8684G						
	MCT19090237/01/DP						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	480.00	2,800.14	7%	229.61	3,280.14	3,509.75
Total	480.00	2,800.14		229.61	3,280.14	3,509.75

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSG33. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

Tax invoice

Preview

Page	2/2
Document no.	
Document date	27-09-2019
Customer no.	5211000972
Customer GST-ID	198703792K
Dealer	39999
Job order number	2019002072/ 1
Job order date	19-09-2019
Service Advisor	EDMUND, HUI HUANG GOH

License plate	Model code	First registration	VIN	Model	Mileage
SKS5241H	5G13GZ	21-04-2015	WVWZZZAUZEW391607	Golf 1.4 CLBMT 90 TSI D7F	48,198

This is an authorised document. No signature is required.

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No. 199101494Z
GST No. M200985052



Volkswagen



SKODA



Commercial Vehicles

Quotation

Non binding - Preview

Page

1/1

Company
INDIA INTERNATIONAL INSURANCE
64 CECIL STREET
#04-05 IOB BUILDING
Singapore 049711

Customer Details:
Ms.
CUI
SHULI
356 CLEMENTI AVENUE 2
#19-281
Singapore 120356

Document no.
Document date 09-09-2019
Customer no. 5211000972
Customer GST-ID 198703792K
Dealer 39999
Job order number 2019001951/ 1
Job order date 09-09-2019
Service Advisor EDMUND HUI HUANG GOH

License plate	Model code	First registration	VIN	Model	Mileage
SKS5241H	5G13GZ	21-04-2015	WVWZZZAUZEW391607	Golf 1.4 CLBMT 90 TSI D7F	47,703

Position no	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs	280.00	#1	280.00	299.60
5G6807417APGRU	Cover For Bumper Primed <i>de</i>	1	pcs	1,080.14	#1	1,080.14	1,155.75
5G6807568D 9B9	Rear Diffuser Satin Black <i>?</i>	1	pcs	277.23	#1	277.23	296.64
5G0807305D	Bumper (BUMPER REINFORCEMENT) <i>?</i>	1	pcs	572.31	#1	572.31	612.37
5G6807863C	Attachment Strip	1	pcs	59.89	#1	59.89	64.08
5G6807393A	Guide Piece <i>?</i> (BUMPER GUIDE LH) <i>?</i>	1	pcs	34.51	#1	34.51	36.93
5G6807394A	Guide Piece <i>?</i> (BUMPER GUIDE RH) <i>?</i>	1	pcs	34.51	#1	34.51	36.93
5G6807393	Guide Piece <i>?</i> (BUMPER BRACKET LH) <i>?</i>	1	pcs	34.51	#1	34.51	36.93
5G6807394	Guide Piece <i>?</i> (BUMPER BRACKET RH) <i>?</i>	1	pcs	34.51	#1	34.51	36.93
	LABOUR	3	pcs	840.00	#1 <i>840</i>	2,520.00	2,696.40
	Spray Painting	3	pcs	800.00	#1 <i>800</i>	2,400.00	2,568.00
	REAR NUMBER PLATE	1	pcs	80.00	#1	80.00	85.60
	REVERSE SENSORS <i>?</i>	1	pcs	400.00	#1	400.00	428.00

Quotation valid till 16-09-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	7,527.61	7%	580.13	8,287.61	8,867.74
Total	760.00	7,527.61		580.13	8,287.61	8,867.74

Customer

Service Advisor

—VISIT OUR WEBSITE: sales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions) —

Acknowledged by Receiver

Signature

Date

Rahul
Hp 90010068
3 days
12/09/12 @ 1035

Perry before paint

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Details	
Owner ID Type:	Singapore NRIC
Owner ID:	192A
Vehicle Details	
Vehicle No.:	SKS5241H
Vehicle to be Exported:	No
Intended Deregistration Date:	13 Sep 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	GOLF A7 1.4 TSI AT 5G13GZ W/O HID
Primary Colour:	Grey
Manufacturing Year:	2014
Engine No.:	CXS099888
Chassis No.:	WVWZZZAUZEW391607
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$19,226.00
Original Registration Date:	21 Apr 2015
First Registration Date:	21 Apr 2015
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	20 Apr 2025
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	20 Apr 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$67,749.00
COE Rebate Amount:	\$37,958.00
Total Rebate Amount:	\$41,708.00

The information contained herein is correct as at 13 Sep 2019

OK

55,000
41,708
13,292



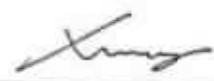
DISCHARGE VOUCHER

I / We Cui SHULI (Passport No. S2698192A) the
owner of vehicle number SX55241H hereby accept from
____ (Insurance Company) the sum of
____ (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SX55241H & SH8624H along LOWER KENT RIDGE ROAD
on 02/09/2019.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to
_____.

