

08/11/13

Surveyor: Kelvin

REF:

160 20/10/16

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspected Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

Veh No: SHC6202J Yr Regn: 30d, 2014
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Tr / Prime Mover /
 Truck / Trailer or
 Make: KIA optima c.c. 1600
 Colour: Silver A/C: Insured / Std / NI / NA
 Sp. Reading: 696500 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: ICNA6M414M54 (886)
 Gen. Cond: Good / F / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STDA/Rim or
 Tyre Size: F: 205/65R16
 R: _____

(Policy Condition)
 Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Max 207
 Front R/Bal. 7 mm
 L/Bal. 7 mm
 D.O.A. 9/9/19
 Rear R/Bal. 7 mm
 L/Bal. 7 mm
 D.O.I. 9/9/19
 Survey held at Home

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 2 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Front A/s.
 The U/C / Chassis frame / Body Structure affected due to collision.

CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____
 Vehicle: IN / OUT

Date / Time	Action / Instruction
	<u>QBE</u>
	<u>L/S \$1,250.00</u>
	<u>CRAD: \$3,640.50 (74%)</u>

Date/Time, File Pass to? : Prel. Report
 : Final Report

Days Of Repair: _____
 Resurvey No. of Trip: _____

1) _____
 Date/Time, File Return to?
 2) _____

Add Fee: : Site Insp (\$ _____)
 : Interview (\$ _____)
 : Tech. Invs (\$ _____)
 : Weekend (\$ _____)

Survey Fee:	
Transportation:	
\$ + RS \$	
Photos	
Others	
TOTAL	

Report Format : _____
 Lump Sum / I.B.I. / S _____

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02
SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511
CO. REG:200707743D GST REG:200707743D

9-Sep-19

ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6202 J

1 pc	Front bumper emblem <i>see</i>		\$ 44.00 ✓
1 pc	Front bumper <i>see</i>		\$ 531.00 ✓
1 pc	Front bumper sponge <i>X see</i>		\$ 110.00
1 pc	Front bumper reinforcement <i>X see</i>		\$ 328.00
1 pc	Front bumper n/s fog lamp cover <i>see</i>		\$ 66.00 ✓
1 pc	Front bumper n/s protector <i>see</i>		\$ 51.00 ✓
1 pc	Support panel <i>X see</i>		\$ 645.00
1 pc	n/s headlamp <i>X see</i>		\$ 1,028.00
1 pc	Front bumper n/s side retainer <i>X see</i>		\$ 16.00
1 pc	Bonnet grille <i>see</i>		\$ 386.00 ✓
			\$ 3,205.00
Less 10%			\$ 320.50
			\$ 2,884.50

S/NETT

1 pc	Front bumper clips <i>see</i>		\$ 48.00 ✓
1 pc	Front n/s fender sticker <i>X see</i>		\$ 30.00
1 set	Front n/s fender inner shield clips <i>X see</i>		\$ 28.00
Sundry			
	To check front n/s wheel alignment		\$ 50.00 <i>X see</i>
	To top up aircon gas		\$ 80.00 <i>X see</i>
	To dismantle / refit the inner garnishes, inner linings, inner trims, cushion seat, carpet, etc to facilitate repairs		\$ 120.00 <i>X see</i>
	To labour charge for dismantle and renew the accident damaged parts. Including knock-out, straighten, repair, reshape and adjust of the same bonnet, front n/s chassis, front n/s fender		\$ 180.00 <i>X see</i>
	To putty and spray painting on front bumper, front n/s fender, bonnet <i>Grille</i>		\$ 200
	To apply rustproofing on the repaired and replaced panels		\$ 750.00
			\$ 360
			\$ 600.00
			\$ 120.00 <i>X see</i>
			\$ 4,890.50

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.

