

## **Shiau Chan (LKKAuto)**

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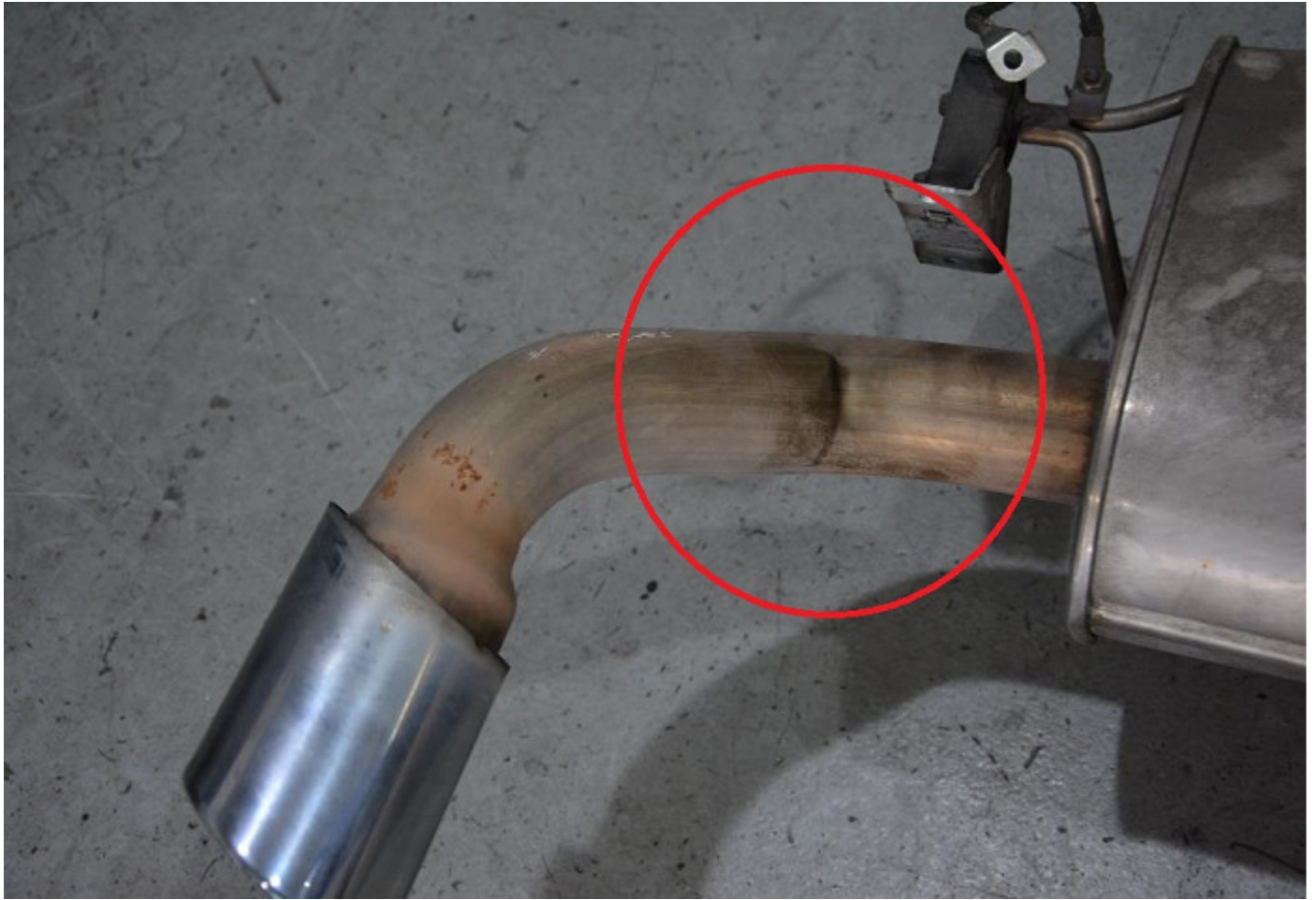
**From:** Shiau Chan (LKKAuto)  
**Sent:** Friday, 8 November 2019 4:01 PM  
**To:** Pauline Tham; SUR  
**Subject:** RE: yREF : SMM9966G - DOA 7/9/219, OREF 605186

Dear Pauline,

As spoken with you earlier.

The damage to the exhaust is consistent to the accident. The impact area was at the location where the exhaust was fitted. The exhaust was found to be bent. See photo below





Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shiau Chan (LKKAuto)

**Sent:** Tuesday, 5 November 2019 5:10 PM

**To:** Pauline Tham <[pauline\\_tham@sg.msig-asia.com](mailto:pauline_tham@sg.msig-asia.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Subject:** RE: yREF : SMM9966G - DOA 7/9/219, OREF 605186

Dear Pauline,

Thank you for the email.

We will check and revert to you.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Pauline Tham <pauline\_tham@sg.msig-asia.com>  
**Sent:** Tuesday, 5 November 2019 5:06 PM  
**To:** SUR <sur@lkkauto.com>  
**Cc:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>  
**Subject:** yREF : SMM9966G - DOA 7/9/219, OREF 605186

Dear LKK

Please let us have more photographs of the exhaust pipe as the damages does not seems consistent.

Thanks.

**Pauline Tham**

Senior Executive, Claims Services, Motor

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