Dated this on 27/09/19 (DD/MM/YYYY)



(Signature of owner / Company stamp)

Name λ :

NRIC No λ :

Date λ :

Catherine Chong (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 10 September, 2019 11:54 AM
To: Kong Charmaine (VGS - SG/Singapore); 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: Pooi Chin Han Daniel
Subject: RE: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKS5241H & SH8684G ON 2.9.19
Attachments: 2052_001.pdf; SKS5241H- MSIG WINNER VS OUT.PDF

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKS5241H and let us have your report urgently.

This claim will be handled by Daniel.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

P: chairmin
T: 1.14.7.7
V: out
E: ✓

From: Kong Charmaine (VGS - SG/Singapore) [mailto:charmaine.kong@vw.com.sg]
Sent: 10 September, 2019 10:07 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKS5241H & SH8684G ON 2.9.19

Hi,

Please assign to LKK.

Thanks.

Best regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



Internal

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Tuesday, 10 September 2019 9:39 AM

To: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>

Subject: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKS5241H & SH8684G ON 2.9.19

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Kong Charmaine (VGS - SG/Singapore) [<mailto:charmaine.kong@vw.com.sg>]

Sent: 09 September, 2019 5:53 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Wong Meiy (VGS - SG/Singapore) <mely.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore)

<Pearlyn.cheong@vw.com.sg>; Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>

Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKS5241H & SH8684G ON 2.9.19

Dear Claims,

Please revert on liability & survey arrangements.

Thanks.

Best regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>

Sent: Monday, 9 September 2019 5:50 PM

To: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>

Subject: Scan Image

Internal

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby

notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Cecilia Chong (LKK Auto)

From: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Thursday, 26 March 2020 3:35 PM
To: Cecilia Chong (LKK Auto)
Cc: Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Tang Shu Shi (VGS - SG/Singapore); Chee Steven (VGS - SG/Singapore); Foo John (VGS - SG/Singapore)
Subject: RE: [EXT] RE: SIGNED DV -- YOUR REF: SKS 5241H (OUR REF: CC4/III19016031/R1gb3) *** ACCIDENT INVOLVING SH 8684G & SKS5241H ON 02/09/2019 ***
Attachments: 4371_001.pdf

Dear Cecilia,

Please find attached LOD for your kind reference.
Original had been mailed to India directly, Thanks.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>

VOLKSWAGEN
GROUP SINGAPORE



Das VolkAuto.



It's not e-mail, if you print it. Think Blue.

Internal

Print Received Message

This mail is associated with :

***SKS5241H (MCT19090237)**

[SH8684G]

TP

CUI SHULI

Sep 2 2019 6:00PM

[COMFORT TRANSPORTATION PTE LTD]

Volkswagen Centre Singapore

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 18/03/2020 16:43 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$3697.20) - SKS5241H - Claim Handler: Bhargari Purushothaman Dhanya

Approved:3697.20:Request TP WS to issue Tax invoice for Repairs in III's favour .

...CLAIM SUBFOLDER...(Pending for Survey Report)
Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Sep 2019 Edit Reg		10 Sep 2019 00:00 Edit Adj Rpt	S\$3,280.14 Edit Estimates	S\$3,280.14 View Rpt		Pending for Survey Report Cancel Case

MainReferenceClaim DetailsDocumentsShow All

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Main Claimant:	CUI SHULI, ID: S2698192A		
Vehicle Reg. No.:	SK55241H	Date of Loss:	02/09/2019 18:00 - :59 [52 Months and 12 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT19090237	Policy/Cover Note No.:	MCOM0015 (TP, Fire & Theft)
Vehicle Reg. No. (Insured):	SH8684G	Policy No. (Claimant):	AB0430484AVW
		Excess:	
Repairer:	Volkswagen Group Singapore Pte Ltd () 247 ALEXANDRA ROAD, 159934 Alexandra - Tel:		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Bhargari Purushothaman Dhanya]		
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 19/09/2019]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- III_SG (18/03/2020): Alert - Adj Mandate Approved (S\$3697.20) - SK55241H - Claim Handler: Bhargari Pu...
- III_SG (03/03/2020): Alert - Adj Mandate Maintained - SK55241H - Claim Handler: Bhargari Purushothama...
- III_SG (24/01/2020): Alert - Adj Mandate Maintained - SK55241H - Claim Handler: Pool Chin Han Daniel
- III_SG (17/01/2020): Alert - Adj Mandate Approved (S\$0.00) - SK55241H - Claim Handler: Pool Chin Han ...
- III_SG (20/09/2019): Alert - Adj Mandate Approved (S\$0.00) - SK55241H - Claim Handler: Pool Chin Han ...

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKS5241H (MCT19090237)
[SH8684G]
TP
CUI SHULI
Sep 2 2019 6:00PM
[COMFORT TRANSPORTATION PTE LTD]
Volkswagen Group Singapore Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Video

1 per page

No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	19/09/19 09:45	Video - Accident IV	 Load MP4	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/01/20 14:50	Odometer Reading	 Load JPG	☒
2	17/01/20 14:50	Chassis Number	 Load JPG	☒
3	17/01/20 14:50	General View	 Load JPG	☒
4	17/01/20 14:50	General View	 Load JPG	☒
5	17/01/20 14:50	General View	 Load JPG	☒
6	17/01/20 14:50	General View	 Load JPG	☒
7	17/01/20 14:50	General View	 Load JPG	☒
8	17/01/20 14:50	General View	 Load JPG	☒
9	17/01/20 14:50	General View	 Load JPG	☒
10	17/01/20 14:50	General View	 Load JPG	☒
11	17/01/20 14:50	General View	 Load JPG	☒
12	17/01/20 14:50	General View	 Load JPG	☒
13	17/01/20 14:50	General View	 Load JPG	☒
14	17/01/20 14:50	General View	 Load JPG	☒
15	17/01/20 14:50	General View	 Load JPG	☒
16	17/01/20 14:50	General View	 Load JPG	☒
17	17/01/20 14:50	Reinspection Photo	 Load JPG	☒
18	17/01/20 14:50	Reinspection Photo	 Load JPG	☒
19	17/01/20 14:50	Reinspection Photo	 Load JPG	☒
20	17/01/20 14:50	Reinspection Photo	 Load JPG	☒
21	17/01/20 14:50	Reinspection Photo	 Load JPG	☒

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/09/19 15:34	EMAIL FROM III DD 10092019	 Load PDF	
2	10/09/19 15:34	TP ESTIMATE	 Load PDF	
3	10/09/19 15:34	TP GIA REPORT	 Load PDF	
4	16/09/19 09:08	TP ESTIMATE- MARKED	 Load PDF	
5	21/01/20 16:19	WORKSHOP INVOICE	 Load PDF	
6	21/01/20 16:19	LOD	 Load PDF	
7	31/03/20 10:37	LTA SEARCH	 Load PDF	
8	31/03/20 10:37	AUTHORISATION TO ACT FORM	 Load PDF	
9	31/03/20 10:37	DISCHARGE VOUCHER	 Load PDF	

Thumbnail

Print

No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	11/09/19 12:19	Singapore Accident Statement (OIV)	 Load PDF	
2	11/09/19 12:20	Singapore Accident Statement (TP)	 Load PDF	
3	06/12/19 18:27	Letter of Demand from Third Party TPD LOD FROM VOLKSWAGEN (SKS5241H)	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19016031/R1GA3Q2
Date: 31/03/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
Claimant Vehicle No : SKS5241H Insured Vehicle No : SH8684G
Date of Loss: 02/09/2019 Nature of Claim: TP Claim No: MCT19090237

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKS5241H
Make & Model: VOLKSWAGEN GOLF, 1.4 (A) Engine No: CXS099888
Reg. Date: 21/04/2015 (Man. Year: 2014) Chassis No: WWWZZZAUZEW391607
Colour: Grey Odometer: 47923 km
Engine Capacity: 1395 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45 R17 Rear Tyre Size: 225/45 R17
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,607.61	1,160.14	1,447.47	55.51
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,680.00	2,120.00	3,560.00	62.68
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,287.61	3,280.14	5,007.47	60.42
+ GST 7.00/7.00% (S\$)	580.13	229.61	350.52	60.42
Nett Amount (S\$)	8,867.74	3,509.75	5,357.99	60.42
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		3,667.20		

INSPECTION

Date of Assignment: 10/09/2019
Date Inspected: 12/09/2019 Inspected At: Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934
Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 21 Jan 2020)
Parts:	144	VOLKSWAGEN GOLF 1.4 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKS5241H)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER FOR BUMPER PRIMED	Deformed	1,080.14 FS	*1,080.14 FS
2	1		*REAR DIFFUSOR SATIN BLACK	Serviceable	277.23 FS	*- FS
3	1		*BUMPER (BUMPER REINFORCEMENT)	Serviceable	572.31 FS	*- FS
4	1		*ATTACHMENT STRIP	Serviceable	59.89 FS	*- FS
5	1		*GUIDE PIECE (BUMPER GUIDE LH)	Serviceable	34.51 FS	*- FS
6	1		*GUIDE PIECE (BUMPER GUIDE RH)	Serviceable	34.51 FS	*- FS
7	1		*GUIDE PIECE (BUMPER BRACKET LH)	Serviceable	34.51 FS	*- FS
8	1		*GUIDE PIECE (BUMPER BRACKET RH)	Serviceable	34.51 FS	*- FS
9	1		*REAR NUMBER PLATE	Bent	80.00 FS	*80.00 FS
10	1		*REVERSE SENSOR	Serviceable	400.00 FS	*- FS
Total Parts (S\$)					2,607.61	1,160.14

F=Franchise part, S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	DIAGNOSTIC AND PROGRAMMING	New	480.00	480.00
2	CHECK SHORT CIRCUIT /HARNESS REPAIR	New	280.00	0.00
3	LABOUR	New	2,520.00	840.00
4	SPRAY PAINTING	New	2,400.00	800.00
Gross Labour Cost (S\$)			5,680.00	2,120.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >