Vic (LKKAuto)

From: Vic (LKKAuto)

Wednesday, 18 September, 2019 1:43 PM Sent:

To: kangcar@singnet.com.sg

Cc: Kang Car (yahoo; Admin A; Vic (LKKAuto); Adrian Ling (LKKAuto) RE: FW: DAMAGED PHOTOS: SLZ7201L; DOA: 02.09.2019 LKK REF Subject:

CC6/AIG19016009/Ahb3

Attachments: STATEMENT.pdf

WITHOUT PREJUDICE

Dear Sharon,

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with any evidence (if any) your client have to support your claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Vic (LKKAuto)

Sent: Wednesday, 11 September, 2019 10:54 AM

To: kangcar@singnet.com.sg; Shu Pei (LKKAuto); Adrian Ling (LKKAuto)

Cc: Kang Car (yahoo; Admin A; Vic (LKKAuto)

Subject: RE: FW: DAMAGED PHOTOS: SLZ7201L; DOA: 02.09.2019 LKK REF CC6/AIG19016009/Ahb3

Without Prejudice

Dear Sharon,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: kangcar@singnet.com.sg [mailto:kangcar@singnet.com.sg]

Sent: Wednesday, 11 September, 2019 10:27 AM

To: Shu Pei (LKKAuto); Adrian Ling (LKKAuto); Vic (LKKAuto)

Cc: Kang Car (yahoo; Admin A; CS A Team

Subject: Re: FW: DAMAGED PHOTOS: SLZ7201L; DOA: 02.09.2019

WITHOUT PREJUDICE

Dear Vic.

We refer to the above matter. Our client's vehicle was surveyed by Adrian Ling on 09.09.2019.

We would like to proceed for Direct Settlement and kindly advise if your insured reported the accident and the liability.

Kindly revert.

Thank you & Regards, Sharon Kang Car Repairers Pte Ltd

Tel: 6747 7636 Fax: 6748 5071

> On Wed Sep 11 2019 10:03:38 GMT+0800 (Singapore Standard Time) Shu Pei (LKKAuto) <shupei@lkkauto.com> wrote:

----- Original Message -----

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

| LKK ref | Officer in charge |
|----------------------|-------------------|
| CC6/AIG19016009/Ahb3 | Vic |

To check availability of the case handler, you may contact the undersigned

Best Regards, Shu Peil Admin

LKK Auto Consultants Pte Ltd Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

kangcar@singnet.com.sg <kangcar@singnet.com.sg>

Sent: Tuesday, 10 September 2019 12:02 PM

To: Adrian Ling (LKKAuto) <a drianling@lkkauto.com>; CS A Team <a drianling@lkkauto.com> Cc: Kang Car (yahoo) <a drianling@lkkauto.com>; Admin A <a drianling@lkkauto.com>

Subject: DAMAGED PHOTOS: SLZ7201L; DOA: 02.09.2019

WITHOUT PREJUDICE

Hi Adrian,

Attached herewith the damaged photos for our client's vehicle for your attention.

Thank you & Regards, Jeffrey Kang Car Repairers Pte Ltd

Tel: 6747 7636 Fax: 6748 5071