

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 31 October, 2019 8:37 AM
To: Jenny Toh
Cc: Admin A; Vic (LKKAUTO); syaheeda.othman@qbe.com
Subject: RE: Direct Settlement - Accident Involving GBA2757H (OI : QBE - VC012969/JG) and SHC6202J (TP : LKK REF - CC3/QBE19016029/K1ha3) on 09/09/2019
Attachments: SHC6202J scene video.avi; TP STATEMENT.pdf; OI STATEMENT.pdf

Dear Jenny,

We refer to the subject matter.

Based on the attached TP video footage, it shows that our Insured vehicle was already in the main road when TP driver made the U-turn.

TP should have keep a proper lookout for vehicles on the opposite lane before making a U-turn.

As such, our Insured's version is more probable and that we would like to deny the TP claim.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Janice Goh Siew Geok [mailto:janice.goh@qbe.com]

Sent: Tuesday, 17 September, 2019 10:47 AM

To: Mei Kwan (LKKAUTO)

Cc: Vic (LKKAUTO); CS A Team; Admin A

Subject: RE: Direct Settlement - Accident Involving GBA2757H (OI : QBE - VC012969/JG) and SHC6202J (TP : LKK REF - CC3/QBE19016029/K1ha3) on 09/09/2019

Hi Mei Kwan

Thank you for your email.

As requested, please find attached our insured's report for your kind attention.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 16 September 2019 4:27 PM

To: Jenny Toh <jenny.toh@qbe.com>; Janice Goh Siew Geok <janice.goh@qbe.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBA2757H (OI : QBE - TBA) and SHC6202J (TP : LKK REF - CC3/QBE19016029/K1ha3) on 09/09/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 6202J at M/s Premier Automotive Services Pte Ltd – Changi on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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