13/9/19 ✓ *6/5 \$1250 / 2 days.*

Kehi' can
11/9/19 10:15
2 hrs.
45
After Repair

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02
SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511
CO. REG:200707743D GST REG:200707743D

9-Sep-19

ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6202 J

1 pc	Front bumper emblem ✓	\$	44.00
1 pc	Front bumper ✓	\$	531.00
1 pc	Front bumper sponge ?	\$	110.00
1 pc	Front bumper reinforcement ?	\$	328.00
1 pc	Front bumper n/s fog lamp cover ✓	\$	66.00
1 pc	Front bumper n/s protector ✓	\$	51.00
1 pc	Support panel X	\$	645.00
1 pc	n/s headlamp X	\$	1,028.00
1 pc	Front bumper n/s side retainer X	\$	16.00
1 pc	Bonnet grille ✓	\$	386.00
		\$	3,205.00
Less 10%		\$	320.50
		\$	2,884.50

S/NETT

1 pc	Front bumper clips ✓	\$	48.00
1 pc	Front n/s fender sticker X	\$	30.00
1 set	Front n/s fender inner shield clips X	\$	28.00
	Sundry	\$	50.00 X
	To check front n/s wheel alignment	\$	80.00 X
	To top up aircon gas	\$	120.00 X
	To dismantle / refit the inner garnishes, inner linings, inner trims, cushion seat, carpet, etc to facilitate repairs.	\$	180.00 X
	To labour charge for dismantle and renew the accident damaged parts. Including knock-out, straighten, repair, reshape and adjust of the same bonnet, front n/s chassis, front n/s fender	\$	200
	To putty and spray painting on front bumper, front n/s fender, bonnet X	\$	750.00
	To apply rustproofing on the repaired and replaced panels.	\$	260
		\$	600.00
		\$	120.00 X
		\$	4,890.50

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.

Kehi CAN
11/9/19 10:12
2 Pm.
45
After Repair

Text size +

Enquire Transaction History**Transaction History Details**

Log Date/Time:	03 Oct 2014 / 08:58:45	Receipt No.:	AACCK001-AX239-141003-000004
Asset Type:	Vehicle	Transaction Amount:	\$63,304.00
Asset ID:	SHC6202J	Channel:	AA Counterless - CYCLE & CARRIAGE KIA PTE LTD
Transaction Type:	01.02 Register New Vehicle (AA)		
Business Transaction Reference No.:	20141003085845812191		

Vehicle No.:	SHC6202J
Vehicle Type:	H10 - Public Transport Taxi (Motor Car)
Vehicle Attachment 1:	Air-Con (Taxi)
Vehicle Attachment 2:	-
Vehicle Attachment 3:	-
Vehicle Schema:	Taxi (Company)
First Registration Date:	03 Oct 2014
Original Registration Date:	03 Oct 2014
Vehicle Make:	KIA
Vehicle Model:	OPTIMA 1.7(A) DIESEL
Chassis No.:	KNAGM414ME5468863
Engine No.:	D4FDDH309750
Motor No.:	-
Trailer Chassis No.:	-
Propellant:	Diesel
Passenger Capacity:	4
Engine Capacity:	1685
Power Rating:	-
Unladen Weight:	1584
Maximum Laden Weight:	2050
Primary Color:	Silver
Secondary Color:	-
Manufacturing Year:	2013
Open Market Value:	\$19,726.00
Minimum PARF Benefit:	\$7,335.00
PARF Eligibility:	Y
No. of Transfer:	0
Effective Ownership Date/Time:	03 Oct 2014 08:58:45
COE No.:	2014100301001150R
COE Expiry Date:	02 Oct 2022
COE Bid Category:	-
Actual QP/PQP Paid Amount:	\$50,938.00
Lifespan Expiry Date:	02 Oct 2022
Owner ID Type:	Company

Mei Kwan (LKKAuto)

From: Janice Goh Siew Geok <janice.goh@qbe.com>
Sent: Tuesday, 17 September, 2019 10:47 AM
To: Mei Kwan (LKKAuto)
Cc: Vic (LKKAuto); CS A Team; Admin A
Subject: RE: Direct Settlement - Accident Involving GBA2757H (OI : QBE - VC012969/JG) and SHC6202J (TP : LKK REF - CC3/QBE19016029/K1ha3) on 09/09/2019
Attachments: GBA2757H.pdf
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

Hi Mei Kwan

Thank you for your email.

