

LETTER OF DEMAND

Our Ref: WTS-GBH6312U-20190829

Date: 20/09/2019

WITHOUT PREJUDICE

AIG ASIA PACIFIC INSURANCE PTE LTD  
78, #07-16 Shenton Way, AIG Building, 079120

Attn: Motor Claims Department

Accident Involved GBH6312U claim against SJE3367C - D.O.A : 29/08/2019 - T-  
JUNCTION OF ORCHARD ROAD / CUSCADEN ROAD

Dear Sir/Mdm,

We would like to append our losses as follows:


|                                 | <u>Amount (\$)</u> |
|---------------------------------|--------------------|
| 1. Repair Cost                  | 1,200.00           |
| 2. Loss of Use (2 days * \$100) | 200.00             |
|                                 |                    |
| 7% GST                          | 84.00              |
| <hr/>                           |                    |
| <b>Total</b>                    | <b>1,484.00</b>    |

Enclosed: Repair Tax Invoice, LOU Tax Invoice and Original Discharge Voucher for your perusal and kind attention.

Kindly look into the matter and revert to us soonest possible.

Thank You.

Yours Faithfully,

  
Muhammad Idram

DD: 68449-449

Fax: 68449-463

HP: 87489825

Email: muhammad.idram@pitstop.com.sg



Date: 16/09/2019

To : WTS Automotive Services Pte Ltd  
17 Kaki Bukit Road 4 #01-58/59/60/61/62  
Bartley BizCentre  
Singapore 417809

From : Union Energy Pte Ltd  
(Policy Holder)  
NRIC : 200809207 Z  
Vehicle No : GBH 63124  
Date of Accident : 29/08/2019  
Third Party Vehicle: SJE 3367 C  
(If any)

1. I hereby authorize WTS Automotive Services Pte Ltd to: -



Act as sole and principal agent to claim on my behalf for the damage to the vehicle and/or bodily injury sustained as a result of the accident (collectively known hereinafter as the "Damage") from the third party and/or third party insurer in question (collectively known as the "Third Party") until the claim is wholly completed, settled and/or resolved. [Claim against Third Party].

2. I confirm that WTS Automotive Services Pte Ltd authorization shall include without limitation paying for all relevant reports/documents, corresponding and negotiating with the third party insurer/third party and any other relevant parties, correspondence of any nature with solicitors, appointing solicitors to act in connection with the Claim and, any or all such other tasks concerning the settlement, resolution and/or completion of the Claim;

3. I further confirm and accept that: -

a. To the extent permitted by law: -

- i. I will indemnify and keep WTS Automotive Services Pte Ltd indemnified in connection with or arising from the Claim; and
- ii. That notwithstanding this Agreement or otherwise, under no circumstances will I (jointly or severally) in any manner hold WTS Automotive Services Pte Ltd liable for losses/damages of whatever nature arising from or in connection with the Claim.

b. WTS Automotive Services Pte Ltd does not guarantee and never represented that the third party Insurer/third party will fully indemnify me for the Damage and/or the Repair's costs AND, that I shall be and continue to be liable to WTS Automotive Services Pte Ltd for the whole of the Repair's costs.



4. As the extent to which the third party insurer/third party will indemnify me or be liable is not conclusive, I agree to place a deposit of S\$\_\_\_\_\_ (including GST) for the Repair's costs of the damaged vehicle (not inclusive of replacement vehicle rental fee, loss of use and/or any other misc fee if any)
5. I agree and accept WTS Automotive Services Pte Ltd.'s Deposit refund policy. If the final successful percentage of indemnity/contribution/liability from or of the third party insurer/third party in respect of the Repair's costs to me is: -
- |    |               |   |                    |
|----|---------------|---|--------------------|
| a. | 80% and below | - | <b>NO REFUND</b>   |
| b. | 100%          | - | <b>FULL REFUND</b> |
6. I shall inform and forward to WTS Automotive Services Pte Ltd all correspondence and letters received by me from the third party insurer/third party, any other insurer, solicitors, governmental authorities and/or, any other relevant party.
7. I shall fully co-operate with and act expeditiously on any requests by WTS Automotive Services Pte Ltd, particularly the signing/endorsement/execution of any "Discharge Voucher" and any requests for legislation facilitation e.g. solicitor's interview and court attendance, failing which I shall be liable to WTS Automotive Services Pte Ltd for the full repair costs and the expenses incurred (directly or indirectly) by WTS Automotive Services Pte Ltd in connection with the Claim.
8. I shall not: -
- |    |                                                                                                                                                                                                |
|----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| a. | respond to correspondence and letters; and                                                                                                                                                     |
| b. | negotiate agree or accept any offer from the third party insurer/third party or any other relevant party; without consultation of and expressed approval from WTS Automotive Services Pte Ltd. |
9. In consideration hereof (including without limitation WTS Automotive Services Pte Ltd.'s agreeing to repair the Vehicle and defer demanding payment of the Repair's cost), I wholly assign to WTS Automotive Services Pte Ltd all proceeds of the Claim for: -
- |    |                                                                                                                                                                           |
|----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| a. | the Repair's costs; and                                                                                                                                                   |
| b. | damage, compensation, interest, costs (including party-to-party legal costs on a full indemnity basis) and expenses in connection with the Accident, Repair and/or Claim; |

Which WTS Automotive Services Pte Ltd shall be further entitled to apportion as it deems fit in its absolute discretion





10. I further confirm that payment to WTS Automotive Services Pte Ltd or to any person (which shall include a body corporate) authorized by you to receive payment in lieu shall constitute a good and effective discharge of the payment obligations by any party of the aforesaid proceeds of my Claim ~~And~~ that I shall not be authorized in law to receive payment.
11. WTS Automotive Services Pte Ltd reserve the rights to recover the full repair cost from policyholder, should policyholder withdraw the claim after repair commence and/or spare parts were purchased/indent.



