

22/03/2007

ASS. REC. BY:

REF:

CS/EG1/19016028/Urd302

Special Instruction:

Supervisor: Merimen

## ASSIGNMENT (Office)

From (Person): Pauline soh

of

EG1

Date/Time:

10/9/19 11:53am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

XD 8319 Z

Insured:

XE 1745S

at Workshop m/s

Hock wah

Tel:

64415655

of

Blk 3011 Bedok north Ave 4 # 01-2008

Policy No:

Claim No:

CDMC19001608

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

03/09/2009

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

12:13pm 10/9/19

Person Contacted:

Anyia

Vehicle IN/OUT

Date/Time

Action/Instruction

Eshmal /

XD 8319 Z - X

XE 1745S - X

11/9/19

Send preli revised via merimen

(08/11/13) wef

ASS. REC. BY: *Marcus*

REF:

*ER1***ASSIGNMENT**

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen: *✓*

Consistent? : Yes or No

Est. Repairs:

*3*

days

Res.: Yes or No

Lum Sum:

*1.51*

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

*LTA 21095*

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

*XD8319t*

Yr Regn:

*12/13*Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

*VOLVO FM370*

c.c

*10837*

Colour:

*yellow*

A/C: Insured / Std / NI / NA

Sp. Reading

*356017*

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

*1/V2J1E1AIDA75-1362*Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

*315/80 R22.5*

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

*Firestone*

Front

Rear

R/Bal.

*7*

mm

R/Bal.

*7/7*

mm

L/Bal.

*7*

mm

L/Bal.

*7/7*

mm

D.O.A.

*3/9/19*

D.O.I.

*10/9/19*

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or*frt n/s*

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

*no second hand polr.**#1558.24**7/10/19 confirmed final for 1558.24 with Anys. (Red 1040.86, 4090)*

RECEIVED 07 OCT 2019

*7/10/2019*

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

*7/10 - typist*

Days Of Repair:

*3*

Resurvey No. of Trip:

*1*

Survey Fee:

Transportation:

Add Fee:

☐

: Site Insp (\$

) S + RS, SI

☐

: Interview (\$

) Photos

☐

: Tech. Invs (\$

) Others

☐

: Weekend (\$

)

Report Format:

*merimen*

Lump Sum / I.B.I: (\$

*1558.24*)

TOTAL

*250**11**261*

## Nivitha (LKK Auto)

---

**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Tuesday, 10 September 2019 11:53 AM  
**To:** Hock Wah Motor Pte Ltd; Ivy Yong; Phoebe Xie; Admin-D (LKKAuto (admin-d@lkkauto.com)); Admin A (admin-a@lkkauto.com); Mei Kwan (LKKAuto (Meikwan@lkkauto.com))  
**Subject:** RE: Claims ref no. (P) CDMCG19001608 TP CLAIM\_XD8319Z & XE1745S\_DOA:03/09/2019

Hi LKK,

Please conduct this survey request.

**(Note: Survey vehicle only)**

Kindly contact us if you are not able to make it.

**\*\*\* NOTE:** Please assist to quote our claims ref no. as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Date Classification : Confidential, C3

Warmest Regards,  
Pauline Soh  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID: +65 6829 9194  
[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)

# ERGO

[www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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---

**From:** Hock Wah Motor Pte Ltd [mailto:motor@hockwah.com.sg]  
**Sent:** Tuesday, September 10, 2019 11:48 AM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department); Ivy Yong; Phoebe Xie; Pauline Soh  
**Subject:** RE: TP CLAIM\_XD8319Z & XE1745S\_DOA:03/09/2019

Dear Pauline

We would like to appoint LKK to survey above mention vehicle.

Please assign.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

---

**From:** Hock Wah Motor Pte Ltd

**Sent:** Monday, 9 September, 2019 12:37 PM

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>; Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>; Phoebe Xie <[phoebe.xie@ergo.com.sg](mailto:phoebe.xie@ergo.com.sg)>; Pauline Soh <[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)>

**Subject:** RE: TP CLAIM\_XD8319Z & XE1745S\_DOA:03/09/2019

Dear Pauline

We would like to appoint LKK to survey above mention vehicle.