As requested, please find attached our insured's report for your kind attention.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

Website LinkedIn Twitter



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 16 September 2019 4:27 PM
To: Jenny Toh <jenny.toh@qbe.com>; Janice Goh Siew Geok <janice.goh@qbe.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBA2757H (OI : QBE - TBA) and SHC6202J (TP : LKK REF - CC3/QBE19016029/K1ha3) on 09/09/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 6202J at M/s Premier Automotive Services Pte Ltd – Changi on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

Text size + -

Enquire Transaction History

Transaction History Details

Log Date/Time:	03 Oct 2014 / 08:58:45	Receipt No.:	AACCK001-AX239-141003-000004
Asset Type:	Vehicle	Transaction Amount:	\$63,304.00
Asset ID:	SHC6202J	Channel:	AA Counterless - CYCLE & CARRIAGE KIA PTE LTD
Transaction Type:	01.02 Register New Vehicle (AA)		
Business Transaction Reference No.:	20141003085645812191		

Vehicle No.:	SHC6202J
Vehicle Type:	H10 - Public Transport Taxi (Motor Car)
Vehicle Attachment 1:	Air-Con (Taxi)
Vehicle Attachment 2:	-
Vehicle Attachment 3:	-
Vehicle Scheme:	Taxi (Company)
First Registration Date:	03 Oct 2014
Original Registration Date:	03 Oct 2014
Vehicle Make:	KIA
Vehicle Model:	OPTIMA 1.7(A) DIESEL
Chassis No.:	KNAGM414ME5468863
Engine No.:	D4FDDH309750
Motor No.:	-
Trailer Chassis No.:	-
Propellant:	Diesel
Passenger Capacity:	4
Engine Capacity:	1665
Power Rating:	-
Unladen Weight:	1584
Maximum Laden Weight:	2050
Primary Color:	Silver
Secondary Color:	-
Manufacturing Year:	2013
Open Market Value:	\$19,726.00
Minimum PARF Benefit:	\$7,335.00
PARF Eligibility:	Y
No. of Transfer:	0
Effective Ownership Date/Time:	03 Oct 2014 08:58:45
COE No.:	2014100301001150R
COE Expiry Date:	02 Oct 2022
COE Bid Category:	-
Actual QP/PQP Paid Amount:	\$50,938.00
Lifespan Expiry Date:	02 Oct 2022
Owner ID Type:	Company

Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number : 5107202885-000680 **Cover** : Third Party

1. Index mark and Registration Number of Vehicle : **SH06202J**
Chassis Number : KNAGM414ME5468863
2. Name of Policyholder : PREMIER TAXIS PTE. LTD.
3. Effective Date of Insurance : 01 Feb 2019
4. Expiry Date of Insurance : 31 Jan 2020
5. Persons or Classes of Persons entitled to drive*
 - (a) The Policyholder.
 - (b) Any licensed taxi driver driving on the Policyholder's order or with his/her permission.
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
6. Limitations as to Use*
 - (a) Use as a Taxi.
 - (b) Use for social domestic and pleasure purposes.

This Policy does not cover

- (a) Use for racing, pace-making, reliability trial or speed-testing.
- (b) Use whilst drawing a trailer except the towing (Other than for reward) of any one disabled mechanically propelled vehicle.

* Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION I)	: N/A
EXCESS (SECTION II)	: S\$3,500
INSURE WITH COE	: N/A
HIRE PURCHASE COMPANY	: N/A
SUM INSURED	: N/A

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : HL SUNTEK INSURANCE BROKERS PTE LTD (00000690672)
Date of Issue : 01 Feb 2019 09:37 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED

Countersigned By:



Authorised Officer



Chief Executive

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446689 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6202J/SR

WITHOUT PREJUDICE

30 October 2019

(By Email)

Attn: The Motor Claims Department

QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583

Dear Sir/Madam

ACCIDENT INVOLVING SHC6202J AND GBA2757H ALONG CHANGI SOUTH ST 1 ON 09.09.2019

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHC6202J**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **GBA2757H** at the material time of the accident with the driver of our client's vehicle, **Mr. Teo Siak Beng**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **GBA2757H**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair (including GST)	\$ 1,337.50
(2) Loss of Rental – 2 Days @\$101.24 per day	\$ 202.48
(3) Loss of Income – 2 Days @\$100.00per day	\$ 200.00
(4) GIA Fee	\$ 2.00
	<u>\$ 1,741.98</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SHC6202J**
- (2) Driver's I/C and Driving Licence
- (3) Final Repair Bill,
- (4) Vehicle Registration card, Certificate of Insurance & Certification Letter
- (5) Check In/Out Voucher
- (6) GIA search
- (7) Scene video