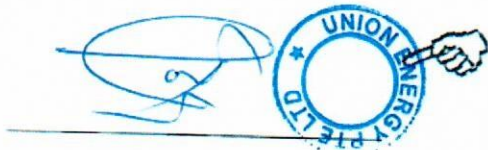
Policyholder's Signature/Company Stamp (if applicable): or\*\*  
Authorizing Party's Signature/Company Stamp (if applicable)  
Name : *Carol Hong*  
NRIC No.:  
Designation: *HR Exe*  
Address:



Acknowledge by WTS Automotive Services Pte Ltd  
Name : *MUHO 10/24M*  
NRIC No.:  
Designation:  
Address:

I hereby agree and acknowledge that: -

- Extended duration of repair subject to parts availability / festive season /workshop flow.
- Claiming Loss of Use depends on the number of repair working days which is given by the authorized surveyor and amount for Loss of Use to be approve by Insurance Company.
- Refund for Loss of Use is only valid **after** WTS Automotive Services Pte Ltd receive full payment from Third Party Insurance Company and successful claim of more than 80% and above.
- Lump Sum Repair
- WTS Automotive Services Pte Ltd will not be responsible for NCD deduction if any  
(Example: The claim is less than 80% successful rate)



A handwritten signature in blue ink is written over a circular blue stamp. The stamp contains the text "UNION ENERGY PTE LTD" around the perimeter and a small star in the center. A hand-drawn figure of a hand is positioned as if holding a pen, pointing towards the stamp.



**Client:**

**AIG ASIA PACIFIC INSURANCE PTE LTD**

Address: 78, #07-16 Shenton Way, AIG Building, 079120

Contact: 64193000

Email:

Attn: Motor Claim Department

**Tax Invoice:**

Job ID: WTS-GBH6312U-20190829A

Date: 20-Sep-19

| Item | Description    | Quantity | Price       | Total<br>Amt. |
|------|----------------|----------|-------------|---------------|
| 1    | COST OF REPAIR | 1        | \$ 1,200.00 | \$ 1,200.00   |

**Sub Total:** \$1,200.00  
**GST:** \$84.00  
**Grand Total:** \$1,284.00

**Terms:**

I acknowledge that the above quotation are to my satisfaction. For other works recommended but have not received my consent, I hereby indemnify WTS Automotive Services Pte Ltd against any/all claims by me or any third parties.

Please proceed payment to 'WTS Automotive Services Pte Ltd'.

For feedback on our service, please email us at [admin@pitstop.com.sg](mailto:admin@pitstop.com.sg). We will respond as soon as possible.

17 Kaki Bukit Road 4, #01-58/59/60/61/62, Bartley BizCentre, Singapore 417809 | P: +65 68-449-449



**Client:**

**AIG ASIA PACIFIC INSURANCE PTE LTD**

Address: 78, #07-16 Shenton Way, AIG Building, 079120

Contact: 64193000

Email:

Attn: Motor Claim Department

**Tax Invoice:**

Job ID: WTS-GBH6312U-20190829B

Date: 20-Sep-19

| Item | Description                  | Quantity | Price     | Total Amt. |
|------|------------------------------|----------|-----------|------------|
| 1    | LOSS OF USE (2 DAYS * \$100) | 1        | \$ 100.00 | \$ 200.00  |

**Sub Total:** \$200.00  
**Grand Total:** \$200.00

**Terms:**

I acknowledge that the above quotation are to my satisfaction. For other works recommended but have not received my consent, I hereby indemnify WTS Automotive Services Pte Ltd against any/all claims by me or any third parties.

Please proceed payment to 'WTS Automotive Services Pte Ltd'.

For feedback on our service, please email us at [admin@pitstop.com.sg](mailto:admin@pitstop.com.sg). We will respond as soon as possible.

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## SATISFACTION AND DISCHARGE VOUCHER

I/We vehicle owner of GBH6312U hereby confirm that the accident repair carried out by WTS Automotive Services Pte Ltd as result from the accident of the above vehicle on 29/08/19 @ 1940 hrs has been completed to my/our satisfaction. I/We have taken delivery of my/our car on 20/09/19 @ 1100 hrs after all necessary repair have been carried out.

I further authorize WTS Automotive Services Pte Ltd to settle my above mentioned claim in a manner that it deem fit in its absolute discretion and WTS Automotive Services Pte Ltd is further authorized to receive payment for settlement of my claim with payment cheque/s being made in favour of WTS Automotive Services Pte Ltd.

I acknowledge that any settlement that WTS Automotive Services Pte Ltd may reach on my behalf is on a without prejudice and without admission of liability basis in so far as the driver/owner/insurers of the other vehicle/s is concerned.



Signature of Claimant/Company Stamp

Name : Toh Yeow Kong \*

NRIC : S --- 9236 / < \*

Date : 20/9/2019 \*