

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Sep 2019 14:30	Clm Dtl Modified	Claimant's Name: -> NEO KIAM KIAT. Claimant's ID: -> S7417539B.	[A] Lau Shu Pei
2	10 Sep 2019 14:30	Clm Veh Model Changed	(205492) TOYOTA AXIO 1.5 X (A).	[A] Lau Shu Pei
3	10 Sep 2019 14:30	Clm Created	Reg No: SJR529D. Acct Date: 2019/09/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Joo Hak Kee Auto Pte Ltd (HQ)	[A] Lau Shu Pei
4	10 Sep 2019 14:30	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	10 Sep 2019 14:30	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/19	[A] Lau Shu Pei
6	10 Sep 2019 14:30	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	10 Sep 2019 14:30	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[I] Merimen Administrator
8	10 Sep 2019 14:31	Label Added	(19):Fastlane.	[A] Lau Shu Pei
9	10 Sep 2019 14:31	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
10	18 Sep 2019 14:11	Video Downloaded	Downloaded Video - Accident	[A] VIC ALPEH
11	18 Sep 2019 14:12	Video Downloaded	Downloaded Video - Accident	[A] VIC ALPEH
12	18 Sep 2019 14:12	Video Downloaded	Downloaded Video - Accident	[A] VIC ALPEH
13	26 Sep 2019 09:11	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
14	26 Sep 2019 09:11	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
15	03 Dec 2019 11:16	Video Downloaded	Downloaded Video - Accident	[A] VIC ALPEH
16	03 Dec 2019 11:30	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/09/19	[A] VIC ALPEH
17	03 Dec 2019 11:31	Adj Mandate Request	Cur.Req:3227.00:BOLA 15 - OID changed lane - video footage in	[A] VIC ALPEH
18	30 Dec 2019 14:35	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/19. Mandate Remarks: Mandate approval at \$3227.00 [COR- \$2 675.00 LOU-\$300 LOI-\$250.00 GIA- \$2] subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
19	30 Dec 2019 14:35	Adj Mandate Set	Approved:3227.00:Mandate approval at \$3227.00 [COR- \$2675.00 LOU-\$300 LOI-\$250.00 GIA- \$2] s ubject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From Date To Audit Type None

ACTIVITY

[17/03/2020 09:56] VIC ALPEH:
SETTLED @ Global Sum (all in) \$3,220.00 payable to JOO HAK KEE AUTO PTE LTD
[13/01/2020 15:15] VIC ALPEH:
Alert - Adj Mandate Approved (S\$3227.00) - SJR529D - Claim Handler: Syed-Yusoff, Saliha
Approved:3227.00:Mandate approval at \$3227.00 [COR- \$2675.00 LOU-\$300 LOI-\$250.00 GIA- \$2] subject to final repair bill & ATA
[18/09/2019 14:55] VIC ALPEH:
TP VIDEO FOOTAGE IN. TP WITHIN LANE
[18/09/2019 14:14] VIC ALPEH:
FILE REVIEWED. OID Mr Chiang Chee Hoong (98411566) reported that he filtered lane when hit by TP. Send letter and email to OI to notify TP claim and NCD issues. OI VIDEO FOOTAGE UPLOADED IN MERIMEN BY AIG

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2284358	18 Sep 2019 14:55:40	Video Upload	Motor	AIG Asia Pacific	AIG Asia Pacific	SJR529D	VIC ALPEH	xx.xx

				Insurance Pte. Ltd.	Insurance Pte. Ltd. (SG)			
2365393	03 Dec 2019 11:30:35	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJR529D	SMN6607H	11.77