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446689 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6202J/SR

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



Claims Department – **Shafawati Md Rabu**

Email: shafa.rabu@premiertaxi.com

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/QBE19016029/K1ha3

02 OCTOBER 2019

**LI JIA PROPERTY PTE LTD
3 CHANGI SOUTH STREET 1
SINGAPORE 486795
ATTN: THE MANAGEMENT**

Dear Sir/Madam,

ACCIDENT INVOLVING GBA 2757H AND SHC 6202J ON 09/09/2019

We refer to the above accident where we are acting for QBE Insurance (Singapore) Private Limited to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

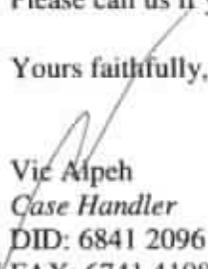
Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **13/10/2019**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *QBE Insurance (Singapore) Private Limited
(Motor Claims Dept)*

TAX INVOICE

PREMIER TAXIS PTE LTD
23 CHANGI SOUTH AVENUE 2 #03-02
SINGAPORE 486443

DATE 21-Oct-2019
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6202 J			\$ 1,250.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 1,250.00
GST @ 7%				\$ 87.50
GRAND TOTAL				\$ 1,337.50



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECT TO GST)



18 September 2019

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Teo Siak Beng of NRIC Number S0209731A is a registered driver of SHC6202J. Teo Siak Beng is paying daily rental rate of \$101.24 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chir-Bee Lian".

Chir-Bee Lian (Ms)
Assistant Vice President
Taxis Administration

Prepared By: Haanah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com.sg
Co. Reg. No. 20030497511



REPLACEMENT VEH GIVEN YES / NO

VEH NO. _____

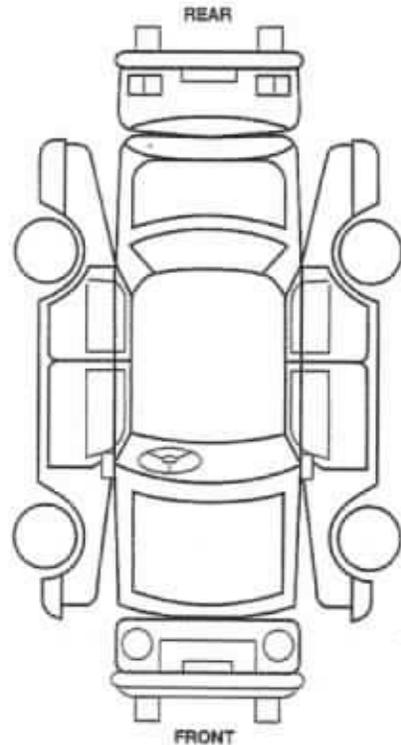
JOB NO. _____

CHECK IN / OUT VOUCHER



DRIVER'S NAME TEO SIAK BENG		HANDPHONE 9110108	
NRIC S50209731A		MAKE / MODEL F02	
TAXI REGN NO. S HC 6202J		DATE IN 090919 TIME IN 0915	
DATE OUT 100919 TIME OUT 1710		KILOMETRES IN 696500 FUEL IN <input checked="" type="checkbox"/> E <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> F	
KILOMETRES OUT		FUEL OUT <input type="checkbox"/> E <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> F	

INDICATE AREA OF DAMAGE HERE:



- BODY MARKINGS**
- | | |
|---------------------|-------------|
| 1 - Light Dent | 5 - Damaged |
| 2 - Serious Dent | 6 - Chip |
| 3 - Light Scratch | 7 - Crack |
| 4 - Serious Scratch | 8 - Peeling |