Please revert on liability for above mention claim.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

---

**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Sent:** Monday, 9 September, 2019 11:30 AM

**To:** Hock Wah Motor Pte Ltd <[motor@hockwah.com.sg](mailto:motor@hockwah.com.sg)>; Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>; Phoebe Xie <[phoebe.xie@ergo.com.sg](mailto:phoebe.xie@ergo.com.sg)>; Pauline Soh <[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)>

**Subject:** FW: TP CLAIM\_XD8319Z & XE1745S\_DOA:03/09/2019

Dear Anysia,

Please refer to our list of surveyors

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPk	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd

7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd
11	AA	Appraisal Associate

Date Classification : Confidential, C3

Warmest Regards,  
Pauline Soh  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9194  
[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)

**ERGO**

[www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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**From:** Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]  
**Sent:** Monday, September 09, 2019 11:24 AM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Subject:** TP CLAIM\_XD8319Z & XE1745S\_DOA:03/09/2019

Dear sir/madam

Attached herewith our client's SAS report that claim against your insured XE1745S.

Please make necessary arrangement with Bedok workshop.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: ERGO Insurance Pte. Ltd. 5 Temasek Boulevard #04-01 Suntec Tower Five Singapore 038985	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
---	---

Attn: Date: 11 Sep 2019

**Preliminary Advice**

Insured Vehicle No	: XE1745S	Accident Date	: 03/09/2019
TP Vehicle No	: XD8319Z	Assignment Date	: 10/09/2019
Make	: KIA OPTIMA	Est. Duration of Repair	: 3
Date of Inspection	: 10/9/2019		
Inspection At	: HOCK WAH MOTOR WORKSHOP PTE LTD		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	2,599.10
Revised Amount	:S\$	1,558.25
Check Items (Estimated)	:S\$	195.90
Total	:S\$	1,754.15

Lump Sum Repair	:S\$	
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**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

**Remarks**

( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

( X ) Other comments :The above survey was conducted on a 'Without Prejudice' basis.

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	045D
<b>Vehicle Details</b>	
Vehicle No.:	XD8319Z
Vehicle to be Exported:	No
Intended Deregistration Date:	10 Sep 2019
Vehicle Make:	VOLVO
Vehicle Model:	FM370 42T (I-SHIFT)
Primary Colour:	White
Manufacturing Year:	2013
Engine No.:	D11300979
Chassis No.:	YV2J1E1A1DA751362
Maximum Power Output:	-
Open Market Value:	\$94,376.00
Original Registration Date:	20 Dec 2013
First Registration Date:	20 Dec 2013
Transfer Count:	0
Actual ARF Paid:	\$4,719.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	19 Dec 2023
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$49,356.00
COE Rebate Amount:	\$21,095.00
<b>Total Rebate Amount:</b>	<b>\$21,095.00</b>

The information contained herein is correct as at 10 Sep 2019

OK

**SINGAPORE ACCIDENT STATEMENT**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**ACCIDENT STATEMENT**

Date Of Report	05/09/2019 09:56
Date Of Accident	03/09/2019 19:30
Exact Location Of Accident	DEFU LANE 12
Country/State of Loss	SINGAPORE

**DETAILS OF OWN VEHICLE**

Vehicle Registration Number	XD8319Z
<b>Insured/Policyholder</b>	
Name Of Registered Owner	EVERISE WAREHOUSING & TRANSPORTATION PTE LTD
Co Reg No	198404045D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-67435811

**Vehicle Particulars**

Manufacturer	VOLVO
Model	FM370-10.8 D (M)
Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

**Insurance Company**

Name of Insurance Company	QBE INSURANCE (SINGAPORE) PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	8-V0007590-MVA-R005
Cover Note Number	

