

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 7 October, 2019 4:22 PM
To: Andy Robinson
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: YOUR REF: SMN 210H - ACCIDENT INVOLVING SMN 210H AND SLZ 7201L ALONG RAFFLES QUAY TO CRISS STREET ON 02.09.2019

Dear Sir,

We refer to your below email.

Please be informed that till date, we are still pending for evidence from the claimant.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Pte Ltd

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From: Andy Robinson [mailto:akrobins2014@gmail.com]

Sent: Friday, 4 October, 2019 4:57 PM

To: Vic (LKKAUTO)

Cc: Admin A

Subject: Re: YOUR REF: SMN 210H - ACCIDENT INVOLVING SMN 210H AND SLZ 7201L ALONG RAFFLES QUAY TO CRISS STREET ON 02.09.2019

Is there any update on this incident?

On Wed, Sep 18, 2019 at 1:56 PM Vic (LKKAUTO) <vicalpeh@lkkauto.com> wrote:



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

18 SEPTEMBER 2019

ANDREW TIMOTHY ROBINSON

By Post & By Email

112 CLEMENTI STREET 13

#03-07 SUNSET WAY RESIDENCE

SINGAPORE 120112

Dear Sir/Madam,

OUR REF : CC6/AIG19016009/Ahb3

YOUR REF : SMN 210H

ACCIDENT INVOLVING SMN 210H AND SLZ 7201L ALONG RAFFLES QUAY TO CRISS STREET ON 02.09.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLZ 7201L against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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