TAXI METER DOWNLOADED

YES | **NO**

DATE / TIME TOWED IN TO WORKSHOP
 0 1 2 3 4 5 6 7 8 9

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION
 0 1 2 3 4 5 6 7 8 9

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN	CHECK OUT
DRIVER'S NAME TEO SIAK BENG	DRIVER'S NAME Dr Bin Beng X
DRIVER'S SIGNATURE / DATE / TIME 9/9/2019	DRIVER'S SIGNATURE / DATE / TIME X
CHECKED IN BY (PREMIER'S AUTHORISED WORKSHOP)	CHECKED OUT BY (PREMIER'S AUTHORISED WORKSHOP)

<p>SERVICE / REPAIRS DONE</p> <p><input type="checkbox"/> SERVICING <input type="checkbox"/> OTHERS:</p> <p><input type="checkbox"/> T / BELT</p> <p><input type="checkbox"/> AIRCON SYSTEM <input type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT:</p> <p><input type="checkbox"/> TURBO</p> <p><input type="checkbox"/> BRAKE SYSTEM</p> <p><input type="checkbox"/> CLUTCH SYSTEM</p> <p><input type="checkbox"/> BULB</p> <p><input type="checkbox"/> UNDER CARRIAGE</p> <p><input type="checkbox"/> CPF</p> <p><input type="checkbox"/> BATTERY</p> <p style="text-align: center; font-size: 2em;">TPW</p>	<p>DRIVER'S REMARKS</p>
---	--------------------------------



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-147243

Date of Request: 09/09/2019

Your Ref No:

Online Purchase

 Premier Automotive Services Pte Ltd
 23 Changi South Ave 2
 #01-02
 Singapore 486443

Dear Sir/Madam,

 Enquiry Date: 09/09/2019
 Enquiry By: GOH WEE DEK
 TP Vehicle No.: GBA2757H
 Accident Date: 09/09/2019
Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBA2757H	QBE Insurance (Singapore) Pte Ltd	30/04/2019-29/04/2020	62246633

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE

RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-147243

Date of Request: 09/09/2019

Your Ref No:

Online Purchase

Premier Automotive Services Pte Ltd
 23 Changi South Ave 2
 #01-02
 Singapore 486443

Dear Sir/Madam,

Enquiry Date 09/09/2019
 Enquiry By GOH WEE DEK
 TP Vehicle No. GBA2757H
 Accident Date 09/09/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque



Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Wednesday, 25 March, 2020 11:00 AM
To: Shafawati
Cc: Admin A; AccReport; Vic (LKKAuto)
Subject: RE: CC3/QBE19016029/K1ha3q2 LOD / Accident involving SHC6202J & GBA2757H on 09.09.19 (QBE Case)
Attachments: SHC6202J scene video.avi; STATEMENT.jpg

Without Prejudice

Dear Shafawati,

We refer further to the below email.

Please be informed that our principal had further reviewed the matter and based on the available information and evidence at hand, our principal is in the view that our Insured's version is more probable.

As such, in view that our Insured's vehicle is already in the main road and your client was making a Uturn, we have our principal's instruction and that we are unable to look into your client's claim.

We will now close the matter in our end.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Shafawati [<mailto:shafawati.rabu@premierauto.com.sg>]
Sent: Thursday, 6 February, 2020 11:55 AM
To: Vic (LKKAuto)
Cc: CS A Team; Admin A; AccReport
Subject: RE: CC3/QBE19016029/K1ha3q2 LOD / Accident involving SHC6202J & GBA2757H on 09.09.19 (QBE Case)

WITHOUT PREJUDICE

Dear Vic,

We refer to the above mentioned.

Any offer for this case?

Appreciate your early reply.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

NOTE: Please be informed that we have changed our email from Shafawati.rabu@premiertaxi.com to Shafawati.rabu@premierauto.com.sg

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 Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION 

From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]
Sent: Thursday, 31 October, 2019 8:28 AM
To: Shafawati
Cc: CS A Team; Admin A; AccReport
Subject: FW: LOD / Accident involving SHC6202J & GBA2757H on 09.09.19 (QBE Case)

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Mr Vic.