**Driver**

Name of Driver	NEO CHAI TEE
NRIC No	S1630320H
Date Of Birth	21/10/1964
Occupation	OUTDOOR
Date Of Driving Pass	06/12/1982
Driving Experience	36 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91129439
Fax Number	
Contact Number	
EMail Address	NOEMAIL



Address	BLK 529 SERANGOON NORTH AVE 4 #06-22
Postcode	1955
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

MY LORRY PARKED OUTSIDE AT MY WAREHOUSE. LORRY B(XE 1745 S) REVERSE HIS LORRY COLLIDED INTO MY LORRY.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XE1745S
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

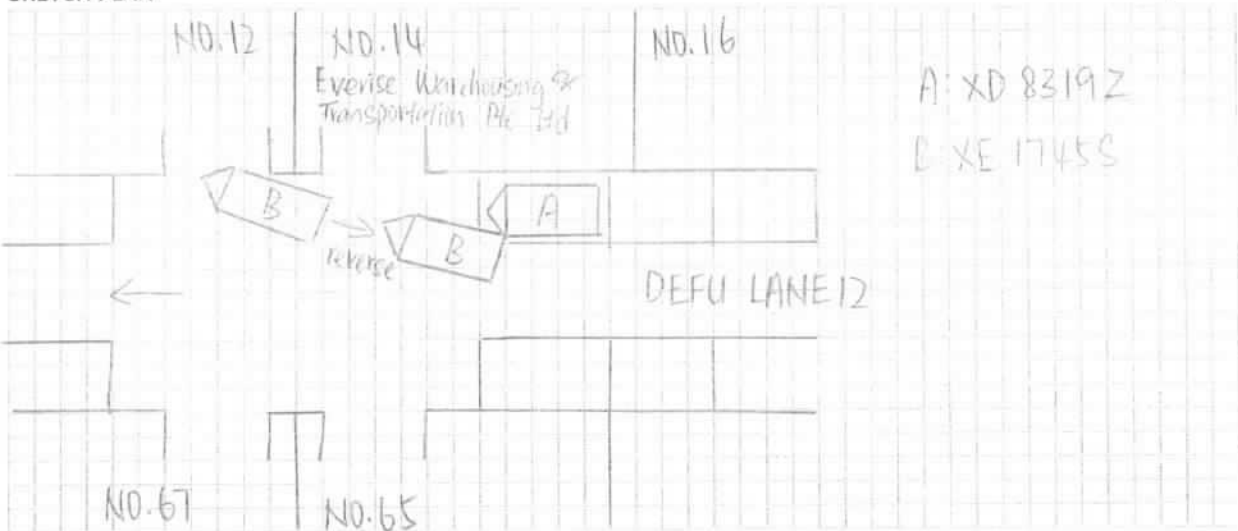
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

5/9/19  
16.15 Am



Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

# SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

My lorry parked outside <sup>at</sup> my warehouse. Lorry B (XE 1745S) reverse his lorry

collided into my lorry

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

# HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011, BEDOK INDUSTRIAL PARK E  
BEDOK NORTH AVE 4,  
#01-2008/10/12 SINGAPORE 489977  
TEL : 6441 5655 FAX : 6441 5355 6243 8121  
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

TO : 198404045D

EVERISE WAREHOUSING & TPTN PTE LTD  
NO 9 KAKI BUKIT ROAD 2  
03-02 GORDON WAREHOUSE BLDG  
SINGAPORE 417842  
TEL : +65 6743 5811 FAX : +65 6743 4671  
PH :  
ATTN : 97355288 Simon Tan

## ESTIMATE BILL

Number : EB00005266  
Date : 06/09/2019  
Case No : AD00010658  
Vehicle No : XD8319Z  
Chassis : YV2J1E1A1DA751362  
Year of Mfr : 2013  
Policy No  
Model : VOLVO FM370

