



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempdf.com.sg

Your Ref : SHC 3131 A
Our Ref : CIV1302364 / SLU 7377 P

Date : 20.11.2019

INDIA INTERNATIONAL INSURANCE PTE LTD
64 Cecil Street
#04/05 10B Building
Singapore 049711

RE : ACCIDENT INVOLVING SLU 7377 P & SHC 3131 A
ACCIDENT DATE 24.08.2019
ACCIDENT ALONG T JUNCTION OF LOR 15 GAYLANG TURNING
TO GEYLANG RD

We are the workshop for the owner of motor vehicle no : SLU 7377 P which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SHC 3131 A we are submitting these claims for your consideration.

| | | | |
|---|--|-------------|---------------|
| 1 | Cost of repair | S \$ | 831.34 |
| 2 | Loss of rental <u>2</u> days @ \$ <u>71.94</u> / day | S \$ | 143.88 |
| 3 | Surveyor Fee | S \$ | 0.00 |
| 4 | GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee) | S \$ | 0.00 |
| 5 | LTA Fee | S \$ | 7.48 |
| | | <u>S \$</u> | <u>982.70</u> |

We enclosed herewith the following documents to support the claims:-

- Authorization letter
- Final repair bill(s)
- LTA search
- GIA report(s) / result
- Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim
Claims Executive
Email : carmen@esteempdf.com.sg

LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING SLU 7377 P & SHC 3131 A ALONG T JUNCTION OF LOR 15
GEYLANG TURNING TO GEYLANG RD ON 24.08.2019 @ 19:50

I, GRAB RENTALS PTE LTD Nric No. 201617200G
of 18, Sin Ming Lane #01-08 Midview City Singapore 573960
Owner of motor vehicle no. SLU 7377 P do hereby appoint M/S
ESTEEM PERFORMANCE PTE LTD as my authorized representation and
_____ as my solicitors to write, to negotiate and settle my claim against
the other party/parties involved in the above mentioned accident. M/S ESTEEM
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to
M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final
discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge
voucher on my behalf.

Signature of Owner



EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT19080658
Claimant Ref : SLU7377P

We/I, Esteem Performance Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 831.34 (repair cost), S\$ 143.88 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SLU7377P that was damaged pursuant to the accident which occurred on 24/08/2019 (date) at Junction of Lor 15 Geylang turning to Geylang Rd (location) involving vehicle no. SHC3131A (insured vehicle). This is pursuant to the inspection conducted on 12/09/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner GRAB RENTALS PTE LTD ("the third party claimant") of vehicle no. SLU7377P to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLU7377P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 982.67 to Esteem Performance Pte Ltd.

Dated this 06 day of Feb 20 20

CLAIMANT:

Signature: _____
Signed by "the workshop" (with chop)

Name: _____

NRIC: Carmen Lim

Address: G8278146W

Blk 5033 AMK Ind Park 2

#01-259, Singapore 569536

Tel: 6799 0066 Fax: 6259 3326

Nationality: _____

Occupation: _____

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document."

WITNESS:

Signature: _____
Signed by appointed Surveyor

Name: LKK Auto Consultants Pte Ltd

NRIC: 199607198R

Address: 51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality: _____

Occupation: _____





ESTEEM PERFORMANCE PTE LTD

Bik 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.
 Tel : 6484 1221 Fax : 6484 7829
 385 Sin Ming Drive (Inside Vicom) Singapore 575718.
 Tel : 6753 2112 Fax : 6451 0394
 Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

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 du
 MCT19080658

M/S : INDIA INTERNATIONAL INSURANCE PTE LTD
 64 Cecil Street
 #04/05 10B Building
 Singapore 049711

Claim No: CER1301806
 Final No: CIV1302364
 Date: 15 Oct 2019
 Policy No: A29114756MKF
 Veh Reg No: SLU7377P
 Make/Model: TOYOTA PRIUS
 HYBRID 1.8 CVT
 Chassis No: JTDKB3FU303564710
 Engine No: 2ZRS065462
 Reg. Date:

ATTN: Motor Claim Department

Your Ref No: SHC3131A
 Claim Type: Third Party
 Accident Date: 24/08/2019
 TP Veh Reg No: SHC3131A

Tax Invoice to Vehicle No :SLU7377P

| Description | Quantity | List Price | Amount |
|------------------|----------|----------------------|-----------|
| | | SS | SS |
| Others | | | |
| 1 COST OF REPAIR | 1 PCS | 776.95 | 776.95 |
| | | 776.95 | 776.95 |
| | | Total | SS 776.95 |
| | | Add GST @ 7% | 54.39 |
| | | Total Amount Payable | SS 831.34 |

TOTAL: SINGAPORE DOLLAR EIGHT HUNDRED THIRTY ONE AND CENTS THIRTY FOUR ONLY

The above vehicle was surveyed by KENNETH on 12/09/2019

For Esteem Performance Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE



CONFIDENTIAL
SCHEDULE TO VEHICLE RENTAL AGREEMENT

| | | | |
|---|--|--|------------|
| Date: | 05/03/2019 | Vehicle Rental Agreement No. | 15183 |
| Renter Details | | Additional Driver (if any) | |
| <input type="checkbox"/> Name | Puay Kim Tan | <input type="checkbox"/> Name | |
| <input type="checkbox"/> Address | 88 511B Yohun Street 51 #02-437 | <input type="checkbox"/> Address | |
| <input type="checkbox"/> Date of Birth | 01/04/1973 | <input type="checkbox"/> Date of Birth | |
| <input type="checkbox"/> NRIC/Passport No. | S7300728C | <input type="checkbox"/> NRIC No. | |
| <input type="checkbox"/> Driving License No. | S7300728C | <input type="checkbox"/> Driving License No. | |
| <input type="checkbox"/> Telephone No. | 6588569684 | <input type="checkbox"/> Telephone No. | |
| <input type="checkbox"/> Mobile No. | 6590569684 | <input type="checkbox"/> Mobile No. | |
| Vehicle Description | | Additional Driver (if any) | |
| <input type="checkbox"/> Vehicle No | ELJ7377P | <input type="checkbox"/> Name | |
| <input type="checkbox"/> Make/Model | TOYOTA Prius | <input type="checkbox"/> Address | |
| Rental Period | | <input type="checkbox"/> Date of Birth | |
| <input type="checkbox"/> Minimum Rental Period | 364 | <input type="checkbox"/> NRIC No. | |
| <input type="checkbox"/> Date/ Time Checked Out | 05/03/2019 | <input type="checkbox"/> Driving License No. | |
| <input type="checkbox"/> No. of Days | | <input type="checkbox"/> Telephone No. | |
| <input type="checkbox"/> Expected Date/Time of Return | 05/01/2020 | <input type="checkbox"/> Mobile No. | |
| <input type="checkbox"/> Actual Date/Time of Return | | | |
| Rental Charges* & Deposit | | | |
| <input type="checkbox"/> () RR Rental Charges/Day | Per day @ S\$85.00 Per week @ S\$595.00 | Deposit Received | S \$500.00 |
| <input checked="" type="checkbox"/> (X) ER Promotion Rental Charges/Day | Per day @ S \$71.84 Per week @ S \$503.65 | Total Amount Received* | S \$35.98 |
| <input checked="" type="checkbox"/> (X) CDW Charges/Day | Per day @ S\$4.28 Per week @ S\$29.96 | * Inclusive GST | |
| Rental Period | 364 days / 52 weeks | Total Rental Charges | S \$0.00 |

| Insurance Matters (Accident/Theft) | | | | |
|--|--|---|---|---|
| Liability Assessment / Nature of Incident | Non-Refundable Excess Payable by Renter* | | | Rental Charge / Replacement Vehicle |
| | Section 1 (Own Damage)* | Section 2 (3 rd Party Damage if applicable)* | Renter or authorised driver(s) is below 26 years of age | |
| 3 rd Party Fault | S\$2,140.00 | S\$2,140.00 | S\$1,605.00 | Rental Charges waived or replacement vehicle provided (subject to availability) |
| Own Fault (inclusive of accidents in Malaysia) | S\$2,140.00 | S\$2,140.00 | S\$1,605.00 | No waiver of Rental Charges & no replacement vehicle provided |
| Act of God | S\$2,140.00 | Not applicable | S\$1,605.00 | Rental Charges waived or replacement vehicle provided (subject to availability) |
| Stolen Vehicle | S\$2,140.00 | Not applicable | S\$1,605.00 | Rental Charges waived or replacement vehicle provided (subject to availability) |
| Damage to Windscreen | S\$107.00 | Not Applicable | Not Applicable | No waiver of Rental Charges & no replacement vehicle provided |
| Unreported or late reporting of accidents | Renter is liable for 3 rd parties & own vehicle repair costs associated with the accident | | | No waiver of Rental Charges & no replacement vehicle provided |

* excess payable is accumulative & inclusive of GST

| Payment Method | | | |
|---|--|--|-----|
| <input checked="" type="checkbox"/> Driver Wallet | | <input type="checkbox"/> Cash | S\$ |
| <input type="checkbox"/> Credit Card | | <input type="checkbox"/> Debit Account | |
| Type | | Bank Name | |
| Card No. | | Account No. | |

CONFIDENTIAL

I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, including my vehicle location information (through various channels and methods such as through the use of telematics technology), for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at www.grab.com/sg/privacy/):

- (a) administration of the vehicle rental under the Agreement;
- (b) to help maintain the safety, security and integrity of the products and services of the Grab group;
- (c) to improve and enhance the products and services of the Grab group;
- (d) to administer the driver-partner relationship between the Grab group and myself;
- (e) for internal tracking, analysis and administrative purposes;
- (f) to communicate with me; &
- (g) for the Lessor to comply with its obligations under law.

Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; & I hereby consent to receive marketing & promotional materials by telephone, SMS or e-mail.

Additional Notes:

Where the Renter & all authorised drivers (each of which hold a valid PDVL or TDVL) are 26 years of age or older, the Renter shall enjoy the following Discount:

Renter shall only be liable to pay S\$535.00 in insurance excess (for each section) instead of the excess amount indicated in the Insurance Matters table above (Sections 1 & 2 ONLY) PROVIDED THAT the Renter fulfills all of the following:

- fulfilment of Minimum Rental Period
- timely payment of all Rental Charges at all times
- timely reporting of all accidents, thefts & other incidents in accordance with the Agreement
- there are no accidents, thefts or other incidents occurring within the first week of rental
- the Renter at all times is in full compliance with the Agreement & any other undertakings & arrangements entered into with Lessor or its affiliated entities ("Qualifying Incident").

The Lessor may at its sole discretion allow or disallow an incident to count as a Qualifying Incident.

The above Discount may be cancelled at any time at the Lessor's sole discretion. In the case of cancellation, the CDW Charges rate shall no longer apply & instead the ER Promotion Rental Charges rate (only) shall apply (subject to the relevant terms & conditions being continually fulfilled in order for the ER Promotion Rental Charges rate to apply), & the Lessor shall hold to the credit of the Renter the amount comprised in the CDW Charges (where paid) ("Credit Amount"). The Credit Amount may be applied by the Lessor to satisfy any & all costs & payments due to the Lessor under the Agreement.

Subject to Renter's fulfilment of Minimum Rental Period, Renter shall enjoy the following Discounts:

[insert description of promotion(s) &/or refer to relevant section above if already described above]

Agreement

The Renter has read, understood & agrees with all terms & conditions of this Agreement.

Lat

Renter's Signature/Stamp
Date:



Authorised Signatory/Stamp
Grab Rentals Pte Ltd

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 06 Sep 2019 / 14:38:55

Receipt Date/Time : 06 Sep 2019 / 14:38:54

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190806-002058

Previous Receipt No. :

| S/N | Item Description/ Business Transaction Reference No. | Amount Before GST (S\$) | GST Amount (S\$) | Amount After GST (S\$) |
|---|---|----------------------------------|------------------------|------------------------------|
| Result of Insurance Enquiry - SHC3131A As at 24 Aug 2019/19:50:00 Insurance Co: INDIA INTL INS PTE LTD | | | | |
| 1 | Insurance Enquiry - SHC3131A Enquiry Fee 20190906143600779347 | 7.00 | 0.49 | 7.49 |
| Sub-Total | | 7.00 | 0.49 | 7.49 |
| Result of Insurance Enquiry - SLB9359D As at 30 Aug 2019/18:15:00 Insurance Co: SOMPO INSURANCE SINGAPORE PTE. LTD. | | | | |
| 2 | Insurance Enquiry - SLB9359D Enquiry Fee 20190906143600817616 | 7.00 | 0.49 | 7.49 |
| Sub-Total | | 7.00 | 0.49 | 7.49 |
| Total Before Rounding | | 14.00 | 0.98 | 14.98 |
| Rounding Difference | | | | 0.03 |
| Total Amount Payable | | | | 14.95 |
| Paid By | | | | |
| xxxxxxxxxxxx5823 | | Credit Card: Visa /MasterCard | | 14.95 |
| Total | | | | 14.95 |
| Cash Change | | | | 0.00 |
| Tendered Amount | | | | 14.95 |
| Excess Refundable Amount | | | | 0.00 |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.