Hi Vic,

FYNA, our ref CC3/QBE19016029/K1ha3q2

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 (Ext:119) Email: SuLi@lkkauto.com Fax: 67414108

From: Shafawati [<mailto:shafawati.rabu@premiertaxi.com>]
Sent: Wednesday, 30 October 2019 7:37 PM
To: CS A Team
Cc: AccReport; Admin A
Subject: LOD / Accident involving SHC6202J & GBA2757H on 09.09.19 (QBE Case)

WITHOUT PREJUDICE

Dear Sirs,

Your Ref: GBA2757H
Our Ref: SHC6202J/SR
Date of accident: 09.09.2019

We refer to the above mentioned accident.

Hereby we would like to append our losses from **QBE Insurance (Singapore) Pte Ltd**, as insurers of vehicle number **GBA2757H** which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand, supporting documents and scene video for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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Vic (LKKAuto)

From: Andrew Lim <andrew.lim@qbe.com>
Sent: Tuesday, 24 March, 2020 5:17 PM
To: Vic (LKKAuto)
Cc: Admin A; claims-singapore
Subject: RE: <REJECTION APPROVAL> RE: Direct Settlement - Accident Involving GBA2757H (OI : QBE - VC012969/JG) and SHC6202J (TP : LKK REF - CC3/QBE19016029/K1ha3) on 09/09/2019

Dear Vic,

Please proceed to reject the claim.

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#) [LinkedIn](#) [Twitter](#)



From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Tuesday, 24 March 2020 5:11 PM
To: Andrew Lim <andrew.lim@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: <REJECTION APPROVAL> RE: Direct Settlement - Accident Involving GBA2757H (OI : QBE - VC012969/JG) and SHC6202J (TP : LKK REF - CC3/QBE19016029/K1ha3) on 09/09/2019

Dear Andrew,

We refer to your below email.

Please be informed that we are in view that our Insured is not at fault and we are still pending for rejection approval from your side.

Thank you.

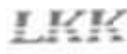
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Andrew Lim [<mailto:andrew.lim@qbe.com>]

Sent: Tuesday, 24 March, 2020 5:07 PM

To: Vic (LKKAuto)

Cc: Admin A; claims-singapore

Subject: RE: <REJECTION APPROVAL> RE: Direct Settlement - Accident Involving GBA2757H (OI : QBE - VC012969/JG) and SHC6202J (TP : LKK REF - CC3/QBE19016029/K1ha3) on 09/09/2019

Dear Vic,

Can you provide us with an update on this claim?

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#) [LinkedIn](#) [Twitter](#)



From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Friday, 13 December 2019 3:58 PM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; syaheeda.othman@qbe.com; Vic (LKKAuto) <vicalpeh@lkkauto.com>; claims-singapore@qbe.com

Subject: <REJECTION APPROVAL> RE: Direct Settlement - Accident Involving GBA2757H (OI : QBE - VC012969/JG) and SHC6202J (TP : LKK REF - CC3/QBE19016029/K1ha3) on 09/09/2019

Dear Jenny,

We refer to our below email.

For your approval please.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

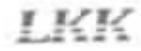
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Thursday, 31 October, 2019 8:37 AM

To: Jenny Toh

Cc: Admin A; Vic (LKKAuto); syaheeda.othman@qbe.com

Subject: RE: Direct Settlement - Accident Involving GBA2757H (OI : QBE - VC012969/JG) and SHC6202J (TP : LKK REF - CC3/QBE19016029/K1ha3) on 09/09/2019

Dear Jenny,

We refer to the subject matter.

Based on the attached TP video footage, it shows that our Insured vehicle was already in the main road when TP driver made the U-turn.

TP should have keep a proper lookout for vehicles on the opposite lane before making a U-turn.

As such, our Insured's version is more probable and that we would like to deny the TP claim.

For your approval and/or further instruction please.

Thank you.

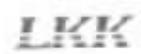
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Janice Goh Siew Geok [<mailto:janice.goh@qbe.com>]
Sent: Tuesday, 17 September, 2019 10:47 AM
To: Mei Kwan (LKKAuto)
Cc: Vic (LKKAuto); CS A Team; Admin A
Subject: RE: Direct Settlement - Accident Involving GBA2757H (OI : QBE - VC012969/JG) and SHC6202J (TP : LKK REF - CC3/QBE19016029/K1ha3) on 09/09/2019

Hi Mei Kwan

Thank you for your email.

As requested, please find attached our insured's report for your kind attention.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

[Website](#) [LinkedIn](#) [Twitter](#)



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 16 September 2019 4:27 PM
To: Jenny Toh <jenny.toh@qbe.com>; Janice Goh Siew Geok <janice.goh@qbe.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBA2757H (OI : QBE - TBA) and SHC6202J (TP : LKK REF - CC3/QBE19016029/K1ha3) on 09/09/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 6202J at M/s Premier Automotive Services Pte Ltd – Changi on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CC3/QBE19016029/K1ha3q2	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 01-04-2020	
		Code : QBE	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GBA 2757H	Veh. Inspected	SHC 6202J
Policy No.	8-V0012934-MVA-R003	Coverage (\$)	0.00
Claim No.	VC012969/JG	Excess (\$)	0.00
Assign From		Assign Date	09/09/2019
2. Vehicle Particulars & Condition			
Make & Model	KIA OPTIMA	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	KNAGM414ME5468863	Colour	SILVER
Odometer	696500	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	205/65 R16	MAXXIS	7 mm
L/H Front Tyre	205/65 R16	MAXXIS	7 mm
R/H Rear Tyre	205/65 R16	MAXXIS	7 mm
L/H Rear Tyre	205/65 R16	MAXXIS	7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	09/09/2019	Inspection Date	09/09/2019
Survey held at	PREMIER AUTOMOTIVE SERVICES PTE LTD 23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 6202J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER EMBLEM	NECESSARY	44.00	44.00
1	FRONT BUMPER	CRACKED	531.00	531.00
1	FRONT BUMPER SPONGE	SERVICEABLE	110.00	-
1	FRONT BUMPER REINFORCEMENT	SERVICEABLE	328.00	-
1	FRONT BUMPER N/S FOG LAMP COVER	CRACKED	66.00	66.00
1	FRONT BUMPER N/S PROTECTOR	CRACKED	51.00	51.00
1	SUPPORT PANEL	SERVICEABLE	645.00	-
1	N/S HEADLAMP	SERVICEABLE	1,028.00	-
1	FRONT BUMPER N/S SIDE RETAINER	SERVICEABLE	16.00	-
1	BONNET GRILLE	CRACKED	386.00	386.00
	LESS 10% DISCOUNT		-320.50	-107.80
			2,884.50	970.20
SPECIAL NETT ITEMS				
1	FRONT BUMPER CLIPS (SN)	NECESSARY	48.00	48.00
1	FRONT N/S FENDER STICKER (SN)	NOT NECESSARY	30.00	-
1	SET FRONT N/S FENDER INNER SHIELD CLIPS (SN)	NOT NECESSARY	28.00	-
1	SUNDRY (SN)	NOT NECESSARY	50.00	-
			156.00	48.00
LABOUR				
	TO CHECK FRONT N/S WHEEL ALIGNMENT.	NOT NECESSARY	80.00	-
	TO TOP UP AIRCON GAS.	NOT NECESSARY	120.00	-
	TO DISMANTLE /REFIT THE INNER GARNISHES ,INNER LININGS ,INNER TRIMS, CUSHION SEAT ,CARPET ,ETC TO FACILITATE REPAIRS.	NOT NECESSARY	180.00	-
	TO LABOUR CHARGE FOR DISMANTLE AND RENEW THE ACCIDENT DAMAGED PARTS.INCLUDING KNOCK - OUT ,STRAIGHTEN ,REPAIR,RESHAPE AND ADJUST OF THE SAME BONNET ,FRONT N/S CHASSIS ,FRONT N/S FENDER .		750.00	200.00
	TO PUTTY AND SPRAY PAINTING ON FRONT BUMPER ,FRONT N/S FENDER ,BONNET.		600.00	360.00

Report Ref No. CC3/QBE19016029/K1ha3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO APPLY RUSTPROOFING ON THE REPAIRED AND REPLACED PANELS.	NOT NECESSARY	120.00	-
			1,850.00	560.00
GRAND TOTAL			4,890.50	1,578.20
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,250.00

Report Ref No. CC3/QBE19016029/K1ha3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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