### Term:

Sn	DESCRIPTION	QTY	U PRICE	DISC	AMOUNT
1	FRONT BUMPER INNER GARNISH <i>1b one</i>	1.0	128.66	0	128.66
2	FRONT BUMPER TOP SIGNAL LAMP LH ASSEMBLY <i>1b one</i>	1.0	564.23	0	564.23
3	FRONT BUMPER TOP CORNER GARNISH LH <i>1b one</i>	1.0	206.21	0	206.21
List Price - Parts Sub Total					899.10
4	FRONT BUMPER - REPAIR <i>2x</i>	1.0			
5	FRONT DOOR LH - REPAIR	1.0			
6	FRONT CORNER PANEL LH - REPAIR <i>1x</i>	1.0			
Special Nett Price - Parts Sub Total					0.00
Parts Total					899.10
7	LABOUR TO REMOVE & REFIT NECESSARY PARTS	1.0	800.00	0 <i>500</i>	800.00
8	SPRAY PAINT ON THE AFFECTED AREAS	1.0	800.00	0 <i>400</i>	800.00
9	ANTI-RUST COATING	1.0	100.00	0 <i>100</i>	100.00
Labour 1 Sub Total					1,700.00
SINGAPORE DOLLARS : TWO THOUSAND SEVEN HUNDRED EIGHTY-ONE AND CENTS FOUR ONLY					
Less Excess					0.00
SUBTOTAL					2,599.10
GST 7.00%					181.94
TOTAL					2,781.04

*P- 69289*  
*5%*  
*65824*  
*1558.24*

Date of accident : 03/09/2019 07:30 PM. Place : DEFU LANE 12

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

CUSTOMER SIGNATURE

AUTHORISED SIGNATURE

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Oct 2019 12:50 <a href="#">Edit Reg</a>		10 Sep 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,558.25</b> <a href="#">Edit Estimates</a>	<b>S\$1,558.25</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: -, Co. Reg. No.: -									
Main Claimant: -									
Vehicle Reg. No.: <b>XD8319Z</b>		Date of Loss: 03/09/2019 00:00 - :59 [68 Months and 14 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP</b>		Policy/Cover Note No.:							
Vehicle Reg. No. (Insured): <b>XE1745S</b>		Policy No. (Claimant):							
		Excess:							
Repairer: <b>Hock Wah Motor Workshop Pte Ltd (Bedok)</b> Blk 3011, Bedok Industrial Park E,, #01-2008/2010/2012, 489977 Bedok - Tel: 6441 5655									
Handling Insurer: <b>ERGO Insurance Pte. Ltd. (HQ)</b> - Tel: 6829 9199									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... [Final Rpt due 19/09/2019]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*XD8319Z

[XE1745S]

TP

-

Sep 3 2019 12:00AM

[-]

Hock Wah Motor Workshop Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>		<b>View</b> <a href="#">View in Browser</a>
<b>Assessment Reports</b>		1 per page <input type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)
1	11/09/19 10:08	Adjuster Immediate Advice
		Thumbnail <input type="checkbox"/> Load HTM
<b>Photos/Images</b>		3 per page <input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)
1	07/10/19 09:50	General View
2	07/10/19 09:50	General View
3	07/10/19 09:50	General View
4	07/10/19 09:50	General View
5	07/10/19 09:50	General View
6	07/10/19 09:50	General View
7	07/10/19 09:50	General View
8	07/10/19 09:50	General View
9	07/10/19 09:50	General View
10	07/10/19 09:50	General View
11	07/10/19 09:50	General View
12	07/10/19 09:50	General View
13	07/10/19 09:50	General View
14	07/10/19 09:50	General View
15	07/10/19 09:50	General View
16	07/10/19 09:50	General View
17	07/10/19 09:50	General View
18	07/10/19 09:50	General View
19	07/10/19 09:50	General View
20	07/10/19 09:50	General View
21	07/10/19 09:50	General View
22	07/10/19 09:50	General View
23	07/10/19 09:50	General View
24	07/10/19 09:50	General View
25	07/10/19 09:50	General View
26	07/10/19 09:50	Reinspection Photo
27	07/10/19 09:50	Reinspection Photo
28	07/10/19 09:50	Reinspection Photo
29	07/10/19 09:50	Reinspection Photo
30	07/10/19 09:50	Reinspection Photo
31	07/10/19 09:50	Reinspection Photo
32	07/10/19 09:50	Reinspection Photo

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>		<a href="#">Reset</a>   <a href="#">Save</a>   <a href="#">Print</a>
There are no document checklists configured.		

