

CUSTOMER

ASS. REC. BY:

REF:

CS/EG219015998 / ds

Special Instructions:

Customer:

Pauline Soh

ASSIGNMENT (Office)

From (Person):

Pauline Soh

of

EQI

Date/Time: 10/11/19 @ 9:59am

Estimated Cost:

Bill to:

OD ☒ TP WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJQ 338T

Insured:

SJL 9259E

at Workshop m/s

MA Solution

Tel:

6744 4165

of

23 Kalei Suleit Ave 4 # 02-03B

Policy No:

Claim No:

CDMPG19001644

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

S1119

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

10:52am @ 10/11/19

Person Contacted:

Ms. Wong

Vehicle IN/OUT

Date/Time	Action/Instruction
	10/11/19 ✓
	SJL 9259E <
	SJQ 338T CS/12113003265/RgH3 D.O.A. 06/02/2013
13/11/19	Receive email from Pauline to cancel assignment as TP would like to cancel PE1 Reverted through email.

Nivitha (LKK Auto)

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 13 September 2019 12:56 PM
To: 'ERGO Insurance Pte. Ltd. (Claims Department)'; 'ASSIGNMENTS@LKKAUTO.COM'
Cc: 'Mei Kwan (LKKAuto (Meikwan@lkkauto.com))'; 'Ivy Yong'; 'Phoebe Xie'; 'SUR'
Subject: RE: Claims ref no. (P) CDMPG19001644 SJQ338T-(PRE-INSPECTION) ; YOUR REF : SJL9259E -DOA ON 05/09/2019

Dear Pauline,

Noted with thanks,

We will close this file at our end without billing.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) [mailto:claims@ergo.com.sg]
Sent: Friday, 13 September 2019 12:13 PM
To: MG Solution <mg3solution@gmail.com>
Cc: Admin-D (LKKAuto (admin-d@lkkauto.com) <admin-d@lkkauto.com>; Admin A (admin-a@lkkauto.com) <admin-a@lkkauto.com>; Mei Kwan (LKKAuto (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>; Ivy Yong <vy.yong@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: Claims ref no. (P) CDMPG19001644 SJQ338T-(PRE-INSPECTION) ; YOUR REF : SJL9259E -DOA ON 05/09/2019

Hi Ms Hong

Noted.

Hi LKK

Please cancel this assignment, thank you.

Date Classification : Confidential, C3

Warmest Regards,
Pauline Soh

Nivitha (LKK Auto)

From: MG Solution <mg3solution@gmail.com>
Sent: Wednesday, 11 September 2019 11:48 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Admin-D (LKKAuto (admin-d@lkkauto.com); Admin A (admin-a@lkkauto.com); Mei Kwan (LKKAuto (Meikwan@lkkauto.com); Ivy Yong; Phoebe Xie
Subject: Re: Claims ref no. (P) CDMPG19001644 SJQ338T-(PRE-INSPECTION) ; YOUR REF : SJL9259E -DOA ON 05/09/2019

Dear All,
We would like cancel PRI,due to car not in.
Sorry for inconvenience,
Thanks,
Ms Hong

On Tue, Sep 10, 2019 at 10:00 AM ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only)

Kindly contact us if you are not able to make it.

***** NOTE:** Please assist to quote our claims ref no. as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you

Date Classification : Confidential, C3

Warmest Regards,

Pauline Soh

ERGO Insurance Pte. Ltd.

Nivitha (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 10 September 2019 9:59 AM
To: MG Solution; Admin-D (LKKAuto (admin-d@lkkauto.com)); Admin A (admin-a@lkkauto.com); Mei Kwan (LKKAuto (Meikwan@lkkauto.com))
Cc: Ivy Yong; Phoebe Xie
Subject: RE: Claims ref no. (P) CDMPG19001644 SJQ338T-(PRE-INSPECTION) ; YOUR REF : SJL9259E -DOA ON 05/09/2019

Hi LKK,

Please conduct this survey request.
(Note: Survey vehicle only)

Kindly contact us if you are not able to make it.

***** NOTE:** Please assist to quote our claims ref no. as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you

Date Classification Confidential, C3

Warmest Regards,
Pauline Soh
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID: +65 6829 9194
pauline.soh@ergo.com.sg

www.ergo.com.sg

ERGO

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From: MG Solution [mailto:mg3solution@gmail.com]
Sent: Monday, September 09, 2019 5:02 PM
To: ERGO Insurance Pte. Ltd. (Claims Department); Steve Lim
Subject: SJQ338T-(PRE-INSPECTION) ; YOUR REF : SJL9259E -DOA ON 05/09/2019

Dear Person In Charge,

Please refer to attach file and arrange for pre-inspection.

we prefer our single joint expert as below:

ADRIAN LING WAI PING	LKK AUTO CONSULTANTS PTE LTD
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Thank You.

Best Regards,

Ms Hong

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing)

#02-03B Vicom Inspection Centre

Singapore 415933

Tel : 6744 4165

Fax : 6744 4604