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

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**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/EG19016028/UVD3E2

Date: 16/10/2019

### REFERENCE

Handling Insurer: ERGO Insurance Pte. Ltd.

Policy No:

#### Claimant

Vehicle No : XD8319Z

Insured Vehicle No :

XE1745S

Date of Loss: 03/09/2019

Nature of Claim:

TP

Claim No:

N/A

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **XD8319Z**

Make &amp; Model: VOLVO FMX370, 10.8 D 64R RSS SC (M)

Engine No: D11300979

Reg. Date: 20/12/2013 (Man. Year: 2013)

Chassis No: YV2J1E1A1DA751362

Colour: Yellow

Odometer: 356017 km

Engine Capacity: 10837 cc

Market Value/New Car

N/A

Price:

Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 315/80 R22.5

Rear Tyre Size:

315/80 R22.5 (D)

Front Left Side: Firenza 7 mm

Rear Left Side:

Firenza 7/7 mm

Front Right Side: Firenza 7 mm

Rear Right Side:

Firenza 7/7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	899.10	658.25	240.85	26.79
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,700.00	900.00	800.00	47.06
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>2,599.10</b>	<b>1,558.25</b>	<b>1,040.85</b>	<b>40.05</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>181.94</b>	<b>109.08</b>	<b>72.86</b>	<b>40.05</b>
<b>Nett Amount (S\$)</b>	<b>2,781.04</b>	<b>1,667.33</b>	<b>1,113.71</b>	<b>40.05</b>

### INSPECTION

Date of Assignment: 10/09/2019

Date Inspected: 10/09/2019 Inspected At:

Hock Wah Motor Workshop Pte Ltd  
(Bedok)  
Blk 3011, Bedok Industrial Park E.,  
#01-2008/2010/2012  
Singapore 489977

Estimated Period of Repair: 3.0 days

Adjuster: MARCUS CHUA

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



Different 1 cents -Finalise confirm amount: \$1,558.24

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	(Last Synchronised: 16 Oct 2019)	
<b>Parts:</b>	N/A	VOLVO FMX370 10.8 D 64R RSS SC (M) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for XD8319Z)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER TOP SIGNAL LAMP ASSEMBLY N/S	Broken	564.23 F	*564.23 FL
2	1	*FRONT BUMPER TOP CORNER GARNISH N/S	Not Necessary	206.21 F	*- FL
3	1	*FRONT BUMPER (NPA)	Repair	0.00 FS	*- FS
4	1	*FRONT DOOR LH (NPA)	Repair	0.00 FS	*- FS
5	1	*FRONT CORNER PANEL LH (NPA)	Not Necessary	0.00 FS	*- FS
6	1	*FRONT BUMPER INNER GARNISH N/S	Cracked	128.66 F	*128.66 FL
				<b>Sub Total (S\$)</b>	<b>899.10 692.89</b>
				<b>- List Item Discount on L Items 0.00/5.00% (S\$)</b>	<b>0.00 34.64</b>
				<b>Total Parts (S\$)</b>	<b>899.10 658.25</b>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	LABOUR TO REMOVE & REFIT NECESSARY PARTS	New	800.00	500.00
2	SPRAY PAINT ON THE AFFECTED AREAS	New	800.00	400.00
3	ANTI-RUST COATING	New	100.00	0.00
Gross Labour Cost (\$\$)			<b>1,700.00</b>	<b>900.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >